

Vic (LKKAuto)

From: Justin Ee <justin_ee@bw.com.sg>
Sent: Tuesday, 24 September, 2019 3:10 PM
To: Vic (LKKAuto)
Cc: Admin A; assignments; Derek Low; Ebell Lee; Xu Hai
Subject: Re: Re: Re: Re: Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019. | Our Ref : 1363106775SG-003 LKK REF CC4/AIG19009437/Aha3
Attachments: Discharge Voucher.pdf; Invoice.pdf; LOD.pdf; Authorization Letter.pdf; GIA TP Search Fee.pdf; Rental Invoice & Agreement.pdf

Hi Vic,

Good afternoon to you,

Kindly refer to our attached file of **SGQ 8282 C** - LOD, Invoice, TP Insurer Enquiry, Rental Invoice & Agreement, Authorization Letter and Discharge Voucher.

Kindly help us to process for payment.

Thank you so much. =)

**Best regards,
Justin Ee
Workshop Executive**

**BW Workshop Services Pte Ltd - www.bw.com.sg
Venture Cars Pte Ltd - www.venturecars.com.sg
30 Ubi Road 4 Singapore 408615
Main: 6289 8800 / Direct Line : 6692 0139 /
Fax: 6858 2120 / HP : 9731 8883 Email justin_ee@bw.com.sg**

ARC - Accident Reporting Centre :



On Wed, 18 Sep 2019 at 11:36, Justin Ee <justin_ee@bw.com.sg> wrote:
Hi Adrian,

Any update on our case status?

Much appreciated for your assistance.

Thank you.

**Best regards,
Justin Ee
Workshop Executive**

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ARC - Accident Reporting Centre :



On Tue, 23 Jul 2019 at 13:38, Justin Ee <justin_ee@bw.com.sg> wrote:
Hi Adrian,

Good afternoon to you,

Kindly refer to our attach file of **SGQ 8282 C** - Finalize Estimate and Survey Marking.

Let finalize at **\$3,202.00 - (Before GST) - 04 Days.**

Much appreciated for your kind assistance.

Thank you.

Best regards,
Justin Ee
Workshop Executive

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ARC & Nominee Workshop Of :



On Fri, 14 Jun 2019 at 09:42, Justin Ee <justin_ee@bw.com.sg> wrote:
Hi Vic,

Good day to you,

Noted with thanks a lot.

Best regards,
Justin Ee
Workshop Executive

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On Fri, 14 Jun 2019 at 08:49, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Justin,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Justin Ee [mailto:justin_ee@bw.com.sg]

Sent: Friday, 7 June, 2019 10:07 AM

To: Vic (LKKAUTO)

Cc: Admin A; assignments; Derek Low

Subject: Re: Re: Re: Re: Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019. |

Our Ref : 1363106775SG-003

Hi Vic,

Good day,

Any update for liability clearance?

Kindly assist on it Please.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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On Thu, 6 Jun 2019 at 14:32, Justin Ee <justin_ee@bw.com.sg> wrote:

Hi Vic,

Any update of liability clearance?

Much appreciated of your kind reply.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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On Tue, 4 Jun 2019 at 08:50, Justin Ee <justin_ee@bw.com.sg> wrote:

Hi Vic,

Good morning,

Any update of liability clearance.

Please kindly reply to us.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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On Mon, 3 Jun 2019 at 10:04, Justin Ee <justin_ee@bw.com.sg> wrote:

Hi Vic,

Good day to you,

Any update for liability clearance?

Please kindly advice.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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On Wed, 29 May 2019 at 15:15, Justin Ee <justin_ee@bw.com.sg> wrote:

Hi Ming-Yao,

Good afternoon to you,

Thank you so much for your reply to us, Noted on it.

Much appreciated.

Best regards,

Justin Ee

Workshop Executive

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On Wed, 29 May 2019 at 15:11, Lee, Ming-Yao <MingYao.Lee@aig.com> wrote:

Without Prejudice

Hi Justin,

Matter is under the care of our appointed adjuster, m/s LKK Auto Consultants Pte Ltd. You may liaise with them directly.

They will review and revert to you soonest.

Thank You.

Regards,

Lee Ming Yao
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1769

MingYao.Lee@AIG.com | www.aig.sg

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From: Justin Ee [mailto:justin_ee@bw.com.sg]

Sent: Wednesday, May 29, 2019 10:37 AM

To: AIG SGP, Claims-Survey

Cc: Derek Low

Subject: [EXTERNAL] Re: Re: Re: Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019.

This message is from an external sender; be cautious with links and attachments.

Hi All,

Good day to you,

Any update of liability clearance?

Please kindly assist.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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On Tue, 28 May 2019 at 14:00, Justin Ee <justin_ee@bw.com.sg> wrote:

Hi,

Good afternoon to you,

We just called LKK, and they told us for Liability clearance we need to liaise with AIG.

Please kindly advice for Liability clearance.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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On Tue, 28 May 2019 at 10:58, Justin Ee <justin_ee@bw.com.sg> wrote:

Hi,

Noted with thanks a lot.

Much appreciate your assistance.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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On Tue, 28 May 2019 at 10:57, AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com> wrote:

Hi Justin,

LKK will liaise with you on the survey arrangement.

Thanks.

AIG Claims Survey

From: Justin Ee [mailto:justin_ee@bw.com.sg]

Sent: Tuesday, May 28, 2019 10:46 AM

To: AIG SGP, Claims-Survey

Cc: Derek Low

Subject: [EXTERNAL] Re: Re: Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1
On 25/05/2019.

This message is from an external sender; be cautious with links and attachments.

Hi,

Good day to you,

We acceptance your appoint with LKK.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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On Tue, 28 May 2019 at 10:44, AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com> wrote:

WITHOUT PREJUDICE

Hi Justin,

We'll appoint LKK to handle this case, kindly confirm acceptance.

Thanks.

AIG Claims Survey

From: Justin Ee [mailto:justin_ee@bw.com.sg]

Sent: Monday, May 27, 2019 4:21 PM

To: AIG SGP, Claims-Survey

Cc: Derek Low

Subject: [EXTERNAL] Re: Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019.

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Hi,

Good afternoon,

As spoken to our client's, kindly help us arrange on **Wednesday 29/05/2019 @ 1-2pm.**

Kindly update us whether the date and timing is confirm.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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On Mon, 27 May 2019 at 16:17, AIG SGP, Claims-Survey
<AIGSGP_ClaimsSurvey@aig.com> wrote:

Without Prejudice

Dear Justin,

ACCIDENT INVOLVING SMJ6408L (OI) & SGQ8282CAT BEDOK SOUTH AVENUE 1- DOA: 25/05/2019

Your claim has been received and is pending registration. Our handling adjuster will respond to you within 3 working days after the necessary investigations.

Do inform us if need to arrange for survey.

Thank You

AIG Claims Department

From: Justin Ee [mailto:justin_ee@bw.com.sg]

Sent: Monday, May 27, 2019 3:30 PM

To: AIG SGP, Claims-Survey

Cc: Derek Low

Subject: [EXTERNAL] Accident involving SGQ 8282 C & SMJ 6408 L Along Bedok South Ave 1 On 25/05/2019.

This message is from an external sender; be cautious with links and attachments.

Dear All,

Kindly assist in the liability clearance for the above mentioned case.

We herein attached the GIA Report & Estimate for direct settlement for you perusal.

Kindly let us know who should we looking for arrange survey.

Kindly assist.

Thank you.

Best regards,

Justin Ee

Workshop Executive

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