

22/03/2012

ASS. REC. BY:

REF: CS/CTI19009592/Tlv d3n2

Special Instruction:

Surveyor: Tanfikh

ASSIGNMENT (Office)

From (Person): Elaine Cheong

of

CTIDate/Time: 29.5.2019 16.01p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLW 954JInsured: YN 8855 Cat Workshop m/s cycle & carriageTel: 65 684501 (91449137)of 209 Pandan GardensPolicy No: Dmcrv4N3075901802Claim No: SNM19D301324102

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)D.O.A. 23.3.2019

CA / REV / REP. / REV 24 HRS

"up"

H.O.D. Endorsement:

Date/Time: 30.5.2019 1.14pm

Person Contacted:

Andrew

Vehicle IN (OUT)

Date/Time	Action/Instruction (✓) Estimate
	SLW 954J - X
	YN 8855 C - CC2 / MIDA 11624299/b3 D.O.A. - 25/11/2011
26/6/19	Final fig \$ 2555 confirmed by email (Reel 664, 21/6)

AS REC BY

REF:

CTI

## ASSIGNMENT

From:

Date:

11/6/2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLW 954J

at Workshop m/s

Cycle &amp; Carriage

of

209 Pandan Garden.

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

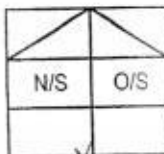
(Client's Record)

Make of Veh:

Before 3pm.

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLW 954J

Yr Regn:

20/8/Jan.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Kia Cerato

c.c

1591

Colour:

Green

A/C:

Insured / Std / NI / NA

Sp. Reading

37895

T/Radio:

Insured / Std / NI / NA

Eng/No:

KNAFX411M3576115

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

4 1/2

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Nexen

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

11/6/19 @ 1230

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 26 JUN 2019

Date/Time, File Pass to?



Preli. Report

1)



Final Report

Date/Time, File Return to?

2)

26/6 - typist

Report Format:

merimen

Lump Sum / B.B. /

p/p \$ 2555/-

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Week end (\$)

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

200

## ...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 May 2019		29 May 2019 16:01 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All																				
<div> <div>CLAIM SUBFOLDER DETAILS</div> <div>[Created by insurer]</div> <div> <div>Insured:</div> <div> <div>Main Claimant:</div> <div>WONG HONG WEI, ID: 57929108J</div> </div> <div> <div>Vehicle Reg. No.:</div> <div>SLW954J</div> </div> <div> <div>Claim Type:</div> <div>TP / SNM19D201324C02</div> </div> <div> <div>Vehicle Reg. No. (Insured):</div> <div>YN8855C</div> </div> <div> <div>Date of Loss:</div> <div>23/03/2019 16:00 - :59</div> </div> <div> <div>Policy/Cover Note No.:</div> <div>DMCVSN3075901802</div> </div> <div> <div>Policy No. (Claimant):</div> <div>1800007478</div> </div> <div> <div>Excess:</div> <div>S\$550.00</div> </div> <div> <div>Repairer:</div> <div>Cycle &amp; Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens, 609339 West Coast - Tel: 65684501/65684518</div> </div> <div> <div>Handling Insurer:</div> <div>China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Elaine Cheong]</div> </div> <div> <div>Claimant's Insurer:</div> <div>AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000</div> </div> <div> <div>Adjuster:</div> <div>LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 10/06/2019]</div> </div> </div> <div> <div>View All</div> <div>Compose Case Mail</div> </div> </div>																								
<div> <div>ASSOCIATED MAIL RECEIVED</div> <div>View All</div> <div>Compose Case Mail</div> </div> <div>There are no mail for this case.</div>																								
<div> <div>ALL ASSOCIATED TASKS</div> <div>View All</div> <div>Search Tasks</div> <div>Create New Task</div> <div>Complete</div> </div> <table border="1"> <thead> <tr> <th>Due Date</th> <th>Priority</th> <th>Type</th> <th>Task Group</th> <th>Subject</th> <th>Handler</th> <th>Assigned By</th> <th>Completed On</th> <th>Created On</th> <th>Done?</th> </tr> </thead> <tbody> <tr> <td colspan="10">No results.</td> </tr> </tbody> </table>					Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	No results.									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?															
No results.																								

## Veron Chen (LKKAuto)

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 26 June 2019 9:49 AM  
**To:** Loi Ai Ting; Taufikh (LKKAuto)  
**Cc:** Cheng Jo Jo; Songcuan JR Lauro Araos; Andre Chow En De; Admin A; SUR  
**Subject:** RE: SLW954J, finalisation (Kia WIP: 47096) - Photos

Dear Ms Loi,

WITHOUT PREJUDICE

Confirmed amount \$2555 before GST @ 3 working days.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>  
**Sent:** Wednesday, 26 June 2019 9:35 AM  
**To:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos <lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Subject:** SLW954J, finalisation (Kia WIP: 47096) - Photos

Hi, Taufikh,

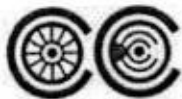
Kindly confirm finalised amount at \$2,733.85.

Attached photos for your reference.

Thanks.

Best Regards,

Loi Ai Ting  
Customer Service Advisor




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Exceptional Journeys

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## Nivitha (LKK Auto)

---

**From:** Elaine Cheong <elaine.cheong@sg.cntaiping.com>  
**Sent:** Wednesday, 29 May 2019 4:09 PM  
**To:** Coco Lu Ting; assignments@lkkauto.com  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Tay Jian Ye  
**Subject:** RE: OUR VEH SLW954J, YOUR VEH YN8855C ON 23/03/2019 (CLAIM REF: SNM19D201324C02/5)  
**Attachments:** OUR VEH SLW954J, YOUR VEH YN8855C ON 23/03/2019 (7.95 MB)

### **WITHOUT PREJUDICE**

Your Ref: SLW954J  
Our Ref: SNM19D201324C02/5 (YN8855C)

Dear Coco,

We refer to your email of 29.05.19.

Liability clear.

In view of the above, we agree to go for Direct Settlement, subject to consistency of damages, based on M/s LKK Auto's findings, with supporting documents.

Aside to LKK,

Please liaise with TP workshop on survey.

Thank you.

Regards,

**Elaine Cheong**  
Executive (Motor Claims)  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower  
Singapore 079909  
Co. Reg. No. 200208384E  
DID: 6389 6530  
Fax: 6224 7478 / 6224 7175  
Email: [elaine.cheong@sg.cntaiping.com](mailto:elaine.cheong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

-----Original Message-----

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]  
Sent: Wednesday, 29 May, 2019 10:08 AM  
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>  
Subject: RE: OUR VEH SLW954J, YOUR VEH YN8855C ON 23/03/2019  
Importance: High

Dear officer in charge,

Please advise us the liability for this case. Customer is chasing.

Best regards

Coco lu

-----Original Message-----

From: Coco Lu Ting

Sent: Wednesday, 22 May, 2019 11:30 AM

To: claimsdept@sg.cntaiping.com; Irene Tay (irene.tay@sg.cntaiping.com) <irene.tay@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: RE: OUR VEH SLW954J, YOUR VEH YN8855C ON 23/03/2019

Dear officer in charge,

Please advise the liability for this case. Customer is chasing. Thank you

Best regards

Coco Lu Ting

-----Original Message-----

From: Coco Lu Ting

Sent: Wednesday, 3 April, 2019 3:45 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>; Irene Tay (irene.tay@sg.cntaiping.com) <irene.tay@sg.cntaiping.com>; 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>

Subject: RE: OUR VEH SLW954J, YOUR VEH YN8855C ON 23/03/2019

Importance: High

Dear officer in charge,

Please advise us the liability for this case. Thank you

Best regards

Coco Lu

-----Original Message-----

From: Coco Lu Ting

Sent: Monday, 25 March, 2019 5:25 PM

To: 'claimsdept@sg.cntaiping.com' <claimsdept@sg.cntaiping.com>; Irene Tay (irene.tay@sg.cntaiping.com) <irene.tay@sg.cntaiping.com>; 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua  
<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay  
Jian Ye <jianye.tay@cyclecarriage.com.sg>  
Subject: OUR VEH SLW954J, YOUR VEH YN8855C ON 23/03/2019  
Importance: High

Dear officer in charge,

Please advise us the liability for this case, we attached the related documents and video footage for your reference.

Best regards

Coco Lu Ting

-----Original Message-----

From: PGMFP06@cyclecarriage.com.sg <PGMFP06@cyclecarriage.com.sg>  
Sent: Monday, 25 March, 2019 5:04 PM  
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>  
Subject:

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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	25/03/2019 13:25
Date Of Accident	23/03/2019 16:30
Exact Location Of Accident	YISHUN DAM YISHUN AVE 1
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW954J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WONG HONG WEI
NRIC No	S7929108J
Email Address	WITSCHGE79@YAHOO.COM
Mobile Phone No	(LOCAL) +65-96381737
Alternative Phone No	OTHERS-96381737

### Vehicle Particulars

Manufacturer	KIA
Model	CERATO K3 1.6 EX
Exact Purpose for which vehicle was being used at time of accident	PERSONAL
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1800007478
Cover Note Number	

### Driver

Name of Driver	WONG HONG WEI
NRIC No	S7929108J
Date Of Birth	09/09/1979
Occupation	INDOOR
Date Of Driving Pass	26/02/2001
Driving Experience	18 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96381737
Fax Number	
Contact Number	OTHERS-96381737
EMail Address	WITSCHGE79@YAHOO.COM

Address	BLK 489 ADMIRALTY LINK #17-111
Postcode	750489
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO ATTACHMENT

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YN8855C
Vehicle Make/Model/Colour	FUSO
Details Of Properties	REAR BUMPER
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	BALAN NEETHI
NRIC/Passport Number	F7992076L
Contact Number	92721928
Address	
Postcode	
Insurance Company Name	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Nature Of Damage	REAR BUMPER
No. Of Passenger (Including Driver)	


## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.


  
Policyholder's Signature

Date & Time: 25/3/2017

Driver's Signature

(If driver is not the policyholder)

Date & Time:

  
Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car stop when the front car stop, then YUSSE C did not manage to brake and bump to my car front & rear video provided

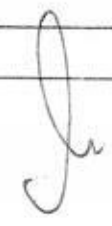
## DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



# CERTIFICATE OF INSURANCE

## KIA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Wong Hong Wei(Huang Hongwei)  
Period of Insurance : 30 Jan 2018 To 29 Jan 2020  
Engine No. : G4FGHH690921  
Chassis No. : KNAFX411MJ5761115

Vehicle No. : SLW954J  
Policy No. : 1800007478  
Endorsement No. : 000000000196605  
Issued Date : 26 Apr 2018

### ABOUT THE COVER

Make/Model : KIA Cerato K3 1.6 EX  
Engine Capacity/Tonnage : 1,591.00 CC  
Driver Restriction : NA

Sum Insured : Market Value  
Off Peak Car : No

First Year of Registration : 2018  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\*

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Wong Hong Wei(Huang Hongwei) - \$800 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Cycle & Carriage Body & Paint Centre Add: 209 Pandan Gardens Singapore 609339 65684501  
2. Cycle & Carriage Authorised Service Centre Add: 241 Alexandra Road Singapore 159931 64278800  
3. Cycle & Carriage Authorised Service Centre (For windscreen claim only) Add: 330 Ubi Rd 3 Singapore 408650 67451000

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: Standard Chartered Bank (Singapore) Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504624210

FULCOKICP2 - NT  
22 UBI ROAD 4 FULCO BUILDING  
SINGAPORE 408617

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSCKNW

REPUBLIC OF SINGAPORE

Portrait of Wong Hong Wei

License Number: **S7929108J**

**WONG HONG WEI (HUANG HONGWEI)**

Birth Date: 09 Sep 1979  
Issue Date: 31 Jan 2003

000176383D

FOR C&C USE ONLY

REPUBLIC OF SINGAPORE

IDENTITY CARD NO: **S7929108J**

Portrait of Wong Hong Wei

Name: **WONG HONG WEI (HUANG HONGWEI)**  
**黄宏伟**

Race: **CHINESE**  
Date of birth: **09-09-1979** Sex: **M**  
Country of birth: **SINGAPORE**

4465529

Class 2B Motorcycles not exceeding 200 cc  
Class 3 Motor Cars of unladen weight not exceeding 3000 kg with not more than 7 passengers, exclusive of the driver; and Motor Tractors and other Motor Vehicles of unladen weight not exceeding 2500 kg

20 Sep 2004  
26 Feb 2001

**S7929108J**

S / No. 9000013435

License No. **S7929108J**

NP 428A

FOR C&C USE ONLY

Portrait of Wong Hong Wei

NRIC No: **S7929108J**

Date of issue: **22-09-2009**

Address: **APT BLK 489 ADMIRALTY LINK #17-111 SINGAPORE 750489**





CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE KIA PTE LTD

## PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684567 Fax: 65651240



### ESTIMATE

GST Reg No : MR-8500111-X

Co Reg No : 199405410K

Invoice Name & Address	Owner Name & Vehicle Info	
Mr Wong Hong Wei (Huang Hongwei)  Blk 489 Admiralty Link #17-111 Singapore 750489  Contact No	Cust No/Name	LCV04533/Mr Wong Hong Wei (Huang Hongwei)
	Reg No/Reg Date	SLW954J / 30/01/201
	Date In/Mileage	/ 0
	Chassis No	KNAFX411MJ5761115
	Engine No	G4FGHH690921
	Make/Model	KIA/CERATO K3 1.6 A EX CAP
	Colour/Trim	MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
LCV04533	CRDVCH	25/03/2019/ 17:03	TLC	442 / CocoLu	47096

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW REAR BUMPER				✓ 550.00
E PNT98000 SPRAY PAINT FOR REAR BUMPER				420 500.00
E PNT88000 REMOVE & INSTALL PARKING SENSOR				80 100.00
A 90000001 CHECK WIRING & ELECTRICAL SYSTEM				✓ 30.00
A 90000001 CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				✓ 200.00
M SUNDRY Sundry				✓ 20.00
M COVER-RR BUMPER	1.00	688.00	00.00	de 688.00
M COVER-RR BUMPER,CTR	1.00	347.00	00.00	de 347.00
M BEAM-RR BUMPER	1.00	318.00	00.00	? 318.00
M BRACKET-RR BEAM UPR MTG,RH	1.00	3.00	00.00	? 3.00
M BRACKET-RR BEAM UPR MTG	1.00	3.00	00.00	? 3.00
M STAY-RR BUMPER RH	1.00	120.00	00.00	? 120.00
M STAY-RR BUMPER LH	1.00	120.00	00.00	? 120.00

Estimate

SURVEYOR NAME: Taufik 97495749

SURVEYOR SIGNATURE:

DATE: 11/7/19 1230 WP

REMARKS: Resurvey before paint.

03 days

suvelhantou

3219

Confirm &amp; accepted by:

Acknowledged by Repairer

Signature:

Date:

Authorized signatory and company stamp

Nett 2,999.00  
7% GST on 2999.00 209.93  
Total Payable 3,208.93

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required. Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.

Surveyor : TAUFIKH LKK  
 Claim : TP CHINA TAIPING  
 DOA : 23.03.2019  
 Emailed : 26.06.2019, 9.30am  
 Date survey : 11.06.2019

VEHICLE NO : SLW 954 J  
 MODEL : KIA CERATO K3 1.6 A EX  
 WIP : 47096

Material	:	\$	<u>1,035.00</u>
Labour	:	\$	<u>1,520.00</u>
Sub-Total	:	\$	<u>2,555.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>2,555.00</u>
GST 7%	:	\$	<u>178.85</u>
Grand Total	:	\$	<u>2,733.85</u>
Finalise By/Date	:	<u>LOI / 26/06/2019</u>	

☒ REVERT BACK WITHIN 7 DAYS,  
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 3 WORKING DAYS + 0 Days (0) Weekends  
 + 0 Days (0) Public Holiday  
 TOTAL DAYS REPAIR TOOK = 3

☒ TP claim YN8855C

☒ Claim GIA / LTA fee \$2.00

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others                     

☐ Third Party Report -





**CYCLE & CARRIAGE KIA PTE LTD**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**  
 209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



### PRO-FORMA INVOICE

Co Reg No : 199405410K

**THIS IS NOT AN OFFICIAL TAX INVOICE**

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
Mr Wong Hong Wei (Huang Hongwei)  Blk 489 Admiralty Link #17-111 Singapore 750489  Contact No Mobile: 96381737 11/06/	Cust No/Name	LCV04533/Mr Wong Hong Wei (Huang Hongwei)
	Reg No/Reg Date	SLW954J / 30/01/2018
	Date In/Mileage	11/06/2019/ 32682
	Chassis/Package	KNAFX411MJ5761115
	Engine No	G4FGHH690921
	Make/Model	KIA/CERATO K3 1.6 A EX CAP
	Colour/Trim	MST METAL STREAM / WK SATURN BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No		
CTP00080	Cash	26/06/2019/ 09:19	TLC	260 / AiTing	47096		
Description of Goods/ Services				Qty	Unit Price	Disc%	Amount
E PNT88000							✓ 550.00
RENEW REAR BUMPER							✓ 420.00
E PNT98000							✓ 80.00
RESPRAY ON REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME							✓ 30.00
E PNT88000							✓ 200.00
REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR							✓ 20.00
A 90000001							
CHECK WIRING & ELECTRICAL SYSTEM							
A 90000001							
CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE							
M SUNDRY							220.00
SUNDRIES							
S SPECIALISTJOB							
SUPPLY ONE SET OF REAR PARKING SENSOR → <i>Supp.</i>				1.00	✓ 688.00	00.00	688.00
X COVER-RR BUMPER					1.00	✓ 347.00	00.00
X COVER-RR BUMPER,CTR							
Z TEXT							
TP CLAIM CHINA TAIPING YN8855C							
DOA : 23.03.19							
SURVEYOR TAUFILH LKK 11.06.19							
REPAIR 03 DAYS							

Cycle & Carriage celebrates 120 years.  
Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

*Cycle & Carriage celebrates 120 years.*  
 Visit [www.cyclecarriage.com/120](http://www.cyclecarriage.com/120) for more info!

Parts	1,035.00		Nett	2,555.00
Labour	1,280.00	7% GST on		178.85
Standard Menu	0.00			
Specialist Job	220.00		Total Payable	2,733.85
Diagnostics Job	0.00			
Sundry/Others	20.00			
Total(w/o GST)	2,555.00			

This is not an official tax invoice.  
 This is a computer generated document, no signature is required.



## Exceptional Journeys

INSURANCE CO. : NTUC

Supplementary Parts For Registration No.: SLW 954 J

<u>Labour</u>		<u>Cost (\$)</u>
1	Supply one set of rear parking sensor	220.00 <i>nm ✓</i>
Total Labour		220.00
7% GST		15.40
Grand total		<u>\$ 235.40</u>

Thank You.

Yours Sincerely

  
LOI AI TING  
CUSTOMER SERVICE ADVISOR  
KIA SERVICE CENTRE  
DID : 6568 4556 / 6568 4501  
FAX : 6567 5258 / 65651240

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19009592/T1VD3N2

Date: 01/07/2019

## REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN3075901802
Claimant Vehicle No :	SLW954J	Insured Vehicle No :	YN8855C
Date of Loss:	23/03/2019	Nature of Claim:	TP
		Claim No:	SNM19D201324C02

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SLW954J	Engine No:	G4FGHH690921
Make & Model:	KIA CERATO, 1.6 EX (A)	Chassis No:	KNAFX411MJ5761115
Reg. Date:	30/01/2018 (Man. Year: 2017)	Odometer:	37895 km
Colour:	Grey		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/55R16	Rear Tyre Size:	205/55R16
Front Left Side:	Nexen 6 mm	Rear Left Side:	Nexen 6 mm
Front Right Side:	Nexen 6 mm	Rear Right Side:	Nexen 6 mm

The above values represent the remaining tyre treads depth

## COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	1,839.00	1,275.00	564.00	30.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,380.00	1,280.00	100.00	7.25
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>3,219.00</b>	<b>2,555.00</b>	<b>664.00</b>	<b>20.63</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>225.33</b>	<b>178.85</b>	<b>46.48</b>	<b>20.63</b>
<b>Nett Amount (S\$)</b>	<b>3,444.33</b>	<b>2,733.85</b>	<b>710.48</b>	<b>20.63</b>

## INSPECTION

Date of Assignment:	29/05/2019	
Date Inspected:	11/06/2019	Inspected At:
		Cycle & Carriage Automotive Pte Ltd (Pandan Gardens) 209 Pandan Gardens Singapore 609339

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 01 Jul 2019)
<b>Parts:</b> 143	KIA CERATO 1.6 EX (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLW954J)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER-RR BUMPER	Deformed	688.00 FS	*688.00 FS
2	1		*COVER-RR BUMPER,CTR	Deformed	347.00 FS	*347.00 FS
3	1		*BEAM-RR BUMPER	Not Necessary	318.00 FS	*- FS
4	1		*BRACKET-RR BEAM UPR MTG,RH	Not Necessary	3.00 FS	*- FS
5	1		*BRACKET-RR BEAM UPR MTG	Not Necessary	3.00 FS	*- FS
6	1		*STAY-RR BUMPER RH	Not Necessary	120.00 FS	*- FS
7	1		*STAY-RR BUMPER LH	Not Necessary	120.00 FS	*- FS
8	1		*SUNDRY	Necessary	20.00 FS	*20.00 FS
9	1		*ONE SET OF REAR PARKING SENSOR	Not Working	220.00 FS	*220.00 FS
					<b>Total Parts (\$\$)</b>	<b>1,839.00 1,275.00</b>

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

**Recommended Miscellaneous Items**

There are no new miscellaneous items selected.

**Recommended Labour**

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	RENEW REAR BUMPER	New	550.00	550.00
2	SPRAY PAINT FOR REAR BUMPER	New	500.00	420.00
3	REMOVE & INSTALL PARKING SENSOR	New	100.00	80.00
4	CHECK WIRING & ELECTRICAL SYSTEM	New	30.00	30.00
5	CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM	New	200.00	200.00
<b>Gross Labour Cost (\$\$)</b>			<b>1,380.00</b>	<b>1,280.00</b>

Report was unsubmitted during this print-out.

&lt; END OF ESTIMATES &gt;