

INS CASE OWNER

LOO HING YAO

CC 4 / ALH 1900 9431 / Hnas 41

IDAC:

Surveyor:

Wmp

DOI:

ASSIGNMENT

24/5/19

Date / Time:

28/5/19

Registered in Merinox:

28/5/19

Re-nail / CCU / FTR:



Insured Vehicle No.:

SMJ 6408L

Claim No.:

13631067566

Name of Insured:

CHENGAM SONIA MOHAMMAD MRS. SOMA DATHAM

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

25/5/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SGA 8282C



INSRS:

WSP:

Tel:

Liability:

RMKS:

BW WSP



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SGA 8282C - WSP (inc 0 to 10/10/19) : 2019: 24/5/19

SMJ 6408L - X

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

11/06/19 - SILENT NO-OK

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / CHA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

11/6/19 5.48pm

Called OI to inform TP claim

STAND LETTER

BANK LIABILITY CLARKE

BANK CARD

ORIGINAL TP LOD IN

26/09/19

GOOD ACCEPTANCE BANK TO TP

DU IN. ALL BOSS IN ORDER

TO CLOSE

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: 7/10 \$5,202.00 (4 days) Reduction: 25 %

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 26/09/19

Confirm with: JORMIN

Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 20

If NO or B 28, Ass. Lin: 0%
(3 VEH. CO.; 01 ZERO CAR)

Repair Cost: (w/amt) \$5,426.14

Loss of Rental (LOR) (w/amt) \$5,428.00 (4 days) x \$100.00

Loss of Use (LOU): \$5 - (\$ x days)

Loss of Income (LOI): \$5 - (\$ x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5 2.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/ Independent)

Legal Cost \$5 -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$320.00

Total: \$5,386.14

Global Sum \$5: -

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5,386.14

Name 1:

BW WORKSHOP SERVICES PTE LTD

Payee 2: (Strike it) \$5 -

Name 2:

Payee 3: (Strike it) \$5 -

Name 3:

ASS. REC. BY: Adrian

REF

A16**ASSIGNMENT**From: _____ Date: 29.5.2019

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MVTo Inspect Vehicle No: SGA 8282C
at Workshop n/s BW Workshop Service
of 30 ub Road 4

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 2pm Owner waiting

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS W

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGQ 8282C Yr Regn: 2019 / MarchType: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Shuttle c.c. 1496Colour: White A/C: Insured / Std / NI / NASp. Reading: 6430 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 6P72002594Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/60R15R: 185/60R15BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 06 mmL/Bal. 06 mm

D.O.A. _____

Survey held at

Des. of Damages: Frt Rear / O/S / N/S / U/C / Rooftop or

Rear

R/Bal. 06 mmL/Bal. 06 mmD.O.I. 29/05/19

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP A16P/P 23,202.00comp: 1,104.00 (25%)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____)

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Singapore 2000

Vehicle Details

Yes

27 MAY 2014

Introduction

SHUTTLE HYBRID LEADIC

White

2018

IEEE 753.3.16

CP 2007-044

5.23.2003.00

00 Mar 2017

08 May 2019

40

\$15,1000

Intended PARF Rebate Details

Yes

07 May 2002

DECLARATION

Intended COE Rebate Details

07 May 2024

11. Car A has 100 kg, is 50 kW (170 hp)

476 961405

129,545,000

San Antonio

The information contained herein is correct as at 27 May 2014

OK

BW WORKSHOP SERVICES PTE LTD

30 UBI ROAD 4

Singapore 408615

6289 8800

workshop_admin@bw.com.sg

GST Registration No. : 201504834E

Company Registration No. 201504834E

**ESTIMATES**TPA14
Vic**ADDRESS**

AIG ASIA PACIFIC

INSURANCE PTE. LTD.

ESTIMATES NO. 1075

DATE 27/05/2019

VIN NUMBER

SGQ8282C / GP72002594

MAKE & MODELHONDA SHUTTLE HYBRID 1.5
AUTO**MILEAGE**

-

ACTIVITY	QTY	UNIT	PRICE	AMOUNT
REAR TAILGATE @ \$1,195.00 <i>Dented</i>	1		956.00	956.00 ✓
REAR BUMPER @ \$1,170.00 <i>Replaced</i>	1		936.00	936.00 ✓
REAR END PANEL @ \$570.00 <i>**CHECK** Repair</i>	1	1892	456.00	456.00 ✗
LOCK @ \$160.00 <i>put on</i>	1		128.00	128.00 ✓
				Subtotal: 2,476.00
TAILGATE LOGO "SHUTTLE" @ \$65.00 - S/N <i>3 per</i>	1		65.00	65.00 ✓
TAILGATE LOGO "HYBRID" @ \$85.00 - S/N	1		85.00	85.00 ✓
REAR REVERSE SENSOR @ \$180.00 - S/N <i>per</i>	1	310	180.00	180.00 ✓
REAR BUMPER CLIPS @ \$2.50 - S/N <i>per</i>	10		2.50	25.00 ✓
REAR WINDSCREEN MOULDING @ \$85.00 - S/N <i>per</i>	1		85.00	85.00 ✓
WINDSCREEN SEALANT @ \$50.00 - S/N <i>per</i>	1		50.00	50.00 ✓
				Subtotal: 490.00
TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING ALIGH, REFIT AND TO RENEW AFFECTED PARTS.	3		200.00	600.00 400 ✓
TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.	3		180.00	540.00 400 ✓
TO TRANSFER TAILGATE FITTING'S.	1		80.00	80.00 ✓
TO REMOVE AND REFIT REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST	1	1000	120.00	120.00 ✓

NETS & Cash only.

Our Bank Details:-

Name of Bank : UOB

Account Name : BW Workshop Services Pte Ltd

Account Number :356-305-177-7

ACTIVITY

ITEM

PRICE

AMOUNT

Subtotal: 1,340.00

** PARTS - \$3,095.00 - 20% = \$2,476.00 **

SUBTOTAL

4,306.00

GST TOTAL

0.00

TOTAL

SGD 4,306.00

Accepted By

Accepted Date

Adrian Lij
P/P 29/05/19.

04 Days.

total 3202

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and**
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

NETS & Cash only.

Our Bank Details:-

Name of Bank : UOB

Account Name : BW Workshop Services Pte Ltd

Account Number :356-305-177-7

BW WORKSHOP SERVICES PTE LTD
 30 UBI ROAD 4
 Singapore 408615
 6289 8800
 workshop_admin@bw.com.sg
 GST Registration No. : 201504834E
 Company Registration No. 201504834E



ESTIMATES

ADDRESS

AIG ASIA PACIFIC
 INSURANCE PTE. LTD.

ESTIMATES NO. 1075
 DATE 27/05/2019

VIN NUMBER	MAKE & MODEL	MILEAGE
SGQ8282C / GP72002594	HONDA SHUTTLE HYBRID 1.5 AUTO	-

ACTIVITY	QTY	RATE	AMOUNT
REAR TAILGATE @ \$1,195.00 <i>Painted</i>	1	956.00	956.00 ✓
REAR BUMPER @ \$1,170.00 <i>Repld</i>	1	936.00	936.00 ✓
REAR END PANEL @ \$570.00 **CHECK** ?	1	456.00	456.00 ?X
LOCK @ \$160.00 <i>repl m</i>	1	128.00	128.00 +

Subtotal: 2,476.00

TAILGATE LOGO "SHUTTLE" @ \$65.00 - S/N <i>3mm</i>	1	65.00	65.00 ✓
TAILGATE LOGO "HYBRID" @ \$85.00 - S/N	1	85.00	85.00 ✓
REAR REVERSE SENSOR @ \$180.00 - S/N <i>new</i>	1	180.00	180.00 ✓
REAR BUMPER CLIPS @ \$2.50 - S/N <i>m</i>	10	2.50	25.00 ✓
REAR WINDSCREEN MOULDING @ \$85.00 - S/N <i>new</i>	1	85.00	85.00 ✓
WINDSCREEN SEALANT @ \$50.00 - S/N <i>on</i>	1	50.00	50.00 ✓

Subtotal: 490.00

TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING ALIGH, REFIT AND TO RENEW AFFECTED PARTS.	3	200.00	600.00 400 ✓
TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.	3	180.00	540.00 400 ✓
TO TRANSFER TAILGATE FITTING'S.	1	80.00	80.00 ✓
TO REMOVE AND REFIT REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.	1	120.00	120.00 ✓

NETS & Cash only.

Our Bank Details:-

Name of Bank : UOB
 Account Name : BW Workshop Services Pte Ltd
 Account Number :356-305-177-7

ACTIVITY

QTY

RATE

AMOUNT

Subtotal: 1,340.00

** PARTS - \$3,095.00 - 20% = \$2,476.00 **

SUBTOTAL 4,306.00

GST TOTAL 0.00

TOTAL SGD 4,306.00

Accepted By

Accepted Date

Adrian Lij
7/p 29/05/19.

04 Days.

NETS & Cash only.

Our Bank Details:-

Name of Bank : UOB

Account Name : BW Workshop Services Pte Ltd

Account Number :356-305-177-7

BW WORKSHOP SERVICES PTE. LTD.
30 UBI ROAD 4 SINGAPORE 408615
TEL: 6289 8800 FAX: 6858 2120
GST REG NO : 201504834E

Finalize Estimate

To : AIG Asia Pacific Insurance Pte Ltd DATE : 23/7/2019
Att : Mr Adrian VEHICLE NO : SGQ 8282 C

Third Party Claims

Page 1

S/NO	ITEMS	Qty	Parts Amount	List -20%
1	REAR TAILGATE	1	\$ 1,195.00	\$ 956.00
2	REAR BUMPER	1	\$ 1,170.00	\$ 936.00
			Total :	\$ 1,892.00
S/NO	SUPPLEMENTRY ITEM	Qty	Parts Amount	List -20%
3	-		\$ -	\$ -
			Total :	\$ -
			Parts:	\$ 1,892.00
			SUPPLEMENTRY:	\$ -
			COR AMOUNT:	\$ 1,892.00
S/NO	S/N ITEMS	Qty	Parts Amount	Amount
4	TAILGATE LOGO "SHUTTLE"	1	\$ 65.00	\$ 65.00
5	TAILGATE LOGO "HYBRID"	1	\$ 85.00	\$ 85.00
6	REAR BUMPER CLIPS	10	\$ 2.50	\$ 25.00
7	REAR WINDSCREEN MOULDING	1	\$ 85.00	\$ 85.00
8	WINDSCREEN SEALANT	1	\$ 50.00	\$ 50.00
			Total :	\$ 310.00

BW WORKSHOP SERVICES PTE. LTD.
30 UBI ROAD 4 SINGAPORE 408615
TEL: 6289 8800 FAX: 6858 2120
GST REG NO : 201504834E

Finalize Estimate

To : AIG Asia Pacific Insurance Pte Ltd DATE : 23/7/2019
Att : Mr Adrian VEHICLE NO : SGQ 8282 C

Third Party Claims

Page 2

S/NO	LABOUR		Amount
9	TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGH, REFIT AND TO RENEW AFFECTED PARTS.		\$ 400.00
10	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.		\$ 400.00
11	TO REMOVE AND REFIT REAR TAILGATE FITTINGS.		\$ 80.00
12	TO REMOVE AND REFIT REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST.		\$ 120.00
		Total :	\$ 1,000.00
	COST OF REPAIR : \$	1,892.00	
	S/N ITEM : \$	310.00	
	LABOUR : \$	1,000.00	
		\$ 3,202.00	
	Final Amount : \$3,202.00 - 04Days (Before GST)		
	** Kindly assist the final amount **		

Vic (LKKAUTO)

From: Justin Ee <justin_ee@bw.com.sg>
Sent: Tuesday, 23 July, 2019 1:38 PM
To: Adrian Ling (LKKAUTO)
Cc: Admin A; assignments; Vic (LKKAUTO); Derek Low; Ebell Lee; Xu Hai
Subject: Re: Re: Re: Re: Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019. | Our Ref : 1363106775SG-003 LKK REF CC4/AIG19009437/Aha3
Attachments: Survey Marking.pdf; Finalize Estimate.pdf

Hi Adrian,

Good afternoon to you,

Kindly refer to our attach file of **SGQ 8282 C** - Finalize Estimate and Survey Marking.

Let finalize at **\$3,202.00 - (Before GST) - 04 Days.**

Much appreciated for your kind assistance.

Thank you.

Best regards,
Justin Ee
Workshop Executive

BW Workshop Services Pte Ltd - www.bw.com.sg
Venture Cars Pte Ltd - www.venturecars.com.sg
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 / HP : 9731 8883 Email justin_ee@bw.com.sg

ARC & Nominee Workshop Of :

	
--	---

On Fri, 14 Jun 2019 at 09:42, Justin Ee <justin_ee@bw.com.sg> wrote:
Hi Vic,

Good day to you,

Noted with thanks a lot.

Best regards,
Justin Ee
Workshop Executive

BW Workshop Services Pte Ltd - www.bw.com.sg
Venture Cars Pte Ltd - www.venturecars.com.sg

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 May 2019 16:16		28 May 2019 10:52 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
CLAIM SUBFOLDER DETAILS		[Created by insurer]		
Insured:	CHUGANI SONIA MOHANDAS, ID: 578239002, Tel: +6590000000			
Main Claimant:	XIE HUA MING STEVE, ID: 577807280			
Vehicle Reg. No.:	SGQ8282C	Date of Loss:	25/05/2019 11:00 - :59 [2 Months and 17 Days From LTA Reg (date (Mon Yr))]	
Claim Type:	TP / 1363106775SG	Policy/Cover Note No.:	1900016929 (Comprehensive) Coverage: 14/03/2019 - 13/03/2021	
Vehicle Reg. No. (Insured):	SMJ6408L	Policy No. (Claimant):	SD19V03899	
Repairer:	BW Workshop Services Pte Ltd (HQ) 30 Ubi Road 4, 408615 Ubi - Tel: 6289 8822			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com			
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 07/06/2019]			
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail		
There are no mail for this case.				
ALL ASSOCIATED TASKS				
View All Search Tasks Create New Task Complete				
Due Date	Priority	Type	Task Group	Subject
No results.				

P: Justin

T: 12:51 PM

V: Out

E: ✓

Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 O...

From: AIG SGP, Claims-Survey
To: assignments, admin-a@lkkauto.com
Cc:
Sent: 5/28/2019 2:11:52 PM
Attachments:  Estimate 1075 from BW WORKSHOP SERVICES PTE LTD.pdf  SGQ 8282 C - GIA Report.PDF

Hi LKK,

Kindly clarify.

Thanks.

From: Justin Ee [mailto:justin_ee@bw.com.sg]
Sent: Tuesday, May 28, 2019 2:00 PM
To: AIG SGP, Claims-Survey
Cc: Derek Low
Subject: [EXTERNAL] Re: Re: Re: Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019.

This message is from an external sender; be cautious with links and attachments.

Hi,

Good afternoon to you,

We just called LKK, and they told us for Liability clearance we need to liaise with AIG.

Please kindly advice for Liability clearance.

Thank you.

**Best regards,
Justin Ee
Workshop Executive**

**BW Workshop Services Pte Ltd - www.bw.com.sg
Venture Cars Pte Ltd - www.venturecars.com.sg
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 / HP : 9731 8883 Email justin_ee@bw.com.sg**

ARC & Nominee Workshop Of :

||

On Tue, 28 May 2019 at 10:58, Justin Ee <justin_ee@bw.com.sg> wrote:

Hi,

Noted with thanks a lot.

Much appreciate your assistance.

Thank you.

Best regards,
Justin Ee
Workshop Executive

BW Workshop Services Pte Ltd - www.bw.com.sg
Venture Cars Pte Ltd - www.venturecars.com.sg
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 / HP : 9731 8883 Email justin_ee@bw.com.sg

On Tue, 28 May 2019 at 10:57, AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com> wrote:

Hi Justin,

LKK will liaise with you on the survey arrangement.

Thanks.

AIG Claims Survey

From: Justin Ee [mailto:justin_ee@bw.com.sg]

Sent: Tuesday, May 28, 2019 10:46 AM

To: AIG SGP, Claims-Survey

Cc: Derek Low

Subject: [EXTERNAL] Re: Re: Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019.

This message is from an external sender; be cautious with links and attachments.

Hi,

Good day to you,

We acceptance your appoint with LKK.

Thank you.

Best regards,
Justin Ee
Workshop Executive

BW Workshop Services Pte Ltd - www.bw.com.sg
Venture Cars Pte Ltd - www.venturecars.com.sg
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 / HP : 9731 8883 Email justin_ee@bw.com.sg

On Tue, 28 May 2019 at 10:44, AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com> wrote:

WITHOUT PREJUDICE

Hi Justin,

We'll appoint LKK to handle this case, kindly confirm acceptance.

Thanks.

AIG Claims Survey

From: Justin Ee [mailto:justin_ee@bw.com.sg]

Sent: Monday, May 27, 2019 4:21 PM

To: AIG SGP, Claims-Survey

Cc: Derek Low

Subject: [EXTERNAL] Re: Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019.

This message is from an external sender; be cautious with links and attachments.

Hi,

Good afternoon,

As spoken to our client's, kindly help us arrange on **Wednesday 29/05/2019 @ 1-2pm.**

Kindly update us whether the date and timing is confirm.

Thank you.

Best regards,

Justin Ee

Workshop Executive

BW Workshop Services Pte Ltd - www.bw.com.sg

Venture Cars Pte Ltd - www.venturecars.com.sg

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 / Direct Line : 6692 0139 /

Fax: 6858 2120 / HP : 9731 8883 Email justin_ee@bw.com.sg

On Mon, 27 May 2019 at 16:17, AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com> wrote:

Without Prejudice

Dear Justin,

**ACCIDENT INVOLVING SMJ6408L (OI) & SGQ8282CAT BEDOK SOUTH AVENUE 1-
DOA: 25/05/2019**

Your claim has been received and is pending registration. Our handling adjuster will respond to you within 3 working days after the necessary investigations.

Do inform us if need to arrange for survey.

Thank You
AIG Claims Department

From: Justin Ee [mailto:justin_ee@bw.com.sg]
Sent: Monday, May 27, 2019 3:30 PM
To: AIG SGP, Claims-Survey
Cc: Derek Low
Subject: [EXTERNAL] Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019.

This message is from an external sender; be cautious with links and attachments.

Dear All,

Kindly assist in the liability clearance for the above mentioned case.
We herein attached the GIA Report & Estimate for direct settlement for you perusal.

Kindly let us know who should we looking for arrange survey.

Kindly assist.

Thank you.

**Best regards,
Justin Ee
Workshop Executive**

**BW Workshop Services Pte Ltd - www.bw.com.sg
Venture Cars Pte Ltd - www.venturecars.com.sg
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 / HP : 9731 8883 Email justin_ee@bw.com.sg**

From: Lee-Ying.Chin@aig.com
To: assignments@lkkauto.com , admin-a@lkkauto.com
Cc: Andy-SY.Fong@aig.com
Subject: AIGENCRYPT Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019.
Date: Tue, 28 May 2019 02:56:08 +0000
Hi LKK,

Kindly assist to arrange survey with repairer, they request survey on 29/05/2019 btw 1-2pm.

Case assigned to LKK in Merimen.

Thanks.

Best Regards
Lee Ying, Chin
AIG
Claims | AIG Asia Pacific Insurance Pte. Ltd.
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@aig.com | www.aig.sg

From: Justin Ee [mailto:justin_ee@bw.com.sg]

Sent: Monday, May 27, 2019 3:30 PM

To: AIG SGP, Claims-Survey

Cc: Derek Low

Subject: [EXTERNAL] Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019.

This message is from an external sender; be cautious with links and attachments.

Dear All,

Kindly assist in the liability clearance for the above mentioned case.

We herein attached the GIA Report & Estimate for direct settlement for you perusal.

Kindly let us know who should we looking for arrange survey.

Kindly assist.

Thank you.

Best regards,

Justin Ee

Workshop Executive

BW Workshop Services Pte Ltd - www.bw.com.sg

Venture Cars Pte Ltd - www.venturecars.com.sg

30 Ubi Road 4 Singapore 408615

Main: 6289 8800 / Direct Line : 6692 0139 /

Fax: 6858 2120 / HP : 9731 8883 Email justin_ee@bw.com.sg

DISCHARGE VOUCHER

Vehicle No: SGG 9282C

Date of Accident: 25/5/2019

I/We, Steve Xie Hui Ming

hereby acknowledge and agree that payment by
to **BW Workshop Services Pte Ltd** shall be full satisfaction liquidation and discharge of all
claims whatever competent upon AUTHORISED DRIVER in respect of all loss injury or damage
whether now or hereafter to become manifest arising directly or indirectly from the above-
captioned accident.

Signature : [Signature]

Name : Steve Xie Hui Ming

NRIC/UEN : S7760774D

Date : 01/6/2019

Witness

Signature : [Signature]

Name : Justin Fe

NRIC No : F26013121

Address : 30 Ubi Road 4 S 409415



BW WORKSHOP SERVICES PTE LTD

30 UBI ROAD 4 SINGAPORE 408615

TEL: 62898800 FAX: 68582120

LETTER OF DEMAND

Your Ref: CC4/AIG19009437/Aha3

Our Ref: SGQ 8282 C.

M/s AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way

#07-16

Singapore 079120

Attention: Claims Department.

CLAIMANT: Xie Hua Ming Steve.

PROPERTY DAMAGED CLAIM ARISING FROM A ROAD TRAFFIC ACCIDENT ON 25/05/2019 ALONG BEDOK SOUTH AVENUE 1 INVOLVING VEHICLE NO SGQ 8282 C & SMJ 6408 L.

We act for **Xie Hua Ming Steve** who was the owner of motor vehicle no. **SGQ 8282 C.**

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on 25/05/2019 involving our client's vehicle registration number SGQ 8282 C and vehicle registration number SMJ 6408 L driven by you/your insured at the material time.

We are instructed that the accident was caused by you/your insured's negligent driving and /or management of your/you insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

• - Cost of Repair	-	<u>S3,426.14 (After GST)</u>
• - Loss Of Rental	-	<u>S428.00 (04Days x S107.00 per day – After GST)</u>
• - GIA Search Fee	-	<u>S2.00</u>
• - Total Amount	-	<u>S3,856.14</u>

We enclose a copy of each of the following documents for your consideration:-

- ✓ Invoice
- ✓ Rental Invoice / Loss Of Use
- ✓ LTA Search Fee Invoice / Third Party Insurer Enquiry
- ✓ Letter Of Authorization
- ✓ Discharge Voucher

Please kindly revert our client's claim within the next 7 days.

Yours faithfully,

Justin Ee

(HP): 9731 8883 Email: justin_ee@bw.com.sg





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19009437/Aha3

11 JUNE 2019

CHUGANI SONIA MOHANDAS MRS SONIA DANANI
68 BAYSHORE ROAD
#06-02
Singapore 469986

Dear Sir/Madam,

ACCIDENT INVOLVING SMJ6408L / SGQ8282C / OTHERS ON 25/05/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Jimmy
Case Handler
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

BW WORKSHOP SERVICES PTE LTD

30 UBI ROAD 4 SINGAPORE 408615

TEL: 62898800 FAX: 68582120

AUTHORIZATION LETTER

I/We, Steve Xie Hua Ming, owner of SGQ 8282C hereby give My/Our full
Authorization to BW Workshop Services Pte Ltd to act for me with respect to my claim and
repairs for my vehicle.

I further authorize the workshop to settle My/Our above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to settlement
of my claim with payment by cheque/s being made in favour of the workshop.

Dated this 01 June 2019

Signature/Company Stamp : 

Name : Steve Xie Hua Ming

NRIC/UEN : S7780728D

Date : 01 June 2019

Witness

Signature : 

Name : Justin Te

NRIC No : F28213171



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **BW WORKSHOP SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,426.14** (Repair Cost), **S\$428.00** (Loss of Rental/Use), **S\$2.00** (Disbursement), for vehicle no. **SGQ 8282C** that was damaged pursuant to the accident which occurred on **25/05/2019** (date) along **BEDOK SOUTH AVENUE 1** (location) involving vehicle no/s **SMJ 6408L**. This is pursuant to the inspection conducted on **29/05/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **XIE HUA MING STEVE** ("the third party claimant") of vehicle no. **SGQ 8282C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGQ 8282C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26 (day) of 09 (month) **2019** (year)



LWP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

BW WORKSHOP SERVICES PTE LTD

30 UBI ROAD 4

Singapore 408615

6289 8800

workshop_admin@bw.com.sg

GST Registration No. : 201504834E

Company Registration No. 201504834E



Sales Invoice

INVOICE TO

AIG ASIA PACIFIC

INSURANCE PTE. LTD.

AIG ASIA PACIFIC

INSURANCE PTE. LTD.

INVOICE NO. 10653**DATE 24/07/2019****VIN NUMBER**

SGQ8282C

MAKE & MODEL

HONDA SHUTTLE

ACTIVITY**QTY****RATE****AMOUNT****TAILGATE -HONDA SHUTTLE**

1

956.00

956.00

TAILGATE -HONDA SHUTTLE

BUMPER RR "NH788P" -HONDA SHUTTLE

1

936.00

936.00

BUMPER RR "NH823M" -HONDA SHUTTLE

"FIT" EMBLEM

1

0.00

0.00

TAILGATE LOGO "HYBRID "

1

85.00

85.00

REAR BUMPER CLIPS

10

2.50

25.00

OTHER INCOME

1

65.00

65.00

TAIL GATE LOG "SHUTTLE"

REAR WINDSCREEN MOULDING

1

85.00

85.00

WINDSCREEN SEALANT

1

50.00

50.00

Labour Charges STD

1

400.00

400.00

TO REMOVE ,CUT OUT DAMAGED PARTS,PANEL BEATING,
WELDING,ALIGN, REFIT AND TO RENEW AFFECTED PARTS**Labour Charges STD**

1

400.00

400.00

-TO PUTTY AND RESPRAY ON AFFECTED PORTIONS

Labour Charges STD

1

80.00

80.00

- TO REMOVE AND REFIT REAR TAILGATE FITTING

Labour Charges STD

1

120.00

120.00

- TO REMOVE AMD REFIT REAR WINDSCREEN GLASS AND
CONDUCT WATER LEAK TEST

Thank you for your business!

We look forward to serving you again.

BW WORKSHOP SERVICES PTE LTD

SUBTOTAL

3,202.00

GST TOTAL

224.14

TOTAL

3,426.14

BALANCE DUE

SGD 3,426.14

Payment method :

CREDIT CARD & NETS ONLY

VENTURE CARS

It's all about People and Cars...

Venture Cars Pte Ltd
30 UBI ROAD 4
SINGAPORE 408615

UEN #: 200921343K

Bill To:

BW WORKSHOP SERVICES PTE LTD

Tax Invoice

Invoice #: 10003934

Date: 23/9/2019

Ship Via:

Page: 1

Description

Amount

VC/RAC/0086 JETTA SMJ5825Y 25/5/19-29/5/19

S\$400.00

GST: S\$28.00

Total Inc GST: S\$428.00

Amount Applied: S\$0.00

Balance Due: S\$428.00

BILLING INSTRUCTIONS:

For billing enquiries, please contact us at +65 6289 8800

Please make all payments payable to :

VENTURE CARS PTE LTD

A handwritten signature in black ink is written over a circular stamp. The stamp contains the text "VENTURE CARS PTE LTD" around the perimeter and "Co Reg No 200921343K" in the center.

Authorised Signature

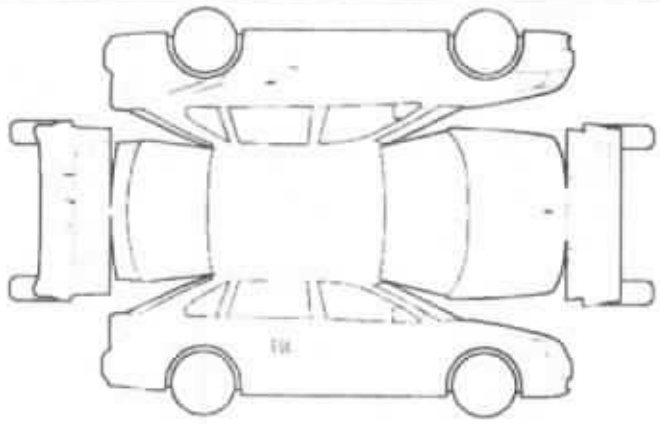
VEHICLE RENTAL AGREEMENT

AGREEMENT NO.: VC/RAC/ 0086

THE SCHEDULE

AGREEMENT DATE: 29/5/2019

The OWNER		
Venture Cars Pte Ltd UEN 200921343K address 30 Ubi Road 4 Singapore 408615		
The RENTER		
Name: <u>Xie Hua Ming Steve</u>	Identification No. <u>S77807280</u>	Type:
Address: <u>65 Tampines Central 7 #03-29 Singapore 526597</u>		
The VEHICLE		
Make & Model: <u>Touareg After Volkswagen Jetta</u>	Vehicle Registration No: <u>638 847 R SMJ 58231</u>	
Chassis No.:	Colour: <u>Grey</u>	
The RENTAL TERMS		
1. Rental Commencement Date:	1(a). ERP Charges: NOT Included	1(b). Fuel: NOT Included
2. Rental Period:	days/weeks/months from to	
3. Rental Rate: S\$ per day/week/month excluding GST	3(a). Refundable Security Deposit S\$	
4. Insurance: Inclusive	5. Road Tax: Inclusive	6. Maintenance: Inclusive
7. Own Damage Excess: S\$ <u>2,500.00</u>	8. Third Party Damage Excess: S\$ <u>2,000.00</u>	9. Collision Damage Waiver (Per Day): S\$ <u>-</u>
10. Mileage Limitation: Yes / <u>No</u>	11. Mileage Surcharge: S\$ Per Kilometer	
12. Malaysia Use: Yes / <u>No</u>	13. Malaysia Use Surcharge:	
14. Collection/ Delivery Charge: S\$50	15. Vehicle Collection: After 2:00pm	16. Vehicle Return: Before 12:00pm
PARTICULARS OF MAIN DRIVER		
Name: <u>As above</u>		
Address:		
Contact No.: (H)	(O)	(HP)
NRIC/PP/FIN No.:	Nationality:	Date of Birth:
Occupation:	Name of Employer:	
PARTICULARS OF NAMED DRIVER		
Name:		
Address:		
Contact No.: (H)	(O)	(HP)
NRIC/PP/FIN No.:	Nationality:	Date of Birth:
Occupation:	Name of Employer:	

	FUEL: E/0.25/0.5/0.75/1 <u>2.5/1</u>
	CASH CARD AMOUNT: S\$ <u>121</u>
	D- Dents S- Scratches C- Chips WS- Windscreen
	Date/Time of Delivery: <u>29/5/2019, 1:50 pm</u>
	Mileage: <u>204403.176670</u>
Remarks: -	

THE TERMS AND CONDITIONS MENTIONED AT THE BACK OF THIS PAGE AND THIS SCHEDULE FORM AN INTEGRAL PART OF THIS VEHICLE RENTAL AGREEMENT. BY SIGNING BELOW, THE RENTER CONFIRMS THAT HE/SHE HAS READ, FULLY UNDERSTOOD AND ACCEPT ALL THE TERMS AND CONDITIONS OF THIS AGREEMENT.

Signature of Renter

Witness Signature/Name/ ID No.

Signature of Owner

White - Owner Yellow - Customer Blue - Accounts



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

 6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735
TAX INVOICE
 Our Ref No: GR-19-082821
 Date of Request: 27/05/2019

Your Ref No: Online Purchase

 BW Workshop Services Pte Ltd
 30 Ubi Road 4
 Singapore 408615

Dear Sir/Madam,

 Enquiry Date: 27/05/2019
 Enquiry By: Ee Cheng Boon, Justin
 TP Vehicle No: SMJ6408L
 Accident Date: 25/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.67
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-082821
Date of Request: 27/05/2019

Your Ref No: Online Purchase

BW Workshop Services Pte Ltd
30 Ubi Road 4
Singapore 408615

Dear Sir/Madam,

Enquiry Date: 27/05/2019
Enquiry By: Ee Cheng Boon, Justin
TP Vehicle No.: SMJ6408L
Accident Date: 25/05/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SMJ6408L	AIG Asia Pacific Insurance Pte. Ltd.	14/03/2019-13/03/2021	65-6419-3000
SMJ6408L	AIG Asia Pacific Insurance Pte. Ltd.	28/02/2019-27/02/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	27 May 2019 16:16		28 May 2019 10:52 Edit Adj Rpt	S\$3,202.00 Edit Estimates	S\$3,202.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
----------------------	---------------------------	-------------------------------	---------------------------	--------------------------

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:

CHUGANI SONIA MOHANDAS MRS SONIA DANANI, ID: S7823900Z, Tel: +6590000000

Main Claimant:

XIE HUA MING STEVE, ID: S7780728D

Vehicle Reg. No.:

SGQ8282C

Date of Loss:

25/05/2019 11:00 - :59
[2 Months and 17 Days From LTA Reg Date (Man Yr)]

Claim Type:

TP / 1363106775SG

Policy/Cover Note No.:

1900016929 (Comprehensive)
Coverage: 14/03/2019 - 13/03/2021

Vehicle Reg. No. (Insured):

SMJ6408L

Policy No. (Claimant):

SD19V03899

Excess:

Repairer:

BW Workshop Services Pte Ltd (HQ) 30 Ubi Road 4, 408615 Ubi - Tel: 6282 8800

Handling Insurer:

AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Lee, Ming-Yao] MingYao.Lee@aig.com

Claimant's Insurer:

Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611

Adjuster:

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 07/06/2019]

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG (29/05/2019): Re: Request for OI GIA report

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGQ8282C (1363106775SG)

[SMJ6408L]

TP

XIE HUA MING STEVE

May 25 2019 11:00AM

[CHUGANI SONIA MOHANDAS MRS SONIA DANANI]

BW Workshop Services Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Letters/Correspondences

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	{Draft}	Third Party Express Settlement – Payment Breakdown	1	Edit

Assessment Reports

1 per page

No	Finalized On	BW Workshop Services Pte Ltd (HQ)	Thumbnail	Print
1	27/05/19 10:46	Accident Statement	1	Load HTML

Photos/Images

3 per page

No	Finalized On	BW Workshop Services Pte Ltd (HQ)	Thumbnail	Print
1	27/05/19 10:39	Accident Photo [Linked Accident Report Documents]	1	Load JPG
2	27/05/19 10:39	Accident Photo [Linked Accident Report Documents]	1	Load JPG
3	27/05/19 10:39	Accident Photo [Linked Accident Report Documents]	1	Load JPG
4	27/05/19 10:39	Accident Photo [Linked Accident Report Documents]	1	Load JPG
5	27/05/19 10:39	Accident Photo [Linked Accident Report Documents]	1	Load JPG
6	27/05/19 10:39	Accident Photo [Linked Accident Report Documents]	1	Load JPG
7	27/05/19 10:40	Accident Photo [Linked Accident Report Documents]	1	Load JPG
8	27/05/19 10:40	Accident Photo [Linked Accident Report Documents]	1	Load JPG
9	27/05/19 10:40	Accident Photo [Linked Accident Report Documents]	1	Load JPG
10	27/05/19 10:40	Accident Photo [Linked Accident Report Documents]	1	Load JPG

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/09/19 15:04	General View	1	Load JPG
2	19/09/19 15:04	General View	1	Load JPG
3	19/09/19 15:04	General View	1	Load JPG
4	19/09/19 15:04	General View	1	Load JPG
5	19/09/19 15:04	General View	1	Load JPG
6	19/09/19 15:04	General View	1	Load JPG
7	19/09/19 15:04	General View	1	Load JPG
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9	19/09/19 15:04	General View	1	Load JPG
10	19/09/19 15:04	General View	1	Load JPG
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16	19/09/19 15:04	General View	1	Load JPG
17	19/09/19 15:04	General View	1	Load JPG
18	19/09/19 15:04	General View	1	Load JPG
19	19/09/19 15:04	General View	1	Load JPG
20	19/09/19 15:04	General View	1	Load JPG
21	19/09/19 15:04	General View	1	Load JPG
22	19/09/19 15:04	General View	1	Load JPG

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
23	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
24	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
25	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
26	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
27	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
28	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
29	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
30	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
31	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
32	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
33	19/09/19 15:05	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	27/05/19 16:16	Repair Estimate		Load PDF	
2	29/05/19 14:13	OI GIA REPORT		Load PDF	
No	Finalized On	BW Workshop Services Pte Ltd (HQ)		Thumbnail	Print
1	27/05/19 10:34	Sketch Plan [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
2	27/05/19 10:34	Sketch Plan #2 [Linked Accident Report Documents]		Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	28/05/19 20:09	EMAIL FROM AIG DD 28.05.2019		Load PDF	
2	14/06/19 08:47	LETTER TO OI		Load PDF	
3	15/10/19 11:09	WORKSHOP INVOICE		Load PDF	
4	15/10/19 11:09	AUTHORISATION TO ACT FORM		Load PDF	
5	15/10/19 11:09	Release Voucher		Load PDF	
6	15/10/19 11:09	RENTAL RECEIPT		Load PDF	
7	15/10/19 11:09	GIA SEARCH		Load PDF	
8	15/10/19 11:09	LOD		Load PDF	

Linked Accident Report Documents

Assessment Reports				View	View in Browser
No	Finalized On	BW Workshop Services Pte Ltd (HQ)		Thumbnail	Print
1	27/05/19 10:46	Accident Statement		Load HTM	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Finalized On	BW Workshop Services Pte Ltd (HQ)		Thumbnail	Print
1	27/05/19 10:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	27/05/19 10:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	27/05/19 10:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	27/05/19 10:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
5	27/05/19 10:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
6	27/05/19 10:39	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	27/05/19 10:40	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	27/05/19 10:40	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
9	27/05/19 10:40	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
10	27/05/19 10:40	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	BW Workshop Services Pte Ltd (HQ)		Thumbnail	Print
1	27/05/19 10:34	Sketch Plan		Load JPG	<input checked="" type="checkbox"/>
2	27/05/19 10:34	Sketch Plan #2		Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SMJ6408L (Insd veh)	Model:	HONDA SHUTTLE HYBRID
	SGQ8282C (TP veh)		1.5 (A)
Date of Accident:	25/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,607.42
Final Repair Cost	:	\$	3,426.14
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	428.00 4 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	3,856.14

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____ 100 ____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ 0 ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	BW Workshop Services Pte Ltd	:	\$ 3,856.14
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

15 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

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VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19009437/AHA3Q2

Date: 15/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900016929
 Claimant: SGQ8282C Insured Vehicle No: SMJ6408L
 Vehicle No: Date of Loss: 25/05/2019 Nature of Claim: TP Claim No: 1363106775SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGQ8282C
 Make & Model: HONDA SHUTTLE HYBRID, 1.5 (A) Engine No: LEB7103416
 Reg. Date: 08/03/2019 (Man. Year: 2018) Chassis No: GP72002594
 Colour: White Odometer: 6430 km
 Engine Capacity: 1496 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,966.00	2,202.00	764.00	25.76
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,340.00	1,000.00	340.00	25.37
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,306.00	3,202.00	1,104.00	25.64
+ GST 7.00/7.00% (S\$)	301.42	224.14	77.28	25.64
Nett Amount (S\$)	4,607.42	3,426.14	1,181.28	25.64
+ Car Rental (4.0 x S\$100.00/day + 7.00% GST) (S\$)		428.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		3,856.14		

INSPECTION

Date of Assignment: 28/05/2019
 Date Inspected: 29/05/2019 Inspected At: BW Workshop Services Pte Ltd (HQ)
 30 Ubi Road 4
 Singapore 408615
 Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Dented	956.00 F	*956.00 F
2	1		*REAR BUMPER	Deformed	936.00 F	*936.00 F
3	1		*REAR END PANEL	Repair	456.00 F	*- F
4	1		*LOCK	Not Necessary	128.00 F	*- F
5	1		*TAILGATE LOGO SHUTTLE	Necessary	65.00 FS	*65.00 FS
6	1		*TAILGATE LOGO HYBRID	Necessary	85.00 FS	*85.00 FS
7	1		*REAR REVERSE SENSOR	Not Necessary	180.00 FS	*- FS
8	10		*REAR BUMPER CLIPS	Necessary	25.00 FS	*25.00 FS
9	1		*REAR WINDSCREEN MOULDING	Necessary	85.00 FS	*85.00 FS
10	1		*WINDSCREE SEALANT	Necessary	50.00 FS	*50.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	2,966.00	2,202.00
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE ,CUT OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ALIGH ,REFIT AND TO RENEW AFFECTED PARTS	New	600.00	400.00
2	TO PUTTY AND RESPRAY ON AFFECTED PORTIONS	New	540.00	400.00
3	TO TRANSFER TAILGATE FITTINGS	New	80.00	80.00
4	TO REMOVE AND REFIT REAR WINDSCREEN GLASS AND CONDUCT WATER LEAK TEST	New	120.00	120.00
Gross Labour Cost (S\$)			1,340.00	1,000.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >