

INS. CASE OWNER:

CC 4 / ASM 1900 4434 / 11/23/19

IDAC:

118352

Servicing:

KSC

ASSIGNMENT

27/12/19

Date / Time:

28/1/19

Registered in Meriton:

CCU / FTE



Insured Vehicle No.:

SLF 244T

Name of Insured:

IAN KWONG WAI

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

24/12/19

Claim No.:

Sgm 010m4

Policy No.:

Make / Model:

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

SLF 1546 R



INSRS:

WSP:

Tel:

Liability:

RMKS:

Optima  
werkz.

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SLF 1546 R - X; SLF 244 T - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call GI:

After call ltr to GI:

20/1/19 - sunny

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to GI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

20/1/19

Called OZ to inform TP claim

5/7/19

Pending approval  
Sent Mandate, sent via SmartClaim

11/7/19

Approved, email sent to W/S for LOS to offer,  
pending accept.

\* Pending DI from W/S

\* Finalized

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: PIP \$5 2857.44 (4 days) Reduction: 28 %

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: w/ 671 \$5 3057.46

Loss of Rental (LOR): w/ 671 \$5 642.00 (6 days) x 9100

Loss of Use (LOU): \$5 - (\$ x days)

Loss of Income (LOI): \$5 - (\$ x days)

LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search \$5 31.00

Medical: \$5 -

Disbursement: \$5 - (e.g. Tow/Independent)

Legal Cost \$5 -

Total: \$5 3730.46

Global Sum \$5: -

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$350.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1: \$5 3730.46

Name 1: Optima Werkz Pte Ltd

Payee 2 (if N/A): \$5 -

Payee 3 (if N/A): \$5 -

on 16/8/19

ASS. REC. BY:

## ASSIGNMENT

From: \_\_\_\_\_ Date: 29.5.2019

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLK 1596K

at Workshop m/s Optim Workz

of 9A Serangoon North Avn 5

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

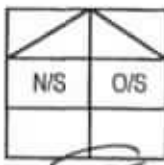
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: Mercedes

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: 871k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or NoLum Sum: 1.B.1% 3 Val: Yes or NoCA / REV / REP. / 24 HRS "up"

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SLK 1596K Yr Regn: 01, 17Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Vezel c.c. 1496Colour: M. Bronze A/C: Insured / Std / NI / NASp. Reading: 44006 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: R43 1222916Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 7 mmL/Bal. 7 mmD.O.A. 24/5/19Survey held at ✓

Rear

R/Bal. 7 mmL/Bal. 7 mmD.O.I. 29/5/19Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

~~4/5 12300 \$2857.44~~  
 Red: \$1118.32, 28%  
 Red: \$1675.76, 42%

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS, SI

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Date: 27.05.2019  
Vehicle No: SLK1596R  
Model: HONDA VEZEL HYBRID 1.5X AUTO  
Chassis: RU31222916 - 2016  
Reg. Year: 2017

Third Party Insurer: AXA  
Third Party Veh No: SLF2149T  
Date of Accident: 24.05.2019

## ESTIMATE

| NO.         | DESCRIPTION                   | QTY | UNIT S\$ | AMOUNT S\$    |
|-------------|-------------------------------|-----|----------|---------------|
| 1           | REAR TAILGATE                 | 1   |          | By \$953.30 ✓ |
| 2           | REAR TAILGATE "VEZEL" EMBLEM  | 1   |          | By \$68.30 ✓  |
| 3           | REAR TAILGATE "HYBRID" EMBLEM | 1   |          | By \$95.00 ✓  |
| 4           | REAR TAILGATE "H" EMBLEM      | 1   |          | By \$75.00 X  |
| 5           | REAR WINDSCREEN MOULDING      | 1   |          | By \$180.00 ✓ |
| 6           | REAR BUMPER 762.70            | 1   |          | By \$935.60 ✓ |
| 7           | REAR END PANEL                | 1   |          | REPAIR        |
| SUB TOTAL   |                               |     |          | \$2,307.20    |
| LESS 20%    |                               |     |          | -\$461.44     |
| PARTS TOTAL |                               |     |          | \$1,845.76    |

| NO.       | SPECIAL NETT               | QTY | UNIT S\$ | AMOUNT S\$       |
|-----------|----------------------------|-----|----------|------------------|
| 1         | REAR WINDSCREEN SEALANT    | 1   |          | By \$100.00 4012 |
| 2         | REAR WINDSCREEN STOPPER    | 2   | \$15.00  | By \$30.00 ✓     |
| 3         | REAR BUMPER CLIPS          | 1   |          | By \$50.00 ✓     |
| 4         | REAR BUMPER REVERSE SENSOR | 1   |          | By \$250.00 X    |
| S/N TOTAL |                            |     |          | \$430.00         |

Not Withheld  
Primary By paint  
4 days @ 2857.4p ✓ ok

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is not a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed & it is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

HEAD OFFICE

4 Hong Chong Road Singapore 151143  
Tel: (+65) 6472 1010 / Fax: (+65) 6472 2112

BRANCH

66 Selegie Road Singapore 118050  
Tel: (+65) 6452 9919 / Fax: (+65) 6452 1011

BRANCH

331 Upper Thomson Road Singapore 574115  
Tel: (+65) 6452 8868 / Fax: (+65) 6452 9223



Date: 27.05.2019  
Vehicle No: SLK1596R  
Model: HONDA VEZEL HYBRID 1.5X AUTO  
Chassis: RU31222916 - 2016  
Reg. Year: 2017

Third Party Insurer: AXA  
Third Party Veh No: SLF2149T  
Date of Accident: 24.05.2019

**ESTIMATE****LABOUR CHARGES:**

LABOUR CHARGES TO REPLACE, REMOVE, REPAIR REAR ACCIDENT AREAS & ETC.  
BACK TO ORIGINAL CONDITIONS.

\$500.00 *400*

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS & FURNISHING MATERIAL  
AT REAR BUMPER, REAR TAILGATE, REAR END PANEL & ETC

\$800.00 *440*

LABOUR CHARGES TO REMOVE & REFIX REAR WINDSCREEN GLASS, REAR WINDSCREEN  
SEALANT, REAR WINDSCREEN MOULDING & ETC.

\$150.00 *120*

TO REMOVE & REINSTALL REAR TAILGATE INNER MECHANISM BACK TO ORIGINAL  
FUNCTIONS & ETC

\$100.00 *60*

TO CHECK WIRING & ELECTRICAL DIAGNOSTIC

\$100.00 *20*

TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC

\$50.00 ✓

---

LABOUR TOTAL \$1,700.00

---

TOTAL \$3,975.76**HEAD OFFICE**

4 Nanyang Chung Road Singapore 159143  
Tel: (+65) 6472 1013 Fax: (+65) 6472 2113

**Branch**

5A Serangoon North Ave 5 Singapore 554550  
Tel: (+65) 6484 9819 Fax: (+65) 6481 1811

**Branch**

551 Upper Thomson Road Singapore 574419  
Tel: (+65) 6432 8884 Fax: (+65) 6432 9223



Date: 27.05.2019  
 Vehicle No: SLK1596R  
 Model: HONDA VEZEL HYBRID 1.5X AUTO  
 Chassis: RU31222916 - 2016  
 Reg.Year: 2017

Third Party Insurer: AXA  
 Third Party Veh No: SLF2149T  
 Date of Accident: 24.05.2019

## ESTIMATE

| NO.         | DESCRIPTION                   | QTY | UNIT S\$ | AMOUNT S\$            |
|-------------|-------------------------------|-----|----------|-----------------------|
| 1           | REAR TAILGATE                 | 1   |          | <i>B</i> \$953.30 ✓   |
| 2           | REAR TAILGATE "VEZEL" EMBLEM  | 1   |          | <i>m</i> \$68.30 ✓    |
| 3           | REAR TAILGATE "HYBRID" EMBLEM | 1   |          | <i>m</i> \$95.00 ✓    |
| 4           | REAR TAILGATE "H" EMBLEM      | 1   |          | <i>m</i> \$75.00 X    |
| 5           | REAR WINDSCREEN MOULDING      | 1   |          | <i>m</i> \$180.00 ✓   |
| 6           | REAR BUMPER                   | 1   |          | <i>Buc</i> \$935.60 ✓ |
| 7           | REAR END PANEL                | 1   |          | REPAIR                |
| SUB TOTAL   |                               |     |          | \$2,307.20            |
| LESS 20%    |                               |     |          | -\$461.44             |
| PARTS TOTAL |                               |     |          | \$1,845.76            |

| NO.       | SPECIAL NETT               | QTY | UNIT S\$ | AMOUNT S\$          |
|-----------|----------------------------|-----|----------|---------------------|
| 1         | REAR WINDSCREEN SEALANT    | 1   |          | <i>m</i> \$100.00 ✓ |
| 2         | REAR WINDSCREEN STOPPER    | 2   | \$15.00  | <i>m</i> \$30.00 ✓  |
| 3         | REAR BUMPER CLIPS          | 1   |          | <i>m</i> \$50.00 ✓  |
| 4         | REAR BUMPER REVERSE SENSOR | 1   |          | <i>m</i> \$250.00 X |
| S/N TOTAL |                            |     |          | \$430.00            |

*Not Withheld*  
*Resurvey B6 paint*  
*4 days*

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be itemized and is subject to final approval from Insurance Company

Authorized by Repairer  
 Signature  
 Date:

### Head office

6 Kung Chong Road Singapore 159143  
 Tel: (+65) 6472 1313 Fax: (+65) 6472 2112

### Branch

9A Serangoon North Ave 5 Singapore 554500  
 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011

### Branch

551 Upper Thomson Road Singapore 574415  
 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223







## Service Request Details

### Claim

S9M010M4

### Reference

None

### Loss Date

24 May 2019

### Report Date

27 May 2019 8:58:00 AM

### Request Date

28 May 2019

### Due Date

4 June 2019

### Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

### Type of Loss

Third Party Vehicle Damage

### Services

Pending verification - Direct Settlement

P. Lily

T. 10:400.m

V. Out

E: ✓

### Actions

#### Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

#### Incident Vehicle Registration #

SLK1596K



VEZEL

VEZEL-1.5 HYBRID (A)

LKK AUTO CONSULTANTS PTE LTD (TF) &lt;

MENU

## Service Address

...

## Primary Contact/Insured

TAN KWONG WAH

7 SWISS CLUB AVENUE, 288216, Singapore

92322389

TAKWJAV@SINGNET.COM.SG

## Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

**Catherine Chong (LKK Auto)**

---

**From:** Sharon <sharon@ow.sg>  
**Sent:** Tuesday, 28 May, 2019 9:40 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** angela.tan@ow.sg; Lily Loi OW; puiheng.chong@ow.sg; hockkong.ong@ow.sg  
**Subject:** TP Claims / Arrange survey - Accident involving SLK1596R & SLF2149T on 24/05/2019  
**Attachments:** SLK1596R GIA.pdf  
**Categories:** Raghav

Your Ref: SLF2149T

Our Ref: SLK1596R

Dear Executive,

Please arrange for survey as soon as possible.

Location: 9A Serangoon North Avenue 5

*\*\*Please avoid 1PM - 2PM*

Thank you.

—

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA WERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 551 Upp Thomson Road Singapore 574415

Tel: (+65) 6472 1313

Tel: (+65) 6484 9919

Tel: (+65) 6452 8868

Fax: (+65) 6472 2112

Fax: (+65) 6481 1011

Fax: (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

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## Jimmy Chen (LKK Auto)

---

**From:** Sharon <sharon@ow.sg>  
**Sent:** Thursday, 11 July 2019 5:11 PM  
**To:** Jimmy Chen (LKK Auto)  
**Cc:** angela.tan@ow.sg; Lily Loi OW; puitheng.chong@ow.sg; hockkong.ong@ow.sg; Vic (LKKAuto); Hsiao Tong (LKKAuto)  
**Subject:** Re: TP Claims / Arrange survey - Accident involving SLK1596R & SLF2149T on 24/05/2019

Without Prejudice

Dear Jimmy,

Our client accept your offer at \$3,730.46. Please send DV.

Thank you.

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA WERKZ** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

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On 11-Jul-19 3:54 PM, Jimmy Chen (LKK Auto) wrote:

Without Prejudice  
(save as to costs)

Dear Sirs/Mdm,

Please ignore my previous email, already received LOD at my end.

We refer to the above matter.

We propose settlement as follows: -

|                                          |                    |
|------------------------------------------|--------------------|
| 1. Cost of Repair (w/GST)                | \$ 3,057.46        |
| 2. Loss of Rental w/GST (6 Days x \$100) | \$ 642.00          |
| 3. LTA/GIA Search Fee                    | \$ 31.00           |
| <b>TOTAL</b>                             | <b>\$ 3,730.46</b> |

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jimmy Chen (LKK Auto)

**Sent:** Thursday, 11 July 2019 1:33 PM

**To:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Cc:** [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Lily Loi OW <[Lily.Lo@ow.sg](mailto:Lily.Lo@ow.sg)>; [puitheng.chong@ow.sg](mailto:puitheng.chong@ow.sg); [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg); Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: TP Claims / Arrange survey - Accident involving SLK1596R & SLF2149T on 24/05/2019

Without Prejudice  
(save as to costs)

Dear Sir/Mdm,

We refer to the above matter.

Kindly forward the LOD and all supporting documents to us to proceed with the settlement.

Thank you.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Jimmy Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Sharon <[sharon@ow.sg](mailto:sharon@ow.sg)>

**Sent:** Tuesday, 28 May 2019 9:40 AM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** [angela.tan@ow.sg](mailto:angela.tan@ow.sg); Lily Loi OW <[Lily.Lo@ow.sg](mailto:Lily.Lo@ow.sg)>; [puitheng.chong@ow.sg](mailto:puitheng.chong@ow.sg); [hockkong.ong@ow.sg](mailto:hockkong.ong@ow.sg)

**Subject:** TP Claims / Arrange survey - Accident involving SLK1596R & SLF2149T on 24/05/2019

Your Ref: SLF2149T

Our Ref: SLK1596R

Dear Executive,

Please arrange for survey as soon as possible.

Location: 9A Serangoon North Avenue 5

*\*\*Please avoid 1PM - 2PM*

Thank you.

--

Best Regards,

**Sharon Ten (Ms.)**

Claims Executive, Motor Claims Department

DID: (+65) 6481 1522 | Fax: (+65) 6481 1011

**OPTIMA//ERKZ<sup>®</sup>** PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: 551 Upp Thomson Road Singapore 574415

Tel: (+65) 6472 1313

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Fax: (+65) 6452 9223

[www.ow.sg](http://www.ow.sg) | [www.facebook.com/OptimaWerkz](https://www.facebook.com/OptimaWerkz)

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Our Ref : SLK1596R / TP#834  
Your Ref : SLF2149T

**WITHOUT PREJUDICE**

Date : 06 June 2019

**AXA INSURANCE PTE LTD**  
No.8 Shenton Way  
#27-01/02 AXA Tower  
Singapore 068811  
Attention: Motor Claims Department

**ACCIDENT INVOLVING SLK1596R & SLF2149T ON 24/05/2019  
ALONG SIMEI AVE TRAFFIC JUNCTION**

We refer to the above captioned.

We are claiming the below followings:

|                                  |                                 |
|----------------------------------|---------------------------------|
| - Cost of Repair (incl. of GST)  | S\$3,057.46                     |
| - Loss of Rentals (incl. of GST) | S\$1,348.20 (\$192.60 X 7 days) |
| - LTA/GIA Search fee             | S\$ 2.00                        |
| - TP Report Fee (SLF2149T)       | S\$ 29.00                       |

|                    |                    |
|--------------------|--------------------|
| <b>Grand Total</b> | <b>S\$4,436.66</b> |
|--------------------|--------------------|

If you have any enquiries, please contact our representative, Ms. Sharon Ten & Ms. Lily at 64849919 or email [sharon@ow.sg](mailto:sharon@ow.sg) / [lily@ow.sg](mailto:lily@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*



20 June, 2019

**TAN KWONG WAH**  
7 SWISS CLUB AVENUE  
SINGAPORE 288216

Dear Sir/Mdm,

OUR REF : CC4/ASM19009434/Kpa3  
YOUR REF : SLF2149T  
**ACCIDENT INVOLVING SLF2149T & SLK1596R ALONG SIMEI AVENUE ON 24/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third-party claim(s) from **Optima Werkz Pte Ltd** acting on behalf of the owner of **SLK1596R** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected because of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third-party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [cst@axa.com.sg](mailto:cst@axa.com.sg) or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com). Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Jimmy  
Case Handler  
DID: 6841 2928  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) Chen Kaina ('the third party claimant') of  
(Address) 50F Faber Heights #02-35 S129200 registered owner of  
(Vehicle Number) SLK 1596R hereby authorize ('the vehicle repairer workshop')  
**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number SLK 1596R that was  
damaged pursuant to the accident which occurred on 24/5/19 along Simei Ave  
Traffic junction involving vehicle number SLF 2149T.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 28 day of 05 year 2019.

  
\_\_\_\_\_  
Signature of Vehicle Registered Owner  
Company's stamp (if applicable)



## AXA THIRD PARTY DIRECT SETTLEMENT

|                         |                      |                                     |
|-------------------------|----------------------|-------------------------------------|
| Vehicle No:             | SLF 2149T (Insd veh) | Model: HONDA VEZEL HYBRID 1.5X AUTO |
|                         | SLK 1596R (TP veh)   |                                     |
| Date of Accident/ Time: | 24/05/2019 07:25     |                                     |

|                                                                                                                                     |                                  |                                                                                |                         |
|-------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|--------------------------------------------------------------------------------|-------------------------|
| Repair Estimate                                                                                                                     | \$                               | 4,254.06                                                                       |                         |
| Final Repair Cost w/ GST                                                                                                            | \$                               | 3,057.45                                                                       |                         |
| Loss of Use                                                                                                                         | \$                               |                                                                                | days at \$ per day      |
| Rental (if any) w/ GST                                                                                                              | \$                               | 642.00                                                                         | 6 days at \$100 per day |
| LIA / GIA Search Fee                                                                                                                | \$                               | 31.00                                                                          |                         |
| Others                                                                                                                              | \$                               |                                                                                |                         |
| Final Settlement Sum                                                                                                                | \$                               | 3,730.45                                                                       |                         |
| Payee Name : OPTIMA WERKZ PTE LTD                                                                                                   |                                  |                                                                                |                         |
| Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below) |                                  |                                                                                |                         |
| A)                                                                                                                                  | For Non-GIA Registered Workshop: | Agreed Liability _____ (%)                                                     |                         |
| B)                                                                                                                                  | For GIA Registered Workshop:     | BOLA Applicable: Yes/ <input checked="" type="checkbox"/> BOLA Scenario No: 27 |                         |
|                                                                                                                                     | BOLA Liability: 100 (%)          | Assessed Liability (*) _____ (%)                                               |                         |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.                                |                                  |                                                                                |                         |
| Remarks                                                                                                                             |                                  |                                                                                |                         |

## NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim: All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: Sharon Tan

Date: 12/7/19



Signature of AXA's surveyor/representative:

Name of AXA's surveyor / Representative:

Date: 12/7/19

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Lily Loi

Date: 12/7/19

**Without Prejudice**

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

## Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500  
Tel (+65) 6484 9919 Fax: (+65) 6481 1101  
Co Reg & GST No: 201212455W

### TAX INVOICE

TO: AXA INSURANCE PTE LTD

8 SHENTON WAY  
#24-01 AXA TOWER  
SINGAPORE 068811

Tel 68804888  
Fax: 63382522

INV NO. : 121903488  
INVOICE DATE : 31/05/2019  
REF : TP#834  
VEH NO. : SLK1596R  
CAR MODEL : VEZEL HYBRID 1.5X  
CURRENT MILEAGE: NA  
ADVISOR : ONG HOCK KONG  
TERMS : COD

| DESCRIPTION                                                                                                           | QTY | UOM | U.PRICE<br>SGD | AMOUNT<br>SGD |
|-----------------------------------------------------------------------------------------------------------------------|-----|-----|----------------|---------------|
| REAR TAILGATE                                                                                                         | 1   | PC  | 762.64         | 762.64        |
| REAR TAILGATE "VEZEL" EMBLEM                                                                                          | 1   | PC  | 54.64          | 54.64         |
| REAR TAILGATE "HYBRID" EMBLEM                                                                                         | 1   | PC  | 76.00          | 76.00         |
| REAR WINDSCREEN MOULDING                                                                                              | 1   | PC  | 144.00         | 144.00        |
| REAR BUMPER                                                                                                           | 1   | PC  | 610.16         | 610.16        |
| REAR WINDSCREEN SEALANT                                                                                               | 1   | PC  | 40.00          | 40.00         |
| REAR WINDSCREEN STOPPER                                                                                               | 2   | PC  | 15.00          | 30.00         |
| REAR BUMPER CLIPS                                                                                                     | 1   | PC  | 50.00          | 50.00         |
| LABOUR CHARGES TO REPLACE, REMOVE, REPAIR REAR<br>ACCIDENT AREAS & ETC BACK TO ORIGINAL CONDITIONS                    | 1   | JOB | 400.00         | 400.00        |
| LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS &<br>FURNISHING MATERIAL AT REAR BUMPER, REAR TAILGATE,                | 1   | JOB | 440.00         | 440.00        |
| LABOUR CHARGES TO REMOVE & REFIX REAR WINDSCREEN<br>GLASS, REAR WINDSCREEN SEALANT, REAR WINDSCREEN<br>MOULDING & ETC | 1   | JOB | 120.00         | 120.00        |
| TO REMOVE & REINSTALL REAR TAILGATE INNER MECHANISM<br>BACK TO ORIGINAL FUNCTIONS & ETC                               | 1   | JOB | 60.00          | 60.00         |
| TO CHECK WIRING & ELECTRICAL DIAGNOSTIC                                                                               | 1   | JOB | 20.00          | 20.00         |
| TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR &<br>ETC                                                               | 1   | JOB | 50.00          | 50.00         |

## Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500  
Tel (+65) 6484 9919 Fax: (+65) 6481 1101  
Co Reg & GST No: 201212455W

### TAX INVOICE

To: AXA INSURANCE PTE LTD

8 SHENTON WAY  
#24-01 AXA TOWER  
SINGAPORE 068811

Tel 68804888  
Fax: 63382522

INV NO. : 121903486  
INVOICE DATE : 31/05/2019  
REF : TP#834  
VEH NO. : SLK1596R  
CAR MODEL : VEZEL HYBRID 1.5X  
CURRENT MILEAGE: NA  
ADVISOR : ONG HOCK KONG  
TERMS : COD

| DESCRIPTION | QTY | UOM | U.PRICE<br>SGD | AMOUNT<br>SGD |
|-------------|-----|-----|----------------|---------------|
|-------------|-----|-----|----------------|---------------|

Remarks: DOA: 24/05/2019 @ 0725HRS  
CLAIMANT: CHEN KAINA  
TP VEHICLE: SLF2149T

Singapore Dollars: Three Thousand Fifty-Seven And Cent Forty-Six Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

|                    |            |                 |
|--------------------|------------|-----------------|
| SUB TOTAL          | SGD        | 2,857.44        |
| GST 7.00%          | SGD        | 200.02          |
| <b>GRAND TOTAL</b> | <b>SGD</b> | <b>3,057.46</b> |

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

for Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

# Optima Werkz Pte Ltd

9A Serangoon North Avenue 5, Singapore 554500  
Tel (+65) 6484 9919 Fax: (+65) 6481 1011  
Co Reg & GST No: 201212455W

## TAX INVOICE

To: CHEN KAINA

50F FABER HEIGHTS  
#02-35  
SINGAPORE 129200

Tel 97362474  
Fax:

INV NO. : 121903599  
INVOICE DATE : 06/06/2019  
REF : TP#834/RA101272  
VEH NO. : SLK1596R  
MAKE : HONDA  
MODEL : VEZEL  
CURRENT MILEAGE:  
ADVISOR : TP/OD  
TERMS : COD

| # | DESCRIPTION                                                                                                                              | QTY | UOM  | U/P<br>SGD | AMT<br>SGD |
|---|------------------------------------------------------------------------------------------------------------------------------------------|-----|------|------------|------------|
| 1 | CAR RENTAL CHARGES<br>RENTAL AGREEMENT NO 101272<br>VEHICLE NO: SJY1947L<br>MODEL: MERCEDES BENZ CLA180<br>FROM: 28/05/2019 - 04/06/2019 | 7   | DAYS | 180.00     | 1,260.00   |

Remarks: DOA: 24/05/2019 @ 0725 HRS

Singapore Dollars: One Thousand Three Hundred Forty-Eight And Cent Twenty Only

Name: \_\_\_\_\_

NRIC No.: \_\_\_\_\_

Signature: \_\_\_\_\_

|              |            |                 |
|--------------|------------|-----------------|
| SUB TOTAL    | SGD        | 1,260.00        |
| GST 7.00%    | SGD        | 88.20           |
| <b>TOTAL</b> | <b>SGD</b> | <b>1,348.20</b> |
| Oustanding   | SGD        | 1,348.20        |

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs.  
I/We declare the repairs for above vehicle have been completed to my/our satisfaction.  
1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.  
2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.  
3) Goods sold are not refundable/returnable.

Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount.

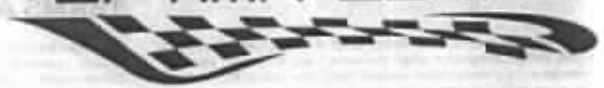
For Optima Werkz Pte Ltd

AUTHORISED SIGNATURE(S)

# Optima Werkz Pte Ltd

6 Kung Chong Rd Singapore 159143  
Tel: +65 6472 1313 Fax: +65 6472 2112 Website: www.ow.sg  
9A Serangoon North Ave 5 Singapore 554500  
Tel: +65 6484 9919 Fax: +65 6481 1011  
CO. REG NO. 201212455W

# OPTIMA WERKZ



## VEHICLE RENTAL AGREEMENT

No: 101272

|                                                                                                                                                                                                                                                                                                                                                                                                                                |  |                                                                                                                                                                                                                                                                                                                                                                                                           |  |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| <b>HIRER'S PARTICULARS</b><br>Full Name: <u>Cheong Kanna</u><br>Nric/Passport No: <u>J8784713Z</u><br>Address: <u>50F FABER HILLS #02-35</u><br><u>SC129200</u><br>Name & Address Employer:<br>Occupation: <u>Indoor</u> Driving Exp: <u>4+</u><br>Driving Licence No: <u>J8784713Z</u> D/L Type: <u>3</u> (Local/Int'l)<br>Issue Date: <u>24/7/2014</u> Date of Birth: <u>18/1/1987</u><br>Contact no(s): HP: <u>97362474</u> |  | Rental replacement<br>Vehicle No: <u>SLK 1896R</u> Vehicle No: <u>SJY 947L</u><br>Make/Model: <u>Vauxhall Astra</u> Make/Model: <u>C180/N/erc</u><br>Mileage Out: <u>137949</u>   <u>137992</u><br>DATE OUT: <u>28/5/2019</u> TIME OUT: <u>5.45</u> <u>PM</u><br>DATE IN: <u>06/6/2019</u> TIME IN: <u>5.50</u> <u>PM</u><br>Signature: <u>[Signature]</u>                                                |  |
| <b>ADDITIONAL DRIVER'S PARTICULARS</b><br>Full Name:<br>Nric/Passport No:<br>Address:<br>Contact no(s): HP:<br>Driving Licence No:<br>Driving Exp:<br>Issue Date:<br>D/L Type: Local/Int'l<br>Occupation:<br>Date of Birth:                                                                                                                                                                                                    |  | <b>CHARGES</b> <b>S\$</b><br>7 Day(s) @ S\$ <u>180</u> per day <u>1,260.00</u><br>Week(s) @ S\$ per day<br>Month(s) @ S\$ per day<br>Extension<br>Delivery/Collection Charges<br>Sub-Total<br>Petrol Level<br>Out E <u>1/4</u> 1/2 3/4 F<br>IN E <u>1/4</u> 1/2 3/4 F<br>MISC<br><b>TOTAL CHARGES (Inclusive of GST)</b> <u>1,348.20</u><br>Less Deposit<br>Balance Payable/Refundable<br>Refund received |  |
| REMARKS:<br><u>Excess I - \$2,000.</u><br><u>Excess II - \$2,000.</u><br><u>Outside Spore Double Excess.</u>                                                                                                                                                                                                                                                                                                                   |  |                                                                                                                                                                                                                                                                                                                                                                                                           |  |

### \*IMPORTANT

- ONLY PERSON ABOVE 24 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE. AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- EXCESS - HIRER IS LIABLE TO PAY INSURANCE EXCESS/ES WHICH IS/ARE APPLICABLE UNDER THE RENTAL CAR INSURANCE POLICY IN ANY EACH ACCIDENT PLUS LOSS OF EARNINGS WHILE DAMAGED VEHICLE IS UNDER REPAIR.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. OUR INSURANCE DOES NOT COVER IN MALAYSIA.

I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDE OF THIS RENTAL AGREEMENT AND AGREE THEREOF.  
I UNDERTAKE NOT TO USE OR LET OTHERS USE THE RENTAL VEHICLE TO CARRY OUT ANY ILLEGAL OR CRIMINAL ACTS INCLUDING CARRYING OF DUTY UNPAID GOODS.

Hirer's  
Signature: [Signature]  
Date: 28/5/2019

Driver's Signature  
(if different from Hirer) \_\_\_\_\_  
Date: \_\_\_\_\_



REC ORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
 RECORDS MANAGEMENT CENTRE  
 6 Raffles Quay #18-00, Singapore 048580  
 Phone: +65 6224 0010 Fax: +65 6224 0030  
 Operating Hours: Monday to Friday 9am to 5pm  
 GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-082780  
 Date of Request: 27/05/2019

Your Ref No: Online Purchase

Optima Werkz Pte Ltd  
 6 Kung Chong Road  
 Singapore 159143

Dear Sir/Madam,

Enquiry Date 27/05/2019  
 Enquiry By Sharon Ten Chai Ling  
 TP Vehicle No. SLF2149T  
 Accident Date 24/05/2019

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| TP Insurer Enquiry               | 1.87         |
| GST Amount                       | 0.13         |
| Total Amount Due (GST inclusive) | 2.00         |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-19-082780

Date of Request: 27/05/2019

Your Ref No:

Online Purchase

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Enquiry Date 27/05/2019  
Enquiry By Sharon Ten Chai Ling  
TP Vehicle No. SLF2149T  
Accident Date 24/05/2019

#### Enquiry Result

| TP Vehicle No. | Insurer               | Period of Insurance   | Insurer Tel. No. |
|----------------|-----------------------|-----------------------|------------------|
| SLF2149T       | AXA Insurance Pte Ltd | 09/08/2018-08/08/2019 | 6338 7288        |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-19-082594

Date of Request: 25/05/2019

Your Ref No: SLK1596R

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 24/05/2019

Place of Accident: SIMEI AVE TRAFFIC JUNCTION

Client Vehicle No: SLK1596R

| DESCRIPTION                      | AMOUNT (S\$) |
|----------------------------------|--------------|
| E-File Search Fee (Public)       | 14.02        |
| GST Amount                       | 0.98         |
| Total Amount Due (GST Inclusive) | 15.00        |

Thank You,

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE  
6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## SEARCH RESULTS

Our Ref No: GR-19-082594  
Date of Request: 25/05/2019

Your Ref No: SLK1596R

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 24/05/2019  
Place of Accident: SIMEI AVE TRAFFIC JUNCTION  
Client Vehicle No: SLK1596R

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

| REQ. VEHICLE | ACCIDENT LOCATION | ACCIDENT DATE    |
|--------------|-------------------|------------------|
| SLF2149T     | SIMEI AVENUE      | 24/05/2019 07:25 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-19-082679  
Date of Request: 27/05/2019

Your Ref No: SLK1596R

Optima Werkz Pte Ltd  
6 Kung Chong Road  
Singapore 159143

Dear Sir/Madam,

Date of Accident: 24/05/2019  
Vehicle No: SLK1596R  
Place of Accident: SIMEI AVE TRAFFIC JUNCTION  
Involving Vehicle No: SLF2149T

With reference to your application for the accident report, we have attached the following accident reports as requested:

| DOCUMENTS                        | ACCIDENT LOCATION          | PER DOC (S\$) | QTY | AMOUNT (S\$) |
|----------------------------------|----------------------------|---------------|-----|--------------|
| SLF2149T                         | SIMEI AVE TRAFFIC JUNCTION | 14.00         | 1   | 13.08        |
| GST Amount                       |                            |               |     | 0.92         |
| Total Amount Due (GST Inclusive) |                            |               |     | 14.00        |

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

---

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                      |                 |                              |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|-----------------|------------------------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                  |                                                                      |                 | Ref : CC4/ASM19009434/Kpa3q2 |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERSINGAPORE 068811<br>ATTN:CYNTHIA LOH                                                                  |                                                                      |                 | Date : 24-07-2019            |  |
|                                                                                                                                        |                                                                      |                 | Code : ASM                   |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                      |                 |                              |                                                                                     |
| Insured Veh.                                                                                                                           | SLF 2149T                                                            | Veh. Inspected  | SLK 1596R                    |                                                                                     |
| Policy No.                                                                                                                             | VA1/GA121354                                                         | Coverage (\$)   | 0.00                         |                                                                                     |
| Claim No.                                                                                                                              | S9M01OM4                                                             | Excess (\$)     | 0.00                         |                                                                                     |
| Assign From                                                                                                                            |                                                                      | Assign Date     | 28/05/2019                   |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                      |                 |                              |                                                                                     |
| Make & Model                                                                                                                           | HONDA VEZEL (A)                                                      | c.c             | 1496                         |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                               | Year of Reg.    | 2017                         |                                                                                     |
| Chassis No.                                                                                                                            | RU31222916                                                           | Colour          | METALLIC BRONZE              |                                                                                     |
| Odometer                                                                                                                               | 44006                                                                | Steering        | IN ORDER                     |                                                                                     |
| Brakes                                                                                                                                 | IN ORDER                                                             | Modification    | STANDARD ALLOY RIM           |                                                                                     |
| General                                                                                                                                | GOOD                                                                 |                 |                              |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                      |                 |                              |                                                                                     |
|                                                                                                                                        | Size                                                                 | Make            | Balance                      |                                                                                     |
| R/H Front Tyre                                                                                                                         | 215/60 R16                                                           | DUNLOP          | 7 mm                         |                                                                                     |
| L/H Front Tyre                                                                                                                         | 215/60 R16                                                           | DUNLOP          | 7 mm                         |                                                                                     |
| R/H Rear Tyre                                                                                                                          | 215/60 R16                                                           | DUNLOP          | 7 mm                         |                                                                                     |
| L/H Rear Tyre                                                                                                                          | 215/60 R16                                                           | DUNLOP          | 7 mm                         |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                                      |                 |                              |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS.                                                             |                                                                      |                 |                              |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                      |                 |                              |                                                                                     |
| Accident Date                                                                                                                          | 24/05/2019                                                           | Inspection Date | 29/05/2019                   |                                                                                     |
| Survey held at                                                                                                                         | OPTIMA WERKZ PTE LTD<br>9A SERANGOON NORTH AVE 5<br>SINGAPORE 554500 |                 |                              |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                      |                 |                              |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                      |                 |                              |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                     |                                                                      |                 |                              |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                    |                                                                      | 4 Working Days  |                              |                                                                                     |



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLK 1596R

| Qty                         | Description of Parts                                                                                                                        | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|----------------------|---------------------------|-------------------|
| <b>REPLACEMENT OF PARTS</b> |                                                                                                                                             |                      |                           |                   |
| 1                           | REAR TAILGATE (CONSISTENT)                                                                                                                  | BENT                 | 953.30                    | 953.30            |
| 1                           | REAR TAILGATE 'VEZEL' EMBLEM (CONSISTENT)                                                                                                   | NECESSARY            | 68.30                     | 68.30             |
| 1                           | REAR TAILGATE 'HYBRID' EMBLEM (CONSISTENT)                                                                                                  | NECESSARY            | 95.00                     | 95.00             |
| 1                           | REAR TAILGATE 'H' EMBLEM (CONSISTENT)                                                                                                       | NOT NECESSARY        | 75.00                     | -                 |
| 1                           | REAR WINDSCREEN MOULDING (CONSISTENT)                                                                                                       | NECESSARY            | 180.00                    | 180.00            |
| 1                           | REAR BUMPER (CONSISTENT)                                                                                                                    | BUCKLED              | 935.60                    | 762.70            |
| 1                           | REAR END PANEL (CONSISTENT) (NPA)                                                                                                           | TO REPAIR SEE LABOUR | -                         | -                 |
|                             | LESS 20% DISCOUNT                                                                                                                           |                      | -461.44                   | -411.86           |
|                             |                                                                                                                                             |                      | 1,845.76                  | 1,647.44          |
| <b>SPECIAL NETT ITEMS</b>   |                                                                                                                                             |                      |                           |                   |
| 1                           | REAR WINDSCREEN SEALANT (SN) (CONSISTENT)                                                                                                   | NECESSARY            | 100.00                    | 40.00             |
| 2                           | REAR WINDSCREEN STOPPER @\$15.00 (SN) (CONSISTENT)                                                                                          | NECESSARY            | 30.00                     | 30.00             |
| 1                           | REAR BUMPER CLIPS (SN) (CONSISTENT)                                                                                                         | NECESSARY            | 50.00                     | 50.00             |
| 1                           | REAR BUMPER REVERSE SENSOR (SN) (CONSISTENT)                                                                                                | SERVICEABLE          | 250.00                    | -                 |
|                             |                                                                                                                                             |                      | 430.00                    | 120.00            |
| <b>LABOUR</b>               |                                                                                                                                             |                      |                           |                   |
|                             | LABOUR CHARGES TO REPLACE ,REMOVE ,REPAIR REAR ACCIDENT AREAS & ETC.BACK TO ORIGINAL CONDITIONS.INCLUSIVE OF THE REPAIR OF REAR END PANEL . |                      | 500.00                    | 400.00            |
|                             | LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINTS & FURNISHING MATERIAL AT REAR BUMPER,REAR TAILGATE ,REAR END PANEL & ETC.                    |                      | 800.00                    | 440.00            |
|                             | LABOUR CHARGES TO REMOVE & REFIX REAR WINDSCREEN GLASS ,REAR WINDSCREEN SEALANT ,REAR WINDSCREEN MOULDING & ETC.                            |                      | 150.00                    | 120.00            |
|                             | TO REMOVE & REINSTALL REAR TAILGATE INNER MECHANISM BACK TO ORIGINAL FUNCTIONS & ETC.                                                       |                      | 100.00                    | 60.00             |
|                             | TO CHECK WIRING & ELECTRICAL DIAGNOSTIC.                                                                                                    |                      | 100.00                    | 20.00             |

Report Ref No. CC4/ASM19009434/Kpa3q2



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| Qty                         | Description of Parts                                  | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----------------------------|-------------------------------------------------------|-----------|---------------------------|-------------------|
|                             | TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC. |           | 50.00                     | 50.00             |
|                             |                                                       |           | 1,700.00                  | 1,090.00          |
| GRAND TOTAL                 |                                                       |           | 3,975.76                  | 2,857.44          |
| RECOMMENDED COST OF REPAIRS |                                                       |           |                           | 2,857.44          |

Report Ref No. CC4/ASM19009434/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

<<   Service Request Details

|                                                                          |                                          |                            |               |
|--------------------------------------------------------------------------|------------------------------------------|----------------------------|---------------|
| Claim                                                                    | S9M010H44                                |                            |               |
| Reference                                                                | CC4/ASH19009434/Kqa3a2                   |                            |               |
| Loss Date                                                                | 24 May 2019                              |                            |               |
| Report Date                                                              | 27 May 2019 8:58:00 AM                   |                            |               |
| Request Date                                                             | 28 May 2019                              |                            |               |
| Due Date                                                                 |                                          |                            |               |
| Vendor Name                                                              | LUK AUTO CONSULTANTS PTE LTD (TP)        |                            |               |
| Type of Loss                                                             | Third Party Vehicle Damage               |                            |               |
| Services                                                                 | Pending verification - Direct Settlement |                            |               |
| Additional Instructions                                                  |                                          |                            |               |
| Messages   Invoices   History   Documents   Assessment   Metrics   Notes |                                          |                            |               |
| Document Type                                                            |                                          | Document SubType           |               |
| + Upload Document                                                        |                                          |                            |               |
| NAME                                                                     | TYPE                                     | SUB-TYPE                   | DATE UPLOADED |
| LUKInvoice1 (0).pdf                                                      | Invoice                                  | Surveyor/ Assessor expense | 26 JULY 2019  |

|                                 |                                                                                               |
|---------------------------------|-----------------------------------------------------------------------------------------------|
| Vehicle Information             |                                                                                               |
| Incident Vehicle Registration # | SJK1594K                                                                                      |
| Make                            | TPWD HONDA                                                                                    |
| Model                           | VEZEL-1.5 HYBRID (A)                                                                          |
| Service Address                 | ...                                                                                           |
| Primary Contact/Insured         | TAN KWONG WAH<br>7 SWISS CLUB AVENUE, 280216, Singapore<br>92222389<br>TAKWJAV@SINGNET.COM.SG |
| Claim Handler                   | LOH Cynthia<br>656804843<br>cynthia.loh@axa.com.sg                                            |

Actions

Next Step   Wait for Approve Invoice

Roll Back Progress



| NAME                                                                                                                      | TYPE                       | SUB-TYPE                                               | AUTHOR                               | DATE<br>UPLOADED |
|---------------------------------------------------------------------------------------------------------------------------|----------------------------|--------------------------------------------------------|--------------------------------------|------------------|
|  LKK SURVEY PHOTO.pdf                  | Forms / Claim Documents    | Others                                                 | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 30 May<br>2019   |
|  TP - LA.doc                           | Forms / Claim Documents    | Assessment                                             | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 30 May<br>2019   |
|  TP - LA.pdf                           | Forms / Claim Documents    | Assessment                                             | LKK AUTO CONSULTANTS<br>PTE LTD (TP) | 30 May<br>2019   |
|  GA121354-Certificate of Insurance.pdf | Reports & Statement        | GIA Report                                             | DHANAKAL Raghav                      | 28 May<br>2019   |
|  GA121354-Policy Schedule.pdf          | Forms / Claim Documents    | Policy Schedule / Covernote / Certificate of Insurance | DHANAKAL Raghav                      | 28 May<br>2019   |
|  SILK15946 TP GIA REPORT.PDF           | Reports & Statement        | GIA Report                                             | DHANAKAL Raghav                      | 28 May<br>2019   |
|  SILF214PT INSD GIA REPORT.PDF         | Reports & Statement        | GIA Report                                             | DHANAKAL Raghav                      | 28 May<br>2019   |
|  TP PIRI FROM WORKSHOP.mpg             | Letters and Correspondence | Workshop                                               | DHANAKAL Raghav                      | 28 May<br>2019   |