

« **Re:<MANDATE IA> - S9M01OPS {ACCIDENT INVOLVING
SLT 9005E & SKQ 7041R ON 24/05/2019}**

Type

🔗 Question

Message

HI, pls proceed as per mandate. TY.

Reply

Premium Automobiles Pte Ltd

AXA Insurance Pte Ltd
No 8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Attn: Motor Claims Dept
Yr Ref: CC4/ASM19009483/AGB3/
SLT 9005 E

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0683/2019/NH

From
Telephone +65 -
Telefax +65 -
Mobile +65 -
Our Dept
Email

11-May-2020 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKQ 7041 R, Audi A4 1.8T FSI MU.

With reference to the above-mentioned vehicle, no. **SKQ 7041 R**, claimant, **Mr. Sumner Pike Lemon**, please find the related document per attached.

1. A copy of the Original invoice no. 85015117 – S\$ 6,996.09.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 240.00 (S\$ 60.00 x 4 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 1183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AXA Insurance – SKQ 7041 R

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 18:53

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811 068811	Invoice No: 85015117 Date : 05/05/2020 Order : SKQ7041R Term : 30	Account: A0008 (T 0) AXA INSURANCE PTE LTD MOTOR CLAIM DEPT 8 SHENTON WAY, #27-01 AXA TOWER, SINGAPORE 068811
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Regn No: SKQ7041R (V 25075) Regn Date: 19/12/2014 Mileage: 588848 WIP No.: 54679

Model: A4 1.8T FSI MU 8K203H NEW LIM Chassis: WAUZZZ8K3FA050673 Engine: CJE 090705 Dept: U

You have been assisted by :- UB-Kelvin Khoo (138)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND RHS FRONT FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1400.00	1.00	1,400.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND RHS FRONT FENDER	1400.00	1.00	1,400.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8K0807065C GRU	COVER (LAST)	1.00	2100.00	2,100.00
X	A8K0821106J	FENDER (LAST)	1.00	903.50	903.50
X	AN 0161857	POP-RIVET	8.00	3.00	24.00
X	A8K0853824	STONEGUARD (LAST)	1.00	47.40	47.40
X	A8K0955102D	007324/ (V) (SK) CYLIND	1.00	191.50	191.50

Parts 3,266.40
Labour 0.00
Sublet 3,272.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,538.40

7% GST 457.69

Grand Total 6,996.09



Received by

For & on behalf of
Premium Automobiles Pte Ltd



redefining / insurance

CLAIM REF : CC4/ASM19009483/AGB3
INSURED : TNG HIAN HUAT VICTOR

DISCHARGE VOUCHER

We/I [Sumner Pike Lemon], NRIC NO. S7167099F] hereby agree to accept the sum of dollars [SEVEN THOUSANDS, TWO HUNDREDS AND THIRTY EIGHT AND CENTS NINE ONLY] (S\$ 7238.09) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. [SLT9005E] as a result of an accident along [19 Palm Grove Ave (Condo Entrance)] on [25/5/2019] of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. [SKQ7041R].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SLT9005E] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SLT9005E].

Dated this 11 day of may 2020

Claimant's Signature : 

NRIC no./ Company Stamp : S7167099F

Occupation/ Business : _____

Address : 19 Palm Grove Avenue #04-03
Singapore 547315

Telephone No. : +65 83389054

Witness's Name : Kelvin Khoo

Witness's Signature : 

Witness's NRIC No. : G8768902L

Premium Automobiles

Telefax

to **AXA Insurance Singapore Pte Ltd**

8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Attn: Motor Claims Dept

Your Ref: CC4/ASM19009483/AGB3 / SLT 9005 E

Norah Khai

6768 9828

6841 1183

Body Repair

PA/TP/0683/2019/KK

12 July 2019

from

Telephone +65-

Telefax +65-

Mobile +65-

Our department

Your Claim Ref

Our Ref

Date

1

total pages

RE : CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 1.8 TFSI MU

Vehicle Chassis No. : WAUZZZ8K3FA050673

Vehicle Regn No. : SKQ 7041 R

Vehicle Mileage : KM

Vehicle Owner : Mr. Sumner Pike Lemon

Liability Clearance : **Direct Settlement by Cecilia Chong from LKK Auto Consultants Pte Ltd via email dated 12/06/2019 with LOR.**

Accident Date : 25 May 2019

Place : 19 Palm Grove Ave (Condo Entrance)

Repair Cost : \$ 6996-09

WIP No. : 54679

Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres


55 Ubi Road 1

Singapore 408699

Telephone (65) 6366 2323

Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 

Time : _____

Date : 12/7

Your Ref: CC4/ASM19009483/AGB3

PA/TP/0683/2019/KK

12 July 2019

Mr. Sumner Pike Lemon
19 Palm Grove Avenue
#04-03
Singapore 547315

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811
Motor Claim Dept

Dear Sir/Madam,

RE: LETTER OF AUTHORIZATION

**ACCIDENT INVOLVING VEHICLE SKQ 7041 R / SLT 9005 E AT 19
PALM GROVE AVE (CONDO ENTRANCE) ON 25 MAY 2019.**

I am the registered owner of SKQ 7041 R.

I confirm that I will be claiming for Rental Charges and Repair cost and hereby authorize your esteemed company to settle the Rental Charges and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,

A handwritten signature in blue ink, consisting of a stylized 'S' followed by a horizontal line.

Mr. Sumner Pike Lemon

Copy to Norah Khai, Premium Automobiles Pte Ltd



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : SUMNER PIKE LEMON
Period of Insurance : 19 Dec 2018 To 18 Dec 2019
Engine No. : CJE090705
Chassis No. : WAUZZZ8K3FA050673

Vehicle No. : SKQ7041R
Policy No. : 2100395174-04
Endorsement No. :
Issued Date : 13 Dec 2018

ABOUT THE COVER

Make/Model : AUDI A4 1.8 TFSI MU (LITE EDITION)
Engine Capacity/Tonnage : 1,798.00 CC Sum Insured : Market Value First Year of Registration : 2014
Driver Restriction : NA Off Peak Car : No Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive* :

- a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* : *

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$800 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

SUMNER PIKE LEMON - \$800 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125202

PREMIUM LEASING - JT

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

Third Party Insurer Enquiry

Our Ref No: GR-19-082684
Date of Request: 27/05/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 27/05/2019
Enquiry By Khoo Zhen Wei
TP Vehicle No. SLT9005E
Accident Date 25/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLT9005E	AXA Insurance Pte Ltd	16/11/2018-15/11/2019	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-082684

Date of Request: 27/05/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 27/05/2019
Enquiry By Khoo Zhen Wei
TP Vehicle No. SLT9005E
Accident Date 25/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 7 June 2019 11:01 AM
To: victor.tng@gmail.com
Subject: NOTIFICATION LETTER *** OUR REF: CC4/ASM19009483/gb3 *** ACCIDENT INVOLVING SLT 9005E & SKQ 7041R ON 25/05/2019 ***

TNG HIAN HUAT VICTOR

Dear Sir/ Mdm

OUR REF : CC4/ASM19009483/gb3
YOUR REF : SLT 9005E
ACCIDENT INVOLVING SLT 9005E & SKQ 7041R ALONG/AT 19 PALM GROVE AVE GUARD HOUSE ON 25/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from [Premium Automobiles Pte Ltd](#) acting on behalf of the owner of [SKQ 7041R](#) against your motor insurance policy.

[Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.](#)

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter/ Authorisation letter from your company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at [6749 4274](tel:67494274) or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: VicTng . [<mailto:victor.tng@gmail.com>]

Sent: Tuesday, 4 June 2019 8:52 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Eddie Ang Khea Chwee <eddieang@hyundaimotors.com.sg>

Subject: Accident report vehicle SLT 9005 E, Policy no: VPA / P2028826

Your ref:CC4/ASM19009483/gb3

Dear Ms Cecilia

I refer to your mail of 30th May 2019

Please note that I have made a report to AXA via KOMOCO motors on 27th May 2019 as the day before was a Sunday.

The office was Mr Eddie Ang who is copied in this email.

I am surprised that there is a claim as the damage if any was minimally visible scratches

Please advise if there is any further information needed from me

Regards

Victor Tng