

## Vic (LKKAUTO)

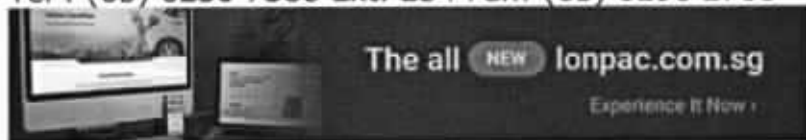
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Thursday, 8 August, 2019 3:38 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: <SEEK MANDATE> Direct Settlement - Accident Involving GBE8779J(OI : LPC -19/19/19/VC05/021856) AND SHC732K (TP : LKK REF - CC3/LPC19009506/K1ha3) on 27/05/2019 [External General]

## Lonpac External - General

Dear Vic

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Tuesday, 6 August, 2019 7:34 PM  
**To:** ONG LI LI  
**Cc:** Admin A; Vic (LKKAUTO); MT\_Claim\_SG  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBE8779J(OI : LPC -19/19/19/VC05/021856) AND SHC732K (TP : LKK REF - CC3/LPC19009506/K1ha3) on 27/05/2019 [External General]

**Your Ref:** 19/19/19/VC05/021856  
**Our Ref:** CC3/LPC19009506/K1ha3

Dear Li Li,

ACCIDENT INVOLVING VEHICLES GBE 8779J(OI) AND SHC 732K (TP) ON 27/05/2019

We refer to your below email.

It was reported that Insured vehicle was reversing to park at the lot when collided to TP vehicle.

We propose to offer to TP repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 1,772.37	\$ 486.85
Loss of Rental (\$125.19 x 2 days)	\$ 250.38	\$ 250.38
Loss of Income (\$80 x 2 days)	\$ 160.00	\$ 100.00 (\$50 x 2 days)
LTA Search Fee	\$ 7.49	\$ 7.49
<b>TOTAL</b>	<b>\$ 2,190.24</b>	<b>\$ 844.72</b>

Breakdown of days is as follows:

Our surveyor's recommended days to repair	2 days
<b>TOTAL</b>	<b>2 days</b>

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

**From:** ONG LI LI [<mailto:llong@lonpac.com>]

**Sent:** Wednesday, 19 June, 2019 11:42 AM

**To:** Mei Kwan (LKKAuto); MT\_Claim\_SG

**Cc:** Vic (LKKAuto); Admin A; CS A Team

**Subject:** RE: Direct Settlement - Accident Involving GBE8779J(OI : LPC -19/19/19/VC05/021856) AND SHC732K (TP : LKK REF - CC3/LPC19009506/K1ha3) on 27/05/2019 [External General]

## Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

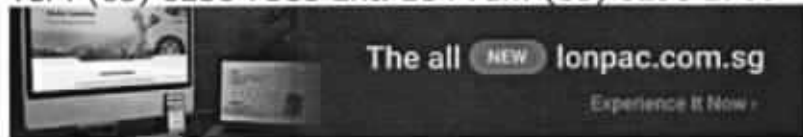
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 19 June, 2019 8:27 AM

**To:** ONG LI LI; MT\_Claim\_SG

**Cc:** Vic (LKKAuto); Admin A; CS A Team

**Subject:** RE: Direct Settlement - Accident Involving GBE8779J(OI : LPC -19/19/19/VC05/021856) AND SHC732K (TP : LKK REF - CC3/LPC19009506/K1ha3) on 27/05/2019 [External General]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Sent:** Friday, 31 May, 2019 5:44 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving GBE8779J(OI : LPC -19/19/19/VC05/021856) AND SHC732K (TP : LKK REF - CC3/LPC19009506/K1ha3) on 27/05/2019 [External General]

## **Lonpac External - General**

Dear Mei Kwan

Our Insured has not reported the accident.

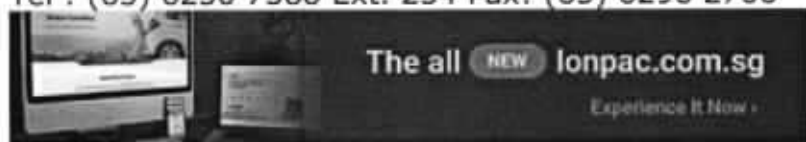
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 30 May, 2019 10:57 AM

**To:** MT\_Claim\_SG

**Cc:** GERALD POH WEE BIN; ONG LI LI; Vic (LKKAuto); Admin A; CS A Team

**Subject:** Direct Settlement - Accident Involving GBE8779J(OI : LPC - TBA) AND SHC732K (TP : LKK REF - CC3/LPC19009506/K1ha3) on 27/05/2019

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 732K at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Our Ref : CC19050760/ SHC 732K /KS(st)

Date : 10-Jun-19

**Lonpac Insurance Bhd**  
300 Beach Road  
#17-04 / 07, The Concourse  
Singapore 199555

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 8280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198002484

Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 608286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Senoko**  
24 Senoko Loop  
Singapore 758156

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 726791

**Yishun**  
501 Yishun Industrial Park A  
Singapore 768732

Attn : Motor Claims Department **WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 732K YOUR INSURED**  
**GBE8779J AND OTHER ON 27.05.19**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No : **SHC 732K** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **GBE8779J** we are submitting these claims for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 486.85
2	2 days Loss of Rental @\$ 125.19 per day	\$ 250.38
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 744.72</b>

### HIRER'S CLAIM

7	2 days Loss of Income @\$ 80.00 per days	\$ 160.00
<b>Total Claims :</b>		<b>\$ 904.72</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 6 pcs.  
b) LTA search slip/s of : GBE8779J  
c) GIA / Police report/s of : SHC 732K  
d) Letter of authority from owner / hirer / operator  
( ) Witness statement/s ( ) Driver's Income Tax ( ) Certificate of Insurance  
( X ) Photograph/s of Accident Scene ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver. This condition shall apply even if medical

Yours faithfully  
*Kazali Hj Selahudin*

CDGE Taxi Claims Department  
Tel : 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC732K , GBE8779J  
TEBAN GARDEN OPEN AIR CAR PARK.****ON 27-May-19 17:15**

I / We

**SEOW JIAN WENN(XIAO...** (Hirer) NRIC No.: **S7937471G**

and/or

(Relief) NRIC No.:

Taxi Number

**SHC732K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**28-May-2019**

Name of Hirer

**SEOW JIAN WENN(XIAO JIANWEN)**

Hirer NRIC

**S7937471G**

Signature :



Address

**43 TEBAN GARDENS ROAD #10-391  
600043**

Contact No.

**90283345**



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/021856

DATE : 08 AUGUST 2019

## DISCHARGE VOUCHER

I/We, **CITYCAB PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner of **GBE 8779J** the sum of Singapore Dollars Eight Hundred Forty Only (\$840.00) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SHC 732K** on **27 MAY 2019** along **TEBAN GARDEN OPEN AIR CAR PARK**.

I /We hereby agree to indemnify and keep indemnify (**HOLCAM CONSTRUCTION PTE LTD / LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/S COMFORTDELGRO ENGINEERING PTE LTD**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LIOYANG DRIVE  
SINGAPORE 638999  
08/08/19  
Signature of vehicle owner/Date

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
89 LIOYANG DRIVE  
SINGAPORE 638999  
Name of vehicle owner/Date

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO  
SHC 732K

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
01.08.2018

CHASSIS CODE  
KMHCB51CVJU103733

INV. NO/DATE  
91446896 31.05.2019

JOB NO.  
305298886

ODOMETER READING

DATE/TIME IN  
28.05.2019 08:30

Description : 3P 27.05.19

S/No Part No.

Qty Unit Price %Disc Net

### PART REQUISITION

0001	FNPS	NO PLATE(S)	1	55.00	0.00	55.00
SUB-TOTAL:			:			55.00

### JOB NATURE

0001	L	PANEL BEATING		200.00		200.00
0002	L	SPRAY PAINTING CHARGE		200.00		200.00
SUB-TOTAL:			:			400.00

1. WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS THEREOF TO CUSTOMERS AND VEHICLES ARE KEPT AT THE COMPANY'S RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 24 HRS FROM SUCH DELIVERY LET NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICED DATE AND PERIOD OF DEFERMENT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCY OR INADEQUACY WITHIN 14 DAYS OF RECEIPT OF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 379701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91446896	486.85	



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BRACH ROAD #17-04/07  
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO  
SHC 732K

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
01.08.2018

CHASSIS CODE  
KMHC851CVJU103733

INV. NO/DATE  
91446896 31.05.2019

JOB NO.  
305298886

ODOMETER READING

DATE/TIME IN  
28.05.2019 08:30

Items total	455.00
Add GST @ 7.000 %	31.85
Invoice amount	486.85

Issued by : KATHERINETAN 31.05.2019 14:23:55  
Repair type : CPSO/57/57  
Payment type/Term: /Credit 30 days

WE HEREBY TAKE ALL RESPONSIBLE SITUATIONS AGAINST THE THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS A RESPONSIBILITY FOR CARE OF OTHER VEHICLES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND PARKED IN COMPANY YARD.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS BY REFLECT OF ANY BALANCE DUE AND PAYABLE TO THE COMPANY BY THE CUSTOMER AND NOT END ON THE DUE DATE OF PAYMENT OR AFTER 30 DAYS FROM THE INVOICE DATE THE PENALTY OF DEFAULT.  
PLEASE EXAMINE THE INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91446896	486.85	

Our Ref: CC19050760



Date: 31 May 2019

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 27/05/2019 @ 17:15 hrs  
ALONG TEBAN GARDEN OPEN AIR CAR PARK.  
INVOLVING GBE8779J

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0732K** (the "Taxi"). The Taxi was hired to **SEOW JIAN WENN(XIAO JIANWEN) IC NO S7937471G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO			1	2	3	4		FROM	TO
161	384	1805	0620	23/5/19	SEOW	159	9	3	0	259	0645	1727
373	212	0645	1656	23/5/19 <sup>✓ 113</sup>	Sh	160	2	8	9	359	1815	0550
708	335	1915	0520	24/5/19	SEOW	160	6	5	9	370	0645	1715
844	136	1300	1705	24/5/19 <sup>✓ 34</sup>	Sh	161	0	4	7	388	1750	0650
173	329	1800	0600	25/5/19	SEOW	161	3	4	5	298	0645	1712
	-	-	-	25/5/19 <sup>40</sup>	Sh	161	6	7	6	331	1940	0605
574	401	1725	0545	26/5/19	SEOW	161	7	9	0	114	1245	1629
341	267	0645	1741	26/5/19 <sup>35</sup>	Sh	162	1	0	2	312	1745	0500
212	371	1745	0550	27/5/19	SEOW	162	4	4	0	338	0645	1730
461	249	0645	1721	28/5/19	Accident	164				114	0830	-
571	210	1915	0550	29/5/19	Repair	164				014	-	1500

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBE8779J	27 May 2019 / 17:15:00	Successful	L06	LONPAC INSURANCE BHD

Previous OK