

INS. CASE OWNER:

Cynthia

CC 4 ASM AXA1900

9476

M 11/13/19

LKK
IDAC

Surveyor:

MNTMS

DOI:

ASSIGNMENT

21/11/19

Date / Time:

21/11/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SKM 9742E

Name of Insured : YEO JOO KOON

Insured Tel No. : _____ HP: _____

Excess Sec II : \$5 _____ D.O.A : 4/5/19

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : TEO Tock Luan

Driver Tel No. : _____ (V/L: YES / NO)

Claim No. : S4M02M6U/118483

Policy No. : P1410434

Make / Model : VOLKSWAGEN

Place of Accident : PARKWAY PARADE LP

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SKH 18196



INSRS: Admin
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time

5/11/19 - 1
SKM 9742E - 1
6/11 - Liability unclear send to TP.
7/11 - TP AVF in. (Liability 50/50 notify TP)
8/11 - call OI, no answer.
9/11 - call OI, answer TP claim & notify of NCD issue.
A fair settlement 50/50. Agreed to settle. Send LOI.
Cynthia Axh instead settle base on 50/50 as well on 21/11/19 in SC. - OI agreed to settle base 80%
5/11/19 - Rec LOI to TP (Pending LOD)
11/11 - file pay me to close. *wp*

STAGE DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI: CPE 7/11/19

After call Itr to OI

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time: Sent By:

FINALIZATION

Date/Time: Confirm with:

Confirm by: M. ANELES

Repair Cost: 51P

SS 4719.35 (4 days) Reduction: 5679.93 & 55

Email: Call:

FINAL SETTLEMENT

Date/Time: Confirm with:

Email: Call:

Final Liability:

% 75 (Agreed / Assessed) BOLA S/N No.: 242

If NO or B 28, Ass. Lia:

Repair Cost:

SS

01 REVERSE & hit TP vehicle coming out of parking lot.

Loss of Rental (LOR):

SS (days)

Loss of Use (LOU):

SS (5 a days)

Loss of Income (LOI):

SS (5 a days)

LOR only

LOU only

LOR + LOU

LOR + LO

(Tick only one)

GLA/LTA Search

SS

Medical:

SS

1) Claim status: Normal/Reject/Private Settle

Disbursement:

SS (e.g. Tow/ Independent)

2) Report Format:

Legal Cost:

SS

3) Survey fee: 5200/-

Total:

SS Global Sum SS:

FINAL PAYMENT

Date/Time: Confirm with:

Email: Call:

Payee 1:

SS Name 1:

Payee 2: (Strike if N.A.)

SS Name 2:

Payee 3: (Strike if N.A.)

SS Name 3:

COPY SENT 18/3/2020

Date : 29/05/2019
TP Vehicle No. : SKM-9342-E
To : AXA INSURANCE SINGAPORE PTE LTD
Attn : Motor Claim Department

YVONNE
ABWIN SERVICE PTE LTD
DID:
Fax:
HP:

Owner : MARIA LIU MEI YOKE
HL ASSURANCE PTE LTD

Certificate No. : MP309474

Vehicle No. : SKG-1819-G

Make & Model : TOYOTA VOXY HYBRID 1.8X CVT ABS D/AIRBAG 2WD SD

Accident Date: 04/05/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

List Item

- 1 FRONT BUMPER 1450
- 10 FRONT BUMPER CLIP
- 1 FRONT BUMPER REATINER RH
- 1 FRONT BUMPER REINFORCEMENT
- 1 FRONT BUMPER SIDE garnish o/s
- 1 HEADLAMP RHS
- 1 HEADLAMP PANEL RH
- 10 HEADLAMP CLIP RH
- 1 FRONT FENDER RHS 850.10
- 1 FRONT FENDER INNER SHIELD RH
- 10 FRONT FENDER INNER SHIELD CLIPS
- 1 FRONT SHOCK ABSORBER (R/H)
- 1 FRONT SHOCK ABSORBER MOUNTING RHS
- 1 FRONT LOWER ARM RH
- 1 FRONT SHOCK ABSORBER TOP MOUNTING
- 1 FRONT FENDER EMBLEM HYBRID

Sub Total

Discount 25% on Parts

15 \$1,500.00
100 \$50.00
100 \$85.70
11 \$450.00
11 \$250.00
100 \$1,750.00
100 \$290.00
11 \$50.00
100 \$950.00
100 \$250.00
100 \$50.00
11 \$500.00
11 \$150.00
11 \$950.00
11 \$250.00
100 \$55.00

\$7,580.70

(\$1,895.18)

\$5,685.53

Special Nett

- 1 TYRE
- 1 RIM RHS
- Sub Total

11 \$350.00
100 \$550.00
\$900.00

Labour & Misc

- TO CHECK & REFOCUS FRONT HEADLAMP & WIRING CHECK
- TO CARRY OUT UNDERCARRIAGE REPAIR
- TO CONDUCT 4 WHEEL ALIGNMENT

\$150.00 30
11 \$450.00 X
\$180.00 60

Date : 29/05/2019
 TP Vehicle No. : SKM-9342-E
 To : AXA INSURANCE SINGAPORE PTE LTD
 Attn : Motor Claim Department

YVONNE
 ABWIN SERVICE PTE LTD
 DID:
 Fax:
 HP:

Owner : MARIA LIU MEI YOKE
 HL ASSURANCE PTE LTD

Certificate No. : MP309474

Accident Date: 04/05/2019

Vehicle No. : SKG-1819-G

Make & Model : TOYOTA VOXY HYBRID 1.8X CVT ABS D/AIRBAG 2WD 5D

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	TO APPLY TUFF KOTE ON AFFECTED AREA.	\$150.00	40
	TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	\$1,500.00	500
	TO PUTTY & SPRAY PAINT ON THE AFFECTED AREA.	\$1,200.00	500
	Sub Total	\$3,630.00	
	Sub Total	\$10,215.53	
	GST 7%	\$715.09	
	Total	\$10,930.61	

Let's Auto Components hence notify the Receiver of the following:

- To inspect before/after spray painting
- To inspect damaged part(s) during resurvey
- Particulars are subject to confirmation
- The survey is on a "Without Prejudice" basis
- No signed form(s) is allowed
- Supplementary work is reserved and is subject to final approval from Insurance Company

Acknowledged by Receiver
 Signature:
 Date:

P-4785-80X
 25%
 P-3589-35
 L-1130.00
 4719.35

SUPPLEMENTARY

Date : 03/06/2019
TP Vehicle No. : SKM-9342-E
To : AXA INSURANCE SINGAPORE PTE LTD
Attn : Motor Claim Department

YVONNE
ABWIN SERVICE PTE LTD
DID:
Fax:
HP:

Owner : MARIA LIU MEI YOKE
HL ASSURANCE PTE LTD

Certificate No. : MP309474
Vehicle No. : SKG-1819-G
Make & Model : TOYOTA VOXY HYBRID 1.8X CVT ABS D/AIRBAG 2WD SD

Accident Date: 04/05/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
<u>List Item</u>			
1	FRONT FENDER BRACKET RHS <i>Supp</i>	<i>Sup</i> \$95.00	<i>Se</i>
1	WASHER TANK	<i>Se</i> \$150.00	
	Sub Total	\$245.00	
	Discount 25% on Parts	(\$61.25)	
		\$183.75	
	Sub Total	\$183.75	
	GST 7%	\$12.86	
	Total	\$196.61	

\$10399.28

Date : 29/05/2019
 TP Vehicle No. : SKM-9342-E
 To : AXA INSURANCE SINGAPORE PTE LTD
 Attn : Motor Claim Department

YVONNE
 ABWIN SERVICE PTE LTD
 DID:
 Fax:
 HP:

Owner : MARIA LIU MEI YOKE
 HL ASSURANCE PTE LTD
 Certificate No. : MP309474
 Vehicle No. : SKG-1819-G
 Make & Model : TOYOTA VOXY HYBRID 1.8X CVT ABS D/AIRBAG 2WD 5D

Accident Date: 04/05/2019

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
<u>List Item</u>			
1	FRONT BUMPER	\$1,500.00	—
10	FRONT BUMPER CLIP	\$50.00	—
1	FRONT BUMPER REATINER RH	\$85.70	—
1	FRONT BUMPER REINFORCEMENT	\$450.00	X
1	FRONT BUMPER SIDE	\$250.00	?
1	HEADLAMP RHS	\$1,750.00	?
1	HEADLAMP PANEL RH	\$290.00	X
10	HEADLAMP CLIP RH	\$50.00	X
1	FRONT FENDER RHS	\$950.00	—
1	FRONT FENDER INNER SHIELD RH	\$250.00	—
10	FRONT FENDER INNER SHIELD CLIPS	\$50.00	—
1	FRONT SHOCK ABSORBER (R/H)	\$500.00	X
1	FRONT SHOCK ABSORBER MOUNTING RHS	\$150.00	X
1	FRONT LOWER ARM RH	\$950.00	X
1	FRONT SHOCK ABSORBER TOP MOUNTING	\$250.00	X
1	FRONT FENDER EMBLEM HYBRID	\$55.00	—
	Sub Total	\$7,580.70	
	Discount 25% on Parts	(\$1,895.18)	
		\$5,685.53	
<u>Special Nett</u>			
1	TYRE	\$350.00	X
1	RIM RHS	\$550.00	X
	Sub Total	\$900.00	
<u>Labour & Misc</u>			
	TO CHECK & REFOCUS FRONT HEADLAMP & WIRING CHECK	\$150.00	30
	TO CARRY OUT UNDERCARRIAGE REPAIR	\$450.00	X
	TO CONDUCT 4 WHEEL ALIGNMENT	\$180.00	60

Date : 29/05/2019
 TP Vehicle No. : SKM-9342-E
 To : AXA INSURANCE SINGAPORE PTE LTD
 Attn : Motor Claim Department

YVONNE
 ABWIN SERVICE PTE LTD
 DID:
 Fax:
 HP:

Owner : MARIA LIU MEI YOKE
 HL ASSURANCE PTE LTD

Certificate No. : MP309474

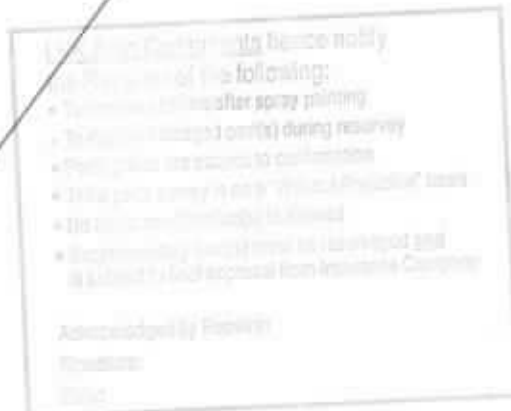
Accident Date: 04/05/2019

Vehicle No. : SKG-1819-G

Make & Model : TOYOTA VOXY HYBRID 1.8X CVT ABS D/AIRBAG 2WD 5D

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
	TO APPLY TUFF KOTE ON AFFECTED AREA.	\$150.00	40
	TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	\$1,500.00	500
	TO PUTTY & SPRAY PAINT ON THE AFFECTED AREA.	\$1,200.00	500
	Sub Total	\$3,630.00	
	Sub Total	\$10,215.53	
	GST 7%	\$715.09	
	Total	\$10,930.61	



[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	9574B
Vehicle Details	
Vehicle No.:	SKG1819G
Vehicle to be Exported:	No
Intended Deregistration Date:	30 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VOXY HYBRID 1.8X CVT ABS D/AIRBAG 2WD 5D
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	2ZR8249752
Chassis No.:	ZWR800285269
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$31,002.00
Original Registration Date:	14 Mar 2018
First Registration Date:	14 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$25,403.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Mar 2028
PARF Rebate Amount:	\$19,052.00
Intended COE Rebate Details	
COE Expiry Date:	13 Mar 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,001.00
COE Rebate Amount:	\$34,262.00
Total Rebate Amount:	\$53,314.00

The information contained herein is correct as at 30 May 2019

OK



Service Request Details

Claim

S9M01MGU

Reference

None 

Loss Date

4 May 2019

Report Date

7 May 2019 10:18:00 AM

Request Date

29 May 2019

Due Date

6 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P: Yvonne

T: 10.36 a.m

V: In

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SKG1819G

PRODUCT

VOXY HYBRID 1.8X CVT ABS D/AIRBAG 2WD 5D

Service Address

Primary Contact/Insured

YEO JOO KOON ELIZABETH

21 TAMAN KEMBANGAN, KIMNAN PARK, 416481, Singapore

teofirst@yahoo.com

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

Catherine Chong (LKK Auto)

From: AbwinM9 - Yvonne Wong <yvonnewong@AbwinM9.com>
Sent: Tuesday, 28 May, 2019 5:06 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Subject: ACCIDENT INVOLVING SKG1819G & YOUR INSURED: SKM9342E DOA: 04/05/2019 - ARRANGE SURVEY

Categories: Shailendra

Morning Motor Claims Dept

Please arrange surveyor to survey our vehicle.

We prefer LKK Survey Services




Thank you

Warmest regards,



Yvonne Wong
Claims Department
DID +65 6713 9416

Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875

						
Engine Diagnostics	Engine Overhaul	Bodywork Repair & Spray-painting	Air-conditioning Repair & Servicing	Tyre Replacement	All Other Types of Mechanical Services/Repairs	Accidents

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 7 June 2019 1:03 PM
To: AbwinM9 - Yvonne Wong
Cc: Admin A
Subject: RE: Vehicle no: SKG1819G DOA: 04/05/2019 - Advise the liability *** LKK REF: CC4/ASM19009476/Ugb3

Your Ref: **SKG 1819G** **Without Prejudice**

Our Ref: CC4/ASM19009476/Ugb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKM 9342E & SKG 1819G ON 04/05/2019

We refer to the above matter.

We are of the opinion that this liability is based on 50/50 under BOLA S24a after reviewing the Accident Video Footage.

Please confirm.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: AbwinM9 - Yvonne Wong [mailto:yvonnewong@AbwinM9.com]
Sent: Friday, 7 June 2019 10:58 AM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Vehicle no: SKG1819G DOA: 04/05/2019 - Advise the liability *** LKK REF: CC4/ASM19009476/Ugb3

Morning Cecilia

I already forwards the video for your ref. Please advise the liability is our customer in our favours.

Thank you

Warmest regards,



Yvonne Wong
Claims Department
DID +65 6713 9416

Abwin Service Pte Ltd
T +65 6713 9400 | F +65 6713 9415
No. 8 Kaki Bukit Avenue 4
#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Thursday, 6 June, 2019 4:49 PM
To: AbwinM9 - Yvonne Wong <yvonnewong@AbwinM9.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Vehicle no: SKG1819G DOA: 04/05/2019 - Advise the liability *** LKK REF: CC4/ASM19009476/Ugb3

Without Prejudice,

Dear Yvonne,

The liability is unclear. Kindly provide us with evidence to review the case.

Thanks

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

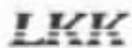
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto)
Sent: Monday, 3 June 2019 2:36 PM
To: AbwinM9 - Yvonne Wong <yvonnewong@AbwinM9.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Vehicle no: SKG1819G DOA: 04/05/2019 - Advise the liability *** LKK REF: CC4/ASM19009476/Ugb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

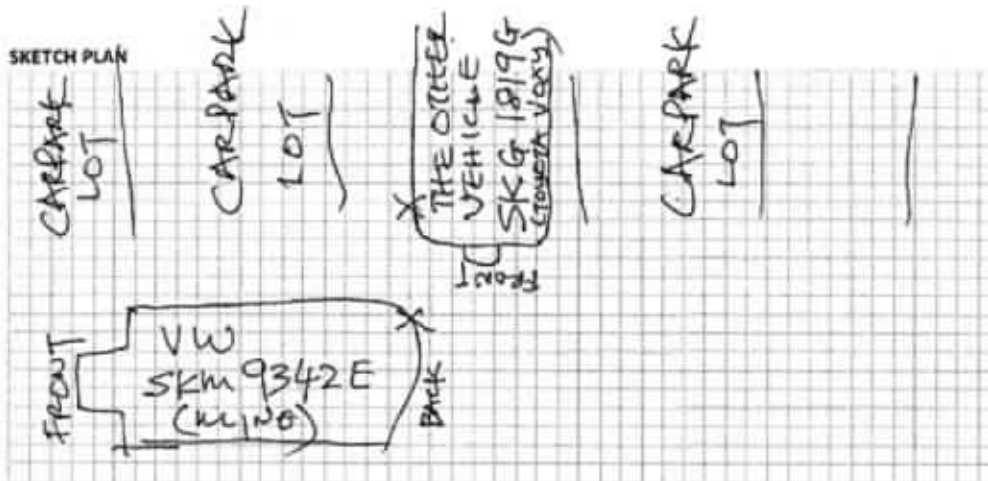
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

Sketch Plan #2 Pg. 1



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AT PARKWAY PARADE CARPARK ON 4-5-2019 AT 1340HRS
AS PER ATTACHED
→

Re: Minor Collision Inside Parkway Parade's Carpark
Today 4th May, 2019 at 1340 hours

As my my motorcar SKM 9342E, driven by my husband,
Teo Teck Chuan, [REDACTED], moved to position to get into
a carpark space, a collision occurred when another motorcar, SKG 1819G
(a metallic grey Toyota Voxy) driven by Mr. Ishak Bin Ismail, NRIC S 1585159G,
(Tel : 9738 5889) moved forward and thereby resulting in the minor collision.

My car SKM 9342E had suffered damage to its right side (driver's side)
of the rear bumper.

Please provide us evidence i.e. video and scene photo.

Please note that for liability, claim negotiation and settlement, please contact **Cecilia at 6749 4274**

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AbwinM9 - Yvonne Wong <yvonne.wong@AbwinM9.com>

Sent: Saturday, 1 June, 2019 1:03 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Vehicle no: SKG1819G DOA: 04/05/2019 - Advise the liability

Hi Mei Kwan

Vehicle already survey. Please advise the liability is our customer in our favours.

Thank you

Warmest regards,



Yvonne Wong

Claims Department

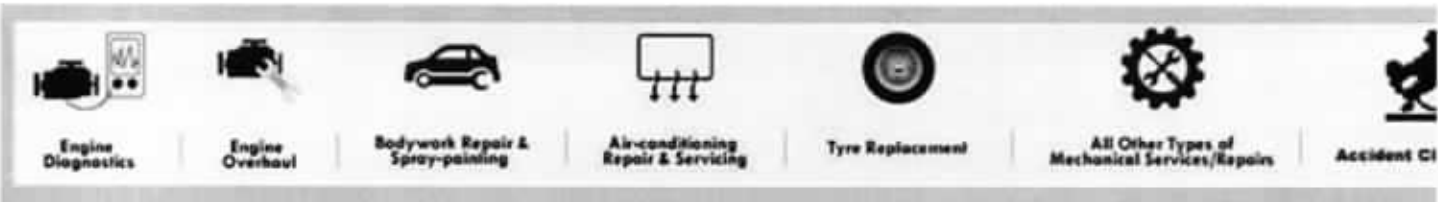
DID +65 6713 9416

Abwin Service Pte Ltd

T +65 6713 9400 | F +65 6713 9415

No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

07 JUNE 2019

YEO JOO KOON
21 TAMAN KEMBANGAN
SINGAPORE 416481

Dear Sir/ Mdm

OUR REF : CC4/ASM19009476/Ugb3
YOUR REF : SKM 9342E
ACCIDENT INVOLVING SKM 9342E AND SKG 1819G AT/ALONG PARKWAY PARADE
CARPARK ON 04/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from ABWIN SERVICE PTE LTD acting on behalf of the owner of SKG 1819G against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. We are of the view that the case would be settled at equal liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Cecilia Chong
Case Handler
DID: 6749 4274
FAX: 6741 4108
EMAIL: ceciliachong@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 4 March 2020 4:54 PM
To: AbwinM9 - Yvonne Wong
Subject: RE: Vehicle no: SKG1819G DOA: 04/05/2019 - Advise the liability *** LKK REF: CC4/ASM19009476/Ugb3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your ref: SKG 1819G
Our Ref: CC4/ASM19009476/Ugb3

Dear Sir/Madam,

ACCIDENT INVOLVING SKM 9342E & SKG 1819G ON 04/05/2019

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s AXA Insurance Pte Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

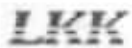
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 6 August 2019 8:43 AM
To: AbwinM9 - Yvonne Wong <yvonnewong@AbwinM9.com>
Subject: RE: Vehicle no: SKG1819G DOA: 04/05/2019 - Advise the liability *** LKK REF: CC4/ASM19009476/Ugb3

WITHOUT PREJUDICE



RE: Re:RE: Re:RE: PROCEED DS

Type

🔗 Question

Message

Hi, We have send TP a 10 days notice letter. However, till date still no response. Kindly let us have your approval/instruction to submit WP and close the case as survey has been done. Thanks - CCL 17/03/2020

Reply



Re:RE: Re:RE: Re:RE: PROCEED DS

Type

🔔 Question

Message

In view of no response from TP, please proceed to submit WP report and invoice for payment. Thanks

Reply

Accident Sketch Plan

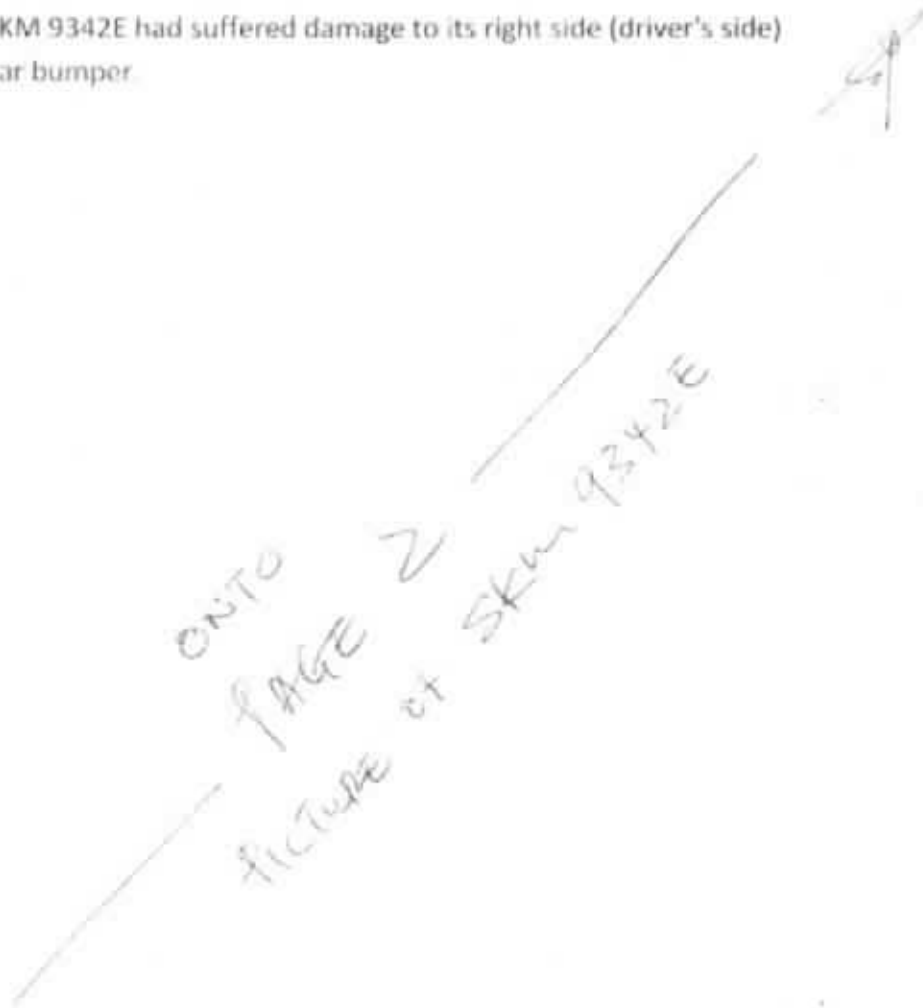
①

My AXA Policy P1495439

Re: Minor Collision Inside Parkway Parade's Carpark
Today 4th May, 2019 at 1340 hours

As my my motorcar SKM 9342E, driven by my husband,
Teo Teck Chuan, NRIC 0089425G, moved to position to get into
a carpark space, a collision occured when another motorcar, SKG 1819G
(a metallic grey Toyota Voxy) driven by Mr. Ishak Bin Ismail, NRIC S 1585159G,
(Tel : 9738 5889) moved forward and thereby resulting in the minor collision.

My car SKM 9342E had suffered damage to its right side (driver's side)
of the rear bumper.



Accident Sketch Plan

(2)



And the other motorcar SKG 1819G has light damages to the right side of its

Accident Sketch Plan

(2)

front bumper and the driver's side mud guard (behind the front bumper).

CNTD
PAGE 4
PICTURE OF SKG 1819G

8

Accident Sketch Plan

④



A

Accident Sketch Plan

(5)

From my observation both cars were not restricted mechanically to be able to move about on their own. And no one from the other party was injured

I intend to claim repair cost to my vehicle SKM 9342E.

End of report.

My Husband Teo can be contacted at 9109 2699

Thank you.

Yoursincerely,
Mdm Elizabeth Yeo J K.



Accident Sketch Plan

AXA INSURANCE PTE LTD

100 Robinson Road,
10th Floor, Singapore 068902
Tel: +65 6349 8888
Fax: +65 6349 8889
Email: axa@axa.com.sg
Website: www.axa.com.sg



00000001

11/10/17

Policy No: 000001 P1471433

00000001

00000001

MOTOR COVER NOTE

No. CN047022

- The Motor Vehicle Third Party Risk and Compensation Act (Cap 189) - Republic of Singapore.
 - The Road Transport Act 1987 of Malaysia.
 - The agreement between the Ministry of Finance (Singapore) and the Motor Insurance Bureau of Singapore dated 12 February 1975.
 - The Agreement between the Ministry of Finance (Malaysia) and the Motor Insurance Bureau of West Malaysia dated 10 March 1982.
 - And any subsequent amendments to such Acts and Agreements.
- The Insured hereby acknowledges the above Acts and Agreements.
- The Insured hereby acknowledges that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.
- The Insured hereby acknowledges that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.
- The Insured hereby acknowledges that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.
- The Insured hereby acknowledges that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.

SCHEDULE

THE COMPANY	AXA INSURANCE PTE LTD
INSURED	YLO JOO KOON ELIZABETH
NAME AND OFF ADDRESS OF VEHICLE	WILLIAMSON CO LTD 1111111111
VEHICLE IDENTIFICATION NO	1111111111
VEHICLE MANUFACTURE	1111111111
VEHICLE REG	1111111111
VEHICLE NO	1111111111111111
VEHICLE TYPE	1111111111
VEHICLE MAKE	1111111111
VEHICLE MODEL	1111111111
VEHICLE YEAR	1111111111
VEHICLE MAKE	1111111111
VEHICLE MODEL	1111111111
VEHICLE YEAR	1111111111
PERIOD OF INSURANCE	FROM 28/01/2015 TO 28/01/2020
PREMIUM	AS PER POLICY
AXA PREMIUM WORKSHOP	YES

AXA PTE LTD hereby certifies that the above information is true and correct to the best of its knowledge and belief.



Signature of Insured

Signature of Insured

Signature of Insured

Signature of Insured

- The Insured hereby acknowledges that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.
- The Insured hereby acknowledges that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.
- The Insured hereby acknowledges that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.
- The Insured hereby acknowledges that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.
- The Insured hereby acknowledges that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.

PREMIUM WARRANTY

The Insured hereby warrants that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.

The Insured hereby warrants that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.

The Insured hereby warrants that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.

The Insured hereby warrants that the Motor Vehicle described in the Schedule is being used for the purpose of the policy.

AXA PTE LTD

Accident Sketch Plan

To AXA Insurance

4th May, 2019

Ref: SKM 9342E

This is to advise that I have given authority to my husband,
Teo Teck Chuan, to drive the above car.

Thank you.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'EYK' or similar, written in a cursive style.

Elizabeth Yeo Joo Koon
Owner of the above vehicle.

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19009476/Uga3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 27-03-2020



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKM 9342E	Veh. Inspected	SKG 1819G
Policy No.	P1495439	Coverage (\$)	0.00
Claim No.	S9M01MGU	Excess (\$)	0.00
Assign From		Assign Date	29/05/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA VOXY HYBRID (A)	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	ZWR800285269	Colour	SILVER
Odometer	18522	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R16	MICHELIN	6 mm
L/H Front Tyre	215/55 R16	MICHELIN	6 mm
R/H Rear Tyre	215/55 R16	MICHELIN	6 mm
L/H Rear Tyre	215/55 R16	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	04/05/2019	Inspection Date	29/05/2019
Survey held at	ABWIN SERVICE PTE LTD No. 8 KAKI BUKIT AVENUE 4 #07-48 PREMIER@KAKI BUKIT GATE 2 SINGAPORE 415875		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKG 1819G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	FRONT BUMPER (CONSISTENT)	DISTORTED✓	1,500.00✓	1,450.00✓
10	FRONT BUMPER CLIP (CONSISTENT)	NECESSARY✓	50.00✓	50.00✓
1	FRONT BUMPER RETAINER RH (CONSISTENT)	BENT✓	85.70✓	85.70✓
1	FRONT BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY✓	450.00✓	-
1	FRONT BUMPER SIDE GARNISH O/S (CONSISTENT)	NOT NECESSARY✓	250.00✓	-
1	HEADLAMP RHS (CONSISTENT)	CRACKED✓	1,750.00✓	1,750.00✓
1	HEADLAMP PANEL RH (CONSISTENT)	TO REPAIR SEE LABOUR✓	290.00✓	-
10	HEADLAMP CLIP RH (CONSISTENT)	NOT NECESSARY✓	50.00✓	-
1	FRONT FENDER RHS (CONSISTENT)	BENT / BUCKLED✓	950.00✓	850.10✓
1	FRONT FENDER INNER SHIELD RH (CONSISTENT)	TORN✓	250.00✓	250.00✓
10	FRONT FENDER INNER SHIELD CLIPS (CONSISTENT)	NECESSARY✓	50.00✓	50.00✓
1	FRONT SHOCK ABSORBER (R/H) (CONSISTENT)	NOT NECESSARY✓	500.00✓	-
1	FRONT SHOCK ABSORBER MOUNTING RHS (CONSISTENT)	NOT NECESSARY✓	150.00✓	-
1	FRONT LOWER ARM RH (CONSISTENT)	NOT NECESSARY✓	950.00✓	-
1	FRONT SHOCK ABSORBER TOP MOUNTING (CONSISTENT)	NOT NECESSARY✓	250.00✓	-
1	FRONT FENDER EMBLEM HYBRID (CONSISTENT)	NECESSARY✓	55.00✓	55.00✓
1	FRONT FENDER BRACKET RHS (CONSISTENT) (ADDITIONAL)	BENT✓	95.00✓	95.00✓
1	WASHER TANK (CONSISTENT) (ADDITIONAL)	DEFORMED✓	150.00✓	150.00✓
	LESS 25% DISCOUNT		-1,956.43✓	-1,196.45✓
			5,869.27✓	3,589.35✓
SPECIAL NETT ITEMS				
1	TYRE (SN) (CONSISTENT)	NOT NECESSARY✓	350.00✓	-
1	RIM RHS (SN) (CONSISTENT)	TO REPAIR SEE LABOUR✓	550.00✓	-
			900.00✓	-
LABOUR				
	TO CHECK & REFOCUS FRONT HEADLAMP & WIRING CHECK		150.00✓	30.00✓

Report Ref No. CC4/ASM19009476/Uga3q2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CARRY OUT UNDERCARRIAGE REPAIR.	NOT NECESSARY	450.00	-
	TO CONDUCT 4 WHEEL ALIGNMENT.		180.00	60.00
	TO APPLY TUFF KOTE ON AFFECTED AREA.		150.00	40.00
	TO STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS.		1,500.00	500.00
	TO PUTTY & SPRAY PAINT ON THE AFFECTED AREA.		1,200.00	500.00
			3,630.00	1,130.00
GRAND TOTAL			10,399.27	4,719.35
RECOMMENDED COST OF REPAIRS				4,719.35

Report Ref No. CC4/ASM19009476/Uga3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	S9MD1MGLJ
Reference	CCA/ASM19009476/Uga3u2
Loss Date	4 May 2019
Report Date	7 May 2019 10:18:00 AM
Request Date	29 May 2019
Due Date	

Vendor Name	LNK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SAG1819G
Make	TPVD TOYOTA
Model	VOXY HYBRID 1.8X CVT ABE D/AIRBAG 2WD 50
Service Address	
Primary Contact/Insured	
YEO JOO KOON ELIZABETH 21 TAMAN KEMBANGAN, KIMMAN PARK, 416481, Singapore teofirst@yahoo.com	
Claim Handler	
LOH Cynthia 656804843 cynthia.loh@axa.com.sg	

Additional Instructions















- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
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NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 LKXInvoice1 (4).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKKInspection (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKKAdjustment 1a.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	31 March 2020
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 March 2020
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 March 2020
 LKK RESURVEY PHOTO 3.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 March 2020
 LKK RESURVEY PHOTO 2.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 March 2020
 10 DAYS NOTICE TO TP.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	17 March 2020
 TP VIDJung4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	6 June 2019
 TP-IA 1819.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 PRI FROM WORKSHOP.mtg	Letters and Correspondence	Workshop	KUMAR Shalendra	29 May 2019
 P1495439_RN_000008_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	ANG Yvonne	8 May 2019
 P1495439_CL_000008_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	ANG Yvonne	8 May 2019
 SKM9342E INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DIHAKAL Raghav	7 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 3KGI819G TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Baghae	7 May 2019