

## Jasper Chua (LKK Auto)

---

**From:** Jasper Chua (LKK Auto)  
**Sent:** Wednesday, 26 August 2020 2:28 PM  
**To:** Goh, Jeremy  
**Subject:** RE: <File Review> AIG Ref: #3238259331SG003#027 || Accident between GBF1743C and FBK5061J on 9 May 2019 \*\*\* LKK REF: CC6/AIG19009485/Ubb3

Dear Jeremy,

Called and talk to the OI company manager Joe (91704551), he unable to recall whether there is any private settlement because the claim is been a while.

Can we proceed ?

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Sent:** Tuesday, 25 August 2020 4:17 PM  
**To:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Subject:** RE: <File Review> AIG Ref: #3238259331SG003#027 || Accident between GBF1743C and FBK5061J on 9 May 2019 \*\*\* LKK REF: CC6/AIG19009485/Ubb3

Dear Jasper,

Can I get an update on the case.

I have not gotten a response since the last email below.

Hope to hear from you soon.

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

---

**From:** Goh, Jeremy  
**Sent:** Friday, July 24, 2020 4:10 PM  
**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <File Review> AIG Ref: #3238259331SG003#027 || Accident between GBF1743C and FBK5061J on 9 May 2019 \*\*\* LKK REF: CC6/AIG19009485/Ubb3

Dear Jasper,

Did you managed to check with Insured on the private settlement?

Hope to hear from you soon.

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

---

**From:** Goh, Jeremy

**Sent:** Tuesday, June 30, 2020 2:30 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <File Review> AIG Ref: #3238259331SG003#027 || Accident between GBF1743C and FBK5061J on 9 May 2019 \*\*\* LKK REF: CC6/AIG19009485/Ubb3

Hi Jasper,

We did not receive any information on private settlement from the Insured.

Suggest you contact Insured directly and ask him.

Keep me posted.

Do let Insured know there is a BI claim made against him as well, if he queries, to direct the BI queries to AIG directly, but for vehicle matters, you guys will take charge.

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

---

**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Sent:** Tuesday, June 30, 2020 9:38 AM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] RE: <File Review> AIG Ref: #3238259331SG003#027 || Accident between GBF1743C and FBK5061J on 9 May 2019 \*\*\* LKK REF: CC6/AIG19009485/Ubb3

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

We refer to the above matter.

Any private settlement form signed by insured with TP ?

Kindly check and advise.

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 18 June 2020 2:25 PM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: <File Review> AIG Ref: #3238259331SG003#027 || Accident between GBF1743C and FBK5061J on 9 May 2019 \*\*\* LKK REF: CC6/AIG19009485/Ubb3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Jasper,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

---

**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Thursday, 18 June, 2020 2:18 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <File Review> AIG Ref: #3238259331SG003#027 || Accident between GBF1743C and FBK5061J on 9 May 2019

Dear LKK team,

I make reference to the case above.

Can I ask if the TP Workshop still intends to make a claim.

What is the current status of the claim?

Thanks and Regards

**Jeremy Goh**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.