



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19009495/Kkb3

13 AUGUST 2019

LIZROZ FREIGHT & TRADE SERVICES

60 KAKI BUKIT PLACE

#10-17

EUNOS TECHPARK

SINGAPORE 415979

Dear Sir/Madam,

ACCIDENT INVOLVING GU9568B & SHC5005T ALONG/AT ECP HEADING TO ROCHOR RD ON 25/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC5005T against your motor insurance policy.

Based on the circumstances of accident and both parties damage profile, we are of the opinion that this is a Sideswipe accident and both parties should exercise caution when travelling in their own lane. As such, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA

Case Handler

DID: 6841-2360

FAX: 6741 4108

Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 10 October 2022 9:10 AM
To: Jenny Lew
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: SNM19D202414/C02/GU9568B/LEWLC / FW: [SEEK MANDATE] - Your ref: TBA
// LKK ref : CC3/CTI19009495/Kpb3q2 [ACCIDENT INVOLVING GU9568B(CHINA
TAIPING) AND SHC5005T(TP) ON 25/05/2019]

Dear Jenny,

Further to our below email.

Please be informed that no response from third party till date.

We will proceed to temporary close file and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 8 June 2022 4:10 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com
Subject: RE: SNM19D202414/C02/GU9568B/LEWLC / FW: [SEEK MANDATE] - Your ref: TBA // LKK ref :
CC3/CTI19009495/Kpb3q2 [ACCIDENT INVOLVING GU9568B(CHINA TAIPING) AND SHC5005T(TP) ON 25/05/2019]

Dear Jenny,

Further to our below email.

Please be informed that no response from third party till date.

Please advise if we may proceed to temporary close file and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 11 May 2022 11:08 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM19D202414/C02/GU9568B/LEWLC / FW: [SEEK MANDATE] - Your ref: TBA // LKK ref : CC3/CTI19009495/Kpb3q2 [ACCIDENT INVOLVING GU9568B(CHINA TAIPING) AND SHC5005T(TP) ON 25/05/2019]

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Further to our below email.

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Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 8 April 2022 11:48 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM19D202414/C02/GU9568B/LEWLC / FW: [SEEK MANDATE] - Your ref: TBA // LKK ref : CC3/CTI19009495/Kpb3q2 [ACCIDENT INVOLVING GU9568B(CHINA TAIPING) AND SHC5005T(TP) ON 25/05/2019]

Dear Jenny,

Further to our below email.

Please be informed that no response from third party till date.

Please advise if we may proceed to temporary close file and submit WP report to your good office.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 22 February 2022 10:34 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: RE: SNM19D202414/C02/GU9568B/LEWLC / FW: [SEEK MANDATE] - Your ref: TBA // LKK ref : CC3/CTI19009495/Kpb3q2 [ACCIDENT INVOLVING GU9568B(CHINA TAIPING) AND SHC5005T(TP) ON 25/05/2019]

REMINDER

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that third party did not response to our last offer at \$3,590.00(all-in) since 12/07/2021.

In view of this, we seek your approval to temporary close file and submit WP report to your good office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 27 January 2022 12:12 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM19D202414/C02/GU9568B/LEWLC / FW: [SEEK MANDATE] - Your ref: TBA // LKK ref : CC3/CTI19009495/Kpb3q2 [ACCIDENT INVOLVING GU9568B(CHINA TAIPING) AND SHC5005T(TP) ON 25/05/2019]

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that third party did not response to our last offer at \$3,590.00(all-in) since 12/07/2021.

In view of this, we seek your approval to temporary close file and submit WP report to your good office.

In future, if there are any new developments from the claimant, we will inform you for our further handling.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 10 February 2021 10:56 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM19D202414/C02/GU9568B/LEWLC / FW: [SEEK MANDATE] - Your ref: TBA // LKK ref : CC3/CTI19009495/Kpb3q2 [ACCIDENT INVOLVING GU9568B(CHINA TAIPING) AND SHC5005T(TP) ON 25/05/2019]

Dear Hsiao Tong,

Please proceed as follows:

	Amount Revised	
1. Cost of Repair (w/GST)		\$ 6,527.00 (\$6,100.00 + 7%GST)
2. Loss of Rental (6days x \$81.13)		\$ 405.65 (5days x \$81.13)
3. Loss of Income (6days x \$50.00)		\$ 250.00 (5days x \$50.00)
		\$ 7,182.65
	@ 50%	\$ 3,591.33
3. LTA/GIA Search Fee		\$ 7.45

Total	\$ 3,598.78
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Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 1 February 2021 10:53 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - Your ref: TBA // LKK ref : CC3/CTI19009495/Kpb3q2 [ACCIDENT INVOLVING GU9568B(CHINA TAIPING) AND SHC5005T(TP) ON 25/05/2019]

Your ref: **TBA**

LKK ref : CC3/CTI19009495/Kpb3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GU9568B(CHINA TAIPING) AND SHC5005T(TP) ON 25/05/2019

We refer to the above matter.

Third party reported that he was driving along East Coast Expressway towards City direction on lane 2. Suddenly our insured driver drove from the back and side swipe against his taxi.

Our driver reported that he was driving on the center lane of Expressway and keeping to his lane. Suddenly third party swerved into his lane and brushed the side of his van and causing damages to his van.

Both parties had given a conflict of report and there was no video/ substantial evidence from both parties to support either version. In view of this, we would like to propose to settle the matter at 50/50.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$3,598.78(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 56,720.13	\$ 6,527.00 (\$6,100.00 + 7%GST)

2. Loss of Rental (6days x \$81.13)	\$ 486.78		\$ 405.65 (5days x \$81.13)
3. Loss of Income (6days x \$50.00)	\$ 300.00		\$ 250.00 (5days x \$50.00)
	\$ 57,506.91		\$ 7,182.65
		@ 50%	\$ 3,591.33
3. LTA/GIA Search Fee	\$ 7.49		\$ 7.45
Total	\$ 57,514.40		\$ 3,598.78

Surveyor recommended 4 days for repair + 1PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 10 December 2021 10:01 AM
To: jasminetan; 'Wai Yin Ng'
Cc: Admin A; 'Claims'
Subject: RE: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3
Attachments: Statement of GU 9568B.pdf

URGENT

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 12/07/2021, offer at global sum of \$3,590.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 November 2021 4:18 PM
To: jasminetan <jasminetan@transcab.com.sg>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without Prejudice

Hi Jasmine,

Attached as requested.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: jasminetan <jasminetan@transcab.com.sg>

Sent: Monday, 15 November 2021 12:29 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; 'Wai Yin Ng' <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@transcab.com.sg>

Subject: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without Prejudice

Dear Hsiao Tong

Kindly email a copy of your insured GIA report for our reference.

Thank you.

Regards

Jasmine Tan

15.11.2021

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Sunday, 14 November 2021 10:33 am

To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; Jasmine Tan <jasminetan@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>

Subject: Re: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

5th Reminder

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 12/07/2021.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 16 October 2021 11:27 am
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: Re: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without Prejudice

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 4 October 2021 10:25 am
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: Re: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to our email dated 12/07/2021.

Please confirm acceptance.

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Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 3 September 2021 3:40 pm
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg <jasminetan@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: Re: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without Prejudice

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Please confirm acceptance.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 11 August 2021 12:30 pm
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: Re: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without Prejudice

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Best Regards,
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LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 12 July 2021 10:18 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without Prejudice
(save as to costs)

Dear Sirs/mdm,

We refer to your below email.

We are of the view that the damage is inconclusive. In view of no concrete evidence like video, our offer at 50/50 is fair and reasonable.

We are prepared to improve our offer at global sum of **\$3,590.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 7 July 2021 9:35 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without prejudice

Dear Hsiao Tong

Apologies for the late reply.

After viewing both parties report, we regret to inform that we do not agreed to your 50% offer below.

Based on your client report, our taxi damage should be on the left front portion however our taxi damage is in the middle of front passenger until rear passenger door.
And your client damage is on front right portion.

For a quick amicable settlement, we are prepared to settle our claims as follow :-

Cost of Repair	: \$6,527.00
Loss of Rental	: \$486.78 (\$81.13 x 6 days)
Loss of income	: \$300.00 (\$50 x 6 days)
LTA	: \$7.49

Total	\$7,321.27
=====	

Please proceed to send us the DV if you are agreeable.

[Your client \(GU9568b\) sketch plan](#)

[Our taxi \(SHC5005T\) sketch plan](#)





Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Thursday, 11 February, 2021 8:15 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>
Subject: RE: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without Prejudice

Hi Wai Yin,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$3,500.00(all-in)** towards your client's claim.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Monday, 1 February 2021 9:11 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>

Subject: FW: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

[Without prejudice](#)

Dear Hsiao Tong

We regret to inform that we do not have video for this case.

However we enclosed is scene & damage photos for your investigation. Your client who suddenly drove from behind and side-swiped same direction against our taxi left side between two left side passenger door.

From the damage seen like our driver should not be liable for the accident.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 30 January, 2021 12:57 PM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>; Claims <claims@transcab.com.sg>
Cc: Jasmine Tan <jasminetan@transcab.com.sg>
Subject: Re: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kpb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Monday, 4 January 2021 10:40 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: FW: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kkb3

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: 29 May 2020 5:34 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19 *** LKK REF: CC3/CTI19009495/Kkb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]

Sent: Friday, 29 May 2020 5:17 PM

To: Admin A

Cc: 'claims'

Subject: TCS REF: AAD1905-224--Accident involving GU9568B (CTI) & SHC5005T on 25.05.19

Without Prejudice

Dear Sir

We are making a claim against your client GU 9568B.

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764



This email has been checked for viruses by AVG antivirus software.

www.avg.com