

Registered in Merimex

Insured Liability :	%	Final ? Yes / No
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Liability :

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: _____ days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SMB1330B Yr Regn: 25 mar 2013
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: Man A22 c.c. 10518
 Colour Multi Colour A/C: Insured / Std / NI / NA
 Sp. Reading 659527 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: WMAA22ZZXD700765
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or _____
 Brake: Inorder / Jammed / Leaked / Burnt or _____
 Modi: NII / S/Rim / STD A/Rim or _____
 Tyre Size: F: 275/70R22.5
 R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Fienza

Front		Rear
R/Bal. <u>7</u> mm		R/Bal. <u>7/7</u> mm
L/Bal. <u>7</u> mm		L/Bal. <u>7/7</u> mm
D.O.A. <u>23/5/19</u>		D.O.I. <u>28/5/19</u>

Survey held at SmtDes. of Damages: Fit Rear / O/S N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	P/P : + 916-10 (RES : + 341 267-0)

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee: _____

Transportation: _____

Photos

Others

TOTAL




SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63655992
Estimator Telephone Number : 68662623
Accident Reporting Number : 88662672

Date Generated : 28/05/2019

User ID : BoonChewTay

Section A - Accident Details	
Registration Number	SMB1330B
Case Reference Number	BUIS/05/19/1062
Registration Date	25/3/2013
Company Type	SMRT Buses Ltd
Make	MAN
Model	MAN NL320F(A22)
Name of Driver	Survt Sae-Too
Type of Accident	Side Swipe
Accident Date and Time	23/5/2019 11:33 AM
Accident Reported Date and Time	23/5/2019 1:15 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC if any	SMB1330B - SGC1667X (TP) - INSURED WITH AIG
Prepared Date and Time	28/5/2019 7:50 AM
Chassis Number	WMAA22ZZXD7001765
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$795.00	\$0.00
Total Spray Cost	\$528.00	\$0.00
Total Spare Part Cost	\$0.00	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$1,323.00	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	2.0	
Prepared / Adjusted By	Kok Khooon Goh	
ARC / Surveyor Sign Off Date	28/05/2019 7:58 AM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Asher Sng (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 19 June 2019 9:43 AM
To: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses); Asher Sng (LKKAUTO)
Cc: Admin A; Vivian Lau (LKKAUTO); AIG SGP, CCU Referral; Aigsgp_claimssurvey@aig.com; CS A Team
Subject: RE: LOD to AIG - SMRT ref BUS/05/19/1062 - Accident involving SMB1330B and SGC1667X on 23 May 2019 along Hillview Road *** LKK REF: CC3/AIG19009516/Jea3
Attachments: img-618180556-0001.pdf; SAS2606415.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

From: Audrey Woo (Auto Svcs/Claims & IA/Claims & IA/Buses) <audrey@smrt.com.sg>
Sent: Wednesday, 19 June, 2019 9:24 AM
To: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; AIG SGP, CCU Referral <AIGSGPCCUReferral@aig.com>; Aigsgp_claimssurvey@aig.com
Subject: LOD to AIG - SMRT ref BUS/05/19/1062 - Accident involving SMB1330B and SGC1667X on 23 May 2019 along Hillview Road
Importance: High

SMRT Ref : BUS/05/19/1062
Your Ref : SGC1667X

Dear Sir/Mdm,

We claim on behalf of SMRT BUSES LTD, owner of the vehicle registration number SMB1330B. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$ 976.00
Loss of Use (\$275 x 2 Days)	\$ 550.00
LTA Search Fee	\$ 7.00
Total	\$ 1533.00

We enclose the following documents,

- Repair Invoice
- GIA Report
- LTA Search
- Survey Report and Bus Photos to be furnished by AIG's appointed surveyor, LKK.

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 17 June 2019 9:27 AM
To: CAESAR.CHEUNG@GMAIL.COM
Subject: ACCIDENT INVOLVING SGC 1667X AND SMB 1330B ON 23/05/2019

Our Ref: CC3/AIG19009516/Jea3

17 MAY 2019

CAESAR CHEUNG SHI SHUNG

Dear Sir/Madam,

ACCIDENT INVOLVING SGC 1667X AND SMB 1330B ON 23/05/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

SMRT Ref: BUS/05/19/1062 /AW


AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

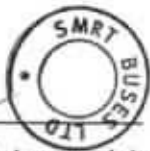
I, SMRT BUSES LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 (address), owner of SMB 1330B (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 1330B that was damaged pursuant to the accident which occurred on 23/05/2019 (date) along HILLVIEW AVE (location) involving vehicle no/s SGC 1667X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 1 (day) of Aug (month) 2019 (year)

Andrey
Woo

Signed by "the third party claimant"
(with chop if applicable)



01/08/2019
Signed by "the workshop"
(with chop)



SMRT Ref: BUS/05/19/1062 (AW)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$488.00 (Repair Cost), S\$250.00 (Loss of Use/Rental), S\$7.00 (Disbursement) for vehicle no. SMB 1330B that was damaged pursuant to the accident which occurred on 23/05/2019 (date) along HILLVIEW AVE (location) involving vehicle no/s SGC 1667X.

This is pursuant to the inspection conducted on 28/05/19 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB 1330B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMB 1330B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1 (day) of August (month) 20 19 (year)



OHJ
OHJ

Signed by appointed surveyor



01/08/2019
Signed by "the workshop" (with chop)



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV190600240
Date : 13.06.2019
Vehicle No. : SMB1330B
Your Ref No. : BUS/05/19/1062
Our Ref No. : 24101750
Terms : 30 Days

Description	Qty	Unit Cost	Add \$	/ (Discount) Amount	Amount
Labour					
TO REPAIR RH PORTION	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 446.00	0.00	\$ 0.00	\$ 446.00

GRAND TOTAL \$ 976.00

Remark :

Make/Model : MAN A22
Accident Date : 23.05.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	24 May 2019 / 15:36:49	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SGC1667X		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190524153649461844

Search Date / Time: 23 May 2019 11:33:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 May 2019 Edit Reg		28 May 2019 00:00 Edit Adj Rpt	S\$976.00 Edit Estimates	S\$976.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: CAESAR CHEUNG SHI SHUNG , ID: F5542596P									
Main Claimant: SMRT BUSES LTD , Co. Reg. No.: 198202292D									
Vehicle Reg. No.: SMB1330B		Date of Loss: 23/05/2019 11:00 - :59 [73 Months and 28 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 7943591354SG		Policy/Cover Note No.: 0100598668 (Comprehensive)							
Vehicle Reg. No. (Insured): SGC1667X		Policy No. (Claimant): D-19093203MFBP							
		Excess:							
Repairer: SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com									
Claimant's Insurer: MS First Capital Insurance Ltd (HQ) - Tel: 62222311									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 10/06/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMB1330B (7943591354SG)
[SGC1667X]
TP
SMRT BUSES LTD
May 23 2019 11:00AM
[CAESAR CHEUNG SHI SHUNG]
SMRT Automotive Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page <input type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit
Photos/Images			3 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/06/19 09:59	General View		Load JPG
2	11/06/19 09:59	General View		Load JPG
3	11/06/19 09:59	General View		Load JPG
4	11/06/19 09:59	General View		Load JPG
5	11/06/19 09:59	General View		Load JPG
6	11/06/19 09:59	General View		Load JPG
7	11/06/19 09:59	General View		Load JPG
8	11/06/19 09:59	General View		Load JPG
9	11/06/19 09:59	Photo After Spray		Load JPG
10	11/06/19 09:59	Photo After Spray		Load JPG
11	11/06/19 09:59	Photo After Spray		Load JPG
Documentation			1 per page <input type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/05/19 20:50	TP ESTIMATE - MARKED		Load PDF
2	29/05/19 20:50	TP GIA REPORT		Load PDF
3	17/06/19 09:28	LETTER TO OI		Load PDF
4	14/08/19 10:00	WORKSHOP INVOICE		Load PDF
5	14/08/19 10:00	AUTHORISATION TO ACT FORM		Load PDF
6	14/08/19 10:00	Release Voucher		Load PDF
7	14/08/19 10:00	LTA SEARCH		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	30/05/19 10:38	OI GIA report		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST		Reset Save Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>		
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>		

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGC1667X (Insd veh)	Model:	MAN NL320F (A22) 10.5 D (M)
	SMB1330B (TP veh)		
Date of Accident:	23/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	: \$			1,323.00
Final Repair Cost	: \$			488.00
Loss of Use	: \$			250.00
				2.00 days at \$250.00 per day
Rental (if any)	: \$			0.00
				days
LTA / GIA Search Fee	: \$			7.00
Others:	: \$			0.00
	: \$			
Final Settlement Sum	: \$			745.00

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 50 (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	SMRT Buses Ltd	: \$	745.00
2)		: \$	
3)		: \$	

JOANNE LEE KHANG MIN

14 Aug
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19009516/JEA3Q2

Date: 14/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 0100598668
Claimant Vehicle No : SMB1330B **Insured Vehicle No :** SGC1667X
 Date of Loss: 23/05/2019 Nature of Claim: TP Claim No: 7943591354SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMB1330B**
 Make & Model: MAN NL320F (A22), 10.5 D (M) Engine No: 50333601903356
 Reg. Date: 25/03/2013 (Man. Year: 2012) Chassis No: WMAA22ZZXD7001765
 Colour: Multi-colour Odometer: 659527 km
 Engine Capacity: 10518 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
 Front Left Side: Fireza 7 mm Rear Left Side: Fireza 7/7 mm
 Front Right Side: Fireza 7 mm Rear Right Side: Fireza 7/7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,323.00	976.00	347.00	26.23
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	1,323.00	976.00	347.00	26.23
+ Loss of Use (2.0 x S\$250.00/day) (S\$)		500.00		
	(S\$)	1,476.00		
Liabile Amount (50.00%) (S\$)		738.00		
+ Doc/Search Fee (S\$)		7.00		
Nett Liability (S\$)		745.00		

INSPECTION

Date of Assignment: 28/05/2019
 Date Inspected: 28/05/2019 Inspected At:

SMRT Automotive Services Pte Ltd
 (Woodlands)
 60 Woodlands Industrial Park E4
 Singapore 757705

Estimated Period of Repair: 1.0 days

Adjuster: ONG HWEE JIE**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPAIR RH PORTION	New	795.00	530.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	528.00	446.00
Gross Labour Cost (S\$)			1,323.00	976.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >