

Vivian Lau (LKKAUTO)

From: Janet Tan <janet.tan@eqinsurance.com.sg>
Sent: Thursday, 20 June, 2019 3:46 PM
To: Vivian Lau (LKKAUTO)
Cc: Admin A
Subject: FW: Direct Settlement - Accident Involving XD2064Y (OI : EQI -DM16Ho01482/WY) AND SHD9388G (TP : LKK REF - CC3/EQI16014153/Kwb3) on 12.07.2016
Attachments: LKKAdjustment1 (1).pdf; LKKInspection (1).pdf; LOD.pdf; TPI SETTLEMENT PROOF.pdf

Dear Vivian

We have settled the driver's injury claim at 20% liability(SEE ATTACHED)

Please proceed to negotiate settlement from \$5,693.31 to \$6,000.00(global).

Regards,

Janet Tan
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Wednesday, June 19, 2019 11:59 AM
To: Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving XD2064Y (OI : EQI -DM16Ho01482/WY) AND SHD9388G (TP : LKK REF - CC3/EQI16014153/Kwb3) on 12.07.2016

Dear Janet

We refer to the email below

We receive LOD from TP, TP agree on direct settlement

We did clarify with OI the nature of accident, NO CCTV NO evidence, he agreed to settle and aware of NCD issues.

We also did check with Third party, they did not provide any video/witness statement/ accident photos.

In view of the above is Conflicting version . Liability is 50%.

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **Trans Cab Auto Services Pte Ltd** is as follows:-

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 152,354.38	S\$ 24,610.00
2. Loss of RENTAL (\$ 79.72 x 48 days)	S\$ 3,825.56	S\$ 3,826.56 (Surveyor recommend 32days)
50% Liability	S\$ 78,089.97	S\$ 14,218.28
3. LTA SERACH	S\$ 6.00	S\$ 6.00
Total	S\$ 78,095.97	S\$ 14,224.28

Amount of claim at liability 100% S\$ 14,224.28

For your approval please

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Friday, 7 June, 2019 3:46 PM

To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD2064Y (OI : EQI -DM16Ho01482/WY) AND SHD9388G (TP : LKK REF - CC3/EQI16014153/Kwb3) on 12.07.2016

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Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vivian Lau (LKKAuto)

Sent: Tuesday, 6 March, 2018 9:39 AM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD2064Y (OI : EQI -DM16Ho01482/WY) AND SHD9388G (TP : LKK REF - CC3/EQI16014153/Kwb3) on 12.07.2016

Dear Sir/Madam,

Accident Involving XD 2064Y AND SHD 9388G ON 12.07.2016

We refer to the above matter.

Be informed that till date TP's repairer had finalised with our surveyor since 21/07/2016 after inspection .

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Yin [<mailto:weiyin.tan@eqinsurance.com.sg>]

Sent: Tuesday, 2 August, 2016 1:58 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto)

<vivianlau@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving XD2064Y (OI : EQI -DM16Ho01482/WY) AND SHD9388G (TP : LKK REF - CC3/EQI16014153/Kwb3) on 12.07.2016

Forgot the attachment!

Thank you

Warmest Regards,

Tan Wei Yin

Claims Executive

EQ Insurance Company Limited

5 Maxwell Road,

#17-00 Tower Block,

MND Complex

Singapore 069110

6223 9433 (Tel)

6496 9034 (DID)

6223 4190 (Fax)

Website: www.eqinsurance.com.sg

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From: Tan Wei Yin

Sent: Tuesday, August 2, 2016 1:57 PM

To: 'Shu Pei (LKKAuto)'

Cc: KKLau; Admin A; Vivian Lau (LKKAuto); Zayyer (LKKAuto); Hsiao Tong (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving XD2064Y (OI : EQI -DM16Ho01482/WY) AND SHD9388G (TP : LKK REF - CC3/EQI16014153/Kwb3) on 12.07.2016

Dear Shu Pei,

Refer to your email below, please find insured driver's SAS report.

Liability is unclear, please proceed on WP basis.

Thank you

Warmest Regards,
Tan Wei Yin
Claims Executive
EQ Insurance Company Limited
5 Maxwell Road,
#17-00 Tower Block,
MND Complex
Singapore 069110
6223 9433 (Tel)
6496 9034 (DID)
6223 4190 (Fax)
Website: www.eqinsurance.com.sg

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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, August 1, 2016 2:23 PM
To: Tan Wei Yin
Cc: KKLau; Admin A; Vivian Lau (LKKAUTO); Zayyer (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: Direct Settlement - Accident Involving XD2064Y (OI : EQI - TBA) AND SHD9388G (TP : LKK REF - CC3/EQI16014153/Kwb3) on 12.07.2016

WITHOUT PREJUDICE

Dear Wei Yin,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 9388G at Trans-cab Auto Services Pte Ltd - Ang Mo Kio.

Enclosed for your perusal is:

- TP's GIA report
- Police report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

