

Mei Kwan (LKKAuto)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Tuesday, 4 June, 2019 2:15 PM
To: Mei Kwan (LKKAuto)
Cc: Survey Report (ERGO Insurance Pte. Ltd.); Asher Sng (LKKAuto); Khanchna (LKK Auto); Admin A
Subject: RE: PRS IRO SHC6930R | OI : GBF9522X | DOA: 28/05/2019| ERGO REF: CDMCG19001006/SL/jc
Attachments: GBF9522X OI.PDF

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

Dear Mei Kwan,

Please see attached.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Tuesday, June 04, 2019 11:15 AM
To: Jeannie Cheng
Cc: Survey Report (ERGO Insurance Pte. Ltd.); Asher Sng (LKKAuto); Khanchna (LKK Auto); Admin A
Subject: RE: PRS IRO SHC6930R | OI : GBF9522X | DOA: 28/05/2019| ERGO REF: GBF9522X/SL/jc

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EGI ref: TBA
LKK REF: CC4/EGI19009558/K1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

We have not authorized repairs.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Wednesday, 29 May, 2019 4:51 PM

To: 'Jeannie Cheng' <jeannie.cheng@ergo.com.sg>; assignments <assignments@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Survey Report (ERGO Insurance Pte. Ltd.)' <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SHC6930R | OI : GBF9522X | DOA: 28/05/2019 | ERGO REF: GBF9522X/SL/jc

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

Sent: Wednesday, 29 May 2019 10:54 AM

To: admin-d@lkkauto.com

Cc: sur@lkkauto.com; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO SHC6930R | OI : GBF9522X | DOA: 28/05/2019 | ERGO REF: GBF9522X/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: Reports not to be released to any Third Party)

Attached are the necessary documents for your further actions.

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: Vincent Chua [<mailto:vincent.chua@premiertaxi.com>]
Sent: Wednesday, May 29, 2019 10:49 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Goh Wee Dek; Liew Hai Leong; Jeannie Cheng; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO SHC6930R | OI : GBF9522X | DOA: 28/05/2019| ERGO REF: GBF9522X/SL/jc

Dear all,

We refer to the email below.

We would like to appoint **"LKK Auto Consultants" as the SJE for this PRS.**

Attached estimate repair bill for your perusal.

Please arrange for survey soonest.

Thank you.

Regards

Vincent Chua
Operations Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 066 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Wednesday, 29 May, 2019 8:48 AM
To: Vincent Chua <vincent.chua@premiertaxi.com>
Cc: Goh Wee Dek <weedek.goh@premiertaxi.com>; Liew Hai Leong <haileong.liew@premiertaxi.com>; Jeannie Cheng <jeannie.cheng@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: RE: PRS IRO SHC6930R | OI : GBF9522X | DOA: 28/05/2019 | ERGO REF: GBF9522X/SL/jc

WITHOUT PREJUDICE

Dear Vincent,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd

- Your request for inspection does not have your client’s cost of repair estimate, kindly forward a copy

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: Vincent Chua [<mailto:vincent.chua@premiertaxi.com>]
Sent: Tuesday, May 28, 2019 3:18 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Goh Wee Dek; Liew Hai Leong
Subject: Pre-inspection/Accident involving between SHC6930R & GBF9522X on 28.05.2019

Dear all,

We refer to the vehicles mentioned above.

Vehicle to be Surveyed: SHC6930R
Insured Vehicle: GBF9522X
Date of Accident: 28/05/2019
Name of Workshop: Premier Automotive Services Pte Ltd
Address of Survey Location: 23 Changi South Avenue 2, #01-02, S (486443)
Name of Contact Person: Mr Vincent Chua
Contact Number: 65446689
Email Address of Contact Person: vincent.chua@premiertaxi.com

Vehicle available for survey at any time

Please arrange for survey soonest.

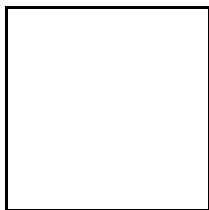
Thank you.

Regards

Vincent Chua
Operations Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 066 | DID: 6544 6689 | Fax: 6214 1511
Visit us at: www.premiertaxi.com.sg

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