

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 16 August, 2019 10:22 AM  
**To:** 'Jeannie Cheng'  
**Cc:** Admin A; 'Ivy Yong'; 'Phoebe Xie'; Vic (LKKAUTO); 'Survey Report (ERGO Insurance Pte. Ltd.)'; 'ERGO Insurance Pte. Ltd. (Claims Department)'  
**Subject:** RE: <SEEK MANDATE> Your Ref: TBA RE: COR Final SBP1881J doa 24.06.2018 LKK REF CS/EGI18012058/T1ha3-1  
**Attachments:** LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; TP LOD.PDF; TP VIDEO FOOTAGE.MP4; Email to OI dd 310519.pdf; LETTER TO OI.PDF  
**Importance:** High

Dear Jeannie,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 5 August, 2019 10:30 AM  
**To:** Jeannie Cheng  
**Cc:** Admin A; Vic (LKKAUTO); Ivy Yong; Phoebe Xie  
**Subject:** RE: <SEEK MANDATE> Your Ref: TBA RE: COR Final SBP1881J doa 24.06.2018 LKK REF CS/EGI18012058/T1ha3-1

Dear Jennie,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Tuesday, 25 June, 2019 4:15 PM

**To:** Jeannie Cheng

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: <SEEK MANDATE> Your Ref: TBA RE: COR Final SBP1881J doa 24.06.2018 LKK REF CS/EGI18012058/T1ha3-1

**Importance:** High

Dear Jennie,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Vic (LKKAuto)

**Sent:** Friday, 31 May, 2019 11:36 AM

**To:** Jeannie Cheng

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: <SEEK MANDATE> Your Ref: TBA RE: COR Final SBP1881J doa 24.06.2018 LKK REF CS/EGI18012058/T1ha3-1

**Importance:** High

ERGO REF – TBA

LKK REF – CS/EGI18012058/T1ha3-1

Dear Jeannie,

ACCIDENT INVOLVING VEHICLES GBF 4907C (OI) AND SBP 1881J (TP) ON 24/06/2018

We refer to the above matter and please disregard our previous email at even date.

It was reported that the Insured vehicle accidentally collided to the parked TP vehicle while moving out from the car park lot. A copy of TP video footage is attached for your reference.

We had spoken to the Insured PIC MS Joanne where she was informed of the TP claim and liability based on the claimant's video footage. She agreed to let us handle the matter and is aware of the TP claim and NCD issues. A letter and email were sent out to the Insured company.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer TAN CHONG MOTOR SALES PTE LTD is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,737.19	\$ 9,370.03
Loss of Rental w/ gst (\$100 x 4 days)	\$ 428.00	\$ 428.00
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 11,167.19</b>	<b>\$ 9,800.03</b>

Breakdown of days is as follows:

Recommended Days	4 days
<b>TOTAL</b>	<b>4 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Consultants  
Pte Ltd

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**From:** Jeannie Cheng [<mailto:jeannie.cheng@ergo.com.sg>]

**Sent:** Tuesday, 28 May, 2019 8:50 AM

**To:** Mei Kwan (LKKAuto)

**Cc:** CS A Team; Admin A

**Subject:** RE: COR Final SBP1881J doa 24.06.2018

Dear Mei Kwan,

I have attached OI GIA Report for your necessary action.

Thank you.

Warmest Regards,

Jeannie Cheng

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

[jeannie.cheng@ergo.com.sg](mailto:jeannie.cheng@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Monday, May 27, 2019 8:31 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); Jeannie Cheng  
**Cc:** CS A Team; Admin A  
**Subject:** RE: COR Final SBP1881J doa 24.06.2018

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please provide us OI GIA and claim ref for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Norsipah <[norsipah@tanchong.com](mailto:norsipah@tanchong.com)>  
**Sent:** Thursday, 18 April, 2019 2:55 PM  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>; Taufikh (LKKAuto) <[Taufikh@lkkauto.com](mailto:Taufikh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: COR Final SBP1881J doa 24.06.2018

Hi

Our letter of demand attached for your perusal.

Kindly revert with your offer soon. Thank you.

Best Regards,

Sipah

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589623