

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>

Sent: Monday, 4 November 2019 12:15 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Hi Ms Hsiao Tong

Good Afternoon

Can you update the news for me.

I have given you almost one month to help me settle this case already.

Please reply my email as soon as possible.

Thank You.

With Regards,

Jeslyn Chua

HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6742 3080
FAX: 6741 4108
HP: 8022 2226

1 KAKI BUKIT AVE 6, #02-25, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #02-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
61 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ IPI), SINGAPORE 757047
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 340584

EMAIL: SALES@CARZAUTO.COM.SG
FB: [FACEBOOK.COM/CARZAUTOSERVICES](https://www.facebook.com/CARZAUTOSERVICES)
WEB: [HTTP://WWW.CARZAUTO.COM.SG](http://WWW.CARZAUTO.COM.SG)

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Wednesday, 30 October 2019 4:06 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Hi Ms Hsiao Tong

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Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



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HP: 9622 2226

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259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Monday, 14 October 2019 12:38 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Hi Ms Hsiao Tong

Any updated news for this case?
Please let me know as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



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1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #02-34, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
41 WOODLANDS INDUSTRIAL PARK ES, #04-04, (PREMIUM @ ES), SINGAPORE 757047
259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Thursday, 10 October 2019 4:59 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>; 'Admin A' <admin-a@lkkauto.com>

a@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Hi Ms Hsiao Tong

Any updated news for this case?
Please let me know as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



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FAX: 6909 3081
HP: 9022 2226

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1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #01-18, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
63 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [<mailto:jeslyn@carzauto.com.sg>]

Sent: Wednesday, 9 October 2019 11:08 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Hi Ms Hsiao Tong

Any updated news for this case?
Please let me know as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



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FAX: 6909 3081
HP: 9022 2226

1 KAKI BUKIT AVE 6, #02-26, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #01-18, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
63 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [<mailto:jeslyn@carzauto.com.sg>]

Sent: Wednesday, 25 September 2019 10:32 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Hi Ms Hsiao Tong

Thank You for your inform.

With Regards,
Jeslyn Chua
HP: 8322 7418



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MAIN OFFICE & ACCESSORIES WORKSHOP:
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SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6709 3080
FAX: 6709 3083
HP: 9622 2236

1 KAO BUKIT AVE 8, #02-26, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
1 KAO BUKIT AVE 8, #02-35, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
1 KAO BUKIT AVE 8, #01-14, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
63 WOODLANDS INDUSTRIAL PARK #9, #04-04, (PREMIUM @ 29), SINGAPORE 757047
259 MACPHERSON ROAD, (SMEET SHELL SERVICE STATION), SINGAPORE 348564

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WEB: [HTTP://WWW.CARZAUTO.COM.SG](http://WWW.CARZAUTO.COM.SG)

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 25 September 2019 10:27 AM

To: jeslyn@carzauto.com.sg

Cc: 'alex' <alex@carzauto.com.sg>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Without Prejudice

Dear Sirs/Mdm,

We are preparing report to seek mandate from III.

We will expedite the matter and get back to you by next week.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>

Sent: Wednesday, 25 September 2019 10:01 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Hi Ms Hsiao Tong

Good Morning

Any updated news for this case?

With Regards,
Jeslyn Chua
HP: 8322 7418



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1 KAO BUKIT AVE 6, #02-26, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
1 KAO BUKIT AVE 6, #02-35, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
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61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047
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WEB: [HTTP://WWW.CARZAUTO.COM.SG](http://www.carzauto.com.sg)

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Tuesday, 24 September 2019 10:22 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'alex' <alex@carzauto.com.sg>; 'Sundari Nagarajan - III' <sundari@iii.com.sg>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Hi Ms Hsiao Tong

Good Morning

Any updated news for this case?

With Regards,
Jeslyn Chua
HP: 8322 7418



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61 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047
259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FB: [FACEBOOK.COM/CARZAUTOSERVICES](https://www.facebook.com/CARZAUTOSERVICES)
WEB: [HTTP://WWW.CARZAUTO.COM.SG](http://www.carzauto.com.sg)

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 20 September 2019 9:54 AM

To: jeslyn@carzauto.com.sg

Cc: 'alex' <alex@carzauto.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H// LKK REF: CC4/III19009465/Jpb3

Without Prejudice

Hi Jeslyn,

Noted.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jeslyn@carzauto.com.sg <jeslyn@carzauto.com.sg>

Sent: Friday, 20 September 2019 9:23 AM

To: 'Sundari Nagarajan - III' <sundari@iii.com.sg>

Cc: 'alex' <alex@carzauto.com.sg>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H

Hi Sundari

Good Morning

I had attached the police investigation result for your references.
Please issue DV for us as soon as possible.

Thank You.

With Regards,

Jeslyn Chua

HP: 8322 7418



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1 KAKI BUKIT AVE 6, #02-26, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
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65 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047
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EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Wednesday, 18 September 2019 2:50 PM

To: 'Sundari Nagarajan - III' <sundari@iii.com.sg>

Cc: 'alex' <alex@carzauto.com.sg>; 'CS A Team (cs-a@lkkauto.com)' <cs-a@lkkauto.com>; 'Hsiao Tong (chewht@lkkauto.com)' <chewht@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H

Hi Sundari

Good Afternoon

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Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



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HP: 9022 2226

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1 KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
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EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]

Sent: Tuesday, 17 September 2019 9:06 AM

To: 'Sundari Nagarajan - III' <sundari@iii.com.sg>

Cc: 'alex' <alex@carzauto.com.sg>; 'CS A Team (cs-a@lkkauto.com)' <cs-a@lkkauto.com>; 'Hsiao Tong (chewht@lkkauto.com)' <chewht@lkkauto.com>

Subject: RE: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H

Hi Sundari

Good Morning

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Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



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TEL: 6909 1080
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1 KAO BUKIT AVE 6, #02-26, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
1 KAO BUKIT AVE 6, #02-35, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
1 KAO BUKIT AVE 6, #03-14, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
65 WOODLANDS INDUSTRIAL PARK (9, #04-04, (PREMIUM @ 19), SINGAPORE 757047
259 MACPHERSON ROAD, (SMRT SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: Sundari Nagarajan - III [mailto:sundari@iii.com.sg]
Sent: Monday, 16 September 2019 5:26 PM
To: jeslyn@carzauto.com.sg
Cc: 'alex' <alex@carzauto.com.sg>; CS A Team (cs-a@lkkauto.com) <cs-a@lkkauto.com>; Hsiao Tong (chewht@lkkauto.com) <chewht@lkkauto.com>
Subject: MCT19050654/sn; Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H

Without Prejudice save as to cost

Dear Jeslyn

We refer to your email below. We are still awaiting video recording of the accident. We will revert to you once we receive the same.

Regards,

Sundari Nagarajan
Motor Claims Department
India International Insurance Pte Ltd
64, Cecil Street, #04/#05 IOB Building
Singapore 049711
DID: 63476071
FAX: 62244174
sundari@iii.com.sg
www.iii.com.sg
Regn No.: 198703792K

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]
Sent: Monday, 16 September, 2019 10:32 AM
To: Sundari Nagarajan - III <sundari@iii.com.sg>
Cc: 'alex' <alex@carzauto.com.sg>
Subject: RE: Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H

Hi Ms Sundari

Good Morning

When can you give me the DV?
Please reply me as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



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EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]
Sent: Wednesday, 14 August 2019 10:35 AM
To: 'Sundari Nagarajan - III' <sundari@iii.com.sg>
Cc: 'alex' <alex@carzauto.com.sg>
Subject: RE: Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H

Hi Ms Sundari

Good Morning

I had mail out the document for you on 2 July 2019.
Please sent discharge voucher for us as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

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1 KAKI BUKIT AVE 6, #02-35, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
1 KAKI BUKIT AVE 6, #01-14, (AUTOBAY@KAKI BUKIT), SINGAPORE 417883
41 WOODLANDS INDUSTRIAL PARK E9, #04-04, (PREMIUM @ E9), SINGAPORE 757047
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348584

EMAIL: SALES@CARZAUTO.COM.SG
FB: FACEBOOK.COM/CARZAUTOSERVICES
WEB: HTTP://WWW.CARZAUTO.COM.SG

From: jeslyn@carzauto.com.sg [mailto:jeslyn@carzauto.com.sg]
Sent: Thursday, 8 August 2019 10:06 AM
To: 'Sundari Nagarajan - III' <sundari@iii.com.sg>
Cc: 'alex' <alex@carzauto.com.sg>
Subject: Request Discharge Voucher Our Ref: SLJ1357U Your Ref: SHB4483H

Hi Ms Sundari

Good Morning

I had mail out the document for you on 2 July 2019.
Please sent discharge voucher for us as soon as possible.

Thank You.

With Regards,
Jeslyn Chua
HP: 8322 7418



CARZ AUTO SERVICES PTE LTD

MAIN OFFICE & ACCESSORIES WORKSHOP:
CAR GROOMING WORKSHOP:
SPRAY PAINTING WORKSHOP:
ACCIDENT REPAIR & SERVICE WORKSHOP:
ACCIDENT REPORTING & SERVICE WORKSHOP:

TEL: 6909 3080
FAX: 6909 3081
HP: 9022 2226

1 KAO BUKIT AVE 6, #02-26, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
1 KAO BUKIT AVE 6, #02-35, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
1 KAO BUKIT AVE 6, #03-14, (AUTOBAY@KAO BUKIT), SINGAPORE 417883
61 WOODLANDS INDUSTRIAL PARK (S), #04-04, (PREMIUM @ S), SINGAPORE 757647
259 MACPHERSON ROAD, (SMART SHELL SERVICE STATION), SINGAPORE 348564

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...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 May 2019 Edit Reg		29 May 2019 00:00 Edit Adj Rpt	S\$9,000.00 Edit Estimates	S\$9,000.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	MUHAMMAD HAKIM BIN ABDUL HALIM, ID: S8518753H		
Vehicle Reg. No.:	SLJ1357U	Date of Loss:	24/05/2019 07:00 - :59 [116 Months and 15 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19050654	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHB4483H	Policy No. (Claimant):	GA380128/1
		Excess:	
Repairer:	Carz Auto Services Pte Ltd (HQ) 1 KAKI BUKIT AVE 6 #02-35 AUTOBAY @ KAKI BUKIT, 417883 Kaki Bukit - Tel: 6509 3215		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ONG HWEE JIE] ... [Final Rpt due 10/06/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (14/11/2019): Alert - Adj Mandate Approved (S\$10537.45) - SLJ1357U - Claim Handler: Sundari Na...
- III_SG (16/10/2019): Alert - Adj Mandate Approved (S\$0.00) - SLJ1357U - Claim Handler: Sundari Nagara...
- III_SG (15/10/2019): Alert - Adj Mandate Maintained - SLJ1357U - Claim Handler: Sundari Nagarajan
- III_SG (23/09/2019): Alert - Adj Mandate Maintained - SLJ1357U - Claim Handler: Sundari Nagarajan
- III_SG (04/09/2019): Alert - Adj Mandate Maintained - SLJ1357U - Claim Handler: Sundari Nagarajan
- III_SG (13/08/2019): Alert - Adj Mandate Maintained - SLJ1357U - Claim Handler: Sundari Nagarajan
- III_SG (25/07/2019): Alert - Adj Mandate Approved (S\$0.00) - SLJ1357U - Claim Handler: Sundari Nagara...
- III_SG (11/07/2019): Alert - Adj Mandate Maintained - SLJ1357U - Claim Handler: Sundari Nagarajan
- III_SG (24/06/2019): Alert - Adj Mandate Maintained - SLJ1357U - Claim Handler: Sundari Nagarajan

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLJ1357U (MCT19050654)**
[SHB4483H]
TP
MUHAMMAD HAKIM BIN ABDUL HALIM
May 24 2019 7:00AM
[COMFORT TRANSPORTATION PTE LTD]
Carz Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Photos/Images			3 per page ▼	✓
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/05/19 10:08	General View	1 Load JPG	✓
2	31/05/19 10:08	General View	1 Load JPG	✓
3	31/05/19 10:08	General View	1 Load JPG	✓
4	31/05/19 10:08	General View	1 Load JPG	✓
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Documentation			1 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/05/19 14:07	EMAIL FROM III DD 29052019	Load PDF	
2	29/05/19 14:07	TP GIA REPORT	Load PDF	
3	29/05/19 14:07	WKSP NOTICE	Load PDF	
4	31/05/19 12:35	TP ESTIMATE- MARKED	Load PDF	
5	11/07/19 08:13	THIRD PARTY SCENE PHOTOS	Load PDF	
6	21/09/19 14:20	PIR FROM TP	Load PDF	
7	14/10/19 17:41	LOD	Load PDF	
8	14/10/19 17:41	LTA SEARCH	Load PDF	
9	14/10/19 17:41	WORKSHOP INVOICE	Load PDF	
10	19/10/19 10:29	LKK Survey Report	Load PDF	
11	06/12/19 13:22	AUTHORISATION TO ACT	Load PDF	
12	06/12/19 13:22	DISCHARGE VOUCHER	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	30/05/19 09:10	Singapore Accident Statement	Load PDF	
2	16/07/19 18:21	Letter of Demand from Third Party TPD LOD FROM CARZ AUTO SERVICES PTE LTD (SLJ1357U)	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19009465/JPB3S2

Date: 06/12/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SLJ1357U Insured Vehicle No: SHB4483H
 Date of Loss: 24/05/2019 Nature of Claim: TP Claim No: MCT19050654

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ1357U
 Make & Model: AUDI Q5, 3.2 FSI Quattro (A) Engine No: CAL042896
 Reg. Date: 09/09/2009 (Man. Year: 2009) Chassis No: WAUZZZ8R3AA013421
 Colour: Black Odometer: 192404 km
 Engine Capacity: 3197 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/45 R20 Rear Tyre Size: 255/45 R20
 Front Left Side: Roadstone 6 mm Rear Left Side: Roadstone 6 mm
 Front Right Side: Roadstone 6 mm Rear Right Side: Roadstone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	24,528.85	15,350.90	9,177.95	37.42
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,570.00	3,010.00	1,560.00	34.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	29,098.85	18,360.90	10,737.95	36.90
Approved Total (Overridden) (S\$)		9,000.00		
(S\$)	29,098.85	9,000.00	20,098.85	69.07
+ GST 7.00/7.00% (S\$)	2,036.92	630.00	1,406.92	69.07
Nett Amount (S\$)	31,135.77	9,630.00	21,505.77	69.07
+ Loss of Use (9.0 x S\$100.00/day) (S\$)		900.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		10,537.45		
Global Sum Settlement (S\$)		10,500.00		

INSPECTION

Date of Assignment: 29/05/2019
 Date Inspected: 30/05/2019 Inspected At: Carz Auto Services Pte Ltd (HQ)
 1 KAKI BUKIT AVE 6 #02-35 AUTOBAY @ KAKI BUKIT
 Singapore 417883
 Estimated Period of Repair: 9.0 days

Adjuster: ONG HWEE JIE

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

SPECIAL REMARKS

Market Value: \$38,000.00(est) less LTA Rebate: \$28,075.00(est) = Nett Value :\$9,925.00(est)

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Dec 2019)
Parts:	M1-SUV	AUDI Q5 3.2 FSI Quattro (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLJ1357U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,699.60 FL	*1,699.60 FL
2	1	*FRONT BUMPER REINFORCEMENT	Bent	688.90 FL	*688.90 FL
3	2	*FRONT BUMPER REINFORCEMENT BRACKET	Bent	359.94 FL	*359.94 FL
4	1	*FRONT BUMPER SPONGE	Cracked	158.78 FL	*158.78 FL
5	1	*FRONT BUMPER REINFORCEMENT COVER	Not Necessary	100.97 FL	*- FL
6	1	*FRONT BUMPER FOG LAMP RH	Scratched	200.30 FL	*200.30 FL
7	1	*FRONT BUMPER FOG LAMP COVER WITH RING RH	Missing	288.60 FL	*288.60 FL
8	2	*FRONT BUMPER SIDE RETAINER	Necessary	136.34 FL	*136.34 FL
9	1	*FRONT BUMPER LOWER SPOILER	Scratched	599.70 FL	*599.70 FL
10	4	*FRONT BUMPER PARKING SENSOR	Shorted 1pcs Only	878.80 FL	*197.00 FL
11	1	*FRONT BUMPER NOZZLE RH	Cracked	200.93 FL	*200.93 FL
12	1	*FRONT BUMPER NOZZLE COVER RH	Scratched	100.97 FL	*100.97 FL
13	1	*FRONT BUMPER NOZZLE TUBE RH	Bent	188.96 FL	*188.96 FL
14	1	*FRONT HEAD LAMP	O/s Cracked	3,799.20 FL	*1,450.00 FL
15	2	*FRONT HEAD LAMP LOWER BRACKET	Cracked	277.38 FL	*277.38 FL
16	1	*FRONT SUPPORT PANEL	Deformed	1,109.69 FL	*1,109.69 FL
17	1	*FRONT SUPPORT PANEL TOP GARNISH	Deformed	196.79 FL	*196.79 FL
18	2	*FRONT HEAD LAMP TOP EXTENSION BRACKET	Cracked	261.94 FL	*261.94 FL
19	1	*FRONT RADIATOR GRILLE WITH LOGO	Cracked	1,490.73 FL	*980.00 FL
20	1	*FRONT A/C CONDENSER	Not Necessary	1,250.30 FL	*- FL
21	2	*FRONT A/C CONDENSER SIDE GARNISH	Cracked	221.86 FL	*221.86 FL
22	1	*FRONT AIR CLEANER BOX AIR DUST	Deformed	128.17 FL	*128.17 FL
23	1	*FRONT AIR CLEANER AIR DUST EXTANSION	Deformed	139.85 FL	*139.85 FL
24	1	*FRONT AIR CLEANER BOX	Cracked	499.97 FL	*499.97 FL
25	1	*FRONT FENDER RH	Buckled	920.93 FL	*920.93 FL
26	1	*FRONT FENDER SPLASHIELD RH	Cut	237.60 FL	*237.60 FL
27	1	*FRONT FENDER SPLASHIELD SPOILER RH	Deformed	139.79 FL	*139.79 FL
28	1	*FRONT FENDER ARCH GARNISH RH	Deformed	169.70 FL	*169.70 FL
29	1	*FRONT HORN RH	Dented	233.95 FL	*233.95 FL
30	1	*FRONT ENGINE UNDER COVER	Cracked	689.70 FL	*689.70 FL
31	1	*FRONT WHEEL RIM RH	Scratched	1,889.60 FL	*820.00 FL
32	1	*FRONT WHEEL LOWER ARM RH	Damaged	799.70 FL	*799.70 FL
33	1	*FRONT WHEEL LOWER ARM LINK RH	Damaged	205.65 FL	*205.65 FL
34	1	*FRONT WHEEL KNUCKLE ARM RH	Damaged	1,380.71 FL	*1,000.00 FL
35	1	*FRONT WHEEL KNUCKLE BEARING RH	Damaged	830.19 FL	*830.19 FL
36	1	*FRONT WHEEL KNUCKLE BEARING HUP RH	Damaged	845.90 FL	*845.90 FL
37	1	*FRONT WHEEL SHOCK ABSORBER RH	Not Necessary	1,388.65 FL	*- FL
38	1	*FRONT WHEEL SHOCK ABSORBER FORK RH	Not Necessary	599.70 FL	*- FL
39	1	*FRONT WHEEL UPPER ARM RH	Not Necessary	1,009.60 FL	*- FL
40	1	*FRONT WHEEL SHOCK ABSORBER TOP MOUNTING RH	Not Necessary	185.35 FL	*- FL
41	10	*FRONT BUMPER CLIP	Necessary	70.00 FS	*30.00 FS
42	8	*FRONT SUPPORT PANEL TOP GARNISH CLIP	Necessary	56.00 FS	*20.00 FS
43	6	*FRONT RADIATOR GRILLE CLIP	Not Necessary	42.00 FS	*- FS
44	8	*FRONT FENDER SPALSHIELD CLIP RH	Necessary	56.00 FS	*20.00 FS
45	1	*FRONT WHEEL RIM TYRE RH	Not Necessary	450.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Sub Total (S\$)					27,179.39	17,048.78
- List Item Discount on L Items 10.00/10.00% (S\$)					2,650.54	1,697.88
Total Parts (S\$)					24,528.85	15,350.90

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS, REPLACED AND REALIGNED HYDRAULIC, ALIGNED ALL PARTS.	New	1,500.00	1,200.00
2	TO RESPRAY AFFECTED AREAS.	New	1,600.00	1,200.00
3	TOWING.	New	100.00	100.00
4	TO TUFFCOAT AFFECTED AREA.	New	250.00	50.00
5	TO REMOVE / REPLACE AIRCON CONDENSER, VACUUM, TOP UP AIRCON GAS.	New	120.00	50.00
6	TO REMOVE / REPLACE FRONT UNDERCARRIAGE.	New	350.00	120.00
7	TO REMOVE / REFIX WIRING CHECKS.	New	60.00	30.00
8	TO REMOVE / REFIX / ADJUST BRAKE FOUR WHEELS.	New	80.00	40.00
9	TO REMOVE / REPLACE SENSORS.	New	80.00	40.00
10	TO REPROGRAM ALL RELATED / NECESSARY SYSTEM.	New	350.00	120.00
11	TO FOUR WHEEL ALIGNMENT.	New	80.00	60.00
Gross Labour Cost (\$\$)			4,570.00	3,010.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >