

ASS. REC. BY:

REF: CS/AIG/19069600/Kvd302 Special Instruction:

Cinema: KennethASSIGNMENT (Office)

From (Person):

chin lee ying

of

AIGDate/Time: 30/5/19 @ 9.52am

Estimated Cost:

Bill to:

☒ OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SBR 9818E

Insured:

at Workshop m/s

Motor Image

Tel:

9668 9313.

of

19 lorong lorong & tua puyoh

Policy No:

190059246

Claim No:

Sum Insured:

Excess:

4300

Make of Veh:

(Client's Record)

D.O.A. 28/5/2019CA / ☒ REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10.43am @ 30/5/19

Person Contacted:

IsmanVehicle: ☒ IN ☐ OUT

Date/Time

Action/Instruction

IsmanSBR 9818E - HS/INC14003108 / 11vm 303Don: 14/2/1431/5/19.Revert via merimen31/5/19Recd approved \$9867.70 from Victor by merimen31/5/19Informed Daniel C/A ex \$4300 by email

ASS. REC. BY:

REF:

AG/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$ 108k

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Soon:

Consistent? Yes or No

Est. Repairs:

06¹² days

Res.: Yes or No

Lum Sum:

1-B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SBR 9810E

Yr Regn:

03, 19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Subaru Forester

c.c

1995

Colour

M.P. White

A/C

Insured / Std / NI / NA

Sp. Reading

350P

T/Radio

Insured / Std / NI / NA

Eng/No:

C/No:

JF1SK 7K25K6 006565

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / A/Rim or

Tyre Size:

F:

225/55R18

R:

BS / PUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal

9

mm

R/Bal

9

mm

L/Bal

9

mm

L/Bal

9

mm

D.O.A

28/5/19

D.O.I

30/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

R/N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1 File post to

15/7/19 Final fig \$ 8746.63 confirmed by email (Ref 5769.17, 4090)

RECEIVED 1-5 AUG 2019

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2) 15/8 - typist

Report Format:

merimen

Lump Sum / L.B.I: IS

8746.63

Days Of Repair:

12

Resurvey No. of Trip:

2

Add Fee:

☐

Site Insp IS

☐

Interview IS

☐

Tech Invs IS

☐

Weekend IS

Survey Fee

200

Transportation

S - RS \$

Parking

Others

11

211

View Received Message

This mail is associated with :

***SBR9818E (5765408021SG)**

OD

May 28 2019 8:00AM

[WEE HOCK WAH]

Motor Image Enterprises Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 15/07/2019 09:19 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$8746.63) - SBR9818E - Claim Handler: Chan, Yoke Shi

Approved:8746.63:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd,
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Chan, Yoke Shi

Date: 12 Jul 2019

Preliminary Advice

Vehicle No	: SBR9818E	Accident Date	: 28/05/2019
Make	: SUBARU FORESTER	Policy No.	: 1900059246
Assignment Date	: 30/05/2019	Excess	: S\$4,300.00
Date of Inspection	: 30/05/2019	Est. Duration of Repair	: 12.00
Inspection At	: MOTOR IMAGE ENTERPRISES PTE LTD (TOA PAYOH) 19 LORONG 8 TOA PAYOH SINGAPORE 319255		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	14,515.80
Revised Amount	:S\$	8,746.63
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,746.63

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	108,000.00
COE / PARF Rebate	:S\$	49,226.00
Salvage Value	:S\$	
Margin for Repair	:S\$	58,774.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 31 May 2019 4:23 PM
To: Daniel Jude; Admin A; Admin-D (LKKAUTO); SUR
Cc: TPY Insurance Team; Mohamed Isman
Subject: RE: SBR9818E - pending authorization (DOA: 30/5/2019)

Dear Daniel,

As instructed by our client , please proceed to repair the **insured vehicle SBR 9818E (Excess S4300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Daniel Jude <danieljude@motorimage.net>
Sent: Thursday, 30 May 2019 2:27 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: TPY Insurance Team <tpyinsteam@tanchong.org>; Mohamed Isman <isman@motorimage.net>
Subject: SBR9818E - pending authorization
Importance: High

Hi Lkk,

Vehicle surveyed and pending authorization and excess amount update.

Kindly revert on urgent basis.

Thank You.

Best Regards
Daniel A Jude
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 8611 3195
Email: danieljude@motorimage.net
Website: www.tanchong.com : www.motorimage.net

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-----Original Message-----

From: Singapore Printer

Sent: Thursday, May 30, 2019 1:46 PM

To: Daniel Jude <danieljude@motorimage.net>

Subject: Scan Data from FX-219F97

Sent by: T03635G [danieljude@motorimage.net] Number of Images: 4 Attachment File Type: PDF

Device Name: TPY-SVC-206643

Device Location:

View Received Message

This mail is associated with :

***SBR9818E (5765408021SG)**

OD

May 28 2019 8:50AM

[WEE HOCK WAH]

Motor Image Enterprises Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 31/05/2019 15:42 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$9867.70) - SBR9818E - Claim Handler: Chan, Yoke Shi

Approved:9867.70:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co,Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 31 May 2019

Preliminary Advice

Vehicle No	: SBR9818E	Accident Date	: 28/05/2019
Make	: SUBARU FORESTER	Policy No.	: 1900059246
Assignment Date	: 30/05/2019	Excess	: S\$0.00
Date of Inspection	: 30/05/2019	Est. Duration of Repair	: 6.00
Inspection At	: MOTOR IMAGE ENTERPRISES PTE LTD (TOA PAYOH) 19 LORONG 8 TOA PAYOH SINGAPORE 319255		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	13,672.20
Revised Amount	:S\$	9,867.70
Check Items (Estimated)	:S\$	1,618.20
Total	:S\$	11,485.90
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	108,000.00
COE / PARF Rebate	:S\$	49,226.00
Salvage Value	:S\$	
Margin for Repair	:S\$	58,774.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

SBR9818E - OD - (AIG) - ARRANGE SURVEY - 30/05/2019 - @1100HRS

From: Chin, Lee-Ying
To: assignments, admin-a@lkkauto.com
Cc: Fong, Andy-SY
Sent: 5/30/2019 9:52:13 AM
Attachments:  SBR9818E OD ESTIMATE.PDF  SBR9818E OD GIA REPORT.PDF

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

From: Mohamed Isman [mailto:isman@motorimage.net]
Sent: Thursday, May 30, 2019 9:44 AM
To: AIG SGP, Claims-Survey; Chin, Lee-Ying
Cc: TPY Insurance Team
Subject: [EXTERNAL] SBR9818E - 3RD PARTY CLAIM - (OP) - (AIG) - ARRANGE SURVEY - 30/05/2019 - @1100HRS
Importance: High

This message is from an external sender; be cautious with links and attachments.

Hi Guys,

Kindly assist to arrange survey for the above mentioned

30/05/2019 @ 1100hrs

Thank You.

Best Regards
Mohd Isman
Service Executive
Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
HP: 9668 9313
Email: isman@motorimage.net
Website: www.tanchong.com : www.motorimage.net

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[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6650I
Vehicle Details	
Vehicle No.:	5BR9818E
Vehicle to be Exported:	No
Intended Deregistration Date:	31 May 2019
Vehicle Make:	SUBARU
Vehicle Model:	FORESTER 2.0I-S EYESIGHT AWD CVT SR
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	FB20YF33887
Chassis No.:	JF15K7KL5KG006565
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$17,309.00
Original Registration Date:	22 Mar 2019
First Registration Date:	22 Mar 2019
Transfer Count:	0
Actual ARF Paid:	\$17,309.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	21 Mar 2029
PARF Rebate Amount:	\$12,981.00
Intended COE Rebate Details	
COE Expiry Date:	21 Mar 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$36,961.00
COE Rebate Amount:	\$36,245.00
Total Rebate Amount:	\$49,226.00

The information contained herein is correct as at 31 May 2019

OK



CERTIFICATE OF INSURANCE

SUBARU AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Wee Hock Wah
 Period of Insurance : 22 Mar 2019 To 21 Mar 2020
 Engine No. : FB20YF35567
 Chassis No. : JF15K7KL5K6006565

Vehicle No. : 8B R9818E
 Policy No. : 1900059246
 Endorsement No. :
 Issued Date : 04 Apr 2019

ABOUT THE COVER

Make/Model : SUBARU Forester 2.0i-S Eyesight
 Engine Capacity/Tonnage : 1.995.00 CC
 Driver Restriction : NA
 Person or Classes of Persons Entitled to Drive* :
 Sum Insured : Market Value
 Off Peak Car : No
 First Year of Registration : 2019
 Insuring with COE/PAF : Yes

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorized driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and Inexperienced Driver Excess" ("YID") if you are or your Authorized Driver (named or unnamed) is under the age of 25 and/or has less than 3 years' driving experience.

Age Condition : All Age Condition
 Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, velocity trial or speed testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use: 150000 - 160000

* Limitations rendered irrespective by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 90 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1
 Fire - \$0 Own Damage - \$1300 Theft - \$0 Flood Cover - \$0

Section 2
 Property Damage - \$0

Windscreen - \$100

Named Driver and Excess (where applicable)

Wee Hock Wah - \$1300 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Motor Image Enterprise Pte Ltd Add: 19 Lorong 9 Toa Payoh Singapore 216235 94179100

For other Approved Reporting Centres/Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6538 8200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and 14A(1) of the Motor Vehicle (Third-Party Risks) Rules, 1988 (Malaysia).

0500818272

TAN CHONG CREDIT SUBSIDIARY

911 SUNTECH ROAD

SINGAPORE 539222

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORIZED REPRESENTATIVE

Identification Card

REPUBLIC OF SINGAPORE **DRIVING LICENCE**

Portrait of an elderly man with glasses.

Licence Number **S05566501**
Name **WEE HOCK WAH**
Birth Date **11 Aug 1947**
Issue Date **04 Apr 2013**

Barcode: 002165905D

I AM LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

EFFECTIVE DATE

ss 3 Motor Cars=< 3000kg with =<7 passengers, exclusive of the driver, and other motor vehicles =< 2500kg **26 Dec 1967**

428A

Licence No: S05566501

Barcode

Driving License

REPUBLIC OF SINGAPORE DRIVING LICENCE

License No. **S8609673J**

WEE XITING, VALERIE
(HUANG XITING)

Date of Birth: **16 Mar 1988**
Valid Until: **15 Nov 2017**

AC2743960R

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S8609673J**

WEE XITING, VALERIE
(HUANG XITING)

黄 燕 婷

CHINESE

Date of Birth: **16-03-1988**
Country/Place of birth: **SINGAPORE**

Sex: **F**

S8609673J

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(S)

CLASS CLASS

C	Motorcycles up to 250 cc	15 Nov 2017
C1	Motorcycles between 250 cc and 400 cc	15 Nov 2017
C2	Motorcycles up to 400 cc with 4 or 2 gears and a maximum of 150 hp	15 Nov 2017

S / No: 90002906A8

License No: S8609673J

NP 426A

S8609673J

S8609673J

16-11-2016

29 LORONG BARU
SINGAPORE 119117

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	28/05/2019 17:23
Date Of Accident	28/05/2019 08:50
Exact Location Of Accident	29 LORONG SARI
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SBR9818E
Insured/Policyholder	
Name Of Registered Owner	WEE HOCK WAH
NRIC No	S0556650I
Email Address	VAL.WEE@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-92319117
Alternative Phone No	OFFICE-NOPHONE
Vehicle Particulars	
Manufacturer	SUBARU
Model	FORESTER-2.0 I-L EYESIGHT AWD CVT (A)
Exact Purpose for which vehicle was being used at time of accident	PERSONAL/LEISURE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1900059246
Cover Note Number	

Driver

Name of Driver	WEE XITING, VALERIE
NRIC No	S8609673J
Date Of Birth	16/03/1986
Occupation	INDOOR
Date Of Driving Pass	15/11/2017
Driving Experience	1 YEAR AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-92319117
Fax Number	
Contact Number	
Email Address	VAL.WEE@HOTMAIL.COM

Address	29 LORONG SARI
Postcode	119117
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - MAJOR/MINOR RD
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : CHAI KAI MUN, CHRISTOPHER
	GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLEASE SEE ATTACHED

Attachment(s)

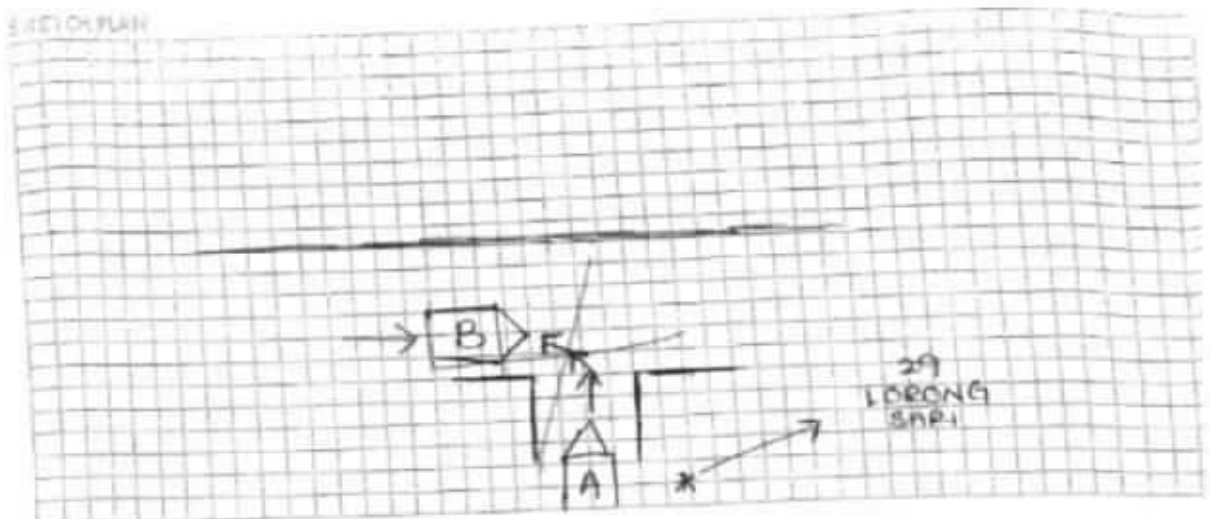
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH7668L
Vehicle Make/Model/Colour	NISSAN URVAN NV350
Details Of Properties	FRONT PORTION
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	HASRUL AFANDI BIN ATAN
NRIC/Passport Number	G7395039U
Contact Number	82290048
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was leaving home in the morning. While I was slowly driving out of my drive way with intention to turn left, All of a sudden I was hit by a blue van on the left. ~~which was~~

Please refer to video footage attached.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Q&A/C SearchPlatform_VII

Driver's Signature
(If driver is not the policyholder)
Date & Time:

29/05/14 1520

Reporting Centre Personnel's Sign
Name: DANIEL JUDE
U/C/VIN No.: S9C0518D

Common Statement

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurer of the GIA Record Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available electronic.
8. Consents under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) my insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers/agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signat
Name: DANIEL JUDE
MISC/POL No.: S9001KT88

ESTIMATE / QUOTATION COST OF ACCIDENT REPAIR

REG NO: SBR9818E	MODEL : FORESTER 2.0I-S EYESIGHT AWD CVT
REF NO: INS/IC/CHI/0222/2019	YEAR: 22-MAR-2019
ENGINE NO: FB20YF33887	CHASSIS NO: JF1SK7KL5KG006565
DOA: 28/05/2019	TOA: 0849HRS
TYPE OF CLAIM: OD	INS COMPANY: AIG

S/N	NATURE OF JOB	AMOUNT
1.	REPAIR/REPLACE FRONT BUMPER, FRT PANEL & BONNET	\$1250.00
2.	RESPRAY FRONT BUMPER, FRT PANEL & BONNET	\$1000.00
3.	REMOVE & REFIX AIR CON CONDENSOR & RADIATOR TO FACILITATE REPAIR	\$171.00
4.	TO CONDUCT FRONT LIGHTING TEST	\$28.00
5.	SUNDRIES	\$100.00
6.	REMOVE/REFIX FRT HEADLAMP WASHER & PIPING	\$125.00
7.		
8.		
9.		
10.		
Total Labour		\$2674.00

DATE APPROVAL:	
TIME APPROVAL:	
SURVEY BY:	Penner (LKK)
HP / EMAIL:	1
BEFORE PAINT:	Yes
DAYS GIVEN:	12

12 Not with a/c

Penner B4 paint

Penner



Fax: 62564315



ESTIMATE / QUOTATION COST OF ACCIDENT REPAIR

REG NO: SBR9818E	MODEL : FORESTER 2.0I-S EYESIGHT AWD CVT
REF NO:INS/IC/CHI/0222/2019	YEAR: 22-MAR-2019
ENGINE NO: FB20YF33887	CHASSIS NO: JF1SK7KL5KG006565
DOA: 28/05/2019	TOA: 0849HRS
TYPE OF CLAIM: OD	INS COMPANY: AIG

S/N	NATURE OF JOB	AMOUNT	
1.	REPAIR/REPLACE FRONT BUMPER,FRT PANEL & BONNET	\$1250.00	7501
2.	RESPRAY FRONT BUMPER,FRT PANEL & BONNET	\$1000.00	8001
3.	REMOVE & REFIX AIR CON CONDENSOR & RADIATOR TO FACILITATE REPAIR	\$171.00	✓✓
4.	TO CONDUCT FRONT LIGHTING TEST	\$28.00	✓✓
5.	SUNDRIES	\$100.00	301
6.	REMOVE/REFIX FRT HEADLAMP WASHER & PIPING	\$125.00	✓✓
7.			
8.			
9.			
10.			
Total Labour		\$2674.00	

DATE APPROVAL:	
TIME APPROVAL:	
SURVEY BY:	Penner CLKK
HP / EMAIL:	/
BEFORE PAINT:	Yes
DAYS GIVEN:	6 days

Not with aia

Penner 84 paint

At nls



fax: 62564315

6 days

KIK Auto Consultants hence notify the Repairer of the following:

- To rectify before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplemental item(s) must be resurveyed and is subject to final approval from Insurance Company

Advised/signed by Reps on

Signature:

Date:

Estimate

Date 05 / 29 / 2019

001 / 003

Name	QUOTATION FOR SBR6E18E	Tel(Home)	
Address		Tel(Office)	
E-Mail		Tel(Portable)	
		Fax	
		Model Name	S14
		Body Model	SK7AKFL
		Vin-Code	JF1SK7KL5KG006565

Part Number	Part Code Name	Part Code	Qty	Price	
57702SJ000	BUMPER FACE-FRONT	FIG-590 57704	1	504.00	✓ ✓
57711SJ0606P	BACK BEAM COMPLETE-FRONT	FIG-590 57711	1	324.00	✓ ✓
57705SJ010	ENERGY ABSORBER-FRONT BUMPER	FIG-590 57705	1	72.00	✓ ✓
57707SJ040	BRACKET-ACTIVE GRILLE AIR SHUT TER,FRONT	FIG-590 57707AP	1	43.20	✗
57705SJ030	ENERGY ABSORBER-LOWER	FIG-590 57705C	1	39.60	✓ ✓
57707SJ000	BRACKET-FRONT BUMPER CORNER,RI GHT	FIG-590 57707AF	1	36.00	✗
57707SJ010	BRACKET-FRONT BUMPER CORNER,LE FT	FIG-590 57707AG	1	36.00	✓ ✓
57707SJ020	BRACKET-FRONT BUMPER SIDE,RIGHT	FIG-590 57707F	1	12.30	✗
57707SJ030	BRACKET-FRONT BUMPER SIDE,LEFT	FIG-590 57707G	1	12.30	✓ ✓
57734SJ020	BUMPER GUARD-FRONT	FIG-590 57734	1	180.00	✓ ✓
57731SJ000	COVER-FRONT BUMPER	FIG-590 57731	1	5.40	✗
57731SJ160	COVER-FOG LIGHT,RIGHT	FIG-590 84953N	1	122.40	✗
57731SJ170 NS	COVER-FOG LIGHT,LEFT	FIG-590 84953O	1	122.40	✓ ✓
53029SJ0009P	PANEL COMPLETE-RADIATOR	FIG-505 53010	1	370.80	✓ ✓
91121SJ030	FRONT GRILLE ASSEMBLY,UPPER	FIG-911 91121E	1	504.00	✓ ✓
91121SJ130	FRONT GRILLE ASSEMBLY,LOWER	FIG-911 91121F	1	538.20	✓ ✓
		Page-Total		2,922.60	

Memo

Grand Total
10,998.20

--

Tel

Estimate

Date 05 / 25 / 2019

002 / 003

Name	QUOTATION FOR SUBARU	Tel(Home)	
Address		Tel(Office)	
E-Mail		Tel(Portable)	
		Fax	
		Model Name	514
		Body Model	SK7AKFL
		Vin-Code	JF15K7KL5K006555

Part Number	Part Code Name	Part Code	Q'ty	Price	
91165SJ010	BRACKET-GRILL LOWER	FIG-911 91165JA	1	32.40	7 X
84002SJ020	LAMP ASSEMBLY-HEAD RIGHT	FIG-840 84001A	1	2,380.00	✓ ✓
84002SJ030	LAMP ASSEMBLY-HEAD LEFT	FIG-840 84001B	1	2,380.00	✓ ✓
84501SJ000	FOG LIGHT ASSEMBLY-FRONT RIGHT	FIG-845 84501	1	367.20	X
84501SJ010	FOG LIGHT ASSEMBLY-FRONT LEFT	FIG-845 84501A	1	367.20	7 X
57229SJ0009P	HOOD COMPLETE-FRONT	FIG-550 57220	1	1,008.00	✓ ✓
57310SJ020	LOCK ASSEMBLY-FRONT HOOD	FIG-550 57310	1	72.00	7 X
57311AG010	STRIKER-FRONT HOOD	FIG-550 57311	1	36.00	7 X
57260SJ0009P	HINGE COMPLETE-FRONT HOOD,RIGHT	FIG-550 57260	1	54.00	✓ ✓
57260SJ0109P	HINGE COMPLETE-FRONT HOOD,LEFT	FIG-550 57260A	1	54.00	✓ ✓
90815SJ100	INSULATOR-FRONT HOOD	FIG-956 90815B	1	108.00	X
86636SJ120W5	COVER ASSEMBLY-LAMP WASHER NOZ ZLE,RIGHT	FIG-877 86636NA	1	54.00	X
86636SJ130W5	COVER ASSEMBLY-LAMP WASHER NOZ ZLE,LEFT	FIG-877 86636OA	1	54.00	X
86636SJ100	NOZZLE-LAMP WASHER,RIGHT	FIG-877 86636N	1	79.20	X
86636SJ110	NOZZLE-LAMP WASHER,LEFT	FIG-877 86636O	1	79.20	7 X
57120SJ0009P	FENDER COMPLETE-FRONT,RIGHT	FIG-540 57110	1	367.20	X
		Page-Total		7,492.40	

Memo	Grand Total
	10,998.20
	Tel

Estimate

Date 05 / 29 / 2019

003 / 003

Name	QUOTATION FOR SBR9818E	Tel(Home)	
Address		Tel(Office)	
E-Mail		Tel(Portable)	
		Fax	
		Model Name	S14
		Body Model	SK7AKFL
		Vin-Code	JF15KTYL5KGD005555

Part Number	Part Code Name	Part Code	Q'ty	Price
57120SJ0109P	FENDER COMPLETE-FRONT,LEFT	FIG-540 57110A	1	367.20
59110SJ000	MUD GUARD,FRONT RIGHT	FIG-541 59110B	1	108.00
59110SJ010	MUD GUARD,FRONT LEFT	FIG-541 59110C	1	108.00
		Page-Total		583.20
		Sub-Total		10,998.20
		Total		10,998.20
		Tax		0.00
		Grand Total		10,998.20

Memo

Grand Total
10,998.20

13,672.20

(S) 843.60

Tel

14919.80

MYTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

FINALIZED : ACCIDENT/BOOD REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INS/IC/CHI/0222/2019
DATE : 03-JUN-2019

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
S(079120)
TEL : 91007211
FAX :
MOTOR CLAIM DEPT

OWNER'S NAME : WEE HOCK WAH
ADDRESS : 29 LORONG SARI

S(119117)
TELEPHONE NO : 92319117

TYPE OF CLAIM : COMPREHENSIVE CLAIM
POLICY NO : 1900059246
VEHICLE NO : SBR9818E
MODEL CODE : SK7AKFL
MODEL/YEAR : FORESTER 2.0I-S EYESIGHT AND CVT
ENGINE NO : FB20YF33687
CHASSIS NO : JF1SK7KL5KG006565
MILEAGE : 3509 KM
DATE IN : 03/06/2019
LIABILITY : 0.00
EXCESS CLAUSE : 4300.00
ESTIMATE BY : DANIEL A JUDE**
ACCIDENT DATE : 28/05/2019

Print Date : 11/07/2019
Print Time : 16:27:50

MOTORPAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SER9818E

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	00CLAIM	CONDUCT BODYWORK REPAIR (OWN DAMAGE CLAIM) AGAINST AIG INSURED		
2	ZZ/001	CONDUCT OD CLAIM AIG DATE:28/05/2019 TIME:0849HRS LOCATION:29 LORONG SARI		
3	ZZ/002	REPAIR/REPLACE FRONT BUMPER, FRT PANEL & BONNET	750.00	750.00
4	ZZ/003	RESPRAY FRONT BUMPER, FRT PANEL & BONNET	800.00	800.00
5	ZZ/004	REMOVE & REFLX AIRCON CONDENSOR & RADIATOR TO FACILITATE REPAIR	171.00	171.00
6	ZZ/005	TO CONDUCT FRONT LIGHTING TEST	28.00	28.00
7	ZZ/006	SUNDRIES	30.00	30.00
8	ZZ/007	REMOVE/REFLX FRT HEADLAMP WASHER & PIPING	125.00	125.00
9	ZZ/008	REMOVE & INSTALL ENGINE TO FACILITATE REPAIR (SUPP)	342.00	342.00
10	ZZ/009	RESET FAULT DIAGNOSTIC (SUPP)	250.00	250.00
11	ZZ/10	REMOVE & REFLX WIRE HARNESS	230.00	230.00
TOTAL LABOUR CHARGES			2726.00	2726.00

MOTORIMACS ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SERS818E

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			S/LIST REMARKS
			NETT	LIST	S/NETT	
1	RAD PNL COMPL RPR	53029SJ0009P			370.80	OK
2	HOOD COMPL F	57229SJ0009P			1008.00	OK
3	HINGE COMPL F HD RH	57260SJ0009P			54.00	OK
4	HINGE COMPL F HD LH	57260SJ0109P			54.00	OK
5	BUMPER PUNCHING FEU	57702SJ000			504.00	OK
6	ENR ABSORB FOAM EU	57705SJ010			72.00	OK
7	ENR ABSORB INR F EU	57705SJ030			39.60	OK
8	BRKT CORNER F LH	57707SJ010			36.00	OK
9	BRKT SD F LH	57707SJ030			12.30	OK
10	BEAM COMPL F EU (SUPP)	57711SJ0609P			324.00	OK
11	COVER LED F R L	57731SJ170			122.40	OK
12	BUMPER GUARD F ERG	57734SJ020			180.00	OK
13	AIR GUIDE LH (SUPP)	73233SJ010			CNA 21.60	OK (A)
14	LAMP ASSY HEAD RH	84002SJ020			2380.00	OK
15	LAMP ASSY HEAD LH	84002SJ030			2380.00	OK
16	GRILLE ASSY F UPRGCD	91121SJ030			504.00	OK
17	GRILLE ASSY F LWRGCD	91121SJ130			538.20	OK
SUB TOTAL			0.00	0.00	0.00	8600.90
LESS DISCOUNT (S/LIST-30 %)			0.00	0.00	0.00	2580.27
GRAND TOTAL			0.00	0.00	0.00	6020.63
OVERALL TOTAL			6020.63			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SM9818E

NETT ITEM	0.00
LESS 20 %	0.00
NETT AMOUNT	0.00

LIST ITEM	0.00
LESS 30 %	0.00
LIST AMOUNT	0.00

SPECIAL NETT AMOUNT	0.00
---------------------	------

S/LIST ITEM	8600.90
LESS 30 %	-2580.27
S/LIST AMOUNT	6020.63

TOTAL LABOUR CHARGES	2726.00
TOTAL SPARE PARTS CHARGES	6020.63

TOTAL CHARGES	8746.63
LESS EXCESS	4300.00

TOTAL	4446.63
ADD 7 % GST	311.26

GRAND TOTAL	4757.89
-------------	---------

All diagnosis code

TEL:

FAX:

Employee in charge:

E-mail:

Date and time: 18/6/2019 10:08:50 AM

Vehicle: Forester

VIN: JF1SK7KL5KG006565

Model: 19MY(VIN:***SK*****) > SSM4

[Diagnostic comments]

[Diagnostic result details]

Data name:

Memo:

<Engine : 3 piece>

Status	Code	Description & trouble part	Time stamp			IG counter	FFD
			Trip Count (count)	Time (msec)	Group		
			00602	757200	Current		
Current	P0037	A/F / O2 Heater Control Circuit Low Bank 1 Sensor 2					
Past	P0073	Ambient Air Temperature Sensor Circuit "A" High	00579	29500	ommo		**
Past	U0284	Lost Communication With Active Grille Shutter Module "A"	00579	30700	ommo		*

<Transmission : 0 piece>

<Brake Control : 0 piece>

<Body Control : 1 piece>

Status	Code	Description & trouble part	Time stamp			IG counter	FFD
			Trip Count (count)	Time (msec)	Group		
			00602	757200	Current		

Status	Code	Description & trouble part	Time stamp			IG counter	FFD
			Trip Count (count)	Time (msec)	Group		
			00602	757200	Current		
Past	U0156	Lost Communication With Information Center "A"	00035	800	ommo		
Past	B1507	Outside Tempurter Sensor Open Detected	00579	1300	ommo		

<Multi-function Display : 0 piece>

<Power Rear Gate : 0 piece>

<Headlight / Foglight : 4 piece>

Status	Code	Description & trouble part	Time stamp			IG counter	FFD
			Trip Count (count)	Time (msec)	Group		
			00602	757200	Current		
Past	B2905	LED Head Light Circuit LH	00571	2000	ommo		**
Past	B2911	Steering Responsive Headlight Communication LH	00571	5300	ommo		
Past	B2904	LED Headlight Circuit RH	00574	2000	ommo		
Past	B2910	Steering Responsive Headlight Communication RH	00574	5300	ommo		

<Subaru Rear Vehicle Detection(RH) : 0 piece>

<Subaru Rear Vehicle Detection(LH) : 0 piece>

<Power Seat Memory : 0 piece>

<Power Window (Driver) : 0 piece>

<Power Window (Passenger) : 0 piece>

<Power Window (Switch) : 0 piece>

All diagnosis code

TEL:

FAX:

Employee in charge:

E-mail:

Date and time: 18/6/2019 10:14:22 AM

Vehicle: Forester

VIN: JF1SK7KL5KG006565

Model: 19MY(VIN:***SK*****) > SSM4

[Diagnostic comments]

[Diagnostic result details]

Data name:

Memo:

<Engine : 0 piece>

<Transmission : 0 piece>

<Brake Control : 0 piece>

<Body Control : 0 piece>

<Airbag : 0 piece>

<Power Steering : 0 piece>

<Air Conditioner : 1 piece>

Status	Code	Description & trouble part	Time stamp			IG counter	FFD
			Trip Count (count)	Time (msec)	Group		
			00604	11400	Current		
Current	B14A1	Sunload Sensor Circuit Low/Open					

<Keyless Access with Push Button Start : 0 piece>

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 15 July 2019 11:52 AM
To: Ooi Siow Hooi; Kenneth Kong (LKKAUTO)
Cc: TPY Insurance Team; Mohamed Isman; SUR
Subject: RE: SBR9818E - OD CLAIM - AIG - FINALIZED

Dear Siow Hooi,

Confirmed finalize amount \$8746.63 before excess \$4300 and GST @ 12 working days.

Kindly forward us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ooi Siow Hooi <hooi@motorimage.net>
Sent: Thursday, 11 July 2019 4:40 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Cc: TPY Insurance Team <tpyinsteam@tanchong.org>; Mohamed Isman <isman@motorimage.net>
Subject: SBR9818E - OD CLAIM - AIG - FINALIZED

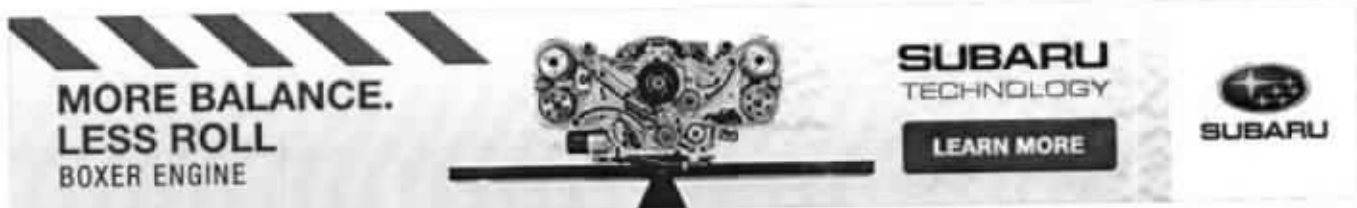
Hi Claim Teams,

Attached for your reference and follow up.

*****Kindly reply to all for easier follow up*****

Thank You

Best Regards,
Siowhooi
Admin Assistant
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6703 8333 DID: +65-6703 8115
Fax: +65-6253 5535
Email: hooi@motorimage.net
Website: www.tanchong.com : www.motorimage.net



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Veron Chen (LKKAUTO)

From: Ooi Siow Hooi <hooi@motorimage.net>
Sent: Tuesday, 6 August 2019 4:41 PM
To: Veron Chen (LKKAUTO)
Cc: TPY Insurance Team; Mohamed Isman
Subject: SMF5178C , SLW6178T , SJS3588H , SBR9818E - LOD & Invoice
Attachments: SMF5178C - Discharge Voucher.pdf; SMF5178C - Invoice.pdf; SLW6178T - Discharge Voucher.pdf; SLW6178T - Invoice.pdf; SJS3588H - Discharge Voucher.pdf; SJS3588H - Invoice.pdf; SBR9818E - Discharge Voucher.pdf; SBR9818E - Invoice.pdf

Hi Veron,

Please find the attached file for your reference.

Kindly let us know if the original copy is to be send to your side or your principal.

Thank You

Best Regards,
Siowhooi
Admin Assistant
Motor Image Enterprises Pte Ltd
19 Toa Payoh Lorong 8, Singapore 319255
Tel: +65-6703 8333 DID: +65-6703 8115
Fax: +65-6253 5535
Email: hooi@motorimage.net
Website: www.tanchong.com : www.motorimage.net

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, August 6, 2019 2:43 PM
To: Ooi Siow Hooi <hooi@motorimage.net>; TPY Insurance Team <tpyinsteam@tanchong.org>; Mohamed Isman <isman@motorimage.net>; Daniel Jude <danieljude@motorimage.net>; Sayedinah <sayedinah@motorimage.net>
Subject: PENDING INVOICE AND DISCHARGE VOUCHER

Dear All,

Kindly forward us invoice and discharge voucher, insurance chasing for report.

<u>VEHICLE</u>	<u>DOA</u>
----------------	------------

- | | |
|--------------|---------|
| 1) SLW 6178T | 18/6/19 |
| 2) SJS 3588H | 25/5/19 |
| 3) SBR 9818E | 30/5/19 |
| 4) SMF 5178C | 19/5/19 |

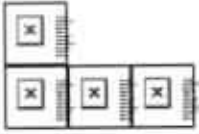
Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
T (65) 6417 0333 F (65) 6252 5655
W www.motorimage.net
Co Reg No: 198702032R

DISCHARGE VOUCHER

Name of Insured: WEE HOCK WAH
Address of Insured: 29 LORONG SARI S(119117)
Name of Repairs: MOTOR IMAGE ENTERPRISES PTE LTD / WORKSHOP
Address of Repairs: NO. 19 LORONG 8 TOA PAYOH SINGAPORE 319225
Place of Accident: 29 LORONG SARI
Date of Accident: 28/05/2019 Vehicle No: SBR9818E
Policy No: 1900059246 Claim No: _____

I/We hereby declare that I/We have received from the aforesaid repairers my/our aforesaid Motor Vehicle in good running order and repaired to my/our entire satisfaction and in consideration of AIG ASIA PACIFIC INSURANCE PTE LTD settling the repair costs stated above with the said repairers, I/We hereby release and discharge the said insurers from all further obligations and liabilities under the aforesaid policy in respect on and accident involving my/our said motor vehicle on or about the abovementioned date and place.

I/We agree that by virtue of such payment, all my/our rights and remedies in respect of the damages to the said Motor Vehicle are subrogated to the said Insurers in accordance with the laws governing such matters.

I/We hereby grant the said insurers the authority to use my/our name to the extent necessary to effectively exercise all or any of such rights and remedies including the right to give discharge and receipts therefore.

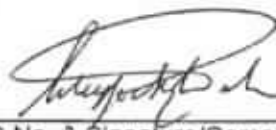
I/We further agree to furnish the said Insurers with any assistance that they may reasonably require of me/us when exercising such rights and remedies whilst on their parts they agree to indemnify me/us against liability for costs charges and expenses arising in connection with any proceedings which they may take in my/our name in the exercise of such rights and remedies.

REPAIRERS:




Company's Chop & Signature

INSURED:



S05566501

IC No. & Signature/Company's Chop

ISMAN

Name

18/06/2019

Date

WEE HOCK WAH

Name

18/06/2019

Date



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535
25 Leng Kee Road Singapore 159097
Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137
Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER
Invoice No: L501777

**For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.**

DATE REC'D: 03-Jun-2019
SERVICE ADVISOR: HOOI
JOB No.: L502219
MILEAGE: 3509
ID:

NAME: AIG ASIA PACIFIC INSURANCE PTE LTD
ADDRESS: 78 SHENTON WAY
#07-16 AIG BUILDING. S(079120)
TELEPHONE: 91007211
MODEL: FORESTER 2.0I-S EYESIGHT AWD CVT
ENGINE No.: FB20YF33887
CHASSIS No.: JF1SK7KL5KG006565
REGISTRATION No.: SBR9818E

ITEMS	CODE	DESCRIPTION OF REPAIRS	AMOUNT
1	ODCLAI	CONDUCT BODYWORK REPAIR (OWN DAMAGE CLAIM) AGAINST AIG INSURED	
2	REMARK	CONDUCT OD CLAIM AIG DATE:28/05/2019 TIME:0849HRS LOCATION:29 LORONG SARI	
3	INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4	INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
5	INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6	INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7	INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8	INS06	THE OWNER IS REQUIRED.	
9	INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10	INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11	INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12	REMARK	REPAIR/REPLACE FRONT BUMPER,FRONT PANEL & BONNET	750.00
13	REMARK	RESPRAY FRONT BUMPER,FRONT PANEL & BONNET	800.00
14	REMARK	REMOVE & REFIX AIRCOND CONDENSOR & RADIATOR TO FACILITATE REPAIR	171.00
15	REMARK	TO CONDUCT FRONT LIGHTING TEST	28.00
16	REMARK	SUNDRIES	30.00
17	REMARK	REMOVE/REFIX FRONT HEADLAMP WASHER & PIPING	125.00
18	REMARK	REMOVE & INSTALL ENGINE TO FACILITATE REPAIR	342.00

Certified True Copy

**Motor Image Enterprises Pte Ltd**

19 Lorong 8 Toa Payoh Singapore 319255
 Service Centre Tel (65) 64170100/101 Fax (65) 62535535
 25 Leng Kee Road Singapore 159097
 Service Centre Tel (65) 64764776 Fax (65) 64791137
 Website: www.motorimage.net

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TELEPHONE: 91007211
MODEL: FORESTER 2.0I-S EYESIGHT AWD CVT
ENGINE No.: FB20YF33887
CHASSIS No.: JF1SK7KL5KG006565
REGISTRATION No.: SBR9818E

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
19	REMARK RESET FAULT DIAGNOSTIC	250.00
20	REMARK REMOVE & REFIX WIRE HARNESS	230.00
	TOTAL(LABOUR)	2,726.00
1	RAD PNL COMPL RPR	259.56
	53029SJ0009P(Qty : 1 @ 370.80 each(Discount 30.00%))	
2	HOOD COMPL F	705.60
	57229SJ0009P(Qty : 1 @ 1008.00 each(Discount 30.00%))	
3	HINGE COMPL F HD RH	37.80
	57260SJ0009P(Qty : 1 @ 54.00 each(Discount 30.00%))	
4	HINGE COMPL F HD LH	37.80
	57260SJ0109P(Qty : 1 @ 54.00 each(Discount 30.00%))	
5	BUMPER PUNCHING FEU	352.80
	57702SJ000(Qty : 1 @ 504.00 each(Discount 30.00%))	
6	ENR ABSORB FOAM EU	50.40
	57705SJ010(Qty : 1 @ 72.00 each(Discount 30.00%))	
7	ENR ABSORB LWR F EU	27.72
	57705SJ030(Qty : 1 @ 39.60 each(Discount 30.00%))	
8	BRKT CORNER F LH	25.20
	57707SJ010(Qty : 1 @ 36.00 each(Discount 30.00%))	
9	BRKT SD F LH	8.61
	57707SJ030(Qty : 1 @ 12.30 each(Discount 30.00%))	
10	BEAM COMPL F EU	226.80
	57711SJ0609P(Qty : 1 @ 324.00 each(Discount 30.00%))	
11	COVER LED F R L	85.68
	57731SJ170(Qty : 1 @ 122.40 each(Discount 30.00%))	
12	BUMPER GUARD F ERG	126.00
	57734SJ020(Qty : 1 @ 180.00 each(Discount 30.00%))	
13	AIR GUIDE LH	15.12

Certified True Copy



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25 Leng Kee Road Singapore 159097
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TELEPHONE: 91007211
MODEL: FORESTER 2.0I-S EYESIGHT AWD CVT
ENGINE No.: FB20YF33887
CHASSIS No.: JF1SK7KL5KG006565
REGISTRATION No.: SBR9818E

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
	73233SJ010(Qty : 1 @ 21.60 each(Discount 30.00%))	
14	LAMP ASSY HEAD RH	1,666.00
	84002SJ020(Qty : 1 @ 2380.00 each(Discount 30.00%))	
15	LAMP ASSY HEAD LH	1,666.00
	84002SJ030(Qty : 1 @ 2380.00 each(Discount 30.00%))	
16	GRILLE ASSY F UPRRGD	352.80
	91121SJ030(Qty : 1 @ 504.00 each(Discount 30.00%))	
17	GRILLE ASSY F LWRRGD	376.74
	91121SJ130(Qty : 1 @ 538.20 each(Discount 30.00%))	
	TOTAL(SPARE PARTS)	6,020.63
	less INSURANCE EXCESS	4,300.00

Subtotal 4,446.63
GST(7%) 311.26
TOTAL \$4,757.89

DATE : 02-Aug-2019

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Certified True Copy

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	31 May 2019 11:32		30 May 2019 14:33 Edit Adj Rpt	S\$8,746.63 Edit Estimates	S\$8,746.63 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	WEE HOCK WAH, ID: S05566501, Tel: +6592319117								
Vehicle Reg. No.:	SBR9818E	Date of Loss:	28/05/2019 08:00 - :59 [2 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5765408021SG	Policy/Cover Note No.:	1900059246 (Comprehensive)						
		Excess:	S\$4,300.00						
Repairer:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038101								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 11/06/2019]								
Driver/Custodian:	WEE XITING, VALERIE (33 / Female) , NRIC: S86096733, Tel: +6592319117 Email: val.wee@hotmail.com								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (15/07/2019): Alert - Adj Mandate Approved (S\$8746.63) - SBR9818E - Claim Handler: Chan, Yoke ... - AIG_SG (31/05/2019): Alert - Adj Mandate Approved (S\$9867.70) - SBR9818E - Claim Handler: Chan, Yoke ... - AIG_SG (31/05/2019): SBR9818E / OD / 28/05/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBR9818E (5765408021SG)
 OD
 May 28 2019 8:00AM
 [WEE HOCK WAH]
 Motor Image Enterprises Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Video															1 per page		v	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)												Thumbnail		Print		
1	28/05/19 17:34	Video - Accident [Linked Accident Report Documents]												1	Load MP4			
Assessment Reports															1 per page		v	☒
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2	12/07/19 09:09	Adjuster Immediate Advice												1	Load HTM			
Photos/Images															3 per page		v	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print		
1	31/05/19 10:21	General View												1	Load JPG	☒		
2	31/05/19 10:21	General View												1	Load JPG	☒		
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29	31/05/19 10:21	General View												1	Load JPG	☒		
30	31/05/19 10:21	General View												1	Load JPG	☒		

Video			1 per page	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/05/19 11:42	Singapore Accident Statement	 Load PDF	
2	31/05/19 11:43	Certificate of Insurance	 Load PDF	
3	31/05/19 11:43	Insured's Driving License	 Load PDF	
4	31/05/19 11:43	Driver's Driving License	 Load PDF	
5	31/05/19 11:43	MARK ESTIMATE	 Load PDF	
6	12/07/19 09:11	MARKING	 Load PDF	
7	12/07/19 09:11	SUPPLEMENTARY	 Load PDF	
8	27/08/19 10:02	Workshop Invoice	 Load PDF	
9	27/08/19 10:02	Discharge Voucher	 Load PDF	

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
1	28/05/19 17:34	Video - Accident	 Load MP4	
Assessment Reports			1 per page	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
1	28/05/19 17:43	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
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Video			1 per page	☒
No	Finalized On	Motor Image Enterprises Pte Ltd (Toa Payoh)	Thumbnail	Print
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Documentation			1 per page	☒
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2	28/05/19 17:33	Common Statement	 Load JPG	☒
3	28/05/19 17:33	Driving License	 Load JPG	☒
4	28/05/19 17:33	INSURANCE CERT	 Load JPG	☒
5	28/05/19 17:33	Identification Card	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd

(Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CS/AIG19009600/KVD3E2

Date: 27/08/2019

REFERENCE

Insured/Claimant: WEE HOCK WAH Policy No: 1900059246
Date of Loss: 28/05/2019 Nature of Claim: OD Claim No: 5765408021SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SBR9818E**
Make & Model: SUBARU FORESTER, 2.0 I-L EYESIGHT AWD CVT (A) Engine No: FB20YF33887
Reg. Date: 22/03/2019 (Man. Year: 2018) Chassis No: JF1SK7KL5KG006565
Colour: Metallic Pearl White Odometer: 3509 km
Engine Capacity: 1995 cc
Market Value/New Car Price: S\$108,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55 R18 Rear Tyre Size: 225/55 R18
Front Left Side: Bridgestone 9 mm Rear Left Side: Bridgestone 9 mm
Front Right Side: Bridgestone 9 mm Rear Right Side: Bridgestone 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,119.80	6,050.63	5,069.17	45.59
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,396.00	2,696.00	700.00	20.61
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	14,515.80	8,746.63	5,769.17	39.74
- Excess (S\$)	4,300.00	4,300.00	0.00	0.00
(S\$)	10,215.80	4,446.63	5,769.17	56.47
+ GST 7.00/7.00% (S\$)	715.11	311.26	403.85	56.47
Nett Amount (S\$)	10,930.91	4,757.89	6,173.02	56.47

INSPECTION

Date of Assignment: 30/05/2019
Date Inspected: 30/05/2019 Inspected At: Motor Image Enterprises Pte Ltd (Toa Payoh)
19 Lorong 8 Toa Payoh
Singapore 319255
Estimated Period of Repair: 12.0 days

Adjuster: KENNETH KONG**Manager:** VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	100.00 FS	*30.00 FS
2	1		*BUMPER FACE-FRONT	Bent / Cracked	504.00 F	*504.00 FL
3	1		*BACK BEAM COMPLETE-FRONT	Bent	324.00 F	*324.00 FL
4	1		*ENERGY ABSORBER-FRONT BUMPER	Bent	72.00 F	*72.00 FL
5	1		*BRACKET-ACTIVE GRILLE AIR SHUTTER, FRONT	Serviceable	43.20 F	*- FL
6	1		*ENERGY ABSORBER-LOWER	Bent	39.60 F	*39.60 FL
7	1		*BRACKET-FRONT BUMPER CORNER, RIGHT	Serviceable	36.00 F	*- FL
8	1		*BRACKET-FRONT BUMPER CORNER, LEFT	Distorted	36.00 F	*36.00 FL
9	1		*BRACKET-FRONT BUMPER SIDE, RIGHT	Serviceable	12.30 F	*- FL
10	1		*BRACKET-FRONT BUMPER SIDE, LEFT	Distorted	12.30 F	*12.30 FL
11	1		*BUMPER GUARD-FRONT	Cracked	180.00 F	*180.00 FL
12	1		*COVER-FRONT BUMPER	Serviceable	5.40 F	*- FL
13	1		*COVER-FOG LIGHT, RIGHT	Serviceable	122.40 F	*- FL
14	1		*COVER-FOG LIGHT, LEFT	Cracked	122.40 F	*122.40 FL
15	1		*PANEL COMPLETE-RADIATOR	Bent	370.80 F	*370.80 FL
16	1		*FRONT GRILLE ASSEMBLY, UPPER	Dented / Cut	504.00 F	*504.00 FL
17	1		*FRONT GRILLE ASSEMBLY, LOWER	Cracked	538.20 F	*538.20 FL
18	1		*BRACKET-GRILL LOWER	Serviceable	32.40 F	*- FL
19	1		*LAMP ASSEMBLY-HEAD RIGHT	Mtg Cracked	2,380.00 F	*2,380.00 FL
20	1		*LAMP ASSEMBLY-HEAD LEFT	Mtg Cracked	2,380.00 F	*2,380.00 FL
21	1		*FOG LIGHT ASSEMBLY-FRONT RIGHT	Serviceable	367.20 F	*- FL
22	1		*FOG LIGHT ASSEMBLY-FRONT LEFT	Serviceable	367.20 F	*- FL
23	1		*HOOD COMPLETE-FRONT	Bent	1,008.00 F	*1,008.00 FL
24	1		*LOCK ASSEMBLY-FRONT HOOD	Repair	72.00 F	*- FL
25	1		*STRIKER-FRONT HOOD	Repair	36.00 F	*- FL
26	1		*HINGE COMPLETE-FRONT HOOD, RIGHT	Distorted	54.00 F	*54.00 FL
27	1		*HINGE COMPLETE-FRONT HOOD, LEFT	Distorted	54.00 F	*54.00 FL
28	1		*INSULATOR-FRONT HOOD	Serviceable	108.00 F	*- FL
29	1		*COVER ASSEMBLY-LAMP WASHER NOZZLE, RIGHT	Serviceable	54.00 F	*- FL
30	1		*COVER ASSEMBLY-LAMP WASHER NOZZLE, LEFT	Serviceable	54.00 F	*- FL
31	1		*NOZZLE-LAMP WASHER, RIGHT	Serviceable	79.20 F	*- FL
32	1		*NOZZLE-LAMP WASHER, LEFT	Serviceable	79.20 F	*- FL
33	1		*FENDER COMPLETE-FRONT, RIGHT	Repair	367.20 F	*- FL
34	1		*FENDER COMPLETE-FRONT, LEFT	Repair	367.20 F	*- FL
35	1		*MUD GUARD, FRONT RIGHT	Serviceable	108.00 F	*- FL
36	1		*MUD GUARD, FRONT LEFT	Serviceable	108.00 F	*- FL
37	1		*AIR GUIDE LH	Cracked	21.60 F	*21.60 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **11,119.80** **8,630.90**
 - List Item Discount on L Items 0.00/30.00% (S\$) 0.00 2,580.27

Total Parts (S\$) **11,119.80** **6,050.63**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	REPAIR / REPLACE FRONT BUMPER, FRT PANEL & BONNET	New	1,250.00	750.00
2	RESPRAY FRONT BUMPER, FRT PANEL & BONNET	New	1,000.00	800.00
3	REMOVE & REFIX AIR CON CONDENSOR & RADIATOR TO FACILITATE REPAIR	New	171.00	171.00
4	TO CONDUCT FRONT LIGHTING TEST	New	28.00	28.00
5	REMOVE / REFIX FRT HEADLAMP WASHER & PIPING	New	125.00	125.00
6	REMOVE & INSTALL ENGINE TO FACILITATE REPAIR	New	342.00	342.00
7	RESET FAULT DIAGNOSTIC	New	250.00	250.00
8	REMOVE & REFIX WIRE HARNESS	New	230.00	230.00
Gross Labour Cost (S\$)			3,396.00	2,696.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >