

ASS. REC. BY:

REF: 23/CTI/9009540/

d3

Special Instructions:

Survey:

ASSIGNMENT (Office)

From (Person):

Chong Boon Sen

of

CTI

Date/Time:

4:07pm @ 28/5/19

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMH 247J

Insured:

PC91G

at Workshop m/s

Borneo Motor

Tel:

98476171

of

Spandan Crescent

Policy No:

Claim No:

SNM19D202389

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

28/05/2019

CA / REV / REP. / REV 24 HRS -

rup

H.O.D. Endorsement:

Date/Time:

9:31am @ 29/5/19

Person Contacted:

Thomas

Vehicle IN / OUT

Date/Time

Action/Instruction

Johny 11/1

SMH 247J - X

PC91G - X

24/6/19 -

TP owner already consent to go claim.

8/7/19

Reverted through email.

Claus 8/7/2019

Nivitha (LKK Auto)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 8 July 2019 11:15 AM
To: 'Chong Boon Sen'; assignments
Cc: SUR
Subject: RE: Direct Settlement (TP) - Accident involving SMH247J & PC91G DOA 28/05/2019 / our ref: snm19d202389

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner already reverted to OD claim.

We will close this file at our end without billing.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 29 May 2019 9:41 AM
To: 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; 'ASSIGNMENTS@LKKAUTO.COM' <ASSIGNMENTS@LKKAUTO.COM>
Cc: 'SUR' <sur@lkkauto.com>
Subject: RE: Direct Settlement (TP) - Accident involving SMH247J & PC91G DOA 28/05/2019 / our ref: snm19d202389

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Kindly assist to create this claim in merimen.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Nivitha (LKK Auto)

From: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>
Sent: Monday, 24 June 2019 10:35 AM
To: Chong Boon Sen
Cc: Suraidah B Saidi PTCBC; assignments
Subject: RE: Direct Settlement (TP) - Accident involving SMH247J & PC91G DOA 28/05/2019 / our ref: snm19d202389

Dear Boon Sen,

Please withdraw the above mentioned third party claim as insured reverted to OD claim.

Thank you.

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Friday, 7 June 2019 3:19 PM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: Direct Settlement (TP) - Accident involving SMH247J & PC91G DOA 28/05/2019 / our ref: snm19d202389

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Without Prejudice

Dear Ashlyn,

We are prepared to provide 50-50 in view of conflicting versions and the video does not clearly show if insured hit third party.

Thank you.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Niyitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Tuesday, 28 May 2019 4:07 PM
To: Ashlyn Chng
Cc: Suraidah B Saidi PTCBC; assignments
Subject: RE: Direct Settlement (TP) - Accident involving SMH247J & PC91G DOA 28/05/2019 / our ref: snm19d202389

WITHOUT PREJUDICE

Dear Sir,

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

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Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Ashlyn Chng [mailto:Ashlyn.Chng@inchcape.com.sg]
Sent: Tuesday, 28 May, 2019 3:55 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Subject: RE: Direct Settlement (TP) - Accident involving SMH247J & PC91G DOA 28/05/2019 / our ref: snm19d202389

Dear Boon Sen,

We would like to choose XING QUO QIANG to conduct the assessment. Please revert with your insured liability.

Thank you.

Regards,
Ashlyn Chng
D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg
Inchcape Centre
Level 4, Bodycare Centre
2 Pandan Crescent
Singapore 128462

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 28 May 2019 3:33 PM

To: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; Suraidah B Saldi PTCBC <SuraidahB.Saldi@inchcape.com.sg>

Subject: RE: Direct Settlement (TP) - Accident involving SMH247J & PC91G DOA 28/05/2019 / our ref: snm19d202389

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
LOW SAR HUEI
HONG FOOK CHOY
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA

Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

Chong Boon Sen
Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Tuesday, 28 May, 2019 3:13 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Ashlyn.Chng@inchcape.com.sg;
SuraidahB.Saidi@inchcape.com.sg

Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow
<sochow.chee@sg.cntaiping.com>

Subject: FW: Direct Settlement (TP) - Accident involving SMH247J & PC91G DOA 28/05/2019

Dear Boon Sen,

Please conduct PRS – TP: SMH247J (SNM19D202389) soonest possible.
File with OIC – Boon Sen - 63896171

From: Ashlyn Chng [<mailto:Ashlyn.Chng@inchcape.com.sg>]

Sent: Tuesday, 28 May 2019 2:48 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Subject: RE: Direct Settlement (TP) - Accident involving SMH247J & PC91G DOA 28/05/2019

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos, Accident Video Footage & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **PC91G** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$100 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Thomas Pang @ 9847 6171/ 6631 1860** is located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle NOT in workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you!

Regards,

Ashlyn Chng

D: 6631 1874 | F: 6872 7260 | E: Ashlyn.chng@inchcape.com.sg

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2 Pandan Crescent

Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg | www.toyotasingsapore.com.sg | www.hino.com.sg | www.suzukicar.com.sg

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