

(1/5/2019)

INS CASE OWNER:

Peter

CC4 ASM AXA1900

4477, 72 klb. 5

LKK
IDAC

Surveyor:

Tantikh.

DOI:

ASSIGNMENT

20/11/19

Date / Time:

29/11/19

Registered in Merimen:

Pre-assign / CCU / FTE

FBN 53350

SAMOLOZU / 118374



Insured Vehicle No.:

Claim No.:

Name of Insured:

ROSET LIMOUSINE SERVICES PTE

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

\$500

D.O.A:

20/11/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SML 3919M

INSRS:
WSP:
Tel:
Liability:
RMKS:

volkswagen

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

SML 3919M - 1

FBN 53350 - 1

STAGE

DATE / PIC

Non-Reporting ltr (1st):

20/06/2019

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

7 CPL 28/6/19

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Repair Cost:

PIP

SS

6000.09

5

days

Reduction:

20%

57

FINAL SETTLEMENT

Date/Time:

Confirm with

Final Liability:

(w/ass)

SS

6420.10

100

(Agreed / Assessed)

BOLA S/N No.:

Nil

Repair Cost:

(w/ass)

SS

6420.10

Loss of Rental (LOR):

SS

428.00

4

days

x \$107

(w/ass)

Loss of Use (LOU):

SS

=

(\$

x

days)

Loss of Income (LOI):

SS

(\$

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GLA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

Legal Cost:

SS

-

Total:

SS

6850.10

Global Sum \$:

FINAL PAYMENT

Date/Time:

Confirm with:

Payee 1:

SS

6850.10

Name 1:

Volkswagen Group Singapore Pte Ltd

Payee 2: (Strike if N.A.)

SS

-

Name 2:

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Payee 3: (Strike if N.A.)

SS

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Name 3:

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ASS. REC. BY: TanphREF Asm(AXA)**ASSIGNMENT**From: _____ Date: 30.5.2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SML 3919mat Workshop m/s Volkswagenof 247 Alexandra Road

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 10.300m Only waiting

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$168K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or NoLum Sum: 1-1 % 3 Val.: Yes or No**CA / REV / REP. / 24 HRS**

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SML 3919mYr Regn: 2019, MyType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Sleeder Kodak 2.0c.c. 1984Colour: Green Blue

A/C: Insured / Std / NI / NA

Sp. Reading: 325

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: TMBM09N58/K8029819Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 235/50 R19R: 2BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 7 mmR/Bal. 7 mmL/Bal. 7 mmL/Bal. 7 mm

D.O.A. _____

D.O.I. 3-5/19 01035Survey held at W AlexandraDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P \$6000.09 / - (Red - \$7935.39 / 52.1)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS, SI

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I. (\$) _____

Add Fee:

☐

: Site Insp (\$ _____)

☐

: Interview (\$ _____)

☐

: Tech. Invs (\$ _____)

☐

: Weekend (\$ _____)

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page 1/2

Document no.
Document date 25-07-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000889/ 1
Job order date 07-06-2019
Service Advisor YEN MEI WONG

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Ms.
ASMAA
PANDIT
3 GRANGE GARDEN
#18-01
SINGAPORE 249633

License plate	Model code	First registration	VIN	Model	Mileage
SML3919M	NS75RZL0	17-05-2019	TMBMD9NS8K8029819	Kodiaq L&K 2.0 I TSI 132kW DSG	2,083

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	WHEEL ALIGNMENT	1	pcs.	300.00	#1	300.00	321.00
	360 Calibration	1	pcs.	840.00	#1	840.00	898.80
567857508G	Rear View	1	pcs.	1,740.00	28.00% #1	1,252.80	1,340.50
	MIRROR HOUSING RH*CD-010716						
565854940A GRU	Protection	1	pcs.	567.00	28.00% #1	408.24	436.82
	RHS FRT DOOR LOWER PROTECTOR*CD-010719						
565854950A GRU	Protection	1	pcs.	567.00	28.00% #1	408.24	436.82
	RHS REAR DOOR LOWER PROTECTOR*OS-010719						
3C0853586	Grommet	18	pcs.	1.52	28.00% #1	19.70	21.08
	XR-280619						
565854820 9B9	Trim For W	1	pcs.	172.00	28.00% #1	123.84	132.51
	RHS REAR FENDER PROTECTOR PAD*AO-280619						
839601361	Rubber Valve	1	pcs.	2.32	28.00% #1	1.67	1.79
	XR-280619						
CINTURATO 235/50R19	Pirelli Cintu 235/50R19	1	pcs.	980.00	28.00% #1	705.60	754.99
	LABOUR	1	pcs.	580.00	#1	580.00	620.60
	Spray Painting	1.5	pcs.	500.00	#1	750.00	802.50
	AXA DIRECT SETTLEMENT D.O.A : 25-05-19 SURVEYED BY TAUFIKH LKK						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	1,750.00	4,250.09	1,135.59	7%	420.01	1,135.59	6,000.09	6,420.10
Total	1,750.00	4,250.09	1,135.59		420.01	1,135.59	6,000.09	6,420.10

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Preview

Page	2/2
Document no.	
Document date	25-07-2019
Customer no.	5211000859
Customer GST-ID	196900406D
Dealer	39999
Job order number	2019000889/ 1
Job order date	07-06-2019
Service Advisor	YEN MEI WONG

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Ms.
ASMAA
PANDIT
3 GRANGE GARDEN
#18-01
SINGAPORE 249633

License plate	Model code	First registration	VIN	Model	Mileage
SML3919M	NS75RZL0	17-05-2019	TMBMD9NS8K8029819	Kodiaq L&K 2.0 TSI 132kW DSG	2,083

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Supplementary or Omitted List



VEHICLE NUMBER: SML3919M

MODEL KODIAQ

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1	360 CALBRATION	1	\$ 840.00	\$ 840.00
Total				\$840.00

<u>No.</u>	<u>Item No.</u>	<u>Description</u>	<u>Qty</u>	<u>Unit Price</u>	<u>Discount</u>	<u>Amount</u>
1						
2						
TOTAL:					\$0.00	

Total Labour & Parts

\$840.00

Survey By

LKK

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tan Jiah 97495777
WP: 30/5/11 1035
Resurvey before print.
save 1khaato.com
3 days 5 days

Quotation Non binding - Preview

Ms.
ASMAA
PANDIT
3 GRANGE GARDEN
#18-01
SINGAPORE 249633

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Page 1/2

Document no.
Document date 28-05-2019
Customer no. 5211048554
Customer GST-ID
Dealer 39999
Job order number 2019000765/ 1
Job order date 27-05-2019
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SML3919M	NS75RZL0	17-05-2019	TMBMD9NS8K8029819	Kodiaq L&K 2.0 I TSI 132kW DSG	15

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	R&R REAR U/CARRIAGE	3	pcs.	580.00	#1	1,740.00	1,861.80
	R&R RIM & BALANCE	1	pcs.	50.00	#1	50.00	53.50
	WHEEL ALIGNMENT	1	pcs.	360.00	#1	360.00	385.20
567857508G	Rear View	1	pcs.	1,740.00	28.00% #1	1,252.80	1,340.50
	MIRROR HOUSING RH						
565857522D	Mirror Gla	1	pcs.	949.00	28.00% #1	683.28	731.11
	MIRROR GLASS RH						
565854940A GRU	Protection	1	pcs.	567.00	28.00% #1	408.24	436.82
	RHS FRT DOOR LOWER PROTECTOR						
565854950A GRU	Protection	1	pcs.	567.00	28.00% #1	408.24	436.82
	RHS REAR DOOR LOWER PROTECTOR						
3C0853586	Grommet	18	pcs.	1.52	28.00% #1	19.70	21.08
565854820 9B9	Trim For W	1	pcs.	172.00	28.00% #1	123.84	132.51
	RHS REAR FENDER PROTECTOR PAD						
565601025R HA7	Alloy Wheel	1	pcs.	2,005.00	28.00% #1	1,443.60	1,544.65
	RIM						
839601361	Rubber Valve	1	pcs.	2.32	28.00% #1	1.67	1.79
8V0598625C	Wheel Bearing With Mount	1	pcs.	562.42	28.00% #1	404.94	433.29
	WHEEL BEARING						
5QF505436F	Wheel Bearing Housing	1	pcs.	652.73	28.00% #1	469.97	502.87
5Q0505553A	Bonded Rubber Mounting	1	pcs.	26.25	28.00% #1	18.90	20.22
5QF505224C	Trailing Arm	1	pcs.	447.70	28.00% #1	322.34	344.90
5Q0505323D	Track Control Arm	1	pcs.	253.69	28.00% #1	182.66	195.45
	UPPER ARM						
3Q0505311E	Track Control Arm	1	pcs.	264.79	28.00% #1	190.65	204.00
	LOWER ARM						
5Q0501529E	Tie Rod	1	pcs.	98.37	28.00% #1	70.83	75.79
WHT000227	Eccentric Screw	1	pcs.	15.07	28.00% #1	10.85	11.61
WHT001761	Eccentric Screw	1	pcs.	15.29	28.00% #1	11.01	11.78
N 10640501	Bolthex Hd. With Shoul.	1	pcs.	8.10	28.00% #1	5.83	6.24
N 91201301	Bolt Hex. Hd.	1	pcs.	11.96	28.00% #1	8.61	9.21
LIQUIMOLY3318	DEGREASER CLEANER 500ml	1	pcs.	38.22	28.00% #1	27.52	29.45
	LABOUR	1-3	pcs.	580.00	#1	580.00	1,861.80
	Spray Painting	1-5	pcs.	500.00	#1	750.00	1,605.00
	TYRE PIRELLI 235/50/19	1	pcs.	1,080.00	#1	1,080.00	1,155.60
	AXA VS AXA : D.O.A : 25-05-19						

Quotation valid till 03-06-2019

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	2,710.00	10,385.48	2,358.79	7%	916.68	2,358.79	13,095.48	14,012.16
Total	2,710.00	10,385.48	2,358.79		916.68	2,358.79	13,095.48	14,012.16

*#13,095.48 **

Volkswagen Centre Singapore



Biz Reg. No. 53103069E
GST No. M20098505-2


DISCHARGE VOUCHER

I / We ASMAA PANDT (Passport No. S8284061C) the
owner of vehicle number SML3919M hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SML3919M & FDN 5335D along RIVER VALLEY ROAD
on 25/05/2019.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipt(s)) to be payable to
_____.

Dated this on 24th / JULY / 2019 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name ^ :

NRIC No : ^

Date ^ :




Service Request Details

Claim

S9M01OZU

Reference

None 

Loss Date

25 May 2019

Report Date

29 May 2019 9:04:45 AM

Request Date

29 May 2019

Due Date

6 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: chat maine

T: 10:38a.m

V: Out

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SML3919M

MODEL

KODIAQ L&K 2.0 L TSI 132KW DSG

Service Address

...

Primary Contact/Insured

ROSET LIMOUSINE SERVICES PTE LTD

53 UBI AVENUE 1, #03-47 PAYA UBI IND PARK, 408934, Singapore

64259193

Claim Handler

WANG Peter

peter.wang@axa.com.sg

Additional Instructions

INSURED NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Tuesday, 28 May, 2019 4:22 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore)
Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML3919M & FBN5335D ON 25.5.19
Attachments: 0695_001.pdf; SML3919M- AXA SKODA VS AXA.pdf
Categories: Mateen

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Tuesday, 28 May 2019 4:17 PM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Subject: Scan Image



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30 May, 2019

**ROSET LIMOUSINE SERVICES PTE LTD
53 UBI AVENUE 1, #03-47 PAYA UBI IND PARK,
Singapore 408934**

Dear Sir,

OUR REF : CC4/ASM19009477/gb3

YOUR REF : FBN 5335D

**ACCIDENT INVOLVING FBN 5335D & SML 3919M ON 25/05/2019 ALONG/AT
DRIVING ON RIVER VALLEY ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to CeciliaChong@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6749 4274 if you have any further enquiries.

Yours sincerely,
Cecilia Chong
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD
Motor Claim Department



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

20 JUNE 2019

1st Reminder

ROSET LIMOUSINE SERVICES PTE LTD
53 UBI AVENUE 1,
#03-47 PAYA UBI IND PARK,
SINGAPORE 408934

Dear Madam,

OUR REF : CC4/ASM19009477/T1gb3

YOUR REF : FBN 5335D

**ACCIDENT INVOLVING FBN 5335D & SML 3919M ON 25/05/2019 ALONG/AT DRIVING
ON RIVER VALLEY ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your motor policy.

We have checked our records and we are unable to trace your reporting of the accident to our office. For the purpose of assessing the claim lodged by the third party, we would require a report of the accident together with the original/coloured photocopied photographs showing the damages to your vehicle (if any) from you or your driver at the material time of the accident. This report is in a pre-set electronic form and has to be lodged through any of AXA Premium Workshops. Please refer to the back/folder accompanying your Certificate of Insurance for the list of our Premium Workshops conveniently located throughout Singapore. **Please report the accident within the next 07 days, i.e by 28 JUNE 2019.**

Please note that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Premium Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

We are under strict obligations to inform the **Traffic Police** of the non-reporting if we do not hear from you. The Traffic Police may thereafter contact you and or the driver to attend at their office to make a statement or they may commence investigations into the matter.

We hope this would not be necessary and it would only further inconvenience you as well as the driver. We look forward to hearing from you soon.

Moreover, the owner of **SML 3919M** has submitted a claim against you and we are unable to revert on their claim as a result of your non-reporting of the above accident. If we fail to hear from you by **28 JUNE 2019**, we shall assume that indemnification under the Policy is not sought, and we shall refer the third party claim to you for direct handling.

Yours faithfully

Cecilia Chong | Case Handler
Tel: 6749 4274
Fax: 6741 4108
Email: CeciliaChong@lkkauto.com

This is a computer-generated letter and no signature is required.

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

View Booking

Category	Economy Motorcycle	Controls
Car	Yamaha Jupiter FBN5335D Triebike	
Location	Pasir Ris Drive 6 - Blk 441A	
Driver	Weekiat, Lee s9608776d 81381029	Details
Pickup	24 May 2019, 11:00	
Dropoff	25 May 2019, 23:00	
Duration	1 day(s) 12 hour(s)	
Trip Start	24 May 2019, 16:29:08	
Trip End	26 May 2019, 00:30:03	
Indicated Lot	N.A	
Reference	A-240519-991537	
Addition Driver(s)	0	
Entering Malaysia	No	
Mileage	-	
Device Mileage	-	
Created	18 May 2019, 18:06	

Subtotal (\$)	42.00
GST (\$)	2.94
Total (\$)	44.94

Rental Fees

24 May, 11:00 to 25 May, 11:00	14.00/day	14.00
25 May, 11:00 to 25 May, 23:00	14.00/day	14.00
		28.00

Late Return Fees

23:00 to 23:15	2.00	Refund
23:15 to 23:30	2.00	Refund
23:30 to 23:45	2.00	Refund
23:45 to 00:00	2.00	Refund
00:00 to 00:15	2.00	Refund
00:15 to 00:30	2.00	Refund
00:30 to 00:45	2.00	Refund
	14.00	

Command Log

Cmd Type	Cmd ID	Sent By	Created At
Unlock	805661	Weekiat Lee	2019-05-24 16:28:54



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 13/11/2019

Survey Details:

Date of loss	25-May-19
Date of appointment	29-May-19
Date of survey	30-May-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	Third party
Vehicle number	SML 3919M
Make and Model	SKODA KODIAQ 2.0 TSI L&K 4X4 (A)
Date of registration	17/5/2019
Excess	
Market Value	\$168,000
Parf Rebate	\$78,368
Nett Loss	\$89,632

Repair details:

Initial Estimate	\$ 13,095.48
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Proposed/Revised repair cost:

Parts	\$ 3,124.49
Check items (estimate)	\$ -
Labour	\$ 2,875.60
Total	\$ 6,000.09
Lump Sum(if applicable)	\$ -

Number of days for repair	5
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51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

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Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 6,420.10	W/GST
Loss of use	\$ -	
Loss of rental (W/GST)	\$ 428.00	4days x \$107
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 6,850.10	



<MANDATE IA> - S9M01OZU {ACCIDENT INVOLVING FBN 5335D (OI) & SML 3919M (TP) ON 25/05/2019}

Type

🔗 Question

Message

LIABILITY: 100% (OI SQUEEZE IN BETWEEN 2 VEHICLES & HIT ONTO TPV). - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$6850.10 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



Pls proceed DS with quantum as proposed

Type

🔗 Question

Message

LOR is subject to rental receipt.

Reply

Volkswagen Centre Singapore



247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299

Biz Reg. No. S3103069E
GST No. M20098505-2

LETTER OF DEMAND

Your Ref: _____

Our Ref: SHL 3919M

To: AKA

Dear Sirs,

ACCIDENT INVOLVING SHL 3919M & FBN 5335D ON 25-5-19

We are claiming on behalf of our client ASHAFI PANDIT owner of

vehicle number SHL 3919M involved in accident on 25-5-19

with vehicle FBN 5335D along/at RIVERVALEY RD.

Description of claims:

Cost of Repairs \$ 6420.10 (Incl 7% GST)

~~Loss of Use/Rental~~ \$ 120 X 4 Days = \$ 480

Medical Fee \$ _____ (Incl 7% GST)

Search Fee \$ 2 (Incl 7% GST)

TOTAL \$ 6902.10

We are claiming in full and final settlement of \$ 6902.10 payable to Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to meiy.wong@vw.com.sg

Dated this _____ of 30 AUG 2019



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19009477/T1gb3s2

8 SHENTON WAY #24-01

AXA TOWERS SINGAPORE 068811

Date : 21-11-2019



ATTN: PETER WANG

Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	FBN 5335D	Veh. Inspected	SML 3919M
Policy No.	VFX/P2187362	Coverage (\$)	0.00
Claim No.	S9M01OZU	Excess (\$)	0.00
Assign From	PETER WANG	Assign Date	29/05/2019

2. Vehicle Particulars & Condition

Make & Model	SKODA KODIAQ 2.0	c.c	1984
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	TMBMD9NS8K8029819	Colour	GREEN
Odometer	325	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	235/50 R19	PIRELLI	7 mm
L/H Front Tyre	235/50 R19	PIRELLI	7 mm
R/H Rear Tyre	235/50 R19	PIRELLI	7 mm
L/H Rear Tyre	235/50 R19	PIRELLI	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	25/05/2019	Inspection Date	30/05/2019
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SML 3919M

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR VIEW: MIRROR HOUSING RH (SN) (CONSISTENT)	CUT	1,252.80	1,252.80
1	MIRROR GLA: MIRROR GLASS RH (SN) (CONSISTENT)	NOT NECESSARY	683.28	-
1	PROTECTION: RHS FRT DOOR LOWER PROTECTOR (SN) (CONSISTENT)	CUT	408.24	408.24
1	PROTECTION: RHS REAR DOOR LOWER PROTECTOR (SN) (CONSISTENT)	CUT	408.24	408.24
18	GROMMET (SN) (CONSISTENT)	NECESSARY	19.70	19.70
1	TRIM FOR W: RHS REAR FENDER PROTECTOR PAD (SN) (CONSISTENT)	CUT	123.84	123.84
1	ALLOY WHEE: RIM (SN) (CONSISTENT)	NOT NECESSARY	1,443.60	-
1	RUBBER VALVE (SN) (CONSISTENT)	NECESSARY	1.67	1.67
1	WHEEL BEARING WITH MOUNTI: WHEEL BEARING (SN) (CONSISTENT)	NOT NECESSARY	404.94	-
1	WHEEL BEARING HOUSING (SN) (CONSISTENT)	NOT NECESSARY	469.97	-
1	BONDED RUBBER MOUNTING (SN) (CONSISTENT)	NOT NECESSARY	18.90	-
1	TRAILING ARM (SN) (CONSISTENT)	NOT NECESSARY	322.34	-
1	TRACK CONTROL ARM: UPPER ARM (SN) (CONSISTENT)	NOT NECESSARY	182.66	-
1	TRACK CONTROL ARM: LOWER ARM (SN) (CONSISTENT)	NOT NECESSARY	190.65	-
1	TIE ROD (SN) (CONSISTENT)	NOT NECESSARY	70.83	-
1	ECCENTRIC SCREW (SN) (CONSISTENT)	NOT NECESSARY	10.85	-
1	ECCENTRIC SCREW (SN) (CONSISTENT)	NOT NECESSARY	11.01	-
1	BOLTHEX.HD.WITH SHOUL. (SN) (CONSISTENT)	NOT NECESSARY	5.83	-
1	BOLT HEX. HD. (SN) (CONSISTENT)	NOT NECESSARY	8.61	-
1	DEGREASER CLEANER 500ML (SN) (CONSISTENT)	NOT NECESSARY	27.52	-
1	TYRE PIRELLI 235/50/19 (SN) (CONSISTENT)	CUT	1,080.00	705.60
1	360 CALBRATION (SN) (CONSISTENT) (ADDITIONAL)	NECESSARY	840.00	840.00
			7,985.48	3,760.09
LABOUR				
DIAGNOSTIC AND PROGRAMMING.			360.00	360.00
CHECK SHORT CIRCUIT / HARNESS REPAIR.			200.00	200.00
R&R REAR U/CARRIAGE.			1,740.00	-
R&R RIM & BALANCE.			50.00	50.00

Report Ref No. CC4/ASM19009477/T1gb3s2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	WHEEL ALIGNMENT.		360.00	300.00
	LABOUR.		1,740.00	580.00
	SPRAY PAINTING.		1,500.00	750.00
			5,950.00	2,240.00
GRAND TOTAL			13,935.48	6,000.09
RECOMMENDED COST OF REPAIRS				6,000.09

Report Ref No. CC4/ASM19009477/T1gb3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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