

INS. CASE OWNER: lee

CC 4 / AIG 1900 9464 / Udas /

IDAC:

Surveyor:

MARCHE

LNG:

ASSIGNMENT

30/5/19

Date Recd:

28/5/19

Registered in Merimen:

29/5/19

a/o-assign / CCU / FTE



Insured Vehicle No.:

SLR 7309 C

Name of Insured:

MAN/OWN TRAVELERS P/L

Insured Tel No.:

HP:

Excess Sec II:SS

D.O.A.:

14/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SJN 7148 U



INSRS:

WSP: FICO 60

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SJN 7148 U - 17/05/19 17:32 / 14/05/19 14:00
 SLR 7309 C - 14/05/19 14:00 / 24/05/19 14:00

2/12/19 - FILED PWD TO HML TO CLOSE

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$

(

days) Reduction:

%

Email ☐Call ☐

FINAL SETTLEMENT

Date/Time: 29/11/19

Confirm with:

Falkhaine

Email ☒Call ☐

Final Liability: %

100

(Agreed / Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost: (w/6m)

S\$ 1926.00

OI REJECTED HIT TP

Loss of Rental (LOR):

S\$ -

(

days)

Loss of Use (LOU):

S\$ 360.00

(\$

60 x 6 days)

Loss of Income (LOI):

S\$ -

(\$

x days)

LOR only ☐LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

S\$ 36.45

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost:

S\$ -

Total:

S\$ 2322.45

Global Sum S\$: 2320.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

Payee 1:

S\$ 2320.00

Name 1:

Rico 60 Auto Services Pte Ltd

Payee 2 (Strike if N/A):

S\$

Payee 3 (Strike if N/A):

S\$

COPY SENT
27/12/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee:

\$320

ASSIGNMENT

From:

Date:

30/5/2019

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SIN 71484

at Workshop no:

Pico 60 Auto

of 8 kaki Bukit Ave 4 #02-24

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

25

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4 days

Res.: Yes or No

Lum Sum:

20 %

3 Val: Yes or No

CA / REV / REP. / 24 HRS Imp

24-2-2024

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SIN 71484

Yr Regn:

209

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA /

Make:

Toyota Vios

C.C.

1497

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

187229

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

MR053HY9305085985

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

205/45 R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

General

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

14/5/19

D.O.I.

30/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Lft. O/S.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

3/6/19 LTA 12279
 2/5 @ 1800 Carpark with John.
 (Red \$15883.45 / 901)

Date/Time, File Path to?

☐

: Prelim. Report

1)

☐

: Final Report

Date/Time, File Path to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 x PS. 31

Photos

Notes

TOTAL

Report Formed:

Lump Sum / L.B.J: 17

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Wash and (\$

[illegible]

2	FRONT BUMPER LOWER	RUX	1	\$ 2,000.00
3	FRONT BUMPER LOWER GRILLE	RUX	1	\$ 800.00
4	FRONT BUMPER FOG LAMP GARNISH (L+R)	11X	2	\$ 800.00
5	FRONT BUMPER CLIP	in 50	10	\$ 100.00
6	FRONT CARPLATE (chrome type)	5 or 1005.2	1	\$ 120.00
7	FRONT FENDER COWLING CLIP	11X	10	\$ 100.00
SPECIAL NETT TOTAL				\$ 4,020.00
LABOUR			QTY	PRICE
1	TO RNR ACCIDENT DAMAGE PARTS, CUT/WELD, KNOCK&REALIGN	450	1	\$ 2,400.00
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	450	1	\$ 2,400.00
3	TO RUST PROOF ACCIDENT AFFECTED AREA	11X	1	\$ 250.00
4	TO RNR UPHOSTERY,GARNISH AND ATTACHMENT PARTS	11X	1	\$ 400.00
5	TO RNR A/C CONDENSOR ASSY AND REFILL GAS	11X	1	\$ 120.00
6	TO CHECK WIRING LAYOUT AND HEADLAMP FOCUS	20	1	\$ 120.00
7	TO DO DIAGNOSIS AND RESET , REPROGRAM OR CODING FAULT CODE.	11X	1	\$ 200.00
8	TO DO WATER LEAK TEST .	11X	1	\$ 80.00
9	TO RNR RADIATOR ASSY AND HOSES TO ASSIST WORK LOAD	11X	1	\$ 120.00
TOTAL				\$ 6,090.00
GRAND TOTAL COST				\$ 17,683.45

PAGE 1 OF 1



P-122482
 S.N - 150.00
 1000 - 920.00

 229482
 202

 183585

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2426C
Vehicle Details	
Vehicle No.:	SJN7148U
Vehicle to be Exported:	No
Intended Deregistration Date:	16 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS E AUTO
Primary Colour:	Silver
Manufacturing Year:	2008
Engine No.:	1NZX817322
Chassis No.:	MR053HY9305085985
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$11,834.00
Original Registration Date:	25 Feb 2009
First Registration Date:	25 Feb 2009
Transfer Count:	2
Actual ARF Paid:	\$11,834.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	24 Feb 2024
COE Category:	A - Car (1600cc & below)
COE Period(Years):	5
PQP Paid:	\$12,864.00
COE Rebate Amount:	\$12,279.00
Total Rebate Amount:	\$12,279.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 16 May 2019

OK

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Maximiser Green Caravan 4.74L
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New 2019 Model
New 2019 Model
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TOYOTA VIOS

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Category All categories Scheme All schemes Dealer Any Dealer Location Any Status Available

Make & Model Price Depreciation Reg Date Eng Cap Mileage Veh Type Status



Toyota Vios 1.5A E (COE till 04/2024)

\$25,800

\$5,270 /yr

07-Apr-2009

1,497 cc

Sedan

Available

2.98% Per Annum \$448 Monthly. \$0 Admin Fees For All GV Purchase. Extra Add On Items: New 2 Years Warranty For Engine And Gearbox. New 2k Metallic Paint. New Pure Leather. New Rims. 16" Tyres. New Plo...

2.98%P.A \$0 Admin Fees@GV Finance.2 Years Warranty.\$1500 Down Monthly From \$448
GV Credit Pte Ltd

Posted: 16-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (New 5-yr COE)

\$26,800

\$5,350 /yr

07-Aug-2009

1,497 cc

Sedan

Available

2.98% Per Annum. \$448 Monthly. \$0 Admin Fees For All GV Purchase. Extra Add On Items: New 2 Years Warranty For Engine And Gearbox. New 2k Metallic Paint. New Pure Leather. New 16" Rims With Tyres. N...

2.98%P.A \$0 Admin Fees@Gv Finance.2 Years Warranty.\$1500 Down Monthly From \$448
GV Credit Pte Ltd

Posted: 16-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (New 5-yr COE)

\$28,800

\$5,750 /yr

27-Apr-2009

1,497 cc

81,000 km

Sedan

Available

100% Loan, Immediate Approval! Low Mileage, Superb Condition! Fuel Saving Yet Powerful Drive. One Of The Most Fuel Efficient Sedan In The Market! Trade In Welcome. Kindly Contact Our Friendly Sales Ad...

Straits Euro Motors Pte Ltd

Posted: 16-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (New 10-yr COE)

\$42,800

\$4,280 /yr

13-Jul-2009

1,497 cc

112,000 km

Sedan

Available

Optional 5 Year COE At \$28800. Drive This Fuel Saver Yet Responsive Car At Only \$460 Per Month (Bank Loan).New Paint Work Done With Interior All Done Up To Showroom Condition. All Wear And Tear Parts ...

SmartCars Boutique Pte Ltd

Posted: 16-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Marbella Geomate 500S GPS

BRAND NEW set of Marbella Geomate 500S GPS!!! CHEAPEST IN SG GUARANTEED!!!! Click NOW to find out more!!!

Find out more!



Toyota Vios 1.5A E (New 5-yr COE)

\$28,800

\$5,750 /yr

10-Jun-2009

1,497 cc

85,365 km

Sedan

Available

Look No Further, Best Vios In Town. One Owner With Low Mileage Done At 85K+. Car Like New. Come With Nice Nio Plate 1213. High Trade In And In House Loan Available.

Posted: 16-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota

Compare

Toyota Vios 1.5A E (New 10-

4,070 /yr

23-Jun-2009

1,497 cc

Sedan

Available



COE)

Vehicle In Good Condition, Careful Owner, Low Depreciation, Affordable Daily Usage Low Fuel Consumption Car. High Loan Available, Call For Viewing/Test Drive Now.

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (New 5-yr COE)

\$28,800

\$5,790 /yr

23-Sep-2009

1,497 cc

110,401 km

Sedan

Available

Only 1 Owner! Genuine Low Mileage Done! Agent Maintained With Service Records To Show! The Best Condition Vios You Can Find! 100% Loan Available With Monthly Installment \$613 Only! No Gimmicks! No Hid...

PREMIUM CC

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A G (COE till 04/2024)

\$28,888

\$5,820 /yr

03-Jun-2009

1,497 cc

Sedan

Available

100% Loan Available. Providing Good Service. Free 6 Month Warranty, No Repair Needed. Having Our Own Workshop. Loans Available. 100% Accident Free. Well Maintained. Bank Loan And In House Loan Availab...

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (COE till 04/2024)

\$27,800

\$5,610 /yr

28-Apr-2009

1,497 cc

110,000 km

Sedan

Available

New Arrival! 100% Loan Approval! Bank Loan Or In House Loan Can Apply. Low Interest Rate! Low Monthly Installment! Most Reliable Car, Fuel Economy, Easy To Maintained, Careful Driver. Trade In Welcome...

Viking Motor Pte Ltd

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A G (New 5-yr COE)

\$27,800

\$5,550 /yr

13-May-2009

1,497 cc

133,000 km

Sedan

Available

Lucky Win Preowned Cars! Extremely Well Kept Unit. In House Loan Of \$25K With A Monthly Of \$615. Genuine Sales. G Model With Rear Disc Brakes And Audio Control Steering Wheel. Call Us Now For A Non Ob...

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



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Toyota Vios 1.5A E (COE till 04/2024)

\$27,800

\$5,600 /yr

05-May-2009

1,497 cc

109,000 km

Sedan

Available

No Gimmick! Hari Raya Offer - \$300 Petrol Voucher. Full Service Just Done Before Coming Into Showroom! 100% Accident-Free And No Repairs Needed! Buy With A Peace Of Mind. Low Down Payment. High Trade ...

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (New 5-yr COE)

\$27,800

\$5,550 /yr

14-Jul-2009

1,497 cc

109,500 km

Sedan

Available

Full Loan Available At \$600 Plus, We Can Help To Convert To Z10 Usage If Needed. In House Loan Or Bank Loan Available! Balloon Scheme Available! Fast, Easy And Flexible Loan Approval! We Are sgCarMart ...

PREMIUM CC

88 Motor Trading

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A G (New 5-yr COE)

\$27,800

\$5,550 /yr

15-May-2009

1,497 cc

Sedan

Available

RARE G MODEL! Full Loan Available At \$617. Monthly, Interest From 3.18%. Bank Loan And In House Loan Available. Vehicle Checked By In House Workshop. Trade In Welcome.

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (New 5-yr COE)

\$26,800

\$5,350 /yr

09-Jun-2009

1,497 cc

Sedan

Available

2.98% Per Annum \$448 Monthly. \$0 Admin Fees For All GV Purchase. Extra Add On Items: New 2 Years Warranty For Engine And Gearbox. New 2k Metallic Paint. New Pure Leather. New Rims. 16" Tyres. New Pro...

PREMIUM CC

GV Credit Pte Ltd

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (COE till 04/2024)

\$26,800

\$5,450 /yr

14-Apr-2009

1,497 cc

Sedan

Available

100% No Gimmick On Price, Just Did Major Service Inc Engine Oil And ATF Oil. 100% No Repair Needed. Fully Stock Condition. Good Condition. Excellent Exterior And Neat Interior, Accident Free. Welcome ...

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota

Compare

Toyota Vios 1.5A E (COE till 04/2029)

4,190 /yr

05-May-2009

1,497 cc

130,000 km

Sedan

Available



No Gimmicks! Bank/In House Loan Available! A Workhorse No Need Much Intro Of Its Reliability. Contact Our Name Sales Person Now For Viewing.
Ka-Hup Vehicles Trading

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (COE till 04/2024) **\$28,888** **\$5,820 /yr** **13-May-2009** **1,497 cc** **123,859 km** **Sedan** **Available**

100% Loan Available. Providing Good Service. Free 6 Month Warranty. No Repair Needed. Having Our Own Workshop. Loans Available. 100% Accident Free. Well Maintained. Bank Loan And In House Loan Availab...

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A G Sports (New 3-yr COE) **\$28,800** **\$5,750 /yr** **25-May-2009** **1,497 cc** **-** **Sedan** **Available**

(High Spec G Sports Model)Interest Rate From 3.25% Monthly Of \$478) Price Include New Paint/New Leather Seats, Comes With 6 Months Engine And Gearbox Warranty, All Our Quality Pre-owned Car Are Sellin...

Car World Automobile

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (COE till 03/2024) **\$26,800** **\$5,510 /yr** **25-Mar-2009** **1,497 cc** **120,000 km** **Sedan** **Available**

Monthly Payment Of \$563. Well Kept By Previous Owner. Car Done Up To Showroom Condition With Wear And Tear Parts Fixed. New Coat Of Paint With Beautiful Leather Seats Like New. We Offer The Highest Fo...

SmartCars Boutique Pte Ltd

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota



Toyota Vios 1.5A E (COE till 04/2024) **\$28,800** **\$5,800 /yr** **15-Sep-2009** **1,497 cc** **91,549 km** **Sedan** **Available**

(100% Quality Buy!) 1st Owner Unit. Vehicle Fully Done Up With Premium Grooming And Brand New Paint Coat. STA/VICOM/AA Evaluation Friendly. Purchase Comes With 6 Months Engine And Gearbox Protection P...

Sincere Motoring

Posted: 15-May-2019 Tags: 2009 Toyota Vios, 2009 toyota vios, Toyota Vios, toyota vios, Toyota, Vios, vios, Used Toyota

Make & Model Price Depreciation Reg Date Eng Cap Mileage Ven Type Status

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PRE-REPAIR INSPECTION REQUEST – SJN7148U vs SLR7309C (OI) on D.O.A.: 14/05/2019

From: Hor, Yinrul
To: 'assignments@ikikauto.com', Admin A (admin-a@ikikauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Sent: 5/28/2019 5:22:51 PM
Attachments:  [PRIArrangement.pdf](#)

Hi,

Please refer to the enclosed request from **RICO 60 AUTO SERVICES PTE. LTD.**

Claim no : 4203053288SG003
Case Owner : MING YAO LEE

If you have any queries/concerns, please let us know.
Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinrul.Hor@aig.com | www.aig.sg

10:02am @ 29/5/2019
person @ shanelle
vehicle in
sure @ marcus.

From: claims@rico60.com [mailto:claims@rico60.com]
Sent: Tuesday, May 28, 2019 5:18 PM
To: Hor, Yinrul
Cc: Fong, Andy-SY; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7309C AND SJN7148U ON 14/05/2019

Dear Yinrul,

Please have Marcus Chua survey the said vehicle.

From: Hor, Yinrul
Sent: Tue, 28 May 2019 08:03:15 +0000
To: claims@rico60.com
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLR7309C AND SJN7148U ON 14/05/2019

Without Prejudice

Your Reference : SJN7148U
Our Reference : 4203053288SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services

Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Yinrui.Hor@aig.com | www.aig.sg

From: Enquiry [mailto:claims@rico60.com]

Sent: Tuesday, May 28, 2019 3:26 PM

To: Lee, Ming-Yao; Chin, Lee-Ying; Mithoosingh, Aashweenjeetkaur; Abu Kassim, Noor Mariesa

Subject: [EXTERNAL] PRI Arrangement for SJN 7148 U

This message is from an external sender; be cautious with links and attachments.

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SJN 7148 U

Your Insured – SLR 7309 C

DOA – 14/05/2019

Thank you.

Best Regards,

Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 9187 8064 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

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Jia Le (LKK Auto)

From: Rico 60 <claims@rico60.com>
Sent: Friday, 15 November 2019 5:47 PM
To: Jia Le (LKK Auto)
Subject: RE: RE: LOD for SJN 7148 U (DOA : 14/05/2019)

Dear Jia Le,

We appreciate your prompt response.

In view of a direct settlement, citing BOLA scenario 23, we believe that this is a case where anything less than 100% is not acceptable.

Please reconsider your offer.

Thank you.

Best Regards,
John Ong



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Mobile: +65 8811 2101 | Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: Jia Le (LKK Auto)
Sent: Friday, 15 November 2019 5:06 PM
To: Rico 60
Subject: RE: LOD for SJN 7148 U (DOA : 14/05/2019)

Without Prejudice

Dear Elfphaine,

Accident involving Vehicle SLR 3709C & SJN 7148U ON 14/05/2019

We refer to the above matter.

Enclosed herewith a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 80% to your client's claim.

For a quick and amicable settlement, our principal offer to settle global sum at **SS 1,750.00**

Kindly confirm acceptance

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rico 60 [mailto:claims@rico60.com]

Sent: Friday, 8 November 2019 4:23 PM

To: Jia Le (LKK Auto)

Subject: RE: LOD for SJN 7148 U (DOA : 14/05/2019)

Dear Jia Le,

Any updates for the said case?

Thank you.

Best Regards,

Elfphaine Tan



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: enquiry@rico60.com

From: Rico 60

Sent: Tuesday, 22 October 2019 3:01 PM

To: [Jia Le \(LKK Auto\)](#)

Subject: RE: LOD for SJN 7148 U (DOA : 14/05/2019)

Dear Jia Le,

Any updates on the said case?

Thank you.

Best Regards,

Elfphaine Tan

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 May 2019 Edit Reg		28 May 2019 00:00 Edit Adj Rpt	S\$1,800.00 Edit Estimates	S\$1,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	DOWNTOWN TRAVEL SERVICES PTE LTD, Co. Reg. No.: 198403671H								
Main Claimant:	KWEK CHEE SIONG JOSHUA, ID: S8842426C								
Vehicle Reg. No.:	SJN7148U	Date of Loss:	14/05/2019 21:00 - :59 [122 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 4203053288SG	Policy/Cover Note No.:	(Comprehensive)						
Vehicle Reg. No. (Insured):	SLR7309C	Policy No. (Claimant):	5107597469						
		Excess:							
Repairer:	RICO 60 AUTO SERVICES PTE LTD (HQ) 8, KAKI BUKIT AVENUE 4, #02-24, PREMIER @ KAKI BUKIT, 415875 Kaki Bukit - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 10/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJN7148U (4203053288SG)
[SLR7309C]
TP
KWEK CHEE SIONG JOSHUA
May 14 2019 9:00PM
[DOWNTOWN TRAVEL SERVICES PTE LTD]
RICO 60 AUTO SERVICES PTE LTD

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Video															1 per page			☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	22/10/19 15:05	Video - Accident (TP)															Load MP4			
Letters/Correspondences															1 per page			☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	(Draft)	Third Party Express Settlement – Payment Breakdown															Edit			
Photos/Images															3 per page			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)												Thumbnail			Print			
1	15/11/19 12:54	Chassis Number															Load JPG ☒			
2	15/11/19 12:54	General View															Load JPG ☒			
3	15/11/19 12:54	General View															Load JPG ☒			
4	15/11/19 12:54	General View															Load JPG ☒			
5	15/11/19 12:54	General View															Load JPG ☒			
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9	15/11/19 12:54	General View															Load JPG ☒			
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12	15/11/19 12:54	General View															Load JPG ☒			
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28	15/11/19 12:54	General View															Load JPG ☒			
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30	15/11/19 12:54	General View															Load JPG ☒			
31	15/11/19 12:54	General View															Load JPG ☒			
32	15/11/19 12:54	General View															Load JPG ☒			
33	15/11/19 12:54	General View															Load JPG ☒			
34	15/11/19 12:54	General View															Load JPG ☒			
35	15/11/19 12:54	General View															Load JPG ☒			
36	15/11/19 12:54	General View															Load JPG ☒			

Video			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
37	15/11/19 12:54	Odometer Reading	 Load JPG	☒
38	15/11/19 12:54	General View	 Load JPG	☒
39	15/11/19 12:54	General View	 Load JPG	☒
40	15/11/19 12:54	General View	 Load JPG	☒
41	15/11/19 12:54	General View	 Load JPG	☒
42	15/11/19 12:54	General View	 Load JPG	☒
43	15/11/19 12:54	General View	 Load JPG	☒
44	15/11/19 12:54	General View	 Load JPG	☒
45	15/11/19 12:54	General View	 Load JPG	☒
46	15/11/19 12:54	General View	 Load JPG	☒
47	15/11/19 12:54	General View	 Load JPG	☒
48	15/11/19 12:54	General View	 Load JPG	☒
49	15/11/19 12:54	General View	 Load JPG	☒
50	15/11/19 12:54	General View	 Load JPG	☒
51	15/11/19 12:54	General View	 Load JPG	☒
52	15/11/19 12:54	General View	 Load JPG	☒
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56	15/11/19 12:54	General View	 Load JPG	☒
57	15/11/19 12:54	General View	 Load JPG	☒
58	15/11/19 12:54	General View	 Load JPG	☒
59	15/11/19 12:54	Reinspection Photo	 Load JPG	☒
60	15/11/19 12:54	Reinspection Photo	 Load JPG	☒
61	15/11/19 12:54	Reinspection Photo	 Load JPG	☒
62	15/11/19 12:54	Reinspection Photo	 Load JPG	☒
63	15/11/19 12:54	Reinspection Photo	 Load JPG	☒
64	15/11/19 12:54	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/05/19 14:05	ACKNOWLEDGEMENT EMAIL TO AIG DD 29.05.2019	 Load PDF	
2	29/05/19 14:05	NOTIFICATION FROM WORKSHOP	 Load PDF	
3	29/05/19 14:05	TP GIA REPORT	 Load PDF	
4	29/05/19 14:05	EMAIL FROM AIG DD 28.05.2019	 Load PDF	
5	03/06/19 20:27	TP ESTIMATE - MARKED	 Load PDF	
6	10/12/19 10:39	WORKSHOP INVOICE	 Load PDF	
7	10/12/19 10:39	AUTHORISATION TO ACT FORM	 Load PDF	
8	10/12/19 10:39	Release Voucher	 Load PDF	
9	10/12/19 10:39	LTA SEARCH	 Load PDF	
10	10/12/19 10:39	GIA SEARCH	 Load PDF	
11	10/12/19 10:39	LOD	 Load PDF	
12	10/12/19 10:39	LETTER TO OI	 Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	30/05/19 10:10	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

Reset

Save

Print

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SLR7309C (Insd veh)	Model:	TOYOTA VIOS 1.5 E (A)
	SJN7148U (TP veh)		
Date of Accident:	14/05/2019		

Global Sum Settlement	:	☒ [X]	Yes	☐ []	No
Repair Estimate	:	\$	18,921.29		
Final Repair Cost	:	\$	2,320.00		
Loss of Use	:	\$	days at \$0.00 per day		
Rental (if any)	:	\$	6 days		
LTA / GIA Search Fee	:	\$			
Others:	:	\$			
	:	\$			
Final Settlement Sum (Global Sum)	:	\$	2,320.00		
Is Third Party Workshop GIA Registered? ☐ [] YES ☒ [X] NO (Kindly indicate below)					
A) For <u>Non GIA Registered Workshop</u> : Agreed Liability _____ 100 _____ (%)					
B) For <u>GIA Registered Workshop</u> : BOLA Applicable: Yes/ No BOLA Scenario No: _____					
BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)					
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.					
Remarks _____					

Payment Instruction: Payee's Breakdown			
1)	RICO 60 AUTO SERVICES PTE LTD	:	\$ 2,320.00
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

10 Dec
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19009464/UDA3Q2

Date: 10/12/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant	SJN7148U	Insured Vehicle No :	SLR7309C
-----------------	----------	-----------------------------	----------

Vehicle No :	SJN7148U	Insured Vehicle No :	SLR7309C
Date of Loss:	14/05/2019	Nature of Claim:	TP
		Claim No:	4203053288SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJN7148U	Engine No:	1NZX817322
Make & Model:	TOYOTA VIOS, 1.5 E (A)	Chassis No:	MR053HY9305085985
Reg. Date:	25/02/2009 (Man. Year: 2008)	Odometer:	187229 km
Colour:	Silver		
Engine Capacity:	1497 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	205/45 R16	Rear Tyre Size:	205/45 R16
Front Left Side:	General 6 mm	Rear Left Side:	General 6 mm
Front Right Side:	General 6 mm	Rear Right Side:	General 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,593.45	1,374.82	10,218.63	88.14
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,090.00	920.00	5,170.00	84.89
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	17,683.45	2,294.82	15,388.63	87.02
Approved Total (Overridden) (S\$)		1,800.00		
(S\$)	17,683.45	1,800.00	15,883.45	89.82
+ GST 7.00/7.00% (S\$)	1,237.84	126.00	1,111.84	89.82
Nett Amount (S\$)	18,921.29	1,926.00	16,995.29	89.82
+ Car Rental (6.0 x S\$60.00/day) (S\$)		360.00		
+ Doc/Search Fee (S\$)		36.45		
Nett Liability (S\$)		2,322.45		
Global Sum Settlement (S\$)		2,320.00		

INSPECTION

Date of Assignment:	28/05/2019
Date Inspected:	30/05/2019 Inspected At:

RICO 60 AUTO SERVICES PTE LTD
(HQ)
8, KAKI BUKIT AVENUE 4, #02-24,
PREMIER @ KAKI BUKIT
Singapore 415875

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Not Necessary	482.60 FL	*- FL
2	1		*BONNET LOCK	Not Necessary	118.58 FL	*- FL
3	1		*BONNET CATCH (NPA)	Not Necessary	0.00 FL	*- FL
4	1		*BONNET INNER TRIM (NPA)	Not Necessary	0.00 FL	*- FL
5	2		*BONNET HINGE (L+R)	Not Necessary	178.00 FL	*- FL
6	2		*BONNET STOPPER (L+R) (NPA)	Not Necessary	0.00 FL	*- FL
7	1		*HEADLAMP (L+R)	O/S Cracked	1,031.58 FL	*515.79 FL
8	2		*HEADLAMP BRACKET (L+R)	Not Necessary	170.00 FL	*- FL
9	1		*FRONT CENTER GRILLE	Cracked	365.00 FL	*365.00 FL
10	1		*FRONT CENTER LOGO (TOYOTA)	Necessary	65.00 FL	*65.00 FL
11	1		*FRONT BUMPER	Dented / Deformed	393.66 FL	*393.66 FL
12	2		*FRONT BUMPER RETAINER (L+R)	Not Necessary	109.48 FL	*- FL
13	1		*FRONT BUMPER REINFORCEMENT BAR	Dented	265.00 FL	*265.00 FL
14	1		*FRONT BUMPER BEAM (NPA)	No such part	0.00 FL	*- FL
15	1		*FRONT BUMPER SPONGE (NPA)	No such part	0.00 FL	*- FL
16	2		*FRONT BUMPER BRACKET (L+R)	Not Necessary	680.58 FL	*- FL
17	1		*FRONT BUMPER TOWING CAP	Missing	28.65 FL	*28.65 FL
18	2		*FRONT FENDER (L+R)	Not Necessary	1,002.40 FL	*- FL
19	2		*FRONT FENDER COWLING (L+R)	Not Necessary	156.00 FL	*- FL
20	1		*FRONT FENDER EMBLEM (VVT-I)	Not Necessary	37.30 FL	*- FL
21	1		*FRONT SUPPORT PANEL	Not Necessary	771.60 FL	*- FL
22	1		*FRONT SUPPORT PANEL TOP GARNISH (NPA)	Not Necessary	0.00 FL	*- FL
23	1		*AIR CON CONDENSOR	Not Necessary	937.30 FL	*- FL
24	1		*HIGH PRESSURE HOSE (NPA)	Not Necessary	0.00 FL	*- FL
25	1		*LOW PRESSURE HOSE (NPA)	Not Necessary	0.00 FL	*- FL
26	1		*RADIATOR	Not Necessary	1,522.71 FL	*- FL
27	1		*DISCHARGE PIPE (NPA)	Not Necessary	0.00 FL	*- FL
28	1		*SUCTION PIPE (NPA)	Not Necessary	0.00 FL	*- FL
29	1		*RADIATOR FAN COWLING (NPA)	Not Necessary	0.00 FL	*- FL
30	1		*RADIATOR FAN BLADE (NPA)	Not Necessary	0.00 FL	*- FL
31	1		*RADIATOR FAN MOTOR (NPA)	Not Necessary	0.00 FL	*- FL
32	1		*WIPER WASHER TANK	Not Necessary	99.50 FL	*- FL
33	1		*WIPER WASHER MOTOR (NPA)	Not Necessary	0.00 FL	*- FL
34	10		*BONNET INNER TRIM CLIP	Not Necessary	100.00 FS	*- FS
35	1		*FRONT BUMPER LOWER	Not Necessary	2,000.00 FS	*- FS
36	1		*FRONT BUMPER LOWER GRILLE	Not Necessary	800.00 FS	*- FS
37	2		*FRONT BUMPER FOG LAMP GARNISH (L+R)	Not Necessary	800.00 FS	*- FS
38	10		*FRONT BUMPER CLIP	Necessary	100.00 FS	*50.00 FS
39	1		*FRONT CARPLATE (CHROME TYPE)	Scratched	120.00 FS	*100.00 FS
40	10		*FRONT FENDER COWLING CLIP	Not Necessary	100.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **12,434.94** **1,783.10**
 - List Item Discount on L Items 10.00/25.00% (S\$) **841.49** **408.28**

Total Parts (S\$) **11,593.45** **1,374.82**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO R&R ACCIDENT DAMAGE PARTS ,CUT/WELD ,KNOCK & REALIGN	New	2,400.00	450.00
2	TO PUTTY AND RESPRAY ACCIDENT AFFECTED AREA	New	2,400.00	450.00
3	TO RUST PROOF ACCIDENT AFFECTED AREA	New	250.00	0.00
4	TO RNR UPHOLSTERY ,GARNISH AND ATTACHMENT PARTS	New	400.00	0.00
5	TO RNR A/C CONDENSOR ASSY AND REFILL GAS	New	120.00	0.00
6	TO CHECK WIRING LAYOUT AND HEADLAMP FOCUS	New	120.00	20.00
7	TO DO DIAGNOSIS AND RESET ,REPROGRAM OR CODING FAULT CODE	New	200.00	0.00
8	TO DO WATER LEAK TEST	New	80.00	0.00
9	TO RNR RADIATOR ASSY AND HOSES TO ASSIST WORK LOAD	New	120.00	0.00
Gross Labour Cost (S\$)			6,090.00	920.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >