

INSURANCE

INS. CASH OWNER

CC4 / EGI1900

9604

E 6639

LKK

IDAC

Subsequent

9/8/19

DOI

ASSIGNMENT

2/6/19

Date / Time

29/4/19

Registered in Member

Pre-assign / CCU / FTE

YN7433T



Insured Vehicle No.

Claim No.

Name of Insured

BETA NEWELL SUPPLIES & TRADING CO

Policy No.

DMG 619000490

Insured Tel No.

HP

Make / Model

mitsubishi

Excess Sec II :SS

D.O.A

Place of Accident

27A GUYLANA

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age : SEE KUP BOON

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(VA: YES / NO)

Insured Liability

% Final ? Yes / No

9848917



INSRS:

WSP:

Tel:

Liability:

RMKS:

TC



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

20/09/19

20/09/19

STAGE

DATE / PIC

Non-Reporting hr (1st)

Non-Reporting hr (2nd)

Non-Reporting hr (Final)

Notification hr (if non-pickup)

Call Of:

After call hr to Of: 20/09/19 - vlc

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA :

Medical Bill

PIR

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

Confirm by:

Email ☐ Call ☐

PRELIMINARY ADVICE Date/Time: 10/06/19

Sent By: b3

FINALIZATION

Date/Time

Confirm with

Repair Cost

P/P

SS 5,994.66

8

days) Reduction:

8

%

Email

Call

FINAL SETTLEMENT

Date/Time

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia :

Repair Cost:

SS

—

Loss of Rental (LOR):

SS

—

(

days)

Loss of Use (LOU):

SS

—

(5

x

days)

Loss of Income (LOI):

SS

—

(5

x

days)

LOR only ☐

LOU only ☐

LOR + LOU ☐

LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS

—

Medical:

SS

—

Disbursement

SS

—

(e.g. Towel Independent)

Legal Cost

SS

—

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

WSP REPORT

3) Survey fee:

\$ 250.00

Total:

SS

—

Global Sum SS:

FINAL PAYMENT

Date/Time

Confirm with

Email

Call

Payee 1:

SS

—

Name 1:

—

Payee 2: (Strike if N.A.)

SS

—

Name 2:

—

Payee 3: (Strike if N.A.)

SS

—

Name 3:

—



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/EGH19009604/Ehb3

Date: 10/06/2019

The Motor Claims Department
M/s ERGO INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBG891J

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07.06.2019 at the premises of M/s TC Autoclinic Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	6,584.36
Revised Estimate Amount	: S\$	3,029.36
"Check" Items Amount	: S\$	2,965.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 8 days

Yours faithfully,

STEVE CHEN
Licensed Appraiser

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : LENG KEE
CONTACT NO : 67038511
REFERENCE : 064/IC/TCAC/CCR/2019
DATE : 28-MAY-2019

ERGO INSURANCE PTE LTD
5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
S(038985)
TEL : 68299199
FAX : 68299247/9248
ATTN : CLAIM MANAGER

OWNER'S NAME : M/S SERVICE STATIONARY & TRADING PTE LTD
ADDRESS : 18 BOON LAY WAY
#04-142 TRADEHUB 21
S(509966)
TELEPHONE NO : 97979200 - MR RONNIE

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : 1700012219-01
VEHICLE NO : GBG891J
MODEL CODE : YTKARUM20TWL-CAAC
MODEL/YEAR : NISSAN NV200 1.5L DIESEL VAN (11)
ENGINE NO : K9KC4000055981
CHASSIS NO : VSKYBAM20Z0144964
MILEAGE : 28480 KM
DATE IN : 28/05/2019
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : SHAWN CHUA CHU RONG
ACCIDENT DATE : 28/05/2019

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO 8BGB91J

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	240.00	✓
2 RSI	REPLACE REVERSE SENSOR, NECESSARY ADJUSTMENT & FUNCTION TEST	55.00	✓
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	200.00	100
4 WHI	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN/ SHORT CIRCUIT, REPAIR WHEN NECESSARY	240.00	X
5 ZZ/001	REPLACE RIGHT SLIDING DOOR, REAR RIGHT PANEL, RIGHT TAIL LAMP, REAR BUMPER ETC. REPAIR PANELS J ⁹⁰	1950.00	✓
6 ZZ/002	TRANSFER RIGHT SLIDING DOOR COMPONENTS TO FACILITATE REPAIR	120.00	✓
7 ZZ/003	RESPRAY RIGHT SLIDING DOOR, REAR RIGHT PANEL ETC J ⁹⁰	750.00	500
8 ZZ/004	QC. RETUNE & CONSULT CHECK		
9 ZZ/005	COMPLIMENTARY WASH & VACUUM		
TOTAL LABOUR CHARGES		3555.00	

Steve (LKK) wr Phil 7/6/19, 2-00 pm
8 days
P/P
R- Bel spy

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO GBG891J

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES		
			NETT	LIST	S/NETT REMARKS
1	RIGHT BUMPER BRACKET / DR	85228-BJ00A	22.70		
2	REAR BUMPER / CT	H5022-3LGEH	632.70		
3	RIGHT SLIDING DOOR / DD	H2100-BJ1AC	1165.20		
4	REAR RIGHT FENDER / DD	78100-3LS0A	1554.30		
5	GROM-PTN PIPE / CT	80874-WL00A	2.50		
6	SLIDING DOOR RAIL GUIDE / CT	77760-BJ01A	154.40		
7	RIGHT TAIL LAMP / CT	26550-BJ20A	254.90		
SUB TOTAL			3786.70	0.00	0.00
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			757.34	0.00	0.00
GRAND TOTAL			3029.36	0.00	0.00
OVERALL TOTAL			3029.36		

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TC AUTOCLINIC PTE LTD
25 LENG KEE ROAD
SINGAPORE 159097

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO GBGB91J

TOTAL LABOUR CHARGES	3555.00
TOTAL SPARE PARTS CHARGES	3029.36

GRAND TOTAL	6584.36 * /

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

[➤ Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	3210C

Vehicle Details

Vehicle No.:	GBG891J
Vehicle to be Exported:	No
Intended Deregistration Date:	07 Jun 2019
Vehicle Make:	NISSAN
Vehicle Model:	NV200 1.5 MT ABS AIRBAG 2WD 6DR E5 W/RC
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	K9KC400D056981
Chassis No.:	VSKYBAM20Z0144964
Maximum Power Output:	-
Open Market Value:	\$20,119.00
Original Registration Date:	31 May 2017
First Registration Date:	31 May 2017
Transfer Count:	0
Actual ARF Paid:	\$1,006.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	30 May 2027
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
QP Paid:	\$30,600.00
COE Rebate Amount:	\$24,414.00
Total Rebate Amount:	\$24,414.00

The information contained herein is correct as at 07 Jun 2019

OK

Nivitha (LKK Auto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Wednesday, 29 May 2019 11:54 AM
To: admin-d@lkkauto.com
Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: FW: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc
Attachments: GBG891J GIA Report.pdf; Estimate Before Survey.pdf

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: Our driver has not lodge the accident report to us)

3.43pm @ 29/5/19

Attached are the necessary documents for your further actions.

person @ shawn
vehicle nafi/n

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038965
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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www.ergo.com.sg

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From: Jeannie Cheng
Sent: Wednesday, May 29, 2019 11:51 AM
To: 'Shawn Chua'
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Good morning Shawn,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Wednesday, May 29, 2019 11:44 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

Ergo Ref: **YN7433T/SL/jc**
Our Ref: **GBG891J**

Good morning.

Can I appoint LKK as the joint surveyor?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515

HP: +65 96450023
*Fax: +65 64795019



From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, May 29, 2019 11:37 AM
To: Shawn Chua <shawnychua@tanchong.com>
Cc: Kelvin Heng <kelvinheng@tanchong.com>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: RE: PRS IRO GBG891J | OI: YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Shawn,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Our Insured's driver has not reported the accident to us todate.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038965
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Wednesday, May 29, 2019 11:10 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Kelvin Heng
Subject: Accident Involving GBG891J & YN7433T On 28/05/19

Dear Sir/Madam,

Our customer holds your insured driver, **YN7433T** liable for the accident on **28/05/19** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our claimant, **GBG891J**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **03/06/19**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when I can arrange for an accident survey.

Attached herewith the **GIA Report** and **estimate of repair cost** for **GBG891J**.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



Shu Pei (LKKAUTO)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Tuesday, 10 September 2019 9:19 AM
To: Shu Pei (LKKAUTO)
Cc: Ivy Yong; Phoebe Xie
Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019| ERGO REF: YN7433T/SL/jc
Attachments: OI Accident Report.pdf; TP Accident Report.pdf

Date Classification : Confidential, C3

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
D/O, +65 6829 9194
pauline.soh@ergo.com.sg

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Tuesday, September 10, 2019 8:52 AM
To: Survey Report (ERGO Insurance Pte. Ltd.)
Cc: Ivy Yong; Phoebe Xie
Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019| ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Sent: Thursday, 29 August 2019 9:50 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

Hi Shu Pei

OI not reported yet

Date Classification : Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

OTD : +65 6829 9194

pauline.soh@ergo.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, August 29, 2019 9:13 AM

To: Survey Report (ERGO Insurance Pte. Ltd.)

Cc: Ivy Yong; Phoebe Xie

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Sent: Tuesday, 13 August 2019 9:31 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

Hi Shu Pei,

Our insured have not reported the accident.

I will send them a reminder letter.

Thank you.

Date Classification : Confidential, C3

Warmest Regards,

Pauline Soh

ERGO Insurance Pte. Ltd.

3 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038965

OID : +65 6829 9194

pauline.soh@ergo.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Thursday, August 08, 2019 9:13 AM

To: Jeannie Cheng; Ivy Yong

Cc: Survey Report (ERGO Insurance Pte. Ltd.)

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Tuesday, 30 July 2019 10:08 AM

To: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Tracy Tan <tracy.tan@ergo.com.sg>

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Sent: Monday, 1 July 2019 10:01 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Tracy Tan <tracy.tan@ergo.com.sg>

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

Hi Shu Pei,

Our insured have not reported the accident.

I will send them a reminder letter.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 5829 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

ERGO

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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]
Sent: Monday, July 01, 2019 9:32 AM
To: Jeannie Cheng
Cc: Survey Report (ERGO Insurance Pte. Ltd.); Tracy Tan
Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019| ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Sent: Monday, 17 June 2019 2:48 PM

To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Tracy Tan <tracy.tan@ergo.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

Dear Shu Pei,

Insured have not reported. I will follow-up with them and update you again.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
CID : +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Friday, June 14, 2019 9:18 AM

To: Jeannie Cheng

Cc: Admin A; Survey Report (ERGO Insurance Pte. Ltd.); Tracy Tan; Vic (LKKAUTO)

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 10 June 2019 6:49 PM

To: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Tracy Tan <tracy.tan@ergo.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBG 891J at M/s TC AutoClinic Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Sent: Thursday, 6 June 2019 9:27 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>; Tracy Tan <tracy.tan@ergo.com.sg>

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

Dear Shu Pei,

Insured have not reported. I will be following up with them.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]
Sent: Thursday, June 06, 2019 9:06 AM
To: Jeannie Cheng
Cc: Admin A; Survey Report (ERGO Insurance Pte. Ltd.); Tracy Tan
Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 29 May 2019 3:53 PM
To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>
Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards,

G.Nivitha| Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng (<mailto:jeannie.cheng@ergo.com.sg>)

Sent: Wednesday, 29 May 2019 11:54 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: Our driver has not lodge the accident report to us)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-01 Suntec Tower Five
Singapore 038985
CID: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Jeannie Cheng
Sent: Wednesday, May 29, 2019 11:51 AM
To: 'Shawn Chua'
Cc: Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019| ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Good morning Shawn,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
Tel : +65 6529 9199 x 194
jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Wednesday, May 29, 2019 11:44 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019| ERGO REF: YN7433T/SL/jc

Ergo Ref: **YN7433T/SL/jc**
Our Ref: **GBG891J**

Good morning.

Can I appoint LKK as the joint surveyor?

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road
Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Wednesday, May 29, 2019 11:37 AM

To: Shawn Chua <shawnchua@tanchong.com>

Cc: Kelvin Heng <kelvinheng@tanchong.com>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO GBG891J | OI : YN7433T | DOA: 28/05/2019 | ERGO REF: YN7433T/SL/jc

WITHOUT PREJUDICE

Dear Shawn,

We acknowledged receipt of your email for the PRS request as below.

In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Our Insured's driver has not reported the accident to us todate.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038965
DID : +65 8829 9199 x 154
jeannie.cheng@ergo.com.sg

ERGO

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From: Shawn Chua [<mailto:shawnychua@tanchong.com>]
Sent: Wednesday, May 29, 2019 11:10 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Kelvin Heng
Subject: Accident Involving GBG891J & YN7433T On 28/05/19

Dear Sir/Madam,

Our customer holds your insured driver, **YN7433T** liable for the accident on **28/05/19** and would like to claim against your insured driver. We hereby inquire whether you would like to have a direct settlement with our claimant, **GBG891J**.

If you minded to reach an amicable direct settlement with our customer, please let us have your substantive reply strictly by **03/06/19**. Otherwise our customer will proceed in a manner that he deems fit.

Kindly let me know when I can arrange for an accident survey.

Attached herewith the **GIA Report** and **estimate of repair** cost for **GBG891J**.

Shawn Chua
Service Executive
TC AutoClinic Pte Ltd
25 Leng Kee Road

Singapore 159097
DID: +65 67038515
HP: +65 96450023
Fax: +65 64795019



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www.avg.com



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EG119009604/Ehb3

20 SEPTEMBER 2019

BETA NEWELL SUPPLIES & TRADING CO PTE LTD **By Post & By Email**
BLOCK 9 PIONEER ROAD NORTH
#01-57 LOK YANG INDUSTRIAL PARK
SINGAPORE 628461
ATTN: THE MANAGEMENT

Dear Sir/Madam,

**ACCIDENT INVOLVING YN 7433T AND GBG 891J ALONG/AT LOR 27A
GEYLANG ON 28/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBG 891J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c: *ERGO Insurance Pte Ltd*
(Motor Claims Dept)
bnewell@singnet.com.sg
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 20 September, 2019 10:09 AM
To: bnewell@singnet.com.sg
Cc: Admin A; Vic (LKKAUTO)
Subject: Your Ref: YN 7433T - ACCIDENT INVOLVING YN 7433T AND GBG 891J ALONG/AT LOR 27A GEYLANG ON 28/05/2019



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGI19009604/Ehb3

20 SEPTEMBER 2019

BETA NEWELL SUPPLIES & TRADING CO PTE LTD
BLOCK 9 PIONEER ROAD NORTH
#01-57 LOK YANG INDUSTRIAL PARK
SINGAPORE 628461
ATTN: THE MANAGEMENT

By Post & By Email

Dear Sir/Madam,

ACCIDENT INVOLVING YN 7433T AND GBG 891J ALONG/AT LOR 27A GEYLANG ON 28/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from GBG 891J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. Unless proven otherwise.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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Vic (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Tuesday, 12 November, 2019 8:49 AM
To: Ivy Yong; Vic (LKKAUTO)
Cc: Admin A
Subject: RE: CDMCG19001332 (YN7433T0 TP Veh : GBG891J *** LKK REF: CC4/EGI19009604/Ehb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Tuesday, 12 November, 2019 8:40 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Subject: CDMCG19001332 (YN7433T0 TP Veh : GBG891J

Hi Mei Kwan,

Please let us have your survey report and invoice.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9197
ivy.yong@ergo.com.sg

www.ergo.com.sg

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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

ERGO INSURANCE PTE LTD

Ref : CC4/EGI19009604/Ehb3q2

5 TEMASEK BOULEVARD
#04-05 SUNTEC TOWER FIVE
SINGAPORE 038985

Date : 15-11-2019



Code : EGI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YN 7433T	Veh. Inspected	GBG 891J
Policy No.	DMCG19000490	Coverage (\$)	0.00
Claim No.	CDMCG19001332	Excess (\$)	0.00
Assign From	JEANNIE	Assign Date	29/05/2019

2. Vehicle Particulars & Condition

Make & Model	NISSAN NV200	c.c	1461
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	VSKYBAM20Z0144964	Colour	SILVER
Odometer	29099	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	175/70 R14	GOODYEAR	6 mm
L/H Front Tyre	175/70 R14	GOODYEAR	6 mm
R/H Rear Tyre	175/70 R14	GOODYEAR	6 mm
L/H Rear Tyre	175/70 R14	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	28/05/2019	Inspection Date	07/06/2019
Survey held at	TC AUTOCLINIC PTE LTD 25 LENG KEE RD SINGAPORE 159097		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
-------------------------------------	-----------------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. GBG 891J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	RIGHT BUMPER BRACKET (N)	BROKEN	22.70	22.70
1	REAR BUMPER (N)	CUT	632.70	632.70
1	RIGHT SLIDING DOOR (N)	DENTED	1,165.20	1,165.20
1	REAR RIGHT FENDER (N)	DENTED	1,554.30	1,554.30
1	GROM-PIN PIPE (N)	CUT	2.50	2.50
1	SLIDING DOOR RAIL GUIDE (N)	CUT	154.40	154.40
1	RIGHT TAIL LAMP (N)	CUT	254.90	254.90
	LESS 20% DISCOUNT		-757.34	-757.34
			3,029.36	3,029.36
	<u>LABOUR</u>			
	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL.		240.00	240.00
	REPLACE REVERSE SENSOR ,NECESSARY ADJUSTMENT & FUNCTION TEST.		55.00	55.00
	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA.		200.00	100.00
	CHECK & INSPECT WIRE HARNESS FOR DAMAGE & OPEN /SHORT CIRCUIT ,REPAIR WHEN NECESSARY.	NOT NECESSARY	240.00	-
	REPLACE RIGHT SLIDING DOOR ,REAR RIGHT PANEL ,RIGHT TAIL LAMP ,REAR BUMPER ETC.REPAIR PANELS.		1,950.00	1,950.00
	TRANSFER RIGHT SLIDING DOOR COMPONENTS TO FACILITATE REPAIR.		120.00	120.00
	RESPRAY RIGHT SLIDING DOOR ,REAR RIGHT PANEL ETC.		750.00	500.00
			3,555.00	2,965.00
	GRAND TOTAL		6,584.36	5,994.36
	RECOMMENDED COST OF REPAIRS			5,994.36

Report Ref No. CC4/EG19009604/Ehb3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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