

Jasper Chua (LKK Auto)

From: raymond@bhh.com.sg
Sent: Monday, 29 June 2020 4:49 PM
To: Mei Kwan (LKKAuto); Jasper Chua (LKK Auto)
Cc: Admin A; Marcus Chua (LKKAuto)
Subject: RE: Accident Involving FBK5061J & GBF1743C on 09/05/2019 *** LKK REF: CC6/AIG19009485/Ubb3

Dear Mei Kwan,

We have requested the signed PS Form from AIG but we have not received.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 29 June 2020 4:44 PM

To: raymond@bhh.com.sg; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Subject: RE: Accident Involving FBK5061J & GBF1743C on 09/05/2019 *** LKK REF: CC6/AIG19009485/Ubb3

Dear Raymond,

Any PS form signed?

Hi Jasper,

Please follow up.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: raymond@bhh.com.sg <raymond@bhh.com.sg>

Sent: Monday, 29 June, 2020 4:29 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Marcus Chua (LKKAuto) <MarcusChua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBK5061J & GBF1743C on 09/05/2019 *** LKK REF: CC6/AIG19009485/Uhb3

Dear Marcus,

Please closed this case.

Thanks

Best Regards,

Raymond

Ban Hock Hin Co., Pte Ltd

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Monday, 17 June 2019 9:03 AM

To: Raymond <raymond@bhh.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Accident Involving FBK5061J & GBF1743C on 09/05/2019 *** LKK REF: CC6/AIG19009485/Uhb3

Without Prejudice

Dear Raymond,

We refer further to our below email.

Our Insured Driver had informed us that they had settled the matter privately with your client.

Kindly check and confirm.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Friday, 14 June, 2019 9:37 AM

To: Raymond

Cc: Admin A; Vic (LKKAuto)

Subject: RE: Accident Involving FBK5061J & GBF1743C on 09/05/2019 *** LKK REF: CC6/AIG19009485/Uhb3

WITHOUT PREJUDICE

Dear Raymond,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Raymond [<mailto:raymond@bhh.com.sg>]

Sent: Friday, 14 June, 2019 9:30 AM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: CS A Team; Admin A

Subject: RE: Accident Involving FBK5061J & GBF1743C on 09/05/2019 *** LKK REF: CC6/AIG19009485/Uhb3

Dear Vic,

Please advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 14 June, 2019 9:27 AM

To: Raymond <raymond@bhh.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving FBK5061J & GBF1743C on 09/05/2019 *** LKK REF: CC6/AIG19009485/Uhb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC6/AIG19009485/Uhb3	Vic - 6841 2096

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond <raymond@bhh.com.sg>

Sent: Thursday, 13 June, 2019 2:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: FW: Accident Involving FBK5061J & GBF1743C on 09/05/2019

Dear Mei Kwan,

Please advise your insured liability for direct settlement.

Thanks

Best Regards,

Raymond

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From: Raymond <raymond@bhh.com.sg>
Sent: Tuesday, 4 June, 2019 4:33 PM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Subject: Accident Involving FBK5061J & GBF1743C on 09/05/2019

Dear Mei Kwan,

Mr. Marcus has surveyed our client bike at our workshop on 29/05/2019.

Appreciate for you to advise your insured liability for direct settlement.

Thanks

Best Regards,
Raymond

Ban Hock Hin Co., Pte Ltd

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