

Shu Pei (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Tuesday, 28 May 2019 7:02 PM
To: Admin A
Subject: FW: PRS IRO SFW9669U | OI : YQ6Z | DOA: 13/05/2019| ERGO REF: CDMCG19000969/SL/jc
Attachments: SFW9669U TP.pdf

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Friday, 24 May 2019 9:48 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Tracy Tan <tracy.tan@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>
Subject: FW: PRS IRO SFW9669U | OI : YQ6Z | DOA: 13/05/2019| ERGO REF: CDMCG19000969/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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From: Jeannie Cheng
Sent: Friday, May 24, 2019 9:45 AM
To: 'Accord Auto(Claims)'
Cc: Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: Accident Involving SFW9669U & YQ6Z on 13/05/2019 Along Tras Street

WITHOUT PREJUDICE

Dear Jessy,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg

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From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]
Sent: Friday, May 24, 2019 9:35 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: Re: Accident Involving SFW9669U & YQ6Z on 13/05/2019 Along Tras Street

Dear Jeannie Cheng,

We would be appointing LKK Auto Consultant Pte Ltd to conduct PRS.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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On Thu, 23 May 2019 at 16:22, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Jessy,

We acknowledged receipt of your email for the PRS request as below.

In compliance with “**State Courts Practice Directions Amendment No.1 of 2016**”, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service

4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Our Insured's driver has not reported the accident to us to date.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

www.ergo.com.sg

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From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]
Sent: Thursday, May 23, 2019 3:15 PM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Subject: Accident Involving SFW9669U & YQ6Z on 13/05/2019 Along Tras Street

Dear Officer-In-charge,

Kindly assist arrange Pre-Repair Survey for SFW9669U, vehicle not in workshop.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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