From (Person	is chara t		ENT (Office)	Dr	nte/Time: 28	15/20191	3)
Estimated Co	6.27	00113(1) 01	Bill to:			1	
OD HEP W	STTP RES/C	D RES / EVA / INV / MV /	CS				
To Inspect V		SKF 530		Insured:	3187	352K	
at Workshop	vn/s	Carrines		Tel:_	647151	11 .	
of		160 Stn Mirey	Drive #0.	2-04	8		
Policy No:		J	Claim No:		119020	2385	
Sum Insured			Excess:				
ON ACCORDING TO SERVICE				n	.O.A. 24	5/19	
Make of Vel (Client's Reco	The state of the s			- 19	.O.A	of i	•
(CHent's Reco	rd) / REP. / RE	V 24 HRS (WP)  20   S   19 Person Contacted	: Ange		H.O.D. Endorsemen		
(CHent's Reco	rel) / REP. / RE g.S3um@	V 24 HRS 1	t. Ange				
(Client's Reco	/ REP. / RE 9.53um Action/Instr	24 HRS 1	t. Aneye				
(Client's Reco	Action/Instr	24 HRS 1 24 S 19 erson Contacted untion Folly 10 1	t Anege				

### Veron Chen (LKKAuto)

From:

Denise Tay (LKKAuto)

Sent:

Tuesday, 11 June 2019 11:38 AM

To:

Veron Chen (LKKAuto)

Subject:

FW: Finalised for SKE 5309X

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@cartimes.com.sg <claims@cartimes.com.sg>

Sent: Tuesday, 11 June 2019 11:21 AM

To: Kenneth Kong (LKKAuto) < Kenneth Kong@lkkauto.com>

Cc: don@cartimes.com.sg

Subject: Re: Finalised for SKE 5309X

Dear Kenneth,

We agreed with the finalised Cost of Repair \$800.00 before GST and 2 repair days.

Kindly acknowledge. Thanks

Regards,

Yuki Peck



#### CarTimes Autolution Pte Ltd

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

www.cartimes.com.sg

Journey Together

#### Nivitha (LKK Auto)

From:

Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent:

Tuesday, 28 May 2019 4:36 PM

To:

claims@cartimes.com.sg

Cc:

assignments

Subject:

RE: \*\*\*SPAM\*\*\* RE: PRI LETTER OF SKE 5309 X (YOUR REF SLB 7352 K / OUR REF:

SNM19D202385

#### WITHOUT PREJUDICE

Dear Sir.

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

#### Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: claims@cartimes.com.sg [mailto:claims@cartimes.com.sg]

Sent: Tuesday, 28 May, 2019 2:53 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: Re: \*\*\*SPAM\*\*\* RE: PRI LETTER OF SKE 5309 X (YOUR REF SLB 7352 K / OUR REF: SNM19D202385

Dear Chong Boon,

Kindly appoint Adrain Ling as the surveyor. Could you arrange tomorrow morning for the surveyor to come down workshop to survey the car? My client car is already in the workshop now.

Thanks

Regards,

Yuki

On 2019-05-28 14:16, Chong Boon Sen wrote:

Dear Sir,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert. ADRIAN LING Kelvin Ang SEE CHEW SENG LOW SAR HUEI HONG FOOK CHOY XING QUO QIANG KENNETH KONG SIMON HO CHUA WEIJIE MARCUS CHUA Please let us know within two(2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert. CHONG BOON SEN Claims Executive Department CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. 3 Anson Road #16-00 Springleaf Tower Singapore 079909 F: (65) 6222 1033 DID: (65) 63896171 | M: (65) XXXX XXXX W: www.sg.cntaiping.com [1] 1 WECHAT: 太平狮城 www.facebook.com/chinataipingsg/ [2] Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909 DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033 FROM: Claims Dept of CTI SENT: Tuesday, 28 May, 2019 2:14 PM TO: Chong Boon Sen < boonsen.chong@sg.cntaiping.com>; claims@cartimes.com.sg CC: Alfred Toh <alfred.toh@sg.cntaiping.com>; Angie Foo <angie.foo@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com> SUBJECT: FW: PRI LETTER OF SKE 5309 X (YOUR REF SLB 7352 K Dear Boon Sen,

Please conduct PRS on behalf of Elaine - TP SKE5309X (SNM19D202385) soonest possible.

File with Boon Sen - 63896171

OIC - Elaine - 63896530

FROM: claims@cartimes.com.sg [mailto:claims@cartimes.com.sg]

SENT: Tuesday, 28 May 2019 1:17 PM

TO: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
SUBJECT: RE: PRI LETTER OF SKE 5309 X (YOUR REF SLB 7352 K

Dear Claims,

Attached the PRI Letter of SKE 5309 X. Please arrange surveyor down to survey.

Thanks!

Regards,

Yuki Peck

Links:

[1] http://www.sg.cntaiping.com/

[2] http://www.facebook.com/chinataipingsg/

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit <a href="http://www.symanteccloud.com">http://www.symanteccloud.com</a>

MCTA19067878 / Car Times Autolution Pte Ltd - HQ ENTRY DATE & TIME: 25/05/2019 15:14 SUBMITTED BY: Tan Yan Thong Tony

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- ort at the centre and to copies of the report being made available

	ACCIDENT STATEMENT
Date Of Report	25/05/2019 15:14
Date Of Accident	24/05/2019 08:20
Exact Location Of Accident	JALAN DATOH BESIDE VISTA RESIDENCES
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKE5309X
Insured/Policyholder	
Name Of Registered Owner	LIM HIAN HIN
NRIC No	S1649538G
Email Address	LIMHHKELVIN@GMAIL.COM
Mobile Phone No	(LOCAL) +65-94785463
Alternative Phone No	OFFICE-94785463
Vehicle Particulars	
Manufacturer	TOYOTA
Model	PRIUS C CVT-1.5 (A)
Exact Purpose for which vehicle was being use time of accident	d at
Are you claiming under your own insurance pol for repair to your vehicle?	icy NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SL18V11176/VPL/R00
Cover Note Number	
Driver	
Name of Driver	LIM HIAN HIN
NRIC No	S1649538G
Date Of Birth	30/10/1964
Occupation	OUTDOOR
Date Of Driving Pass	07/07/1994
Driving Experience	24 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94785463
Fax Number	
Contact Number	OFFICE-94785463

Address

BLK 406C FERNVALE ROAD #18-61

Postcode

793406

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle)

2

involved in the accident

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

3

Passenger 1

NAME:

: UNKNOWN

GENDER:

: FEMALE

Passenger 2

NAME:

: UNKNOWN

GENDER:

: FEMALE

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

FILE TOO BIG

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

SLB7352K

Vehicle Make/Model/Colour

LEXUS

**Details Of Properties** 

PRIVATE CAR

Vehicle Category Name of Driver

NRIC/Passport Number

Contact Number

Postcode Insurance Company Name Nature Of Damage No. Of Passenger (Including Driver)

	Sketch Plan #2
SKETCH PLAN	VISTORICES JALAN DATOH
	->
A - SKE	309X
B-SLB73	52k
DESCRIBE CIRCUMSTANCE	S OF THE ACCIDENT
on 24/05/2019 6	8.00 gm, I may travelling at Jalan Daton and was
turning in to the	one-way lane, suddenly vehicle B (3187362K)
come from behind	and hit onto my left rear portion of my vehicle.
	The state of the s

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name:

NRIC/FIN No.:

#### Sketch Plan

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver.
- information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insufers of the GIA Records Management Centre established by the General insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the inskrers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesast.
- 8. Consent under the Personal Data Protection Act (PDPA)

understand, atknowledge, agree and odnamit that:

- (a) My insurer, my workshop and the General Hisurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal deta/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all insurers) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers leavers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims:
  - (ii) investigating the accident and/or my claims,
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me.
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/lawyfirms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed.
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name

NRIC/FIN No.



Waliala Na CVEE200V

Car Model · PRUIS C

ehicle	No. SKE5309X	Car Model : P	KOISC			**************************************
QTY	DESC	RIPTION			PAIRER'S IMATE(S\$)	SURVEYORS ADJUSTMENT(S\$)
	LIST ITEM REAR BUMPER REAR BUMPER RETA REAR FENDER INNER REAR RENEFORCEM REAR END PANEL	SHEILD		B	645.00 146.00 146.00 1455.00 165.00 165.00 165.00	X
				25%	1891.00 468.25 <b>1422.75</b>	
1SET 1 1 set	Special Nett items REAR BUMPER CLIP FENDER INNER SHEI REVERSE SENSOR	LD CLIP			n 30.00 in 30.00 Jn 280.00	X
			special nett		340.00	
			TOTAL PART		1762.75	

Not Nothorike Resurry Bapaing & Soop Eday,

the Repairer of the following:

To resurvey before pref soray painting
To display damage part(s) during resurvey

- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company



Vehicle No. SKE5309X

Car Model: PRUIS C

s/N	le No. SKE5309X	DESCRIPTION	REPAIRER'S ESTIMATE (S\$	
1		ected parts & fittings to commence maged parts and components	600.00 2	2001
2		terials, expandable items & putty, arts replaced & repaired	500.00 2	2201
3	To remove & repla & check for proper	ce REVERSE Sensors function.	120.00 3	Tal
5		fix wiring and check all electrical maged areas for proper functions	^~ 120.00 X	
		Labour 7	Total: 1340.00	
		TOTAL (PARTS & LABOUR):	3102.75	

3098.25

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19009520/KVD3N2

Date:

14/06/2019

REFERENCE

Vehicle No:

Date of Loss:

Handling Insurer: Claimant China Taiping Insurance

(Singapore) Pte. Ltd.

SKE5309X

24/05/2019

Policy No:

DMPCSN30438918022

Insured

SLB7352K Vehicle No: TP

Nature of Claim:

Claim No:

SNM19D202385C02

JTDKD3B3301002681

1NZ6135882

182145 km

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SKE5309X

Make & Model: Reg. Date:

TOYOTA PRIUS C CVT, 1.5 (A) 12/03/2012 (Man. Year: 2012)

Metallic Pearl White

Colour: Engine Capacity:

1497 cc

Market Value/New Car

Price:

Sum Insured (S\$):

N/A

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Engine No:

Odometer:

Chassis No:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

185/60R15

Michelin 8 mm

Rear Tyre Size: Rear Left Side:

185/60R15

Front Left Side: Rear Right Side: Michelin 8 mm Front Right Side:

Michelin 7 mm Michelin 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts		Repairer's 1,758.25 0.00	Adjuster's 513.75 0.00	1,244.50 0.00	Diff % 70.78
Miscellaneous Items Labour Paintwork Labour		1,340.00 0.00	470.00 0.00	870.00 0.00	64.93
Towing		0.00	0.00	0.00	
Ap	Calculated Gross Total (S\$) proved Total (Overridden) (S\$)	3,098.25	983.75 800.00	2,114.50	68.25
ž.	Nett Amount (S\$)	3,098.25	800.00	2,298.25	74.18

INSPECTION

Date of Assignment:

07/06/2019

Date Inspected:

29/05/2019 Inspected At:

Car Times Autolution Pte Ltd (HQ) 160 Sin Ming Drive #02-04, AutoCity

Singapore 575722

Estimated Period of Repair:

2.0 days

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Danairor's

### REPAIR DETAILS

Reference

Part Source: MRM-SG

Version: 1.0 (Last Synchronised: 14 Jun 2019)

Parts:

144

TOYOTA PRIUS C CVT 1.5 (A) (Catalogue:Merimen Singapore 1.0)

Labour:

Repairer's

(Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKE5309X)

Validity:

These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

Reco	mm	end	ed I	Parts
THE CO	111111	CITU	Cu i	aits

Qty	Part No.	Particulars	Condition	Repairer's	Amount
4		*REAR BUMPER	Buckled	645.00 FL	*645.00 FL
4			Serviceable	146.00 FL	*-FL
-1			Serviceable	65.00 FL	*-FL
4			Repair	455.00 FL	*-FL
4				580.00 FL	*-FL
1			\$4000 <b>.</b> 500 ft 500 un arang	30.00 FS	*30.00 FS
				30.00 FS	*- FS
1			Serviceable	280.00 FS	*-FS
nchise	part. S=SpcN		-		The section of the
			Sub Total (S\$)	2,231.00	675.00
		- List Item Discount on L		472.75	161.25
			Total Parts (S\$)	1,758.25	513.75
	1 1 1 1 1 1 1	1 1 1 1 1 1 1	1 *REAR BUMPER 1 *REAR BUMPER RETAINER 1 *REAR FENDER INNER SHIELD 1 *REAR RENEFORCEMENT BAR 1 *REAR END PANEL 1 *SET REAR BUMPER CLIP 1 *FENDER INNER SHIELD CLIP 1 *SET REVERSE SENSOR  anchise part. S=SpcNett. L=ListItemDisc.	1 *REAR BUMPER RETAINER Serviceable 1 *REAR FENDER INNER SHIELD Serviceable 1 *REAR RENEFORCEMENT BAR Repair 1 *REAR END PANEL Repair 1 *SET REAR BUMPER CLIP Necessary 1 *FENDER INNER SHIELD CLIP Not Necessary 1 *SET REVERSE SENSOR Serviceable 2 **SET REVERSE SENSOR Serviceable 3 **SET REVERSE SENSOR SUB Total (S\$) - List Item Discount on L Items 25.00/25.00% (S\$)	REAR BUMPER   Buckled   645.00 FL

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recom	mended	Labour
NECOIL	IIIICIIUCU	LUDUUI

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items	508	***	200.00
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; REPLACE DAMAGED ARTS AND COMPONENTS	New	600.00	
2	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED & REPAIRED	New	500.00	220.00
3	TO REMOVE & REPLACE REVERSE SENSORS & CHECK FOR PROPER FUNCTION	( New	120.00	50.00
4	TO REMOVE AND RE-FIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTIONS	New	120.00	0.00
	Gross Labo	ur Cost (S\$)	1,340.00	470.00
	Report was unsubmitted dur	ing this print-out.		

< END OF ESTIMATES >