

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 19 August 2019 1:33 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: SEEK MANDATE - ACCIDENT INVOLVING XE3659U [Lonpac Ref: 18/19/19/VC05/021863] & SKD1646D ALONG X-JUNCTION OF FORT RD ON 27.5.2019 [External Confidential]

Lonpac External - Confidential

Dear Khabnchna,

Kindly proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, 16 August, 2019 3:34 PM
To: MT_Claim_SG
Cc: Admin A
Subject: SEEK MANDATE - ACCIDENT INVOLVING XE3659U [Lonpac Ref: 18/19/19/VC05/021863] & SKD1646D ALONG X-JUNCTION OF FORT RD ON 27.5.2019 [External Confidential]

Lonpac Ref: 18/19/19/VC05/021863

LKK Ref: CC4/LPC19009548/Jka3s2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 29/05/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our insured driver was proceeding in his lane and alleged that third party had collided into his vehicle on the left side. Whereas, third party stated in his accident statement that as he was driving, our Insured vehicle collided into his vehicle on the right side.

We noted that the accident versions are conflicting and there is no supporting documents/evidence furnished to us. As such, in absence of the said documents and the conflicting versions, we opine that liability is to be placed equally between both parties to settle at best terms.

Summary to offer to third party repairer "Carz Auto Services Pte Ltd" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 26,772.07	\$ 5,350.00
2. Loss of Use (7 days x \$ 80)	\$ 560.00	\$ 420.00 (7 days x \$60)
Total	\$ 27,332.07	\$ 5,770.00
50%	\$ 13,666.04	\$ 2,885.00
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 13,673.49	\$ 2,892.45

**07days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Thursday, 8 August 2019 10:28 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: ACCIDENT INVOLVING SKD1646D & XE3659U ALONG X-JUNCTION OF FORT RD ON 27.5.2019 [External Confidential]

Dear Mr. Gerald,

The above matter and e-mail below refers.

We will expedite and seek mandate promptly.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 8 August 2019 10:20 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; jeslyn@carzauto.com.sg

Subject: FW: ACCIDENT INVOLVING SKD1646D & XE3659U ALONG X-JUNCTION OF FORT RD ON 27.5.2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly look into liability and revert to the third party.

The claim documents were emailed to Mei Kwan 12 July 2019.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: jeslyn@carzauto.com.sg [<mailto:jeslyn@carzauto.com.sg>]

Sent: Thursday, 8 August, 2019 10:10 AM

To: GERALD POH WEE BIN

Cc: 'alex'

Subject: ACCIDENT INVOLVING SKD1646D & XE3659U ALONG X-JUNCTION OF FORT RD ON 27.5.2019

Hi Mr Gerald

Good Morning

I had mail out the document for you on 5 July 2019.

Please sent discharge voucher for us as soon as possible.

Thank You.

With Regards,

Jeslyn Chua

HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6909 3080
FAX: 6909 3081
HP: 9022 2226

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1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047
259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

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