We claim on behalf of <u>SMRT BUSES LTD</u>, owner of the vehicle Reg. No.: <u>SMB5084K</u>.

Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Total	\$1,533.00								
LTA Search Fee	\$	7.00							
Loss of Use	\$	550.00	(2	days x	\$275.00)		
Cost of Repair	\$	976.00							

We enclose the following documents:

- 1) Repair Invoice
- 2) LTA Search
- SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Kindly issue payment in favour to SMRT BUSES LTD.

Thanks & Regards, Karen Chan Claims Department Tel: 6556 3523



51 UBLAVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.; (065) 62563561 FAX; (065) 67414108

Our Ref: CC3/AIG19009518/Jea3

09 MAR 2020

NIN SAID BIN SUPRI BLK 704 YISHUN AVE 5 #03-220 SINGAPORE 760704

Dear Sir/Madam.

ACCIDENT INVOLVING SJE 8907L AND SMB 5084K ON 24/05/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I. <u>SMRT BUSES LTD</u> (the third party claimant") of <u>6 ANG MO KIO STREET 62 SINGAPORE</u> 569140 (address), owner of <u>SMB 5084K</u> (vehicle no.) hereby authorize <u>SMRT AUTOMOTIVE</u> <u>SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SMB 5084K</u> that was damaged pursuant to the accident which occurred on <u>24/05/2019</u> (date) along <u>PIE</u> (location) involving vehicle no/s <u>SJE 8907L</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of <u>SMRT BUSES LTD</u>.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 25 (day) of Mar (month) 20 20 (year)

Signed by "the third party claimant" (with chop if applicable) Signed by "the workshop"

(with chop)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>SMRT AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$976.00</u> (Repair Cost), <u>S\$500.00</u> (Loss of Use/Rental), <u>S\$7.00</u> (Disbursement) for vehicle no. <u>SMB 5084K</u> that was damaged pursuant to the accident which occurred on <u>24/05/2019</u> (date) along <u>PIE</u> (location) involving vehicle no/s <u>SJE 8907L</u>.

This is pursuant to the inspection conducted on 27/05/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>SMRT BUSES LTD</u> ("the third party claimant") of vehicle no. <u>SMB 5084K</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMB (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.



Customer Code: 3000066

SMRT BUSES LTD

Block Unit STREET 62 6 ANG MO KIO SINGAPORE 569140



SMRT Automotive Services Pte Ltd 251 North Bridge Road Singapore 179102 Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 1990042802 Invoice No. : IV190600241 Date : 13.06.2019 Vehicle No. : SMB5084K Your Ref No. : BUS/05/19/1063

Our Ref No. : 24101789 Terms : 30 Days

Description	Qty	Unit Cost	Add	/ (Dis	(Discount)		Amount
			ŧ	Amount			
Labour							
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1.00 \$	530.00	0.00	\$	0.00	\$	530.00
Others							
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00 \$	446.00	0.00	5	0.00	\$	446.00
			GRANI	TOTA	L	\$	976.00

Remark :

Make/Model : ENVIRO 500 Accident Date : 23.05.2019

N.S. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'. No receipt will be issued unless requested.

Authorised Signature

for SMRT Automotive Services Pte Ltd

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E. & O.E

Enquire Transaction History

Interaction History Details

Log Date/Time:

24 May 2019 / 17:08:09

Asset Type: Asset ID:

User ID:

Vehicle

SJEB907L

Transaction Type:

18.32 Insurance Enquiry (GIRO Payment) Channel: ESASBAHO - BALQISH BINTE ABDUL Business

HALIL

Transaction Amount:

Business Transaction Reference No.:

External Agency 20190524170809651598

Search Date / Time:

24 May 2019 06:38:00

Insurance Company:

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs Back to List