

## Vic (LKKAUTO)

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**From:** Karen Tan <karentan@thinkone.com.sg>  
**Sent:** Wednesday, 31 July, 2019 11:32 AM  
**To:** Vic (LKKAUTO)  
**Subject:** RE: [AIG]: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBL6378J AND SLS9081P ON 25/05/2019 | AIG Ref: 8761245420SG-003 LKK REF CC4/AIG19009473/Uhb3  
**Attachments:** img-731132135-0001.tif  
**Importance:** High

DEAR SIR,

ATTACH FILE FOR YOUR PERUSAL

Thank you

Michael Ng  
Claim Advisor  
Think One Autocare Pte Ltd  
No.18 Defu Avenue 2  
Singapore 539522  
HP : 9128 8488  
DID : 6844 3300 FAX : 6842 4988

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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Monday, 29 July, 2019 6:41 PM  
**To:** Karen Tan <karentan@thinkone.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: [AIG]: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBL6378J AND SLS9081P ON 25/05/2019 | AIG Ref: 8761245420SG-003 LKK REF CC4/AIG19009473/Uhb3

WITHOUT PREJUDICE

Dear Karen,

We refer further to our below email and to your LOD.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we propose below amount to settle your client's claim.

Cost of Repair (w/gst)	\$ 3,852.00
Loss of Rental w/gst (\$150 x 3 days)	\$ 481.50
GIA Search Fee	\$ 2.00
<b>TOTAL</b>	<b>\$ 4,335.50</b>

If agreeable, kindly chop and sign the attached DV and forward back a copy to us (LKK) for our principal to process the payment.

The above amount is to be made payable to **THINK ONE AUTOCARE PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Thursday, 6 June, 2019 3:21 PM

**To:** Karen Tan

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: [AIG]: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBL6378J AND SLS9081P ON 25/05/2019 | AIG Ref: 8761245420SG-003 LKK REF CC4/AIG19009473/Uhb3

WITHOUT PREJUDICE

Dear Karen,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Shu Pei (LKKAuto)

**Sent:** Wednesday, 29 May, 2019 6:22 PM

**To:** [Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com); Hor, Yinrul; Karen Tan

**Cc:** CS A Team; Olivia Lau (LKKAuto); Admin A

**Subject:** RE: [AIG]: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBL6378J AND SLS9081P ON 25/05/2019 | AIG Ref: 8761245420SG-003

Dear Chee Heng & Karen,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

***To check availability of the case handler, you may contact the undersigned.***

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]

**Sent:** Wednesday, 29 May, 2019 4:10 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; Karen Tan <[karentan@thinkone.com.sg](mailto:karentan@thinkone.com.sg)>

**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBL6378J AND SLS9081P ON 25/05/2019 | AIG Ref: 8761245420SG-003

Dear LKK,

Kindly liaise with Karen on liability for this Fastlane case.

Dear Karen,

Our appointed adjuster, LKK Auto Consultants Pte Ltd, will be liaising with you regarding your client's PD claim.

Thank you.

Best regards,  
**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** Karen Tan [<mailto:karentan@thinkone.com.sg>]

**Sent:** Tuesday, May 28, 2019 4:10 PM

**To:** Hor, Yinrul

**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE FBL6378J AND SLS9081P ON 25/05/2019

**Importance:** High

**This message is from an external sender; be cautious with links and attachments.**

Hi Yinrul,

Can I know who is the case handler. I would like to check on the liability.

Thank you.

**Karen Tan**

Claim Advisor

Think One Autocare Pte Ltd

No.18 Defu Avenue 2

Singapore 539522

HP : 9128 8488

DID : 6844 3300 FAX : 6842 4988

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