



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/EGI19009427/Kkb3

03 JULY 2019

**LEDAR CONTRACTS**

440 CHOA CHU KANG AVENUE 4  
#05-463  
SINGAPORE 680440

Dear Sir/Madam,

**ACCIDENT INVOLVING YQ 6Z & SFW 9669U ALONG TRAS STREET - PARALLEL  
PARKING LOTS ON 13/05/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, ERGO Insurance Company Limited to deal with the third party claim against your policy.

We have received a claim from SFW 9669U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

KHANCHNA  
Case Handler  
DID: 6841-2360  
FAX: 6741 4108  
Email: [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

c.c. *ERGO INSURANCE COMPANY LIMITED*  
(Motor Claims Dept)

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** 2 September 2020 10:03 AM  
**To:** Ivy Yong  
**Cc:** Admin A; Phoebe Xie  
**Subject:** YOUR REF: CDMCG19000969/SL/jc - Accident between SFW 9669U & YQ 6Z (ERGO) on 13/05/2019  
**Attachments:** Video from TP.avi

YOUR REF: CDMCG19000969/SL/jc  
OUR REF: CC4/EGI19009427/Kkb3

Dear Sir/Madam,

We refer to the above matter.

Kindly be informed that based on documents at hand and TP's accident video, we opine that liability is down against our Insured under BOLA 23.

Our surveyor has finalised the above matter with TP's repairer.

However, TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly

Thank you.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)