

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 10 July 2019 10:48 AM
To: PBSP; Mei Kwan (LKKAuto)
Cc: Admin A
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMJ4886C & SLA1601L ON 27/05/2019 ***
LKK REF: CC3/AIG19009440/ka3

Tracking:	Recipient	Delivery
	PBSP	
	Mei Kwan (LKKAuto)	Delivered: 10/7/2019 10:48 AM
	Admin A	
	shupei@lkkauto.com	Delivered: 10/7/2019 10:48 AM
	olivialau@lkkauto.com	Delivered: 10/7/2019 10:48 AM

Your Ref: SMJ4886C Without Prejudice
Our Ref: CC3/AIG19009440/ka3

Dear Sirs/Madam,

ACCIDENT INVOLVING OUR INSURED VEHICLE SLA1601L & SMJ4886C ON 27/05/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 9 July 2019 10:41 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SMJ4886C & SLA1601L ON 27/05/2019 *** LKK
REF: CC3/AIG19009440/ka3

Dear Khanchna,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP
Sent: Friday, 28 June 2019 3:04:35 PM
To: Khanchna (LKK Auto); Mei Kwan (LKKAuto)
Cc: 甯瑤 ©; CS A Team
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SMJ4886C & SLA1601L ON 27/05/2019 *** LKK
REF: CC3/AIG19009440/ka3

Dear Khanchna

Our advisor will handover the disk to your surveyor on Monday. Please assist to keep a lookout for it and confirm liability soonest.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint

From: PBSP

Sent: Friday, 21 June 2019 10:06:43 AM

To: Khanchna (LKK Auto); Mei Kwan (LKKAuto)

Cc: 甯瑒 ©; CS A Team; assignments

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SMJ4886C & SLA1601L ON 27/05/2019 *** LKK
REF: CC3/AIG19009440/ka3

Dear Khanchna

We will handover the video disk to your surveyor today, attention to your name.

Please keep a lookout and reply to us on liability upon review of the video.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Tuesday, 11 June 2019 5:51:59 PM

To: PBSP; Mei Kwan (LKKAuto)

Cc: 甯瑒 ©; CS A Team; assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMJ4886C & SLA1601L ON 27/05/2019 *** LKK
REF: CC3/AIG19009440/ka3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that our Insured is disputing on liability.

We are in the midst of obtaining further evidence to reassess liability.

In the interim, kindly assist to let us have a copy of the accident video from your client (if any).

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Friday, 7 June 2019 11:15 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SMJ4886C & SLA1601L ON 27/05/2019 *** LKK REF: CC3/AIG19009440/ka3

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 29 May 2019 1:11:36 PM

To: PBSP; Khanchna (LKK Auto)

Cc: 甯璿 @; CS A Team; assignments

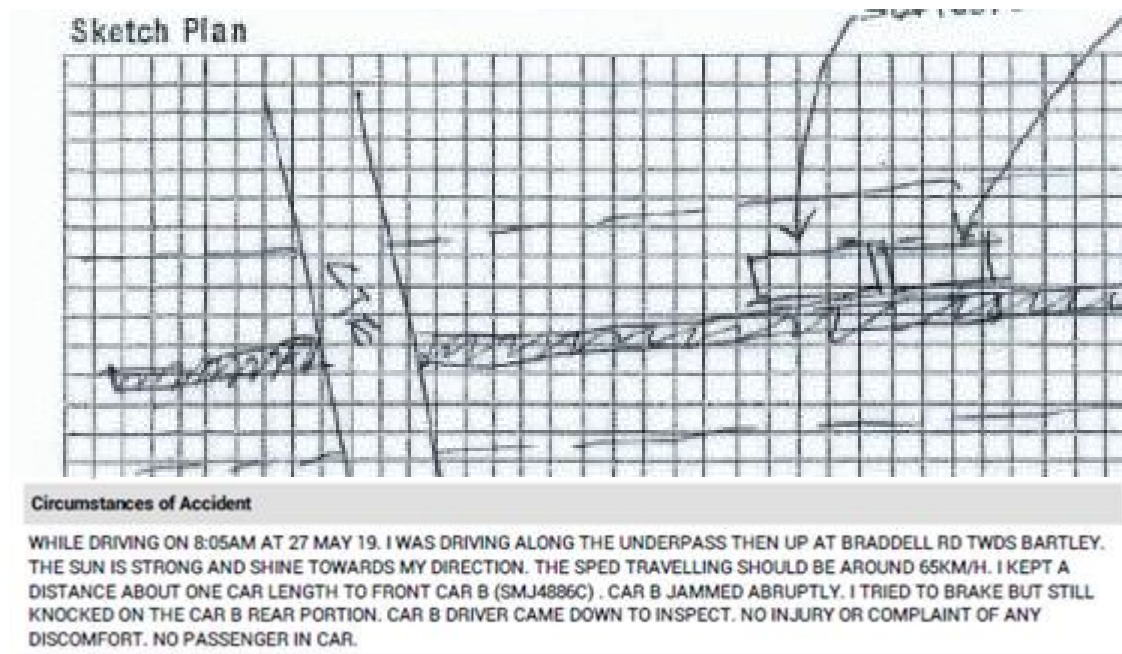
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMJ4886C & SLA1601L ON 27/05/2019 *** LKK REF: CC3/AIG19009440/ka3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



Please arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact **Khanchna at 6841 2360.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 28 May, 2019 10:55 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQUEST FOR DIRECT SETTLEMENT - SMJ4886C & SLA1601L ON 27/05/2019

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

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