A	ASS. REC. BY: REF: OS MSG/9009508/J+d301 Special Instruction:
	CARRENTE (DE )
	From (Person): Pauling Thom of MSIG Date/Time: 29/5/19
*	Bill to:
	OD/TF/WS/TP RES/OD RES/EVA/INV/MV/CS
	To Inspect Vehicle No: SHC 4077S Insured SGR 90 56F
	at Workshop m/s CMRT Tel: 6866 2672
	of GO WOOD and and Park Ed
-	Policy No: 290631156MY Claim No: 594917
	Sum Insured: Excess:
	Make of Veh:  Client's Record)  D.O.A. 25/05/2019
	CA / REV / REP. / REV 24 HRS H.O.D. Endorsement:
_	Date/Time: 11. 53cm@24/5/19 Person Contacted: Short Vehicle IN DUT
	Date/Time Action/Instruction Enhances
	SHC 40775-NS/INC18U21100/NHSe2 20A: 18/11/2018
	50R 99 56 E-X
1	519@ 1-38ps Newsed to Pauline Tham in Meinen.

# ASSIGNMENT

From: Date: 29	5 2019 Veh No:	SHC 40775	Yr Regn: 12	Dec 2017
Estimated Cost:	Type: M.Ca	ar / M.Cycle / Bus / Van	/ Lorry / Taxi / Prime Mo	over/
OD / TP WS / TP RES / OD RES / EVA / INV / MV	True	ck / Trailer or		
To Inspect Vehicle No: SHC 40775	Make:	Tagota Pric	, c.c	1798
at Workshop m/s SMIRT	Colour	marson	A/G: Insured /	Std / NI / NA
of woodlands Depo	Sp.Reading		T/Radio: Insured	Std / NI / NA
Insured:	Eng/No:	- 10		
Policy No.	C/No:	JTDKB3FL	3035 76176	
Claims No.	Gen, Cond	Good / Fair / Poor / Bu		14.4
Sum Insured: Excess:	Steering: In	order / Jammed / Leak	ed / Burnt or	`
(Client's Record)	Brake: In	order / Jammed / Leak	ed / Burnt or	
Make of Veh:	Modi: N	I / Ş/Rim / STD A/Rim	or	
	Tyre Size:	F: (95/65)	2   5	
(Policy Condition)		R: —		
Remark: The veh had commenced its	V/S O/S BS / DUN /	EXNOVA / GY / FS / LIZ	ZA / MIC / OHTSU / PIR /	SUMI/
repair at the time of inspection.	TOYO / Y	OKO or West	- lake	
Bal. or Market Value:	Front		Rear	
IDAC Accident Rport Consistent? : Yes or No	o R/Bal.	6 mm	R/Bal.	mm
GIA / PR Seen: Consistent?: Yes or No	o L/Bal.	G mm	L/Bal. 6	mm
Est. Repairs: days Res.: Yes or M	D.O.A. 25	15/19	D.O.I. 29/2	5/19
Lum Sum: % 3 Val.: Yes or N	Survey held	i at	Smit	
CA / REV / REP. / 24 HRS	Des. of Da	mages ; Frt / Rear / O	INIS I UIC I Rooft	op or
Vehic	de: IN / OUT			
Date: Person Contacted:	The U/O	C / Chassis frame / B	ody Structure affected of	due to collision.
Date / Time Action / Instruction		•	25/1	9/211
Confirmed P/P \$5159.84	1- 5hr (80d)	8198.66,119	6) SGR99	5/6
Ca-quiner (   1   1   31)   34	Jange. Chest	1000,00	N) SGRII	106
	RECEIVED 1	JUN 2019		
90				
Date/fine, File Pass to? : Preli. Report	Days Of Re	epair: 5		
1146 Typist J. Final Report	Resurvey I	No. of Trip:	Survey Fee:	200
Date/Time, File Return to?		100	Transportation:	
2)	-	Insp (\$	)8+R8,\$I	
TP .		rview (\$	) Photos	
Report romat :		h. Invs (\$	) Others	11
Lump Sun / 10 1: (3 5159.84	: \/\/e	etend (%		
			TOTAL	21

No results.

# ...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status					
Main	29 May 2019 10:56		29 May 2019 11:49 Assign	# - V-			New As	case				
	Main	Ref	erence	Claim	Details	Docume	nts Show					
CLAIM S	UBFOLDER DET	TAILS				[Cre	ated by in	surer]				
Insured:		кон к	H LAM, ID: S68	342687A								
Main Clair	mant:	SMRT T	AXIS PTE LTD,	Co. Reg. No.:	198905369K							
Vehicle Re	eg. No.:	SHC40	)77S	Date	Date of Loss:			00 - :59 13 Days From lan Yr)]				
Claim Typ	e:	ТР		Polic	y/Cover Note No.:	Cove	29063115QMY (Comprehensive) Coverage: 14/02/2019 - 13/02/2020					
Vehicle Re	eg. No. (Insured)	SGR99	56E	Polic	y No. (Claimant):							
				Exce	ess:							
Repairer:			SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands Tel: 68662628									
Handling	Insurer:	6594 25	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 [Handled by Pauline Tham - 6594 2545]									
Adjuster:		LKK Au	to Consultants F	te Ltd (HQ) -	Tel: 6256-3561 [	Imm.Advice	due 30/05	[/2019]				
	stodian (Insured)			() , NRIC: S9710751C Email:								
Adj Asg. I	Remarks:	on WP.(	manual assigned)	Car in 29/05/2	019. Liab: 100%. Co	ontact: Shanti @	6866 2671/	2				
ASSOCI	ATED MAIL REC	EIVED				View All	Com	pose Case Mail				
<ul> <li>MSIG_</li> </ul>	SG (29/05/2019)	: Cancellation of	Assignment: Sh	1C40775								

#### Nivitha (LKK Auto)

From:

Ong Zi Hui <zihui\_ong@sg.msig-asia.com>

Sent:

Wednesday, 29 May 2019 10:52 AM

To:

assignments@lkkauto.com; admin-d@lkkauto.com

Cc:

Crystal Lee

Subject:

Survey Request - Manual Assigned

Attachments:

2111 - 4077.pdf

### SHC4077S - SURVEY (MSIG) DOA: 25/05/19 SGR9956E CAR IN 29/05/19 (WOODLANDS DEPOT)

#### Manual Assigned

Dear LKK

Refer to the email below and attachment, please survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you.

Ong Zi Hui

Admin Officer, Claims Serivces

D: +65 6643 1320 | F: +65 6225 7402 | zihui\_ong@sg.msig-asia.com



# MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









A Member of MS&AD INSURANCE GROUP

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)

[mailto:BThaiyalN@smrt.com.sg]

Sent: Tuesday, 28 May 2019 3:03 PM

To: Motor Survey < motorsurvey@sg.msig-asia.com>

Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis) < YeoPohsuan@smrt.com.sg>; Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis) < TuckFoo@smrt.com.sg>; Koo Yew Chung (Auto Svcs/ARC/AR & SC)

< YewChung@smrt.com.sg>; Phua Zhi Yang (Auto Svcs/ARC/AR & SC/Taxis)

<ZhiYang.Phua@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis)

<ngsiuching@smrt.com.sg>; Lim Kha Chiew (Auto Svcs/ARC/AR & SC/Taxis)

Iimkhachiew@smrtlan.com.sg>; Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis)

<weisiong@smrt.com.sg>; Gan Kwai Leng (Auto Svcs/Claims & IA/Claims & IA/Taxis)

<GANKWAILENG@smrt.com.sg>

Subject: RE:SHC4077S - SURVEY (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

#### Dear Sir /Mdm

Kindly arrange to survey the vehicle SHC4077S within 48 hours according to GIA guide line, involving your insured SGR9956E Vehicle in Woodlands Depot

Regards Shanti SMRT Automotive Services PTE LTD Accident Reporting Center (Claims Dept) 6866 2671/2 | bthaiyaln@smrt.com.sg



CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

#### Note: This document has not been finalised.

#### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Pava Ubi Industrial Park

Singapore 408933

Pauline Tham Attn:

Date: 31 May 2019

## **Preliminary Advice**

Insured Vehicle No : SGR9956E

TP Vehicle No

: SHC4077S

Accident Date

: 25/05/2019

Make

: TOYOTA PRIUS TAXI

Assignment Date

: 29/05/2019

Date of Inspection

: 29/05/2019

Est. Duration of Repair

: 5.00

Inspection At

: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS)

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	12,601.40
Revised Amount	:S\$	5,293.68
Check Items (Estimated)	:S\$	148.80
Total	:S\$	5,442.48

Lump Sum Repair :S\$

#### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

#### Remarks

The vehicle is economical/not economical for repair.

( X ) The above survey was conducted on a 'without prejudice' basis.

#### SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

. .

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for Investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

<b>经验的</b> 公司经验是自由的	ACCIDENT STATEMENT
Date Of Report	25/05/2019 10:10
Date Of Accident	25/05/2019 06:55
Exact Location Of Accident	UPPER THOMSON ROAD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHC4077S
Insured/Policyholder	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	ТОУОТА
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used a ime of accident	t HIRE AND REWARD
Are you claiming under your own insurance policy or repair to your vehicle?	NO
f No, Please state action to be taken	THIRD PARTY
/ehicle Category	TAXI
nsurance Company	
lame of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
ype Of Coverage	THIRD PARTY FIRE AND/OR THEFT
leet Policy	YES
olicy Number	D-19093197MFSH
over Note Number	
Oriver	
ame of Driver	SHIANIAN BIN SAFIAN
RIC No	S1594509E
ate Of Birth	30/12/1963
ccupation	OUTDOOR
ate Of Driving Pass	29/12/2006
riving Experience	12 YEARS AND 4 MONTHS
ender	MALE
obile Number	(LOCAL) +65-80000000
ax Number	1000 Total William Wil
ontact Number	
Mail Address	NOEMAIL

Address

107B

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - HIRER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

## General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

#### Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle) involved in the accident

2

NO

Was any body injured in the Accident? Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s)

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

: UNKNOWN

GENDER:

: FEMALE

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

I WAS TRAVELLING STRAIGHT ALONG UPPER THOMSON ROAD AT THE SECOND LEFT LANE WITH A PASSENGER ON BOARD WHEN THE VEHICLE SGR9956E CUT ACROSS THE LANES FROM MY RIGHT AND COLLIDED ONTO THE RIGHT PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

Was there any audio recorded?

YES

Remarks/ Reasons:

FILE TOO BIG NO

## DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SGR9956E

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

KOH AN PANG SAMUEL

NRIC/Passport Number

S9710751C

Contact Number

Address

Postcode

Insurance Company Name Nature Of Damage No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

#### SKETCH PLAN

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
  Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
  interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident (all insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time: 35 05 19

Reporting Centre Personnel's Signature

Name: NRIC/FIN No.:

## Sketch Plan Pg. 2

SKETCH PLAN	BRADDELL RD	LORNIE RO	
		7	A-SHC 40775 B-SGR 9956E
DESCRIBE CIRCUMS	TANCES OF THE ACCIDENT	and the state of t	B-S6R 9956E
CLARATION			
e declare the foregoin	g particulars are true in every res	pect.	ch stolig
icyholder Slenature e & Time:	Driver's Signature (If driver is not the p Date & Time: 25	oglicyholder) Name	rting Centre Personnel's Signature

#### > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID: Vehicle Details	5369K
Vehicle No.:	SHC4077S
Vehicle to be Exported:	No
Intended Deregistration Date:	31 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8 CVT
Primary Colour:	Maroon
Manufacturing Year:	2017
Engine No.:	2ZRS111832
Chassis No.:	JTDKB3FU303576176
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$29,007.00
Original Registration Date:	12 Dec 2017
First Registration Date:	12 Dec 2017
Transfer Count:	0
Actual ARF Paid: Intended PARF Rebate Details	\$5,000.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	11 Dec 2025
PARF Rebate Amount: Intended COE Rebate Details	\$3,750.00
COE Expiry Date:	11 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$34,159.00
COE Rebate Amount:	\$27,880.00
Total Rebate Amount: Message	\$31,630.00

The information contained herein is correct as at 31 May 2019

OK



#### SMRT Accident Vehicle Repair Estimates

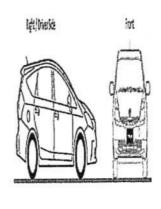
SMRT Automotive Services Pite Ltd 60 Woodlands Industrial Park E4, Singapore 757705 FAX Number : 63885592 Estimater Telephone Number : 68662623 Accident Reporting Number : 68662672

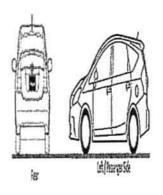
Date Generated: 12/08/2019

User ID

: PohSuan

	Section A - Accident Details
Registration Number	SHC4077S
Case Reference Number	TAX/05/19/2111
Registration Date	12/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	тоуота
Model	PRIUS4
Name of Driver	SHIANIAN BIN SAFIAN
Type of Accident	Side Swipe
Accident Date and Time	25/5/2019 6:55 AM
Accident Reported Date and Time	25/5/2019 9:05 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24101692
Special Instruction to ARC, if any	TP
Prepared Date and Time	28/5/2019 11:56 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	





ophia

NOT A THE PARTY OF A P	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$1,014.00	\$800.00
Total Spray Cost	\$2,592.00	\$950.00
Total Spare Part Cost	\$7,955.40	\$3,229.84
Total Other Cost	\$1,040.00	\$180.00
TOTAL COST	\$12,601.40   3358 (50	\$5,159.84 (P/P)
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	7.0	5,0
Prepared / Adjusted By	Tuck Foo Kok	Hwee Jie (LKK) / MSIG
ARC / Surveyor Sign Off Date	28/05/2019 1:46 PM	29/05/2019 3:41 PM
Signature	a a	70 —
Remarks	1	p/p repair, photo before paint.



### Case Details

Case Reference Number: TAX/05/19/2111

Type of Repair : Accident Repair

Vehicle Registration Number: SHC4077S

Company Type : SMRT Taxis Pte Ltd

Estimation ID : EST-7052-ID
Assigned By : Taxi Claims Manager Team

Insurance Company Name : MSIG Insurance (S) Pte Ltd

Accident Date and Time: 24/05/2019 10:55 PM

Vehicle Age(In Months): 17

# Documents / Photographs

View Documents / Photographs

Total Documents: 1

## **Estimation Details**

#### Spare Part's Cost Detail

				SMRT Reco	mmen	dation						Su	rveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks	
One Time Key In	Main			FENDER SUB- ASSY, FR , RH	1	933.10	933.10	30.00	699.83	Replace	1	699.83	Replace *	BUC	1
One Time Key In	Main			EMBLEM, SIDE PANEL ( HYBRID)	1	52.90	52.90	30.00	39,67	Replace	1	39.67	Replace *	nic	-
One Time Key In	Main			PANEL SUB- ASSY, FRONT DOOR RH	1	1,249.60	1,249.60	30.00	937.20	Replace	1	937.20	Replace *	DD	1
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace *	hec	/
One Time Key In	Main			MIRROR ASSY, OUTER REAR VIEW , RH	1	1,373.50	1,373.50	10.00	1,236.15	Replace	1	1,236.11	Replace *	CRA	1
One Time Key In	Main			COVER, OUTER MIRROR, RH	1	89.50	89.50	30.00	67.13	Replace	1	67.13	Replace *	CRA	/
One Time Key In	Main			MOULDING ASSY, BODY ROCKER PANEL , RH	1	576.00	576.00	30.00	432.00	Replace	1	0	Repair *		
One Time Key In	Main			LINER, FR FENDER, RH	1	198.40	198.40	30.00	148.80	Replace	0	0	Check *	nn	
One Time Key In	Main			WHEEL, DISC FRONT	1	1,555.10	1,555.10	30.00	1,166.32	Replace	0	0	Not Give ▼	nn	
One Time Key In	Main			CAP SUB-ASSY, WHEEL	1	175.80	175.80	30.00	131.85	Replace	1	131.85	Replace *	SCR	1

Total Spare Part Cost 7,955.40

Surveyor Total 3,363.68

Lump Sum Discount (%) 0.00

Lump Sum Dis (%)

Final Spare Part Cost 7,955.40

Final Sur Total 3,363.68

. ">				SMRT Reco	mmen	dation						Sur	rveyor Approv	al		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Repl	ace	Remarks	
One Time Key In	Main			PANEL SUB- ASSY, REAR DOOR, RH	1	1,243.90	1,243.90	30.00	932.93	Replace	1	0	Repair	٠		
One Time Key In	Main			WEATHERSTRIP, REAR DOOR , NO.2 , RH	1	33.20	33.20	30.00	24.90	Replace	0	0	Not Give	٠	hu	
One Time Key In	Main			PANEL SUB- ASSY, FENDER REAR RH	1	824.80	824.80	30.00	618.60	Replace	1	0	Repair	٠		
One Time Key In	Main			LINER, REAR FENDER , RH	1	135.80	135.80	30.00	101.85	Replace	0	0	Not Give	٠	nn	
One Time Key In	Main			PIXEL STICKER	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace	•	nec	1
One Time Key In	Main			WHEEL, DISC	1	1,555.10	1,555.10	30.00	1,166.32	Replace	0	0	Not Give	٠	nn	
One Time Key In	Main			CAP SUB-ASSY, WHEEL	1	175.80	175.80	30.00	131.85	Replace	1	131.85	Replace	٠	SCO	1
						То	tal Spare P	art Cost	7,955.40		s	urveyor Total	3,363.68			
						Lump	Sum Disc	ount (%)	0.00		Lump	Sum Dis (%)	0			
						Fir	nal Spare P	art Cost	7,955.40		F	inal Sur Total	3,363.68			

#### Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH PORTION	1,014.00	800	
Total:			1,014.00	800.00	

#### Spray Cost Detail

Total:

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO RESPRAY FRONT FENDER RH	378.00	200	
2	Main	TO RESPRAY FRONT DOOR RH	378.00	200	
3	Main	TO RESPRAY VIEW MIRROR	180.00	50	
4	Main	TO RESPRAY ROCKER PANEL MOULDING	180.00	100	
5	Main	TO RESPRAY RH REAR DOOR	378.00	200	

https://vacsweb	smrt.com.sg/Estimation.aspx

2,592.00

5	10	~	10	~	-4

https://vacsweb.smrt.com.sg/Estimation.aspx

S.No.         Costing Type         Job Scope         SMRT Recommendation(\$)         Surveyor Adjustment(\$)         Remarks           6         Main         TO RESPRAY REAR FENDER RH         378.00         200           7         Main         RESPRAY WHEEL CAP         360.00         0           8         Main         TO RESPRAY RIM         360.00         0           Total:         2,592.00         950.00						rectan to the second management	Marketine and regard of contract of the Land of the Carton
7 Main RESPRAY WHEEL CAP 360.00 0  8 Main TO RESPRAY RIM 360.00 0				Job Scope			Remarks
8 Main TO RESPRAY RIM 360.00 0	•	6	Main	TO RESPRAY REAR FENDER RH	378.00	200	
360.00 0		7	Main	RESPRAY WHEEL CAP	360.00	0	
Total: 2,592.00 950.00		8	Main	TO RESPRAY RIM	360.00	0	
		Total:			2,592.00	950.00	

## Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO TRANSFER DOOR MECHANISM	240.00	50	
2	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	20	
3	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	200.00	40	
4	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
5	Main	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	40	
6	Main	TO REMOVE AND REFIX WING MIRROR	120.00	30	
7	Main	TO REPLACE SUNDRY PARTS	100.00	0	
8	Main	TO WASH AND VACUUM	60.00	0	
otal;			1,040.00	180.00	

# Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	7,955.40	3,363.68
Total Labour Cost	1,014.00	800.00
Total Spray Painting	2,592.00	950.00
Other	1,040.00	180.00
Overall Total	12,601.40	5,293.68
ump Sum Repair Option		
ump Sum Total	0.00	5,293.68
surveyor Approved Amount		5,293.68
lo of Repair Days*	7	5

. 9	Estimator Assesment(\$)	Surveyor Assesment(\$)
Remarks	*	p/p repair, photo before paint.
Surveyor Name		Hwee jie
Signature	Q	James Jo
		Save Clear
Survey Date	29/05/2019	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature: Date:



#### SMRT Accident Vehicle Repair Estimates

SHRT Automative Services Pte Ltd 60 Woodlands Industral Park E4, Singapore 757705 FAX Number : 63985592 Estimzer Telephone Number : 68662623 Accident Reporting Number : 68662672

Date Generated : 12/08/2019 UserID : PohSuan

	Section C - Quota	tion and Accident Invoice Details	
Quotation Number	QN-1905-0140	Invoice Number	
Quotation Date	12.06.2019	Invoice Date	
Invoice Amount		Prepared Date	

Total Labour	\$1,014.00	\$800.00
TO REPAIR RH PORTION	\$1,014.00	\$800.00
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
Part 1 - Labour Works		
是不是一个自己的一个一个	ction D - Details of Repair Estimates	

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER RH	\$378.00	\$200,00
TO RESPRAY FRONT DOOR RH	\$378.00	\$200.00
TO RESPRAY VIEW MIRROR	\$180.00	\$50.00
TO RESPRAY ROCKER PANEL MOULDING	\$180.00	\$100.00
TO RESPRAY RH REAR DOOR	\$378.00	\$200.00
TO RESPRAY REAR FENDER RH	\$378.00	\$200.00
RESPRAY WHEEL CAP	\$360.00	\$0.00
TO RESPRAY RIM	\$360.00	\$0.00
Total Spray Painting & Panel Beating	\$2,592.00	\$950.00

Job Scope*	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TRANSFER DOOR MECHANISM	\$240.00	\$50.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$200.00	\$40.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	\$120.00	\$40.00
TO REMOVE AND REFIX WING MIRROR	\$120.00	\$30.00
TO REPLACE SUNDRY PARTS	\$100.00	\$0.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$1,040.00	\$180.00

Part Number	Portion	Stock Number	Part Name	Quantity	List Price	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		53801470 80	FENDER SUB-ASSY, FR , RH	1.00	\$933.10	30.00	\$653.17	Replace	Replace /
		75374471 40	EMBLEM, SIDE PANEL ( HYBRID)	1.00	\$52.90	30,00	\$37.03	Replace	Replace /
		67001471 52	PANEL SUB-ASSY, FRONT DOOR RH	1.00	\$1,249.60	30.00	\$874.72	Replace	Replace /
			STICKER DECAL SMRT	1.00	\$60.00	0.00	\$60.00	Replace	Replace /
		87910474 50	MIRROR ASSY, OUTER REAR VIEW, RH	1.00	\$1,373.50	10.00	\$1,236.15	Replace	Replace
		87915470 70A1	COVER, OUTER MIRROR, RH	1.00	\$89.50	30.00	\$62.65	Replace	Replace

BUC NEC 179 NEC ova CNA



#### SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number 61685592
Estimater Telephone Number 68852623
Accident Reporting Number 68852672

Date Generated : 12/06/2019 User ID : PohSuan

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor	
Added Sp	are Parts / M	laterial Usa	ge After Surveyor Signed off							
otal					\$10,292.50		\$3,229.84			
		42602471 80	CAP SUB-ASSY, WHEEL	1.00	\$175.80	30,00	\$123.06	Replace	Replace	SUR
		42611474 50	WHEEL, DISC	0.00	\$1,555.10	0.00	\$0.00	Replace	Not Given X	NN
			PIXEL STICKER	1.00	\$60.00	0.00	\$60.00	Replace	Replace	nec
		65637470 60	LINER, REAR FENDER, RH	0.00	\$135.80	0.00	\$0.00	Replace	Not Given X	nn
		61601471 50	PANEL SUB-ASSY, FENDER REAR RH	1.00	\$824.80	100.00	\$0.00	Replace	Repair	
		67895470 10	WEATHERSTRIP, REAR DOOR, NO.2, RH	0,00	\$33.20	0.00	\$0.00	Replace	Not Given X	WN
		10	PANEL SUB-ASSY, REAR DOOR, RH	1.00	\$1,243.90	100.00	\$0.00	Replace	Repair	
		42602471 80	CAP SUB-ASSY, WHEEL	1.00	\$175.80	30.00	\$123.06	Replace	Replace	Sur
		42611- 47450	WHEEL, DISC FRONT	0.00	\$1,555.10	0.00	\$0.00	Replace	Not Given X	m
		53875470 70	LINER, FR FENDER, RH	0.00	\$198.40	0.00	\$0.00	Replace		W
		75850479 10	MOULDING ASSY, BODY ROCKER PANEL, RH	1.00	\$576.00	100.00	\$0.00		Repair /	

3229.84 + 800.00 +1130.00

14938 50

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

Case N	otified	Est Submitted	Adj Assigned	Adj Rpt	Ac	dj Submitted	Ins Auth'ed	Status		
	9 May 2019 0:56		29 May 2019 11:49 Edit Adj Rpt	S\$5,159.8 Edit Estim	4	\$5,159.84 View Rpt		Report	Pending for Survey Report Cancel Case	
м	ain	Refe	erence	Claim	Details		Documents		Show All	
CLAIM SUB	FOLDER DET	TAILS				[Created by	insurer]			
Insured:	KOH KAH I	AM, ID: S684268	37A							
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K									
Vehicle Reg. No.:	SHC4077	'S		Dat	e of Loss:	25/05/2019 ( [17 Months a	6:00 - :59 nd <b>13</b> Days From	LTA Reg Date	(Man Yr)]	
Claim Type:	TP / 594917				cy/Cover e No.:	29063115QMY (Comprehensive) Coverage: 14/02/2019 - 13/02/2020				
Vehicle Reg. No. (Insured):	SGR9956E POlicy No.									
					ess:					
Repairer:	SMRT Auto	motive Services	Pte Ltd (Woodland	ds) 60 Woodle	ands Indus	strial Park E4, 7	57705 Woodland	s - Tel: 68662	628	
Handling Insurer:	MSIG Insu	rance (Singapore	) Pte. Ltd. (HQ) -	Tel: +65 682	7 7888	[Handled by Pa	auline Tham - 65	94 2545]		
Adjuster:	LKK Auto	Consultants Pte L	td (HQ) - Tel: 6256	5-3561 [Ha	ndled by C	NG HWEE JIE	] [Final Rpt	due 28/06	2019]	
Driver/Custo dian (Insured):		GREENWAY U	NRIC: S9710751C E	1 60			***************************************			
Adj Asg. Remarks:	on WP.(mar	nual assigned) Car	in 29/05/2019. Liab	: 100%. Cont	act: Shant	i @ 6866 2671	/2			
ASSOCIATE	D MAIL REC	CEIVED					View	All Compo	se Case Mai	
<ul> <li>MSIG_SG</li> </ul>	(29/05/2019)	: Cancellation of	Assignment: SHC	4077S						
ALL ASSOC	IATED TASE	(s⊟				View All Sea	arch Tasks Cre	ate New Task	Complet	
Due Date	Priority	Type Task G	roup Subject	Handler	Assign	ned By C	ompleted On	Created 0	n Done	

#### Claim Documents

\*SHC4077S (594917)

[SGR9956E]

TP

SMRT TAXIS PTE LTD

May 25 2019 6:00AM

[KOH KAH LAM]

SMRT Automotive Services Pte Ltd

					[ ]
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## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To:  Handling Insurer Note: Remarks are private unless you show it to other parties.			

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

#### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19009508/JTD3E2

Date: 26/06/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29063115QMY

Claimant Vehicle

SHC4077S

Insured Vehicle No: SGR9956E

No: Date of Loss:

25/05/2019

Nature of Claim:

TP

Claim No: 594917

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SHC4077S

Make & Model:

TOYOTA PRIUS TAXI, 1.8 (A)

Engine No:

2ZRS111832

Reg. Date: Colour: 12/12/2017 (Man. Year: 2017)

Chassis No: Odometer: JTDKB3FU303576176 114216 km

Engine Capacity:

Maroon 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): CONDITION OF TYRES Yes Engine Modification:

No Pre-accident Condition:

Front Tyre Size:

Front Left Side:

195/65 R15

Rear Tyre Size:

195/65 R15

Front Right Side:

West Lake 6 mm West Lake 6 mm Rear Left Side: Rear Right Side: West Lake 6 mm West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		10,292.50	3,229.84	7,062.66	68.62
Miscellaneous Items		0.00	0.00	0.00	
Labour		4,646.00	1,930.00	2,716.00	58.46
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Nett Amount (S\$)	14.938.50	5.159.84	9,778.66	65.46

INSPECTION

Date of Assignment:

29/05/2019

Date Inspected:

29/05/2019 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair:

5.0 days

Adjuster: ONG HWEE JIE

Manager: DEN

DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen\_... 26/6/2019

# **REPAIR DETAILS**

Referen	ce	
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 26 Jun 2019)
Parts:	144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for SHC4077S)
Validity:		es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values r	not in reference catalogue are prefixed with an asterisk *.

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FENDER SUB-ASSY, FR, RH (DISC 30%)	Buckled	933.10 F	*653.17 F
2	1		*EMBLEM, SIDE PANEL (HYBRID) (DISC 30%)	Necessary	52.90 F	*37.03 F
3	1		*PANEL SUB-ASSY, FRONT DOOR RH (DISC 30%)	Dented	1,249.60 F	*874.72 F
4	1		*COVER, OUTER MIRROR, RH (DISC 30%)	Cracked	89.50 F	*62.65 F
5	1		*CAP SUB-ASSY, WHEEL (DISC 30%)	Scratched	175.80 F	*123.06 F
6	1		*CAP SUB-ASSY, WHEEL (DISC 30%)	Scratched	175.80 F	*123.06 F
7	1		*MIRROR ASSY, OUTER REAR VIEW, RH (DISC 10%)	Cracked	1,373.50 F	*1,236.15 F
8	1		*STICKER DECAL SMRT (DOOR) (SN)	Necessary	60.00 F	*60.00 F
9	1		*PIXEL STICKER (SN)	Necessary	60.00 F	*60.00 F
10	1		*LINER, FR FENDER, RH	Not Necessary	198.40 F	*-F
11	1		*WHEEL, DISC FRONT	Not Necessary	1,555.10 F	*-F
12	1		*WEATHERSTRIP REAR DOOR, NO.2, RH	Not Necessary	33.20 F	*-F
13	1		*LINER, REAR FENDER, RH	Not Necessary	135.80 F	*- F
14	1		*WHEEL, DISC	Not Necessary	1,555.10 F	*- F
15	1		*MOULDING ASSY, BODY ROCKER PANEL, RH	Repair	576.00 F	*- F
16	1		*PANEL SUB-ASSY, REAR DOOR, RH	Repair	1,243.90 F	*-F
17	1		*PANEL SUB-ASSY, FENDER REAR RH	Repair	824.80 F	*-F
F=Fra	anchise	part.		Total Parts (S\$)	10,292.50	3,229.84

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	PANEL BEATING & BODY WORK	New	1,014.00	800.00
2	SPRAY PAINT	New	2,592.00	950.00
3	TO TRANSFER DOOR MECHANISM	New	240.00	50.00
4	TO CHECK WIRING AND SYSTEM FUNCTION	New	80.00	20.00
5	TO APPLY RUST-PROOFING ON AFFECTED AREA	New	200.00	40.00
6	TO DO WHEEL ALIGNMENT / TYRE BALANCING	New	120.00	0.00
7	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	40.00
8	TO REMOVE AND REFIX WING MIRROR	New	120.00	30.00
9	TO REPLACE SUNDRY PARTS	New	100.00	0.00
10	TO WASH AND VACUUM	New	60.00	0.00
	Gross Labo	ur Cost (S\$)	4,646.00	1,930.00
	Report was unsubmitted during	g this print-out.		