

ASSN. REQ. BY: Tanph

REF:

ALG (C3) 13/19 19009608/T1sd 302

ASSIGNMENT

From: _____ Date: 30/5/2019

Estimated Cost:

☒ OD / ☐ TP / ☐ WS / ☐ TP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To Inspect Vehicle No: SLV1755R

at Workshop mis: Premium

of 281 Alexandra Rd.

Insured

Policy No.

Claims No.

Sum Insured: _____ Excess: 600

(Client's Record)

Make of Veh:

30/5/19 10am

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 4120K

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLV1755R or Regn: 2017 Dec.

Type: ☒ Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

Make: Audi A4 CC: 1395

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 22135 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVAUZZZF46JA04143L

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / SIR / STD A/Rim or

Tyre Size: F: 205/60K16

R: 205/60K16

☒ BS / ☐ DUN / ☐ EXNOVA / ☐ GY / ☐ FS / ☐ LIZA / ☐ MIC / ☐ OHTSU / ☐ PIR / ☐ SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. _____ D.O.I. 30/5/19

Survey held at Premium Alexandra

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt o/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
31/05/19	@ 10:32 am revised TP to Ren Hin Ching via messenger
31/05/19	@ 10:35 am mandate requested authorize repair to ALG via messenger.
03/06/19	@ 11:49 am revert CLA to Kelvin (repairer) via email.
03/06/19	@ 11:49 am mandate approved by Andy Fong.
03/06/19	@ 12:14 pm revert CLA to Kelvin (repairer) via email.
16/02/19	Confirmed P/P \$ 5,598.00 @ 4 days with Tanph
	(\$ 8,351.00 Ret - 61%)

Date/Time, File Pass to?

13/09/19

☐ : Prelim Report

☒ : Final Report

RECEIVED 11 SEP 2019 Days of Repair: 4

Report Type

Resurvey No. of Trip: _____

Date/Time, File Return to?

30

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Insp (\$

☐ : Noel end (\$

Report Format:

Lum Sum: 5,598.00 P/P

Survey Fee:

Transportation:

FF + PS: _____

Notes:

(Area):

W/O/L:

16/8/2019
200
11
211

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9092F
Vehicle Details	
Vehicle No.:	SLV1755R
Vehicle to be Exported:	No
Intended Deregistration Date:	31 May 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	CVN048772
Chassis No.:	WAUZZZF46JA041432
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,726.00
Original Registration Date:	22 Dec 2017
First Registration Date:	22 Dec 2017
Transfer Count:	0
Actual ARF Paid:	\$27,817.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Dec 2027
PARF Rebate Amount:	\$20,862.00
Intended COE Rebate Details	
COE Expiry Date:	21 Dec 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,002.00
COE Rebate Amount:	\$40,217.00
Total Rebate Amount:	\$61,079.00

The information contained herein is correct as at 31 May 2019

OK

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 16 August 2019 11:31 AM
To: jiajee.yap@premiumauto.com.sg; Adrian Ling (LKKAuto); CS A Team; Admin A; Taufikh (LKKAuto)
Cc: 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'
Subject: RE: FINAL REVISION - SLV1755R - OD AIG - SURVEYED 30 MAY 19

Dear Jia Yee,

Confirmed final fig \$ 5,598.00 @ 4 days of repair of repairs before excess \$ 600/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiajee.yap@premiumauto.com.sg [mailto:jiajee.yap@premiumauto.com.sg]
Sent: Friday, 2 August 2019 10:57 AM
To: 'Adrian Ling' <adrianling@lkkauto.com>; cs-a@lkkauto.com; admin-a@lkkauto.com; 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>
Subject: FINAL REVISION - SLV1755R - OD AIG - SURVEYED 30 MAY 19

Hi Adrian, Taufikh and all,

Revised estimate is attached.

Please confirm repair cost of \$5598.00 @4 days of repair.

Your early closure is well appreciated.

Thanks & Best Regard
JiaYee Yap
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. jiajee.yap@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Nivitha (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 24 May 2019 6:29 PM
To: assignments
Subject: FW: OD CLAIM FOR SLV 1755 R (AIG)
Attachments: SLV 1755 R - 24052019.PDF

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 24 May 2019 6:21 PM
To: 'SUR' <sur@lkkauto.com>; admin-b@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLV 1755 R (AIG)

Dear all,

Kindly register OD claim above mention case and arrange survey on 30/5/2019-10am - 281 Alexandra Road Singapore 159938

Thank you.

Best Regards

Tony Foong

Claims Advisor (3S)

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6388 2223 f. +65 6475 1023

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, 3 June 2019 12:14 PM
To: claims@premiumauto.com.sg
Cc: SUR
Subject: RE: OD CLAIM FOR SLV 1755 R (AIG)

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SLV 1755R (Excess \$ 600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 31 May 2019 9:07 AM
To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>
Cc: 'SUR' <sur@lkkauto.com>; claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLV 1755 R (AIG)

Dear Shirley,

Attached is the surveyor marking estimate for your kind reference, Kindly assist to follow repair approval.

Thank you.

Best Regards
Kelvin Khoo
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SLV1755R (3380868991SG)**

OD

May 20 2019 7:00PM

[MOK LI PANG LINDA]

Premium Automobiles Pte Ltd - Alexandra

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 03/06/2019 11:49 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$14022.00) - SLV1755R - Claim Handler: Mithoo Singh, Aashweenjeet Kaur

Approved:14022.00:To commence OD repairs. Photos to be uploaded for all awarded items.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Gan, Hunchung

Date: 31 May 2019

Preliminary Advice

Vehicle No	: SLV1755R	Accident Date	: 20/05/2019
Make	: AUDI A4	Policy No.	: 1700093079-01
Assignment Date	: 30/05/2019	Excess	: S\$0.00
Date of Inspection	: 30/05/2019	Est. Duration of Repair	: 4 days
Inspection At	: Premium Automobiles Pte Ltd - Alexandra (HQ) 281 Alexandra Pte Ltd, Level B2 Singapore 159938		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,429.00
Revised Amount	:S\$	6,265.00
Check Items (Estimated)	:S\$	7,757.00
Total	:S\$	14,022.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	120,000.00
COE / PARF Rebate	:S\$	61,079.00
Salvage Value	:S\$	
Margin for Repair	:S\$	58,921.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/05/2019 18:05
Date Of Accident	20/05/2019 19:00
Exact Location Of Accident	ION ORCHARD L6 CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV1755R
Insured/Policyholder	
Name Of Registered Owner	MOK LI PANG LINDA
NRIC No	S7919092F
Email Address	SILVERKIS@GMAIL.COM
Mobile Phone No	(LOCAL) +65-97570375
Alternative Phone No	OTHERS-97570375

Vehicle Particulars

Manufacturer	AUDI
Model	A4 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
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Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700093079-01
Cover Note Number	-

Driver

Name of Driver	MOK LI PANG LINDA
NRIC No	S7919092F
Date Of Birth	05/07/1979
Occupation	INDOOR
Date Of Driving Pass	11/12/2001
Driving Experience	17 YEARS AND 5 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97570375
Fax Number	
Contact Number	OTHERS-97570375
Email Address	SILVERKIS@GMAIL.COM

Address	1 ELIZABETH DRIVE #06-07
Postcode	669743
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	UBI AVE 3
Police Station Address	ROAD: 10 UBI AVE 3 , POSTCODE: 408865 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE REFER TO THE POLICE REPORT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	UNKNOWN
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

Sketch Plan

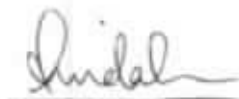
SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 24/5/19

Driver's Signature

(if driver is not the policyholder)

Date & Time:



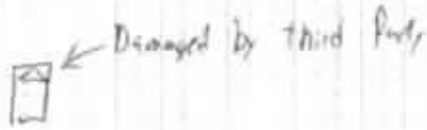
Reporting Centre Personnel's Signature

Name: Tony Fong

NRIC/FIN No: U2040671

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to Police Report

DECLARATION

I/We declare the foregoing particulars are true in every respect



Policyholder's Signature
Date & Time: 24/5/19

Driver's Signature
(If driver is not the policyholder)
Date & Time



Reporting Centre Personnel's Signature
Name: Terry 1022
NRIC/FIN No: 620401978

POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20190524/7010

1 of 3

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No: T/20190524/7010

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 24/05/2019 12:43		Vide Report No.:		Station Diary No.:	
Informant's Particulars					
Name of Informant: MOK LI FANG, LINDA			Address: 1 ELIZABETH DRIVE #06-07 SINGAPORE 669743		
ID Type / ID No.: NRIC NO / S7919092F			Contact No.: Home/Office: Mobile: 97570375		
Nationality: SINGAPORE CITIZEN			Email: silverkis@gmail.com		
Sex: Female	Age: 39	Date of Birth: 05/07/1979	Type of Informant: Vehicle Owner		
Race: Chinese			Language: English		Institution / School Name:
Occupation: Financial/investment adviser			Driving Licence Information: Class:		Date of Expiry:

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 20/05/2019 19:00	Type of Location: Car Park
Location: ORCHARD TURN				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Not Controlled		Traffic Volume: Light
Type of Collision: Moving Vehicle Against - Parked Vehicle				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No	Type	Make	Model	Color	Condition	No of Passenger
SLV1755R	Car	AUDI	A4	White	Slightly Damaged	5

Details of Vehicle Insurance

Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
SLV1755R	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1700093079-01	22/12/2018	21/12/2019

POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20190524/7010

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

2 of 3

Report No. T/20190524/7010

CONTINUATION OF REPORT

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Vehicle Owner			
Name	MOK LI FANG, LINDA	ID No.	S7919092F
Related Vehicle	NIL	Contact No.	97570375
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

My car was parked on Level 6 of ION Orchard shopping mall car park. I entered around 5pm on 20 May 2019 and parked in a corner lot with a pillar on left passenger side, and another vehicle on right driver side. When I returned to my car around 8.45pm, I noticed the right driver side front bumper of my car has been hit. The bumper is dented and scratched, with paint peeling off in places, and the headlight scratched. I have a photo of the damages in the position where I discovered it. The offender was nowhere to be seen, and no note was left behind.

POLICE REPORT



**SINGAPORE
POLICE FORCE**



T/20190524/7010

3 of 3

Police Station Of Origin:
Traffic Police
10 Ubi Avenue 3 SINGAPORE 408865
Tel No: 65470000

Report No: T/20190524/7010

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

Signature Of Officer Recording The Report:
Not applicable

Signature Of Interpreter:
Not applicable

Officer In Charge Of Case:
TP / TPB /
TAN JEOK LENG
Contact No.: 65476144

Authentication Stamp
NP 168

Signature Of Informant:
The identity of the person making this report has
been authenticated by SingPass. No signature is
required.

Date/Time:
24/05/2019 12:43

Classification Of Case:

INTERVIEW FORM



AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
28 Shenton Way
#07-11

MOTOR ACCIDENT INTERVIEW FORM

NAME : MOK LI FANG LINDA
VEHICLE NUMBER : SLV 175SR
DATE/ TIME OF ACCIDENT : 30/5/19, 7pm
PLACE OF ACCIDENT : ION ORCHARD L6 CARPARK
THIRD PARTY VEHICLE (IF ANY) : Unknown

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Accident occurred while car was parked at level 6 of ION
Carpark.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Hit and run. Right (driver - side) corner of front bumper is
dented and scratched. Lamp cover is also scratched.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

NAME: LINDA MOK LI FANG

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

INTERVIEW FORM

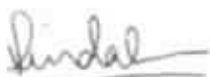
UNDERTAKING

I, MOK LI PANG LINDA, (NRIC No. S7919092F), hereby confirm that the Singapore Accident Statement lodged by me on 24/5/19 at 1740 hours pertaining to the accident involving motor car Reg. No: SLV 1755R, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

: 

Name of Insured / Driver

: MOK LI PANG LINDA

Nric No.

: S7919092F

Date

: 24/5/19

Signature

: 

Name of Policyholder

: MOK LI PANG LINDA

Nric No.

: S7919092F

Date

: 24/5/19



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MOK LI FANG, LINDA(MO LIFANG)
Period of Insurance : 22 Dec 2018 To 21 Dec 2019
Engine No. : CVN048772
Chassis No. : WAUZZZF46JA041432

Vehicle No. : SLV1755R
Policy No. : 1700093079-01
Endorsement No. :
Issued Date : 23 Nov 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2017
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MOK LI FANG, LINDA(MO LIFANG) - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1989 (Malaysia).

0504125208

PREMIUM LEASING - SLOH

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

ESP0000

REPUBLIC OF SINGAPORE DRIVING LICENCE

License Number: **S7919092F**

MOK LI FANG, LINDA
(MO LIFANG, LINDA)

Birth Date: 05 Jul 1979
Issue Date: 02 Dec 2009

001032814J




REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S7919092F**

MOK LI FANG, LINDA
(MO LIFANG)
莫丽芳

Race: **CHINESE**
Date of birth: **05-07-1979**
Country of birth: **SINGAPORE**

Sex: **F**

S7919092F




YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PAGE DATE: 11 Dec 2009

NP 428A

Licence No: **S7919092F**



S7919092F

S7919092F

Date of issue: **05-08-2009**

SINGAPORE 688743

Date: **22/09/2011** No: **6964158**




Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khal@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0677/2019/DY/TF
Date : 27-May-19

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Mok Li Pang Linda
Address : 1 Elizabeth Drive
#06-07
Singapore 669743
Telephone : HP +65 97570375
Type of Claim : Own Damage Claim
Policy No. : 1700093079-01
Vehicle No : **SLV 1755 R**
Model Code : Audi A4 SEDAN 1.4 TFSI S
Model / Year : 22-12-17
Engine No : CVN 048772
Chassis No : WAUZZZF46JA041432
Mileage :
Date In :
Liability :
Excess Cost :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 20-May-19
Place of Accident : ION Orchard L6 Car-park

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 1755 R

S/n	Nature of Jobs	Estimated Charges
1	To remove and transfer front wire harness for headlights, horns, , outside temperature sensor and headlight washer assy.	S/N \$ 360.00 ✓ ✓
2	To dismantle and renew front bumper, rhs front fender and headlight. Reorganise front crash managements components. Reinstall all parts removed.	\$ 1,250.00 /000 ✓
3	To repsray front bumper and rhs front fender.	\$ 1,150.00 /100 ✓
4	To remove and renew rhs front rim and alignment.	S/N \$ 280.00 ✓ ✓
5	To carry out diaggnostic check.	S/N \$ 192.00 ✓ ✓
TOTAL LABOUR CHARGES		: \$ 3,232.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLV 1755 R**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT BUMPER AIR GUIDE - RH	\$ 56.00 ?	X nn
2	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 123.00 ?	X nn
3	FRONT FENDER - RH	\$ 700.00 H	559.60
4	FRONT FENDER CLOSING ELEMENT - RH	\$ 45.00 ?	X nn
5	FRONT FENDER BRACKET - RH	\$ 32.00 ?	X nn
6	FRONT FENDER RIVET	\$ 36.00	net - 38.80
7	FRONT FENDER BRACE - RH	\$ 107.00 X	nn
8	FRONT BUMPER GUIDE SECTION - RH	\$ 34.00 ?	X nn
9	HEADLIGHT - RH	\$ 7,087.00 ?	X nn
10	FRONT BUMPER	\$ 1,946.00 de	1556.80
11	FRONT TYRE RIM - RH	\$ 651.00	cut 520.30
12	SUNDRIES	\$ 380.00 ?	X nn
TOTAL SPARE PARTS		\$ 11,197.00	
TOTAL LABOUR CHARGES		\$ 3,232.00	
GRAND TOTAL		\$ 14,429.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183


4/6/2019

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Tan Kah 97493749
30/5/19 @ 1020
04 days
Eric to be advise
Repair before paint.
Not Advise.

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/0677/2019/DY/ TF
Date : 27-May-19

Vehicle not IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Taufikh,

4 days - ok - Jy - 02 AUG 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms. Mok Li Pang Linda
Address : 1 Elizabeth Drive
#06-07
Singapore 669743
Telephone : HP +65 97570375
Type of Claim : Own Damage Claim
Policy No. : 1700093079-01
Vehicle No : **SLV 1755 R**
Model Code : Audi A4 SEDAN 1.4 TFSI S
Model / Year : 22/12/2017
Engine No : CVN 048772
Chassis No : WAUZZZF46JA041432
Mileage :
Date In :
Liability : -
Excess Cost : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 20-May-19
Place of Accident : ION Orchard L6 Car-Park

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLV 1755 R

S/n	Nature of Jobs	Estimated Charges			
1	To remove and transfer front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N	\$	360.00	\$ 360.00
2	To dismantle and renew front bumper, rhs front fender and headlight. Reorganise front crash managements components. Reinstall all parts removed.		\$	1,250.00	\$ 1,000.00
3	To rep spray front bumper and rhs front fender.		\$	1,150.00	\$ 1,100.00
4	To remove and renew rhs front rim and alignment.	S/N	\$	280.00	\$ 280.00
5	To carry out diagnostic check.	S/N	\$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$	3,232.00	\$ 2,932.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SLV 1755 R**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	
1	FRONT BUMPER AIR GUIDE - RH	\$	56.00
2	FRONT BUMPER AIR GUIDE GRILLE - RH	\$	123.00
3	FRONT FENDER - RH	\$	700.00
4	FRONT FENDER CLOSING ELEMENT - RH	\$	45.00
5	FRONT FENDER BRACKET - RH	\$	32.00
6	FRONT FENDER RIVET	\$	36.00
7	FRONT FENDER BRACE - RH	\$	107.00
8	FRONT BUMPER GUIDE SECTION - RH	\$	34.00
9	HEADLIGHT - RH	\$	7,087.00
10	FRONT BUMPER	\$	1,946.00
11	FRONT TYRE RIM - RH	\$	651.00
12	SUNDRIES	\$	380.00
TOTAL SPARE PARTS		\$	11,197.00
TOTAL LABOUR CHARGES		\$	3,232.00
GRAND TOTAL		\$	14,429.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLV 1755 R

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0677/2019/KK

12 Sep 2019

from
Telephone +65-
Telefax +65-
Email
Our department
Our Ref
Your Ref
Date

Dear Sir,

1

total pages

RE: INSURANCE CLAIM FOR SLV 1755 R, Audi A4 SEDAN 1.4 TFSI.

With reference to the above-mentioned vehicle, no. **SLV 1755 R**, claimant, **Ms Mok Li Fang Linda**, please find the related document per attached.

1. A copy of the Original invoice no. 85014236 – S\$ 5,347.86.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SLV 1755 R

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Teletax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Teletax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2223
Main Teletax 6941 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email: customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 18:17

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014236 Date: 11/09/2019 Order: SLV1755R Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	---	--

Regn No: SLV1755R (V 35358)	Regn Date: 22/12/2017	Mileage: 22822	WIP No.: 54597
Model: A4 SEDAN 1.4 TFSI S tronic	Chassis: WAUZZZF46JA041432	Engine: CVN 048772	Dept: U
You have been assisted by :- UB-Melvin Khoo (138)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1100.00	1.00	1,100.00
S	BODYWORK	M: TO REMOVE AND RENEW RHS FRONT RIM AND CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	ASW0821106A	FENDER(LAST)	Less 020%	1.00	699.30
X	ASW0807065C GRU	COVER	Less 020%	1.00	1946.00
X	ASW0601025EF	(A) (SK) RIM 16" CX1 6	Less 020%	1.00	651.00
X	AN 0161857	POP-RIVET	Less 020%	12.00	3.00

Parts 2,666.00
Labour 0.00
Sublet 2,932.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,998.00

7% GST 349.86

Grand Total 5,347.86



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLV 1755 R

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/0677/2019/KK
28 June 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1

total pages

Make & Model : Audi A4 SEDAN 1.4 TFSI S
Vehicle Chassis No. : WAUZZZF46JA041432
Vehicle Regn No. : SLV 1755 R
Vehicle Mileage : 22822 KM
Vehicle Owner : Ms. Mok Li Fang Linda
Certificate No : 1700093079-01
Own Damage Excess : \$642.00 (Inclusive 7%GST)
Accident Date : 20/5/2019
Place : ION Orchard L6 Car-Park
Repair Cost : \$5,347.86
WIP No. : 54597
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :



Time :

10:36 am

Date :

1/7/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 May 2019		30 May 2019 15:19 Edit Adj Rpt	S\$5,598.00 Edit Estimates	S\$5,598.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
-------------	------------------	----------------------	------------------	-----------------

CLAIM SUBFOLDER DETAILS

[Created by Insurer]

Insured:	MOK LI PANG LINDA, ID: S7919092F, Tel: +6597570375, Email: SILVERKIS@GMAIL.COM		
Vehicle Reg. No.:	SLV1755R	Date of Loss:	20/05/2019 19:00 - :59 [16 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 3380868991SG	Policy/Cover Note No.:	1700093079-01 (Comprehensive)
		Excess:	S\$600.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mithoo Singh, Aashweenjeet Kaur] Aashweenjeetkaur.Mithoosingh@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 11/06/2019]		
Driver/Custodian:	MOK LI PANG LINDA (39 / Female), NRIC: S7919092F, Tel: +6597570375 Email: SILVERKIS@GMAIL.COM		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (03/06/2019): Alert - Adj Mandate Approved (S\$14022.00) - SLV1755R - Claim Handler: Mithoo Sin...
- AIG_SG (31/05/2019): Alert - Adj Mandate Maintained - SLV1755R - Claim Handler: Mithoo Singh, Aashwee...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLV1755R (33808689915G)

OD

May 20 2019 7:00PM

[MOK LI PANG LINDA]

Premium Automobiles Pte Ltd

[Upload Documents](#) |
 [Upload Photos](#) |
 [Compose New Letter](#) |
 [Upload Video](#) |
 [Upload Audio](#)

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	31/05/19 10:32	Adjuster Immediate Advice	Load HTM		

Photos/Images				3 per page	☒
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21	31/05/19 10:36	General View	Load JPG	☒	
22	31/05/19 10:36	General View	Load JPG	☒	
23	31/05/19 10:36	General View	Load JPG	☒	
24	31/05/19 10:36	General View	Load JPG	☒	

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	31/05/19 10:33	ESTIMATE.pdf	Load PDF		
2	31/05/19 10:33	INTERVIEW FORM & UNDERTAKING LETTER.pdf	Load PDF		
3	31/05/19 10:33	CI & DRIVING.pdf	Load PDF		
4	31/05/19 10:33	SLV 1755R GIA & POLICE REPORT.pdf	Load PDF		
5	16/08/19 11:27	ESTIMATE MARKED.pdf	Load PDF		
6	02/10/19 11:13	Workshop Invoice	Load PDF		
7	02/10/19 11:13	Discharge Voucher	Load PDF		

Linked Accident Report Documents

View View in Browser

Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print	
1	24/05/19 18:18	Accident Statement	Load HTM		

Photos/Images				3 per page	☒
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Assessment Reports				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
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5	24/05/19 18:13	Accident Photo		Load JPG	☒
6	24/05/19 18:13	Accident Photo		Load JPG	☒
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10	24/05/19 18:13	Accident Photo		Load JPG	☒
11	24/05/19 18:13	Accident Photo		Load JPG	☒
12	24/05/19 18:13	Accident Photo		Load JPG	☒
Documentation				1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	24/05/19 18:15	Sketch Plan		Load JPG	☒
2	24/05/19 18:15	Sketch Plan #2		Load JPG	☒
3	24/05/19 18:16	POLICE REPORT		Load JPG	☒
4	24/05/19 18:16	POLICE REPORT		Load JPG	☒
5	24/05/19 18:16	POLICE REPORT		Load JPG	☒
6	24/05/19 18:16	INTERVIEW FORM		Load JPG	☒
7	24/05/19 18:16	INTERVIEW FORM		Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19009608/T1SD3E2

Date: 02/10/2019

REFERENCE

Insured/Claimant: MOK LI PANG LINDA Policy No: 1700093079-01
Date of Loss: 20/05/2019 Nature of Claim: OD Claim No: 3380868991SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLV1755R**
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN048772
Reg. Date: 22/12/2017 (Man. Year: 2017) Chassis No: WAUZZZF46JA041432
Colour: White Odometer: 22135 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$120,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,197.00	2,666.00	8,531.00	76.19
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,232.00	2,932.00	300.00	9.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,429.00	5,598.00	8,831.00	61.20
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	13,829.00	4,998.00	8,831.00	63.86
+ GST 7.00/7.00% (S\$)	968.03	349.86	618.17	63.86
Nett Amount (S\$)	14,797.03	5,347.86	9,449.17	63.86

INSPECTION

Date of Assignment: 30/05/2019

Date Inspected: 30/05/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER AIR GUIDE - RH	Not Necessary	56.00 FS	*- FS
2	1		*FRONT BUMPER AIR GUIDE GRILLE - RH	Not Necessary	123.00 FS	*- FS
3	1		*FRONT FENDER - RH	Bent	700.00 FS	*559.60 FS
4	1		*FRONT FENDER CLOSING ELEMENT - RH	Not Necessary	45.00 FS	*- FS
5	1		*FRONT FENDER BRACKET - RH	Not Necessary	32.00 FS	*- FS
6	1		*FRONT FENDER RIVET	Necessary	36.00 FS	*28.80 FS
7	1		*FRONT FENDER BRACE - RH	Not Necessary	107.00 FS	*- FS
8	1		*FRONT BUMPER GUIDE SECTION - RH	Not Necessary	34.00 FS	*- FS
9	1		*HEADLIGHT - RH	Not Necessary	7,087.00 FS	*- FS
10	1		*FRONT BUMPER	Deformed	1,946.00 FS	*1,556.80 FS
11	1		*FRONT TYRE RIM - RH	Cut	651.00 FS	*520.80 FS
12	1		*SUNDRIES	Not Necessary	380.00 FS	*- FS
Total Parts (\$\$)					11,197.00	2,666.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	New	360.00	360.00
2	TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT. REORGANISE FRONT CRASH MANAGERMENTS COMPONENTS. REINSTALL ALL PARTS REMOVED	New	1,250.00	1,000.00
3	TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	New	1,150.00	1,100.00
4	TO REMOVE AND RENEW RHS FRONT RIM AND ALIGNMENT	New	280.00	280.00
5	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (\$\$)			3,232.00	2,932.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >