

Shu Pei (LKKAUTO)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>
Sent: Tuesday, 25 June 2019 11:13 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO SFW9669U | OI : YQ6Z | DOA: 13/05/2019| ERGO REF: CDMCG19000969/SL/jc
Attachments: YQ6Z OI.PDF

Dear Shu Pei,

Our insured driver have reported the accident. Please see attached.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



www.ergo.com.sg

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From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Friday, June 14, 2019 9:17 AM
To: Jeannie Cheng
Cc: Admin A; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: PRS IRO SFW9669U | OI : YQ6Z | DOA: 13/05/2019| ERGO REF: CDMCG19000969/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Sent: Thursday, 6 June 2019 9:29 AM

To: Shu Pei (LKKAuto) <shupeilkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Tracy Tan <tracy.tan@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.) <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SFW9669U | OI : YQ6Z | DOA: 13/05/2019| ERGO REF: CDMCG19000969/SL/jc

Dear Shu Pei,

Insured have not reported the accident. I am following up with them.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg



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From: Shu Pei (LKKAuto) [<mailto:shupeilkkauto.com>]

Sent: Thursday, June 06, 2019 9:05 AM

To: Jeannie Cheng

Cc: Admin A; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)

Subject: RE: PRS IRO SFW9669U | OI : YQ6Z | DOA: 13/05/2019| ERGO REF: CDMCG19000969/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 29 May 2019 9:26 AM

To: jeannie.cheng@ergo.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Tracy Tan <tracy.tan@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd. <Survey.Report@ergo.com.sg>

Subject: RE: PRS IRO SFW9669U | OI : YQ6Z | DOA: 13/05/2019 | ERGO REF: CDMCG19000969/SL/jc

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SFW 9669U at M/s Accord Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jeannie Cheng <jeannie.cheng@ergo.com.sg>

Sent: Friday, 24 May 2019 9:48 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Tracy Tan <tracy.tan@ergo.com.sg>; Survey Report (ERGO Insurance Pte. Ltd.)

<Survey.Report@ergo.com.sg>

Subject: FW: PRS IRO SFW9669U | OI : YQ6Z | DOA: 13/05/2019 | ERGO REF: CDMCG19000969/SL/jc

Hi LKK,

In compliance with "State Courts Practice Directions Amendment No.1 of 2016" in regards to the Pre Repair Survey, both TP repairer and Ergo Insurance Pte Ltd have agreed on your company to be the "Single Joint Expert".

Please conduct this survey request on without prejudice basis and try to finalize with the repairer on the repairs.
(Note: No repair estimate was provided to us and our driver has not lodge the accident report to us)

Kindly acknowledge receipt of this email.

NOTE: Please assist to quote our ref as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: Jeannie Cheng
Sent: Friday, May 24, 2019 9:45 AM
To: 'Accord Auto(Claims)'
Cc: Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: RE: Accident Involving SFW9669U & YQ6Z on 13/05/2019 Along Tras Street

WITHOUT PREJUDICE

Dear Jessy,

We will assign the selected surveyor accordingly.

Thank you.

Warmest Regards,
Jeannie Cheng
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five
Singapore 038985
DID.: +65 6829 9199 x 194
jeannie.cheng@ergo.com.sg



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From: Accord Auto(Claims) [<mailto:claims@mycarworkshop.com.sg>]
Sent: Friday, May 24, 2019 9:35 AM
To: ERGO Insurance Pte. Ltd. (Claims Department)
Cc: Jeannie Cheng; Tracy Tan; Survey Report (ERGO Insurance Pte. Ltd.)
Subject: Re: Accident Involving SFW9669U & YQ6Z on 13/05/2019 Along Tras Street

Dear Jeannie Cheng,

We would be appointing LKK Auto Consultant Pte Ltd to conduct PRS.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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On Thu, 23 May 2019 at 16:22, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

WITHOUT PREJUDICE

Dear Jessy,

We acknowledged receipt of your email for the PRS request as below.

In compliance with **"State Courts Practice Directions Amendment No.1 of 2016"**, do select an assessor from the list below.

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

- Your request for inspection does not have your client's cost of repair estimate, kindly forward a copy
- Our Insured's driver has not reported the accident to us todate.

Kindly let us have your reply on the selection of the surveyor.

Thank you.

Warmest Regards,

Jeannie Cheng

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-01 Suntec Tower Five

Singapore 038985

DID.: +65 6829 9199 x 194

jeannie.cheng@ergo.com.sg

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From: Accord Auto(Claims) [mailto:claims@mycarworkshop.com.sg]

Sent: Thursday, May 23, 2019 3:15 PM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: Accident Involving SFW9669U & YQ6Z on 13/05/2019 Along Tras Street

Dear Officer-In-charge,

Kindly assist arrange Pre-Repair Survey for SFW9669U, vehicle not in workshop.

Thank you.

Kind regards,
Jessy Soe

Accord Auto Services Pte Ltd
10 Ang Mo Kio Ind Park 2A
#03-11 Ang Mo Kio Auto Point
Singapore 568047

Mobile : (65) 9740 0999
Tel : (65) 6481 9517
Fax : (65) 6481 9516

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