

Our Ref: BMS2019/07/PD9640/DS(RY)

Your Ref: CC4/EQJ19009438/Epa3

19 Jul 2019

BY HAND (INS COPY)

**M/S. EQ INSURANCE COMPANY LIMITED C/O LKK AUTO CONSULTANTS PTE LTD**

Attn : Hsiao Tong

Dept : Motor Claims

**RE : ACCIDENT INVOLVING SLV6206B AND GY4961K ON 23 May 2019**

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost	- \$5,272.66	B. LTA Search	- \$2.00
C. Excess	-	D. Loss of Use	- \$240.00(\$60x4days)
E. Loss of Rental	-	F. Others	-
G. Medical Claims	-	<b>Total Claim</b>	<b>- \$5,514.66</b>
-Undertake By Claimant <input type="checkbox"/>			

 We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- |  |  |
|--|--|
| (✓) Original Tax Invoice                         | (X) Vehicle Registration Card                |
| (X) Car Rental Invoice/Agreement/Medical Receipt | (X) Driver's driving license / Identity card |
| (✓) GIAS/Police Report/s                         | (X) Original Photograph X _____              |
| (✓) Certificate of Insurance                     | (X) Original/Photocopy Survey                |
| (✓) Letter of Authority                          | (✓) LTA Search Fees                          |

\*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department\*

Yours faithfully,

TPR Team

Claims Service Department

 F:68727260 E: [claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)



Co Reg No : 196700086Z  
GST Reg No : MR-8500000-9

Toyota Bodycare Centre  
No. 2 Pandan Crescent  
Singapore 128462  
Tel no.: 6631 1188  
Customer Detail

**TAX INVOICE**

Download "My Toyota SG" app on Playstore or Appstore to access your My Toyota account & more!

Account Detail	Account No	Mr Chew Ee Ming Darryl (Zhou YiM) 8 Ridgewood Close #21-09 Singapore 276698 Mobile: 81216549
EQ Insurance Company Ltd 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110	S1000021 / ICEQ11	
	Document No 38039115	
	Document Date 20/06/2019	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	GEXGPZ C1	2RE171R	08/01/2018	SLV6206B	11222	45350	9DS/SLV6206B-23051
Chassis No	Engine No	Terms	Service Engineer	Vehicle In	Collected On		
MR053REH604576793	12ROA56906	30	Raymond Seah L M	12/06/2019 15.12	20/06/2019 8.28		

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES TP VEH:GY4961K ACC DATE:23/05/2019 TP INS:EQ INS NO.OF REPAIR DAYS:03 DATE-IN:12/06/2019 DATE SURVEY:31/05/2019 BY:LKK-STEVE AUTHORISED ON:29/05/2019 -TP/DS CLAIM				30.00
2	B	BP-ECU2 TO RESET ECU AND REPROGRAMME	18			164.00
3	B	BP-LAB2 TO CHECK WIRING AND LIGHTING. TO FOCUS HEADLAMP.	*			111.52
4	B	BP-LAB2 TO REPLACE FRONT ACCIDENT DAMAGE PARTS. STRAIGHTEN/REALIGN ALL OTHER AFFECTED AREAS.	*			656.00
5	B	BP-RES2 TO SPRAY PAINT ON FRONT ACCIDENT AFFECTED AREAS.	36			538.00
6	1	S81110-02R40 HEADLAMP ASSY, RH LG	1.00	2455.00		2455.00
7	2	S52119-08982 COVER, FR BUMPER	1.00	524.20		524.20
8	3	S52161-0K040 PIECE, RR BUMPER	10.00	4.00		40.00
9	4	T90467-05170 CLIP	2.00	2.10		4.20
10	5	T53879-58010 RETAINER	2.00	8.50		17.00
11	6	SPC593-1200F LED FOG LAMP	1.00	387.80		387.80

Borneo Motors is the only authorised workshop to maintain your Toyota. Service your Toyota every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	4,927.72
		Labour	3,428.20
		Materials	1,499.52
		Lubrication/Fluid	0.00
		Others	0.00
			0.00
			<b>GST 7.00%</b>
			<b>Less</b>
			<b>Amount Due</b>
			<b>5,272.66</b>

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 129982

3938545

TO SECURITY GUARD

3938545

PLEASE ALLOW THE UNDERMENTIONED  
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 20/06/2019  
TIME 08:29

VEHICLE NO SLV6206B

CUSTOMER

SIGNATURE  
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



**Borneo Motors**

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/05/2019 18:28
Date Of Accident	23/05/2019 08:50
Exact Location Of Accident	ALONG HOLLAND ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLV6206B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	CHEW EE MING DARRYL
NRIC No	S7829892H
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97129028
Alternative Phone No	OTHERS-97129028
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	COROLLA ALTIS STANDARD AUTO
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10890234
Cover Note Number	N/A
<b>Driver</b>	
Name of Driver	SHARON CHEW TAN SHEIH CHING
NRIC No	S8038230H
Date Of Birth	15/11/1960
Occupation	INDOOR
Date Of Driving Pass	02/11/2011
Driving Experience	7 YEARS AND 6 MONTHS
Gender	FEMALE
Mobils Number	(LOCAL) +65-97129028
Fax Number	
Contact Number	
EMail Address	MMHMHMM@YAHOO.COM

Address	NA
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	5

Passenger 1	NAME:	: ELEANOR
	GENDER:	: FEMALE
Passenger 2	NAME:	: ISAIAH
	GENDER:	: MALE
Passenger 3	NAME:	: JANIE
	GENDER:	: FEMALE
Passenger 4	NAME:	: PRAVINA
	GENDER:	: FEMALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of Intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I remember seeing the amber light and slowing down my car. I've checked with my front-seat passenger and she remembers that my car was almost stationary, coming to a stop when the lorry hit us.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GY2951K
Vehicle Make/Model/Colour	TOYOTA / DYNA 150 D / YELLOW
Details Of Properties	N.A.

Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	DURAIRAJ ELAIYARAJA
NRIC/Passport Number	G7806506R
Contact Number	90511336
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passanger (Including Driver)	1

Sketch Plan

IMPORTANT NOTICE

1. Please do not destroy the copies of this document or tamper with the contents.
2. The Police may conduct search of the premises and seize any articles or documents found.
3. Any person who obstructs or interferes with the Police in the performance of their duties may be liable for an offence under the Police Act 1967.
4. The Police may enter the premises at any time if they have reasonable grounds to believe that there is a need to do so.
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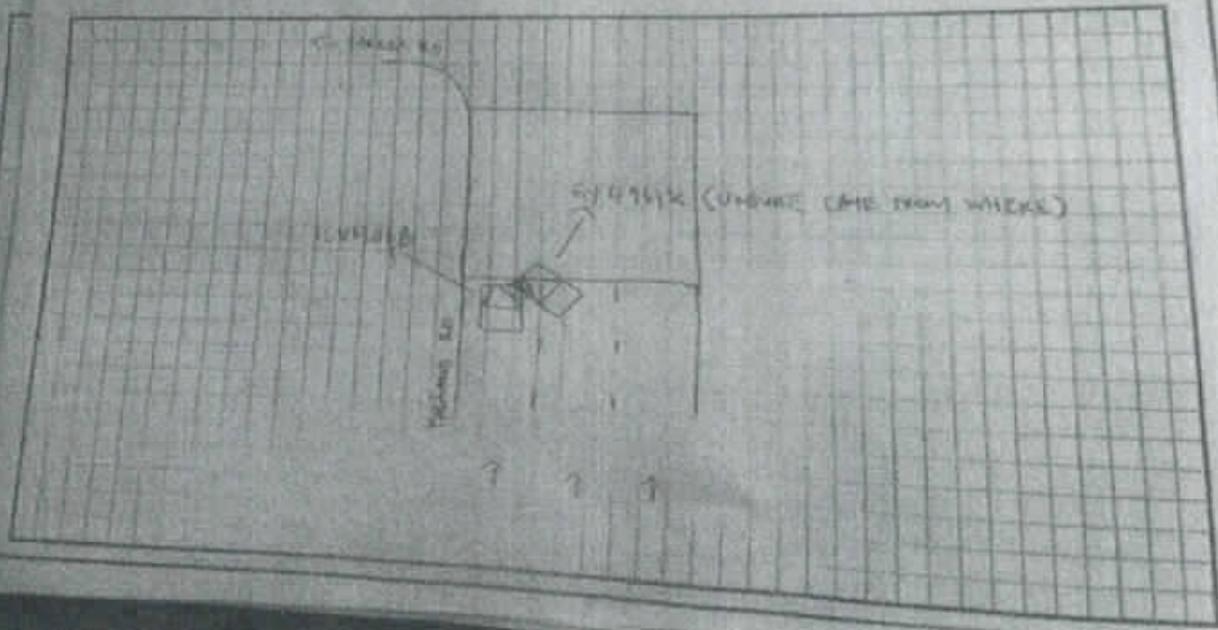


VERIFIED BY AJAX MARS  
REPORTING OFFICER  
NICHOLAS SUHANDI SIN  
SAGHD AFFANDI

Name of the Person / Case Title: \_\_\_\_\_ Date & Time: \_\_\_\_\_

Checked by Reporting Centre  
Inspector

Sketch Plan



ACCIDENT STATEMENT (2000 characters)

I (SLV6206B) was stationary along Holland road on the most left lane, as the traffic light was red at that point of time, when suddenly a lorry (GY4961K) on my right, swerved into my lane and hit onto me. The front left side of the lorry make contact with the front right side of my car. No injuries involved.

Taxi Voucher No.:

DECLARATION:

I/We declare that the above particulars & information provided above are true in every aspect.

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MOHAMMAD SULHANDI BIN MOH AFFANDI

MARS Officer



Registered Owner of Unit's Signature

Job Complete Date/Time

23 May 2019 at 8:04 PM

Date/Time:

23 May 2019 at 8:04 PM



Aviva Ltd. 12 Harbour View, #11-01/02/03/04, Singapore 068571. Tel: 65-6327-9999. www.aviva.com.sg

## CERTIFICATE OF INSURANCE

ROAD TRANSPORT ACT 1987 (MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)  
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP 189) OF THE REVISED EDITIONS  
(REPUBLIC OF SINGAPORE)  
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION  
(REPUBLIC OF SINGAPORE) OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

CERTIFICATE NUMBER: 10890234

- |   |                        |
|---|------------------------|
| 1) VEHICLE REGISTRATION NO.   | SLV6206B               |
| 2) NAME OF INSURED  |                        |
| FAMILY NAME   | CHEW                   |
| GIVEN NAME  | EE HING DARRYL         |
| 3) EFFECTIVE DATE OF COMMENCEMENT OF INSURANCE FOR THE PURPOSE OF THE ACT | 08-Jan-2019 00:00hours |
| 4) DATE OF EXPIRY OF INSURANCE  | 07-Jan-2020 23:59hours |
| 5) PERSONS OR CLASSES OF PERSONS ENTITLED TO DRIVE                        |                        |

You and any driver aged 20 or over

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by any reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been canceled at the time of accident or loss.

Please refer to the policy document for full terms and conditions.

### 6) LIMITATIONS AS TO USE\*

Use only for social, domestic and pleasure purposes and for the Insured's business. The Policy does not cover use for hire or reward, tuition or driving tests, racing, pace-making, reliability trials, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

NAMED DRIVER

### 7) FINANCE COMPANY

We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia), or any amendment, act or acts passed in substitution thereof.

Issued in Singapore: 19-Dec-2018 at 12:16hours

Aviva Ltd.

#### IMPORTANT NOTE:

- If you want to cancel your policy at any time, you will need to return the certificate to us.
- You must report all accidents to us within 24 hours of the occurrence or by the next working day at our accident reporting centre regardless of whether you intend to claim on your own policy or not, or whether your car is damaged or not. Should you fail to do so, Your NCD could be affected and your claim may be prejudiced.

For the list of our accident reporting centres, please visit <https://www.aviva.com.sg/Car/Repairs>. Alternatively, you may call us at 6333 2222 for assistance (including assistance on windscreen damage).

Nishit Majmudar  
Chief Executive Officer

In case of vehicle breakdown, accident or windscreen damage, please call 6333 2222 (24 hours) immediately.

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLV 62063 and GY 4961K on 23.5.2019  
Own vehicle's number Other vehicle's number Date of accident

along HOLLAND ROAD

Accident location

SHARON CHEW TAN SHIH CHIH - SFO3 8230H

BY THE LETTER OF AUTHORITY, I/we, CHEW SE INING DARREN - S7829892H  
Name of Policy Holder & (IC/Passport/Company Registration) number

of 8 RIDGEWOOD CLOSE #21-09 (S) 276698  
Address of Policy Holder

owner of Vehicle Registration No. SLV 62063 hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or **alternatively** under Insurance Policy number \_\_\_\_\_ taken up by \*me/us and pay the compulsory excess in respect of the cost of repairs suffered by \*me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on \*my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the letter of authority hereby conferred shall remain **irrevocable**.

\*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of \*my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, \*I/we have hereunto to set \*my/our hand and sign this 17<sup>th</sup> of the month JUNE Year 20 19.

Signed & Delivered By:



(To be sign by the policy holder only)  
\*Please stamp the company chop for vehicle registered under a company's name

Witness By:




RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-082504

Date of Request: 25/05/2019

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd  
 33 Leng Kee Road  
 Singapore 159096

Dear Sir/Madam,

Enquiry Date 25/05/2019  
 Enquiry By Angela Tan Hong Choo  
 TP Vehicle No. GY4961K  
 Accident Date 23/05/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GY4961K	EQ Insurance Company Ltd	28/10/2018-27/10/2019	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

 Our Ref No: GR-19-082504  
 Date of Request: 25/05/2019

Your Ref No: Online Purchase

 Borneo Motors (S) Pte Ltd  
 33 Leng Kee Road  
 Singapore 159096

Dear Sir/Madam,

 Enquiry Date: 25/05/2019  
 Enquiry By: Angela Tan Hong Choo  
 TP Vehicle No: GY4961K  
 Accident Date: 23/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO  Cash  Cheque