

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** Thursday, June 18, 2020 12:22 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: Seeking approval to reject TP claim - ACCIDENT INVOLVING SKG2085A & SDB3308K ON 18/5/2019 [External Confidential]

Dear Mr. Gerald,

Catherine( Star Bright Auto Pte Ltd) said that she had passed the DV to Haze (Lonpac Insurance).

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Sent:** Thursday, June 18, 2020 12:15 PM

**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>

**Subject:** RE: Seeking approval to reject TP claim - ACCIDENT INVOLVING SKG2085A & SDB3308K ON 18/5/2019 [External Confidential]

Dear Khanchna,

We do not have the DV in our file as it was not passed to us.

At the same time, please proceed to reject TP claim.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Thursday, 18 June 2020 12:07 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Seeking approval to reject TP claim - ACCIDENT INVOLVING SKG2085A & SDB3308K ON 18/5/2019 [External Confidential]

Dear Mr. Gerald,

We refer to the above matter and your e-mail below.

Our Insured driver (Mr. Tan) informed us that his counter claim was successful.

We had requested for a copy of the DV but he did not give us a copy.

We had spoken to the PIC at the workshop assisting OI for counter claim (Catherine- Star Bright Auto Pte Ltd). She said that she had passed a copy of the DV to Lonpac Insurance and the claim was successful on 100% basis.

In view that OI's counter claim is successful, we suggest to reject Third party's claim.

Your approval please.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, June 18, 2020 10:24 AM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: ACCIDENT INVOLVING SKG2085A & SDB3308K ON 18/5/2019 [External Confidential]

Re-send

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** GERALD POH WEE BIN  
**Sent:** Thursday, 18 June 2020 10:21 am  
**To:** 'Khanchna (LKK Auto)' <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** ACCIDENT INVOLVING SKG2085A & SDB3308K ON 18/5/2019 [External Confidential]

**Lonpac External - Confidential**

Our Ref : 18/19/19/VP05/021827

Dear Khanchna,

Based on our insured's report, our driver does not appear to be fault.

Please update us on the current status.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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