

Khanchna (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 19 August 2019 1:33 PM
To: Khanchna (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: SEEK MANDATE - ACCIDENT INVOLVING XE3659U [Lonpac Ref: 18/19/19/VC05/021863] & SKD1646D ALONG X-JUNCTION OF FORT RD ON 27.5.2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly proceed as proposed.

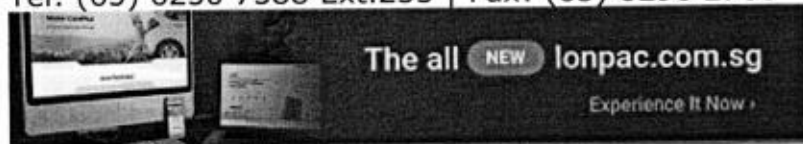
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, 16 August, 2019 3:34 PM
To: MT_Claim_SG
Cc: Admin A
Subject: SEEK MANDATE - ACCIDENT INVOLVING XE3659U [Lonpac Ref: 18/19/19/VC05/021863] & SKD1646D ALONG X-JUNCTION OF FORT RD ON 27.5.2019 [External Confidential]

Lonpac Ref: 18/19/19/VC05/021863

LKK Ref: CC4/LPC19009548/Jka3s2

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 29/05/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our insured driver was proceeding in his lane and alleged that third party had collided into his vehicle on the left side. Whereas, third party stated in his accident statement that as he was driving, our Insured vehicle collided into his vehicle on the right side.

We noted that the accident versions are conflicting and there is no supporting documents/evidence furnished to us. As such, in absence of the said documents and the conflicting versions, we opine that liability is to be placed equally between both parties to settle at best terms.

Summary to offer to third party repairer "Carz Auto Services Pte Ltd" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 26,772.07	\$ 5,350.00
2. Loss of Use (7 days x \$ 80)	\$ 560.00	\$ 420.00 (7 days x \$60)
Total	\$ 27,332.07	\$ 5,770.00
50%	\$ 13,666.04	\$ 2,885.00
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 13,673.49	\$ 2,892.45

**07days recommendation for repair

The above is for your approval.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Thursday, 8 August 2019 10:28 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: RE: ACCIDENT INVOLVING SKD1646D & XE3659U ALONG X-JUNCTION OF FORT RD ON 27.5.2019 [External Confidential]

Dear Mr. Gerald,

The above matter and e-mail below refers.

We will expedite and seek mandate promptly.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 8 August 2019 10:20 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; jeslyn@carzauto.com.sg

Subject: FW: ACCIDENT INVOLVING SKD1646D & XE3659U ALONG X-JUNCTION OF FORT RD ON 27.5.2019 [External Confidential]

Lonpac External - Confidential

Dear Khanchna,

Kindly look into liability and revert to the third party.

The claim documents were emailed to Mei Kwan 12 July 2019.

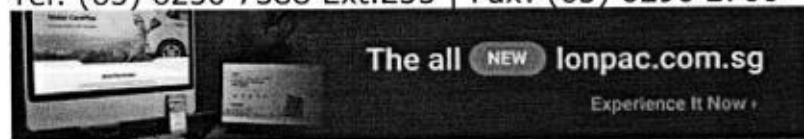
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: jeslyn@carzauto.com.sg [<mailto:jeslyn@carzauto.com.sg>]

Sent: Thursday, 8 August, 2019 10:10 AM

To: GERALD POH WEE BIN

Cc: 'alex'

Subject: ACCIDENT INVOLVING SKD1646D & XE3659U ALONG X-JUNCTION OF FORT RD ON 27.5.2019

Hi Mr Gerald

Good Morning

I had mail out the document for you on 5 July 2019.

Please sent discharge voucher for us as soon as possible.

Thank You.

With Regards,

Jeslyn Chua

HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (B9 PREMIUM) #04-04 Singapore 757047
Email: alex@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

2 June 2019

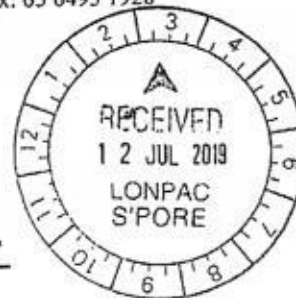
Our Ref: SKD 1646 D
Your Ref: 18/19/19/VC05/021863

LONPAC INSURANCE BHD

Motor Claims Department

300, Beach Road,
07 The Concourse, #17-04
Singapore 199555

BY POST



Dear Sir/Mdm

**ACCIDENT INVOLVING SKD 1646 D / XE 3659 U AT X JUNCTION FORD ROAD WITH
TANJUNG RHU ROAD ON 27 MAY 2019**

Please refer to the above mentioned accident.

We are writing in on the behalf of **JACK UBER** the registered
owner of motor vehicle number **SKD 1646 D** which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of
your insured's vehicle number **XE 3659 U**

As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$ 5,350.00 (\$5000 with 7%GST)
2. Loss of Use (7 days) (\$80 per days)	\$ 560.00
3. LTA Search	\$ 7.45

TOTAL AMOUNT

\$ 5,917.45

We enclosed hereby the following documents for your consideration :

- (A) Final Repair Bill
- (B) GIA Report Lodged by Our Client
- (C) Owner/ Driver Nric/ Driving Licence
- (D) Certificate of Insurance
- (E) LTA Search Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

Yours Faithfully,



Ms Jeslyn Chua
Account Assistant
Mobile: 65 8322 7418
Email: jeslyn@carzauto.com.sg



CARZ AUTO SERVICES PTE LTD

ROC: 201409457D

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SKD1646D AND XE3659U
AT/ALONG X JUNC FORTY RD WITH TANJUNG RHU RD / MEYER RD.
ON 27 DAY May MONTH 2019 YEAR

- a) I/We, the owner of vehicle no. SKD1646D hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- ~~d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.~~
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- ~~f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.~~
- ~~g) For whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.~~
- h) I/we have read and understand the above statement and agreed.

Dated this 20 day June month 2019 year

Signature : [Signature]
Name : JACK UBER
NRIC/ROC No. : 53335515W
Address : Blk 433A Seng Kang West
Way Fernvale Palms #26-511
S791433

Company Stamp

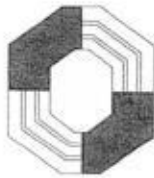


CARZ AUTO SERVICES PTE LTD
ROC: 201409457D
Hotline: (65) 9022 2226

1 Kaki Bukit Ave 6, #02-26/35
Autobay@ Kaki Bukit
Singapore 417883

61 Woodlands Industrial Park E9
#04-04 E9 Premium
Singapore 757047

sales@carzauto.com.sg
T: (65) 6909 3080
F: (65) 6909 3081



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC05/021863
DATE : 19 AUGUST 2019

DISCHARGE VOUCHER

I/We, **JACK UBER** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **XE 3659U** the sum of Singapore Dollar Two Thousand Eight Hundred Only (\$2,800.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **XE 3659U** and **SKD 1646D** on 27 May 2019 along Fort road.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ NEO & GOH CONSTRUCTION PTE LTD (KWA SING TIAK)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CARZ AUTO SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



Signature of vehicle owner/Date 31/10/19

Jack Uber.
Name of vehicle owner /Date 31/10/19



CARZ AUTO SERVICES PTE LTD

UEN/ GST 201409457D

61 WOODLANDS IND PARK E9 (E9 PREMIUM) #04-04 Singapore 757047
Email: alex@carzauto.com.sg Tel: 65 6493 1924 Fax: 65 6493 1928

FINAL REPAIR BILL

LONPAC INSURANCE BHD
Motor Claims Department
300, Beach Road,
07 The Concourse, #17-04
Singapore 199555

Date : 2/7/2019



Vehicle Number : SKD 1646 D
Make/Model : VOLKSWAGEN JETTA
Date of Accident : 27/5/2019

REPAIR COST

\$ 5,000.00

7% GST \$ 350.00
GRAND TOTAL \$ 5,350.00

ISSUED BY



Ms Jeslyn Chua
Account Assistant
Mobile: 65 8322 7418
Email: jeslyn@carzauto.com.sg

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 27 May 2019 / 15:34:29

Receipt Date/Time : 27 May 2019 / 15:34:29

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190527-002162

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - XE3659U As at 27 May 2019/10:10:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - XE3659U Enquiry Fee 20190527153351868992	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx0335	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.