PRE-REPAIR INSPECTION REQUEST - PC7269R vs SLW2956R (OI) on D.O.A.: 28/05/2019

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur

Sent: 5/30/2019 12:49:49 PM
Attachments: SAS2608791.pdf

Hi,

Please refer to the enclosed request from Think One Autocare Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: karentan@thinkone.com.sg [mailto:karentan@thinkone.com.sg]

Sent: Thursday, May 30, 2019 11:39 AM

To: Hor, Yinrul

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLW2956R AND PC7269R ON 28/05/2019

Hi Yinrul,

We shall proceed with LKK Auto Consultants Pte Ltd, Marcus Chua.

From: Hor, Yinrul

Sent: Thu, 30 May 2019 03:24:48 +0000

To: karentan@thinkone.com.sg

Cc: Fong, Andy-SY, Chin, Lee-Ying, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh,

Aashweenjeetkaur

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLW2956R AND PC7269R ON 28/05/2019

Without Prejudice

Your Reference : PC7269R Our Reference : SLW2956R

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd

Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: Karen Tan [mailto:karentan@thinkone.com.sg]

Sent: Thursday, May 30, 2019 10:02 AM

To: ClaimsDocManagement

Subject: [EXTERNAL] RE: PC7269R & SLW2956R ACCIDENT DATED ON 28.05.2019

Importance: High

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Mdm,

I would like to arrange for a surveyor for PC7269R. As my client is claiming against your insured SLW2956R for the above mention accident. Kindly advise the case handler of this case.

Thank you.

Karen Tan

Claim Advisor Think One Autocare Pte Ltd No.18 Defu Avenue 2 Singapore 539522

HP: 9128 8488

DID: 6844 3300 FAX: 6842 4988

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