

ASSG. ENG. BVI

SAN Vei JOY

REL

CS/EGT180/2058/714302

ASSIGNMENT (OFFICE)

From (Person) Yee Pei Li

of EGI

Estimated Cost

Date/Time 3/7/18 @ 12:09pm

Bill to

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No SBP 1881J

Insured GBF 4907C

at Workshop no Tan Chong Motor

Tel 67038916 / 6466 7711

of 913 Bukit Timah

Policy No

Claim No GBF 4907C / SL/P1

Sum Insured

Excess

Make of Veh (Client's Record)

DOA 21/6/2018

CA / REV / REP. / REV 24 HRS 'up'

01/07/2018 @ afternoon

H.O.D. Endorsement

Date/Time 1:46pm @ 3/7/18

Person Contacted Zuhri

Person Contacted

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SBP 1881J - X

GBF 4907C - X

Part by Part \$8707.04 (red. 1277.72, 15%)

ASSIGNMENT

From:

Date:

4/7/2018

Estimated Cost:

OD ☒ TP ☐ WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SBP 1861J

at Workshop m/s

Tan chong motor
913 Bukit timah

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

zuhi
afternoon

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS lup

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SBP 1861J

Yr Regn:

2017 / Sep

Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Nissan Rashqai

c.c

1197

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

16083

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

SSN FEA 311.42009381

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size:

F:

215 / 60 R17

R:

215 / 60 R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

4/7/18 01750

Survey held at

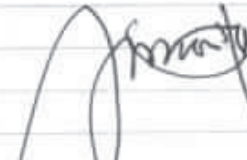
Tan chong Bukit Timah.

Des. of Damages: ☒ F/R / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RECEIVED 04 DEC 2018


 4/12/2018

Date/Time, File Pass to?



: Prel. Report

1) 4/12 Typist



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

350

Transportation:

S + RS: \$1

Photos

Others

TOTAL

350

Report Format :

Lump Sum / I.B.I: (\$ 8757.04)

Nivitha (LKK Auto)

From: Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Sent: Tuesday, 3 July 2018 12:09 PM
To: 'admin-d@lkkauto.com'
Cc: ASSIGNMENTS@LKKAUTO.COM
Subject: OI : GBF4907C / TP : SBP1881J/LKK / DOA : 24/06/2018
Attachments: GBF4907C - SAS.pdf; SBP1881J - SAS.pdf; SBP1881J - PRS FORM.pdf; SBP1881J - ESTIMATE.pdf

Dear Catherine/Nivitha,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and ERGO Insurance Pte Ltd have agreed on your company **LKK AUTO CONSULTANTS PTE LTD** to be the "Single Joint Expert".

Please assist to conduct this survey from **TAN CHONG MOTOR SALES PTE LTD**.

ADDRESS : 913 BUKIT TIMAH ROAD
SINGAPORE 589623

PERSON TO CONTACT : YM HO @ 6703 8916 / 6466 7711 - 591 8506

ERGO OFFICER-IN-CHARGE : ROHAINI

Note: To survey on DIRECT SETTLEMENT basis. Please inform the repairer in writing, that you are require to conduct a re-survey before vehicle is returned to claimant. They are to contact your office directly. Please do keep us in the loop.

Please fill up the necessary on ERGO PRS Form from workshop and return to us together on your update of the survey status via Survey.Report@ergo.com.sg.

Attached are estimate, insured and third party SAS (note: reports not to be released to any Third Party).

Kindly acknowledge receipt of this email.

Regards,
Yee Pei Li
Claims Assistant (Motor)

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
Tel : +65 6829 9199
Fax : +65 6829 9247
peili.yee@ergo.com.sg

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 4 December 2018 11:51 AM
To: Norsipah; Taufikh (LKKAuto); Admin A; Asher Sng (LKKAuto); SUR
Subject: RE: COR Final SBP1881J doa 24.06.2018

Dear Norsipah,

Confirm final figure @ \$8757.04, 4days(before GST)

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Norsipah <norsipah@tanchong.com>
Sent: Thursday, 29 November 2018 9:05 AM
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: COR Final SBP1881J doa 24.06.2018
Importance: High

Hi

Please refer attach for finalization.

Thank you.

Best Regards,

Sipah

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

E: norsipah@tanchong.com D:+6567038915

Website: www.tanchong.com :: www.nissan.com.sg

ERGO

Date: 02.07.2018
Our Reference: GBF 4907C/SL/pl
Your Reference: SBP 1881J

Sent via Fax

or

Email

zuhri@tanchong.com

To: TAN CHONG MOTOR SALES PTE LTD

Pre-Repair Survey (PRS) Acknowledgement

Vehicle For Inspection: SBP 1881J
Insured's Vehicle: GBF 4907C
Date Of Accident: 24.06.2018

We acknowledge receipt of your request for PRS on: 02.07.2018


In compliance with "State Courts Practice Directions Amendment No.1 of 2016", do select an assessor from the list below and indicate your selection in the box marked *.

*

AIS	Automobile Inspection Services Pte Ltd	LBS	L.B.S Auto Consultants Pte Ltd
FTA	FormTeam Consultancy Pte Ltd	LKK	LKK Auto Consultants Pte Ltd
IAS	Infiniti Appraisal Service	PS	Priority Services
JPK	JP Knights Pte Ltd	VAC	Vicom Ltd

- ☐ Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy.
- ☐ Your request for inspection does not have your client's GIA report, kindly forward a copy.
- ☐ We acknowledge your interest for direct settlement, we will assess & revert soon.
- ☐ Our insured's driver has not reported the accident to us todate.

☒ Others: We write to confirm our agreement to have a direct settlement of this claim with quantum to be agreed. OFFICER-IN-CHARGE - STEVE LIM

Prepared by:		Pei Li	6829 9194	<u>claims@ergo.com.sg</u>
Signature:				<u>FAX : 6829 9247</u>

Assessor use only:

Assignment Date: _____
Assignment Time: _____

Remarks:

Workshop use only:

Assessor attended workshop on:

Date: _____
Time: _____
Inspector: _____

☐ Vehicle not available at the appointed date and time.

Kindly acknowledge our Assessor presence for the above job .

Workshop Acknowledgement & Stamp.

Note: Our Inspection is on a without admission to liability basis.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ERGO INSURANCE PTE LTD			Ref : CS/EGI18012058/T1td3	
5 TEMASEK BOULEVARD #04-01 SUNTEC TOWER FIVE SINGAPORE 038985			Date : 03-07-2018	
			Code : EGI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBF 4907C	Veh. Inspected	SBP 1881J	
Policy No.		Coverage (\$)	0.00	
Claim No.	GBF4907/SL/pl	Excess (\$)	0.00	
Assign From	YEE PEI LI	Assign Date	03/07/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	24/06/2018	Inspection Date		
Survey held at	TAN CHONG MOTOR SALES PTE LTD 913, BUKIT TIMAH RD, SINGAPORE 589623.			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 25/06/2018 10:40
Date Of Accident 24/06/2018 18:50
Exact Location Of Accident TAMPINES ST 11
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SBP1881J
Insured/Policyholder
Name Of Registered Owner KHAW SEOW NEY
NRIC No S7960453D
Email Address KOKHONG.TOU@GMAIL.COM
Mobile Phone No (LOCAL) +65-81834085
Alternative Phone No OFFICE-81834085

Vehicle Particulars

Manufacturer NISSAN
Model QASHQAI-1.2 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number 1700052247
Cover Note Number

Driver

Name of Driver TOU KOK HONG
NRIC No S7917760A
Date Of Birth 21/06/1979
Occupation INDOOR
Date Of Driving Pass 04/03/2013
Driving Experience 5 YEARS AND 3 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-81834085
Fax Number
Contact Number
Email Address KOKHONG.TOU@GMAIL.COM

Address	156 TAMPINES ST 12 #04-27
Postcode	521156
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TAMPINES EAST NEIGHBOURHOOD POLICE POST
Police Station Address	ROAD: BLK 263 TAMPINES STREET 21 #01-128 , POSTCODE: 520263 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-7839999 - FAX NO: 67832500
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACH

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF4907C
Vehicle Make/Model/Colour	LORRY
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	GOH PENG BOON
NRIC/Passport Number	S1644467G
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MTC318081277 Vehicle Registration No: SBP1881J
Name (as shown in NRIC) : KHAW SEOW NEY NRIC/FIN/Passport No : S7960453D
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
Address : 156 TAMPINES ST 12 #04-27 Singapore (521156)
Contact (Tel) : _____ Mobile No. : 81834085
Email Address : KOKHONG.TOU@GMAIL.COM
Date of Accident : 24.06.2018 Time of Accident : 18:50hrs
Place of Accident : TAMPINES ST 11
Insurance Company : AIG ASIA PACIFIC INSURANCE PTE LTD

(B) ADDITIONAL INFORMATION / AMENDMENTS:


I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

Traffic police updated on case investigation on 6/27.
Other party involved in hit and run is GBF4907C
driven by Mr Goh Peng Boon (I/c: S1644467G)

Additional details as attached.
- Driver details
- insurance details

I wish to change from OD claim to Third party claim

x
Policyholder / Driver's Signature
Date: 6/28/2018


Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____
Date: _____

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

Refer to Police Report : T/20180624/2100
attached.

I/We declare the foregoing particulars are true in every respect.

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Letter of authorisation


To:
Norsipah@tanchong.com

From:
Khaw Seow Ney
BLK156 Tampines St 12, #04-27
S(521156)

Subject: Vehicle SBP1881J

I, Joey Khaw Seow Ney (S7960453d), owner of vehicle SBP1881J hereby authorised my husband Mr Tou kok Hong (S7917760A) to handle every matter including the claim and proceed as necessary action in related to vehicle number SBP1881J.

Yours faithfully,

 25 JUN. 2018

KHAW SEOW NEY
S(7960453)D.



Police Station Of Origin:
Tampines East NPP
263 Tampines Street 21 #01-138
SINGAPORE 520263
Tel No: 1800-7839999

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 24/06/2018 21:43	Vide Report No.: G/20180624/0218	Station Diary No.: 24
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Informant's Particulars

Name of Informant: TOU KOK HONG			Address: APT BLK 156 TAMPINES STREET 12 #04-27 SINGAPORE 521156		
ID Type / ID No.: NRIC NO / S7917760A			Contact No.: Home/Office: Mobile: 81834085		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 39	Date of Birth: 21/06/1979	Type of Informant: Vehicle Owner		
Race: Chinese			Language:		Institution / School Name:
Occupation: ELECTRONIC ENGINEER			Driving Licence Information: Class: 3A Date of Expiry:		

General Information of the Accident

Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 24/06/2018 18:50	Type of Location: Car Park
Location: Along Road 1 TAMPINES STREET 11 BLK 137 TAMPINES STREET 11 CAR PARK LOT NUMBER 74				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume:
Type of Collision:				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SBP1881J	Car					0

Details of Person Involved

Any Pedestrian Involved: No	
No. of Pedestrians Injured: NIL	Use of Pedestrian Crossing: NA



Police Station Of Origin:
Tampines East NPP
263 Tampines Street 21 #01-138
SINGAPORE 520263
Tel No: 1800-7839999

Report No. T/20180624/2100

CONTINUATION OF REPORT

Vehicle Owner			
Name	TOU KOK HONG	ID No.	S7917760A
Related Vehicle	SBP1881J (Car)	Contact No.	81834085
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3A Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 24/6/2018 at about 1745 hrs, I parked my vehicle (SBP1881J) at Blk 137 Tampines st 11 open car park at lot number 74 and everything was fine.

On the same day at about 1852 hrs, I came back to retrieve my vehicle and discovered the front bumper was damaged and dislodged badly. There is no note left behind. There is no 24/7 in car camera installed in my vehicle. I then called for traffic police and a case card was issued to me.



SINGAPORE
POLICE FORCE



T/20180624/2100

3 of 3

Police Station Of Origin:
Tampines East NPP
263 Tampines Street 21 #01-138
SINGAPORE 520263
Tel No: 1800-7839999

Report No. T/20180624/2100

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G /

Staff Sgt WONG JIANYONG

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

24/06/2018 21:43

Officer In Charge Of Case:

TP / HRT /
SSI GOH GEOK LYE
Contact No.: 65476148

Classification Of Case:

Authentication Stamp

NP168



SINGAPORE
POLICE FORCE

SIGNATURE



TRAFFIC INVESTIGATION BRANCH
TRAFFIC POLICE
10 UBI AVENUE 3
SINGAPORE 408865
Fax: 65474749

CASE CARD

REPORT NO. 512018002410218

Traffic Accident along Tampines Rd at Jct 183, at 74

Involving vehicles: SBP 1831 T and 4112 Long

on 24/06/18 at about 1852 am/pm.

With reference to the above, you are advised to lodge an accident report online via the SPF Electronic Police Centre website (<http://www.police.gov.sg/epc>) within 24 hours.

You are required to be present at Traffic Police on _____
at about _____ am/pm to see the Investigation Officer to assist in the
investigation to the traffic accident.

2. Please bring along your :-

- a) Identity card/Passport/Work Permit
- b) Driving Licence/Vocational Licence
- c) Vehicle Insurance/Medical Certificate
- d) Any video footage
- e) Any other relevant documents/Witnesses (if any)

3. If you are unable to keep to the appointment, kindly contact the Investigation Officer:

Name: IO Y45, Mr. Tan

Contact: 6547 6214



Name of Policyholder : Khaw Seow Ney
Period of Insurance : 14 Sep 2017 To 13 Sep 2018
Engine No. : HRA2481219A
Chassis No. : S1NEFA111J2009381

Vehicle No. : SBP1881J
Policy No. : 1700052247
Endorsement No. :
Issued Date : 03 Oct 2017

Make/Model : NISSAN Qashqai 1.2 DIG-Turbo

Engine Capacity/Tonnage : 1,197.00 CC

Sum Insured : Market Value

First Year of Registration : 2017

Driver Restriction : NA

Off Peak Car : No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Polakowski

5) Any other person who is driving on the Pulscylinder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

¹ Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 169) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$35

Windscreens : \$100

Named Driver and Excess (where applicable)

Khaw Seow Nee - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

- 1.TC AutoClinic Add: No.1, Sixth Lok Yang Road Singapore 628099 62622712
2.Australian Industrial Add: 19 Ubi Road 4 Singapore 406623 40663966
3.TC AutoClinic Add: 25 Leng Kee Road Singapore 159087 67038511 67038512 67038513
4.Tan Chong Motor Sales Add: 913 Bukit Timah Road Singapore 596623 84404091 64694092 64694093
5.Tan Chong Motor Sales Add: 17 Lorong 8 Toa Payoh Singapore 319254 63570753 63570754

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 0200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HL Bank

(We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 119), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).)

0500610532

TAN CHONG CREDIT PTE LTD - JEG
911 BUKIT TIMAH ROAD TAN CHONG MOTOR CENTRE
SINGAPORE 589622 ANSP-MOTOR

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

1804

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. S7917760A

TOU KOK HONG
 (DU GUOFENG)

Res. Date: 21 Jun 1979
 Exp. Date: 04 Mar 2013

002157481E

REPUBLIC OF SINGAPORE
 IDENTITY CARD NO. S7917760A

Name
 TOU KOK HONG
 (DU GUOFENG)
 杜国锋

Race
 CHINESE

Date of birth
 21-06-1979

Sex
 M

Country of birth
 SINGAPORE

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE
 04 Mar 2013

Class 3A Motor cars without clutch pedals (Auto) <= 3000kg
 with <= 7 passengers, exclusive of the driver; and
 other motor vehicles without clutch pedals <= 2500kg

NP 428A

Licence No: S7917760A

443717

NRIC No: S7917760A

Date of Issue
 27-07-2009

APT BLK 158 TAMPINES STREET 12 #04-27
 SINGAPORE 521156
 NRIC No: S7917760A Date: 01/11/2016

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7960453D



Name
KHAW SEOW NEY
许 颢 倪

Race
CHINESE

Date of birth
06-07-1979

Sex
F

Country/Place of birth
MALAYSIA



S7960453D

REPUBLIC OF SINGAPORE DRIVING LICENCE



License Number
S7960453D

Name
KHAW SEOW NEY

Birth Date
06 Jul 1979

Issue Date
21 Jul 2015



0024531030



9373659



NPIC No: S7960453D



Nationality
MALAYSIAN

Date of issue
16-05-2015

APT BLK 158 TAMPINES STREET 12 #04-27
SINGAPORE 521158


NPIC No: S7960453D Date: 01/11/2016

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

	EFFECTIVE DATE
Class 3 Motor Cars <= 3000kg with <= 7 passengers, exclusive of the driver; and other motor vehicles <= 2500kg	02 May 2008

NP 428A

Licence No: S7960453D



TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

ESTIMATE : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INS/IC/SHR/0259/2018
DATE : 30-JUN-2018

ERGO INSURANCE PTE LTD
5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
S(038985)
TEL : 68299199
FAX : 68299247/9248
ATTN : CLAIM MANAGER

OWNER'S NAME : KHAW SEOW HEY
ADDRESS : BLK 156 TAMPINES STREET 12
#04-27
S(521156)
TELEPHONE NO : 81834085

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-GBF4907C
VEHICLE NO : SBP1881J
MODEL CODE : FRLARDWJ11USA--A--
MODEL/YEAR : NISSAN QASHQAI 1.2 MY2017
ENGINE NO : HRA2481219A
CHASSIS NO : SJNFEAJ11U2009381
MILEAGE : 1 KM
DATE IN : 30/06/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD ZUHRI
ACCIDENT DATE : 24/06/2018

LKK Auto Consultants hence notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

DIRECT SETTLEMENT

OWNER CLAIMING LOSS OF USE / RENTAL

CAR AT WORKSHOP / ~~CAR NOT AT WORKSHOP~~

KINDLY REVERT TO ME ASAP

EMAIL : zuhri@tanchong.com

OFFICE : 67038916 FAX : 64697472

Tanpin 92495749
WP
4/7/18 @ 1750
Remy kyle pick
4 days
surelbeauto.com

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SHP1881J

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 FHI	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00 ✓	✓
2 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00 100 ✓	✓
3 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	10.00 50 ✓	✓
4 ZZ/001	RENEW FRONT BUMPER, FRT FENDER RH, GRILLE RADIATOR, FENDER PROTECTOR, FRT FENDER AXX RH & LH SIDE	1365.00 390 780 ✓	✓
5 ZZ/002	REPAINT FRONT BUMPER, FRT FENDER RH & FRT HOOD	750.00 250 500 ✓	✓
TOTAL LABOUR CHARGES		2293.00	

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/S/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SBP18813

		DAMAGED PARTS & PRICES				
S/NO	PARTS DESCRIPTION	PARTS NUMBER	NETT	LIST	S/NETT	REMARKS
1	LAMP ASSY-RH	26010-HV55A	✓ 2961.00	aut ✓		
2	FENDER-OVER,ARK LH	63811-4EA0A	✓ 483.00	de ✓		
3	FENDER-OVER,ARK RH	63810-4EA0A	✓ 483.00	aut ✓		
4	FENDER-FRONT RH	F3100-4EAMB	✓ 622.70	bt ✓		
5	PROTECTOR-FR,RH	63840-HV00A	✓ 87.50	de ✓		
6	GRILLE-RADIATOR	62310-HV00A	✓ 461.20	?		
7	MOULE-BUMPER	62070-HV00A	✓ 173.50	aut ✓		
8	ENERGY ABSORBER	62090-HV00A	✓ 195.70	aut ✓		
9	ENERGY ABSORBER	62090-HV00B	✓ 97.90	?		
10	COVER-BUMPER BRACKET	622A0-HV00A	✓ 19.30	?		
11	GROMMET-CLIP (2X2.2)	01261-00111			4.40	de
12	BRKT-SFR SIDE,R	52222-4EA0A	✓ 20.90	aut ✓		
13	CLIP (10X1.2)	01553-05933	✓ 12.00	aut ✓		
14	BUMPER SET FR	62022-HV00H	✓ 614.60	de ✓		
SUB TOTAL			6232.30	0.00	4.40	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-.00%)			1246.46	0.00	0.00	
GRAND TOTAL			4985.84	0.00	4.40	
OVERALL TOTAL			4990.24			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.
BUNIT TIMAH W/SHOP
SERVICE DEPARTMENT

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SBP1881J

TOTAL LABOUR CHARGES	2293.00
TOTAL SPARE PARTS CHARGES	4990.24
GRAND TOTAL	7283.24 *

100% V - 76

* All charges do2 not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORIZED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

TAN CHONG MOTOR SALES PTE. LTD.
911, BUKIT TIMAH ROAD
SINGAPORE 589623

FINALIZED : ACCIDENT/BODY REPAIRS
WORKSHOP : BUKIT TIMAH
CONTACT NO : 4694091
REFERENCE : INE/IC/EHR/0259/2018
DATE : 30-JUN-2018

ERGO INSURANCE PTE LTD
5 TEMASEK BOULEVARD
#04-01 SUNTEC TOWER FIVE
S(038985)
TEL : 68299199
FAX : 68299247/9248
ATTN : CLAIM MANAGER

OWNER'S NAME : KHAW SEOW MEY
ADDRESS : BLK 156 TAMPIRES STREET 12
#04-27
S(521155)
TELEPHONE NO : 81834085

TYPE OF CLAIM : DIRECT SETTLEMENT / THIRD PARTY CLAIM
POLICY NO : TP-GRF4907C
VEHICLE NO : SBP1881J
MODEL CODE : FRLARDWJ11USA--A--
MODEL/YEAR : NISSAN QASHQAI 1.3 MY2017
ENGINE NO : HRA2481219A
CHASSIS NO : SJNVEAJ11U2009381
MILEAGE : 1 KM
DATE IN : 30/06/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : MUHAMMAD SUHRI
ACCIDENT DATE : 24/06/2018

DS → Tayaik
LKIK

ZHR

4 Days

\$100 x 4days

\$400 + GST

\$428

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/SHOP
SERVICE DEPARTMENT

LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SBP1881J

S/NO JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1 FHI	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION	48.00	48.00
2 MPI	SUPPLY & INSTALL NUMBER PLATE & HOLDER INCLUDING PARTS(SUPPLEMANTRY)	60.00	60.00 (A) ✓
3 RPI	PERFORM RUST PROOFING & TREATMENT FOR AFFECTED PANEL	120.00	100.00
4 SEALI	APPLY SEALANT TO ALL AFFECTED PANEL JOINTS & RESEAL NECESSARY AREA	100.00	50.00
5 II/001	RENEW FRONT BUMPER, FRT FENDER RH, GRILLE RADIATOR, FENDER PROTECTOR, FRT FENDER ARK RH & LH SIDE	1365.00	780.00
6 II/002	REPAINT FRONT BUMPER, FRT FENDER RH & FRT HOOD	750.00	500.00
7 II/003	FOCUS & ADJUST H/LAMP, RESET HORIZONTAL & VERTICAL ALIGNMENT TO FACTORY SPECIFICATION (SUPPLEMANTRY)	48.00	48.00 (M) ✓
TOTAL LABOUR CHARGES		2491.00	1586.00

2757.52

TAN CHONG MOTOR SALES PTE. LTD.
BUKIT TIMAH W/S/SHOP
SERVICE DEPARTMENT

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SBP1881J

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			REMARKS
			NETT	LIST	S/NETT	
1	LAMP FOG RH(SUPPLEMENTARY ITEM)	26150-8995A		com (A)	258.00	OK
2	BRKT-BPR SIDE,L(SUPPLEMENTARY ITEM)	62223-4EA0A	20.90	(A) net		OK
3	LAMP ASSY-LH(SUPPLEMENTARY ITEM)	26060-HV55A	2961.00	com		OK
4	ENERGY ABSORBER	62090-HV00A	195.70			OK
5	ENERGY ABSORBER	62090-HV00B	97.90			X
6	COVER-BUMPER BRACKET	622A0-HV00A	19.30			X
7	GROMMET-CLIP (2X2.2)	01281-00111			4.40	OK
8	BRKT-BPR SIDE,R	62222-4EA0A	20.90			OK
9	CLIP (10X1.2)	01553-05933	12.00			OK
10	BUMPER SET FR	62022-HV00H	614.60			OK
11	LAMP ASSY-RH	26010-HV55A	2961.00			OK
12	FENDER-OVER,ARK LH	63811-4EA0A	483.00			OK
13	FENDER-OVER,ARK RH	63810-4EA0A	483.00			OK
14	FENDER-FRONT RH	F3100-4EAKR	622.70			OK
15	PROTECTOR-FR,RH	63840-HV00A	87.50			OK
16	GRILLE-RADIATOR	62310-HV00A	461.20			X
17	MOULE-BUMPER	62070-HV00A	173.50			OK
SUB TOTAL			8635.80	0.00	262.40	
LESS DISCOUNT (NETT-20.00%, LIST-30.00%, S/NETT-100%)			1727.16	0.00	0.00	
GRAND TOTAL			6908.64	0.00	262.40	
OVERALL TOTAL			7171.04			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

TAN CHONG MOTOR SALES PTE. LTD.

911, SUKIT TIMAH ROAD

SINGAPORE 589523

SUMMARY OF OVERALL CHARGES FOR VEHICLE REGN NO SBP18817

NETT ITEM	8635.80
LESS 20.00%)	-1727.16
NETT AMOUNT	6908.64

LIST ITEM	0.00
LESS 30.00%)	0.00
LIST AMOUNT	0.00

SPECIAL NETT ITEM	262.40
LESS .00%)	0.00
SPECIAL NETT AMOUNT	262.40

TOTAL LABOUR CHARGES	1586.00
TOTAL SPARE PARTS CHARGES	7171.04

TOTAL CHARGES	8757.04
ADD 7 % GST	612.99

GRAND TOTAL	9370.03
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