

INS CASE/OWNER

CC 4/FWD1900

LKR:
IDAC:

Surveyor:

mhuus

DOI:

ASSIGNMENT

26/5/19

Date / Time:

27/5/19

Registered in Merimen:

26/5/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJH 1272X

Name of Insured:

ASHUA AMTE AN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

24/5/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: MOHD SHAHEIN Bin USMAN

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

1201900V19418

Policy No.:

PRP2018-000V3204-01

Make / Model:

BMW

Place of Accident:

PIE TMS TPE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

CB 31/9E



INSRS:

WSP:

Tel:

Liability:

RMKS:

TAN

Lim



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

25/6/19

-TP LOD is in
-File pass to type mandate.

-seeked mandate via merimen.

File passed to Shu Pei to close

STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Acc:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: L/S

S\$ 4,150.00 (4 days) Reduction: 55%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time: 14/6/19

Confirm with:

Johnson

Email ☒ Call ☐

Final Liability:

S\$ 100 (Agreed / Assessed) BOJA S/N No. 27

If NO or B 28, Ass. Lia:

(ON REAR END TP)

Repair Cost: CW/AST

S\$ 4,440.50

Loss of Rental (LOR):

S\$ - (- days)

Loss of Use (LOU):

S\$ 600 (\$150 x 4 days)

Loss of Income (LOI):

S\$ - (\$ x days)

LOR only ☐ LOU only ☒LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

S\$ -

Medical:

S\$ -

Disbursement:

S\$ -

Legal Cost:

S\$ -

Total:

S\$ 5,040.50

Global Sum S\$:

Email ☐ Call ☐

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$ 5,040.50

Name 1:

TAN LIM MOTOR PTE LTD

Payee 2: (Strike if N.A.)

S\$ -

Name 2:

Payee 3: (Strike if N.A.)

S\$ -

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$500

ACCU. REQ. BY:

REP:

FWD

ASSIGNMENT

From:

Date:

Veh No:

CB7019E

in Page: 10 03

Estimated Cost:

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or CM/

To Inspect Vehicle No:

CB7019E

Make:

M.F. BE 639 C.C. 3908

at Workshop in/s

Pan Lim Motor

Colour:

Orange/white

A/C:

Insured / Std / NI / NA

of

1 Dehu Lane 6

Sp Reading

607153

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.:

C/No:

BE 639 GD 000 77

Claims No.:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Modi: Nil PS/Rim / STD A/Rim or

28/5/2019 11am

Tyre Size:

F:

215/75 R17.5

R:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

IDAC Accident Rpt:

Consistent? : Yes or No

TOYO / YOKO or

lingling

GIA / PR Seen:

Consistent? : Yes or No

Front

6

mm

Rear

6/6

mm

Est. Repairs:

4

days

Res.:

Yes or No

L/Bal.

6

mm

L/Bal.

6/6

mm

Lum Sum:

20

%

3 Val.:

Yes or No

D.O.A.

24/5/19

D.O.A.

28/5/19

Survey held at

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date:

Person Contacted:

Vehicle: IN / OUT

Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

28/5/19 Confirmed 4/5 \$450 work million.

(Red: \$ 5,035 / 55%)

Date/Time, File Pass to?

☐

: Prel. Report

Days Of Repair:

1)

☐

: Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee:

2)

Add Fee:

☐

: Site Insp (\$

Transportation:

Report Format:

☐

: Interview (\$

Phone:

Lump Sum / LBJ: (\$

☐

: Tech. Insp (\$

Other:

☐

: Need Insp (\$

W/O

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Singapore NRIC
Owner ID: 0465G

Vehicle Details

Vehicle No.: CB7019E
Vehicle to be Exported: No
Intended Deregistration Date: 25 May 2019
Vehicle Make: MITSUBISHI
Vehicle Model: BE639GRMHDEA
Primary Colour: White
Manufacturing Year: 2003
Engine No.: 4D34J35230
Chassis No.: BE639GD00077
Maximum Power Output: -
Open Market Value: \$60,306.00
Original Registration Date: 09 Oct 2003
First Registration Date: 09 Oct 2003
Transfer Count: 2
Actual ARF Paid: \$3,016.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Rebate Amount: \$0.00
Total Rebate Amount: \$0.00

The information contained herein is correct as at 25 May 2019

OK



阿林摩打私人有限公司
TAN LIM MOTOR PTE LTD

FWD Insurance Insured's Veh No : SJU1272X

Date of Accident : 24 May 2019

1 Defu Lane 6 Singapore 539365
Tel : 68585151 (24 Hours) Fax : 68580877
GST Regn. No. : M2-8922054-2

Mr Chin Kee Wah

Date : 27 May 2019

Estimate To Repair CB7019E - Mitsubishi BE639GRMHDEA
Chassis No : BE639GD00077

S/No	Quantity	Description	Amount
<u>LIST ITEMS</u>			
01	1 pc	rear bumper	\$ 1,950.00
02	1 pc	rear bumper reverse lamp LH	\$ 171.00
03	1 pc	rear bumper side bracket LH	\$ 110.00
04	1 pc	rear bumper bracket LH	\$ 185.00
05	1 pc	rear licence plate lamp LH	\$ 89.00
06	1 pc	tailgate door LH	\$ 1,780.00
07	1 pc	tailgate door window glass weatherstrip LH	\$ 215.00
08	1 pc	rear lamp LH	\$ 280.00
09	1 pc	tailgate door lower garnish	\$ 150.00
10	1 pc	rear corner panel LH	\$ 325.00
11	1 pc	rear end panel	\$ 980.00
			\$ 6,235.00
<u>SPECIAL NETT ITEMS</u>			
12	1 pc	rear licence plate	\$ 50.00
13	1 set	rear door and corner panel sticker	\$ 120.00
14	1 pc	rear door 60km/h sticker	\$ 50.00
			\$ 220.00
<u>LABOUR & MISC. CHARGES</u>			
01		To check electrical lighting concerned.	\$ 50.00
02		To rust-proofing of the affected areas.	\$ 80.00
03		To remove and refit interior fittings, trimmings, garnish and other, to enable repair.	\$ 100.00
04		To remove and refit tailgate door window glass weatherstrip.	\$ 100.00
05		Panel beating, knocking and straighten the necessary portion, remove and renewal of parts, adjust and realign the same.	\$ 1,200.00
06		Putty and spray painting of the affected portion.	\$ 1,200.00
			\$ 2,730.00
Total			\$ 9,185.00

Not Allowed
26/5
2/5 \$ 4150
4 day
28/5/19
TAN LIM MOTOR PTE LTD

(252)

Dis
Cm
Sf
Sf
Cm
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11
11
11
11
00/21

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X
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20
X
10
20
50
80
X
1080
1080

3810
202
2847.50
5197.50

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Monday, 27 May 2019 2:42 PM
To: assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Cc: clara.li@fwd.com; lionel.tan@fwd.com; sam@tlmotor.com.sg; caymen@tlmotor.com.sg
Subject: Arrange survey - Accident Involving CB7019E (TLM) and SJU1272X (FWD) on 24.05.2019

Hi LKK team,

Please assist with TP PRS and create the case in Merimen.

Our insured has yet to lodge accident report.

Thank you.

Regards,
Venessa

From: Wei Shong [mailto:wei.shong@tlmotor.com.sg]
Sent: Monday, 27 May, 2019 2:37 PM
To: Motor Claims SG - SG Common
Cc: Clara Li Zirong - SGUser; Lionel Tan Tian Pei - SGUser; 'TLM - Sam'; caymen@tlmotor.com.sg
Subject: RE: Arrange survey - Accident Involving CB7019E (TLM) and SJU1272X (FWD) on 24.05.2019

Without prejudice

Dear Venessa,

We select LKK Auto to survey our client vehicle.

Thank you.

Regards,

*Veh Out
Survey 28/5/19*



**Lam Wei Shong
William**
wei.shong@tlmotor.com.sg

O: +65 6858 5151
F: +65 6358 0877

Tan Lim Motor Pte I
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]
Sent: Monday, May 27, 2019 2:35 PM

*To: wei.shong@timotor.com.sg
Cc: clara.li@fwd.com; lionel.tan@fwd.com
Subject: Arrange survey - Accident Involving CB7019E (TLM) and SJU1272X (FWD) on 24.05.2019

Dear Wei Shong,

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

**Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com. Thank you.*

Best Regards,
Venessa Chan

From: Wei Shong [<mailto:nalitowei.shong@timotor.com.sg>]
Sent: Monday, 27 May, 2019 11:36 AM
To: Motor Claims SG - SG Common
Cc: caymen@timotor.com.sg; 'TLM - Sam'; 'Johnson Chua'
Subject: Arrange survey - Accident Involving CB7019E (TLM) and SJU1272X (FWD) on 24.05.2019

Without Prejudice

Your ref:- SJU1272X

Our ref:- CB7019E

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report;
- b. Estimate cost of repair

Please arrange for survey as soon as possible.

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have a list of 10 motor surveyors for our selection and let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle and agree to finalise the cost of repair with us within 7 working days upon vehicle discharge. If you disagree or we do not hear from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you and you are deemed to have agreed to the appointment of any of the motor surveyors listed by our client.

* In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favourable reply.

Thank you.

Regards,



Lam Wei Shong
William
wei.shong@tlmotor.com.sg

G +65 9458 5151
F +65 6458 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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- * been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

fwd

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Wednesday, 14 August 2019 10:21 AM
To: 'Johnson Chua'; lionel.tan@fwd.com; motorclaims.sg@fwd.com
Cc: Admin A
Subject: RE: TLM Ref: TP026052019; FWD Ref: PNPV2018-00007334/LT; Accident involving CB7019E (TLM) & SJU1272X (FWD) on 24.05.2019
Attachments: FWD RV.pdf

OUR REF: CC4/FWD19009424/Ukb3
YOUR REF: CB 7019E

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (W/GST)	\$ 4,440.50
2. Loss of Use (4days x \$150.00)	\$ 600.00
TOTAL	\$ 5,040.50

We attach herewith a copy of the DV for your further action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Tuesday, 6 August 2019 11:04 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; lionel.tan@fwd.com; motorclaims.sg@fwd.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: TLM Ref: TP026052019; FWD Ref: PNPV2018-00007334/LT; Accident involving CB7019E (TLM) & SJU1272X (FWD) on 24.05.2019
Importance: High

Print Received Message

This mail is associated with :

*CB7019E (1201900015418)
[SJU1272X]
TP
CHIN KEE WAH
May 24 2019 12:00AM
[Ashila Bte Ali]
Tan Lim Motor Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 09/07/2019 11:53 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4840.50) - CB7019E - Claim Handler: Lionel Tan

Approved:4840.50.

Khanchna (LKK Auto)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Thursday, 1 August 2019 10:32 AM
To: Khanchna (LKK Auto); lionel.tan@fwd.com; motorclaims.sg@fwd.com
Cc: Admin A
Subject: TLM Ref: TP026052019; FWD Ref: PNPV2018-00007334/LT; Accident involving CB7019E (TLM) & SJU1272X (FWD) on 24.05.2019

Importance: High

Without Prejudice
Save As To Costs

Dear All,

We refer to your email below.

We have our client's instruction to reject your offer and counter-propose our settlement as follows:-

Cost of repair \$4,440.50
Loss of use \$ 720.00 [\$180.00 x 4 days]

Total \$5,160.50

Please consider and reply.

Regards,



Johnson Chua
johnson.chua@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

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From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Friday, 26 July 2019 10:57 AM
To: caymen@tlmotor.com.sg; Shu Pei (LKKAuto) <shupeil@lkkauto.com>; 'Johnson Chua' <johnson.chua@tlmotor.com.sg>; 'Wei Shong' <wei.shong@tlmotor.com.sg>; lionel.tan@fwd.com; motorclaims.sg@fwd.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: OFFER - TLM Ref: TP026052019; FWD Ref: PNPV2018-00007334/LT; Accident involving CB7019E (TLM) & SJU1272X (FWD) on 24.05.2019

OUR REF: CC4/FWD19009424/Ukb3
YOUR REF: CB 7019E

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 5 August 2019 5:59 PM
To: Johnson Chua
Cc: Admin A
Subject: RE: TLM Ref: TP026052019; FWD Ref: PNPV2018-00007334/LT; Accident involving CB7019E (TLM) & SJU1272X (FWD) on 24.05.2019

OUR REF: CC4/FWD19009424/Ukb3
YOUR REF: CB 7019E

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We maintain settlement as follows as the same is reasonable: -

1. Cost of Repair (W/GST)	\$ 4,440.50
2. Loss of Use (4days x \$100.00)	\$ 400.00
TOTAL	\$ 4,840.50

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Johnson Chua <johnson.chua@tlmotor.com.sg>
Sent: Thursday, 1 August 2019 10:32 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>; lionel.tan@fwd.com; motorclaims.sg@fwd.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: TLM Ref: TP026052019; FWD Ref: PNPV2018-00007334/LT; Accident involving CB7019E (TLM) & SJU1272X (FWD) on 24.05.2019
Importance: High

Without Prejudice
Save As To Costs

Dear All,

Claim Audit

FWD

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 May 2019 18:28	Cim Dtl Modified	Claimant's Name: -> -.	[A] Lau Shu Pei
2	28 May 2019 18:28	Cim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lau Shu Pei
3	28 May 2019 18:28	Cim Created	Reg No: CB7019E. Acct Date: 2019/05/24. Claim Type: TP. Insurer: FWD Singapore Pt e. Ltd. (HQ). Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] Lau Shu Pei
4	28 May 2019 18:28	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); RR Region: FWD - Ext Auto Adj Assignment. Sug gested Adj. : VICOM Ltd.	[A] Lau Shu Pei
5	28 May 2019 18:28	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/07	[A] Lau Shu Pei
6	28 May 2019 18:28	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	28 May 2019 18:29	Label Added	(20005):Direct Settlement .	[A] Lau Shu Pei
8	28 May 2019 18:29	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Lau Shu Pei
9	29 May 2019 12:18	Cim Dtl Modified	Claimant's Name: - -> CHIN KEE WAH. Claimant's ID: -> S7410465G.	[A] Lau Shu Pei
10	29 May 2019 12:18	Cim Veh Model Changed	(206086) -> (204125) MITSUBISHI ROSA 3.0 D BE641GRMDEB (A).	[A] Lau Shu Pei
11	29 May 2019 12:19	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/06/07	[A] Lau Shu Pei
12	27 Jun 2019 16:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	27 Jun 2019 16:47	Cim Dtl Modified	3PJ Reg. Date: -> 2003/10/09.	[A] JOANNE LEE KHANG MIN
14	27 Jun 2019 16:47	Cim Details Notified		[A] JOANNE LEE KHANG MIN
15	28 Jun 2019 17:16	Adj Mandate Request	Cur.Req:4840.50:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/G ST: \$4,440.50 + (b) LOU : \$400.00 (4days x \$100) Total: a+b = \$4,840.50 PLEASE R	[A] Khanchna Pothuraj
16	09 Jul 2019 11:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/06/07	[I] Lionel Tan
17	09 Jul 2019 11:53	Adj Mandate Set	Approved:4840.50.	[I] Lionel Tan
18	06 Aug 2019 13:29	Adj Mandate Request	Cur.Req:5040.50:LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/G ST: \$4,440.50 + (b) LOU : \$600.00 (4days x \$150) Total: a+b = \$5,040.50 PLEASE R	[A] Khanchna Pothuraj

Date From

◀

📅

▶

Date To

◀

📅

▶

Audit Type

None

Go

ACTIVITY

[28/06/2019 17:16] Khanchna Pothuraj:
LIABILITY: 100% B:27 OI REAR ENDED TP QUANTUM: (a) COR w/GST: \$4,440.50 + (b) LOU : \$400.00 (4days x \$100) Total: a+b = \$4,840.50
PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF ANY.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2160148	29/05/2019 12:19	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	CB7019E	SJU1272X	10.70

Print Received Message

This mail is associated with :

***CB7019E (1201900015418)**
[SJU1272X]

TP

CHIN KEE WAH

May 24 2019 12:00AM

[Ashila Bte Ali]

Tan Lim Motor Pte Ltd

From FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 08/08/2019 09:21 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5040.50) - CB7019E - Claim Handler: Lionel Tan

Approved:5040.50.



陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151 Fax: 6858 0877

Our Ref : TP026052019

Date : 22.06.2019

Your Ref : PN1PV2018-00007334 / LT

FWD SINGAPORE P/L
40 LK12 Auto CONSULTANT P/L
Attn: Motor Claims Department

Dear Sir/Madam,

ACCIDENT INVOLVING CB7019E & SSU1272X ON 24-05.2019

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on their behalf.

☐ Original survey report/____ copies of photographs

☒ Original Tax-Invoice number

☐ Original rental invoice number

☒ SAS / AS & IS / police report

☐ police result

☒ Certificate Of Insurance

☐ Vehicle search result

☒ Authorisation To Act

☐ _____

The quantification of our client's property damage claim is as follows:-

a)	Cost of repair (inclusive GST)	\$	4,440.50
b)	Survey fees / Photographs as per request	\$	
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$	
d)	Loss of hire / use / rental / earnings / rental fees (R200 x 4 days)	\$	800.00
e)	Scene photographs	\$	
f)	Admin fee	\$	
g)		\$	
	Total	\$	<u>5,240.50</u>

* Driver's injury and other losses exclude in this claim.

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully,

Johnson Chua

Email: johnson.chua@tlmotor.com.sg

AUTHORIZATION TO ACT

TO : TAN LIM MOTOR PTE LTD

FROM : OWNER OF VEHICLE NUMBER CB7019B

ACCIDENT INVOLVING SFU1272X

ALONG/AT PIE TOWARDS TPE ALONG UPPER ON 24.05.2019
CHAMU PLYMER

I/We hereby authorize you to act on my/our behalf in pursuance of my/our claim for losses arising out of the above accident.

This letter serves as the 'AUTHORITY TO ACT'

I/We also hereby authorize all agreed settlement payment be made in favour to TAN LIM MOTOR PTE LTD.

Name CHIN KEE WAH

NRIC S7410465 G

Address BK 209A PUNJEE PLACE #16-1274 S&S1209.

Contact -

Date 29.05.2019

Signature



Owner's / Hirer's signature / RTP
(Company's stamp if applicable)

RELEASE

Claim Reference:	1201900015418
Surveyor's Reference:	CC4/FWD19009424/Ukb3
TP Reference:	TP026052019

We, TAN LIM MOTOR PTE LTD ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle CB 7019E ("Vehicle") to accept the sum of \$ 5,040.50, being the amount claimed for \$4,440.50 (repair costs), \$600 (loss of rental/ use), --- (loss of income), --- (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on 24/05/2019 (date of accident) at / along PIE towards TPE (location) involving vehicle no/s. CB 7019E and SJU 1272X.

This is pursuant to the inspection conducted on 28/05/2019 (date) at the Workshop.



We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of SJU 1272X be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 14th day of August 2019

CLAIMANT

  Johnson Chua

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



CKS

[FWD's appointed surveyor with Co. Stamp]

For and on behalf of FWD Singapore Pte. Ltd.

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."



TAX-INVOICE
NUMBER: TP0619/023

(Please quote our reference number TP026052019 for payment)

陳林摩哆私人有限公司
TAN LIM MOTOR PTE LTD

Chin Kee Wah (Chen Qihua)

Date: 18/06/2019

Vehicle No: CB 7019E
Model: MITSUBISHI BE639

Description	Amount
To lump sum repair as recommended by surveyor.	\$4,150.00

Sub Total	\$4,150.00
Add 7% GST	\$290.50
Total	\$4,440.50


Tan Lim Motor Pte Ltd

No. 1 Defu Lane 6 Singapore 539365
No. 51 Defu Lane 10 Singapore 539216
Tel : 6858 5151 (24 hours) Fax : 6858 0877
email@tlmotor.com.sg www.tlmotor.com.sg
Co. Reg. No.: 199503965M GST Reg. No. : M2-8922054-2

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement
































CLAIM SUBFOLDER TRACKING














Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	06 Jun 2019 Edit Reg		27 May 2019 00:00 Edit Adj Rpt	S\$4,150.00 Edit Estimates	S\$4,150.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Ashila Bte Ali , ID: S17759003								
Main Claimant:	CHIN KEE WAH , ID: S7410465G								
Vehicle Reg. No.:	CB7019E	Date of Loss:	24/05/2019 00:00 - :59 [187 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900015418	Policy/Cover Note No.:	PNPV2018-00007334 (Third Party Only) Coverage: 30/05/2018 - 29/05/2019						
Vehicle Reg. No. (Insured):	SJU1272X	Policy No. (Claimant):	GA324983/1						
		Excess:							
Repairer:	Tan Lim Motor Pte Ltd (Defu) 1 Defu Lane 6, 539365 Defu Lane - Tel: 6858 5151								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 07/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> FWD_SG (08/08/2019): Alert - Adj Mandate Approved (S\$5040.50) - CB7019E - Claim Handler: Lionel Tan FWD_SG (09/07/2019): Alert - Adj Mandate Approved (S\$4840.50) - CB7019E - Claim Handler: Lionel Tan 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*CB7019E (1201900015418)
[SJU1272X]
TP
CHIN KEE WAH
May 24 2019 12:00AM
[Ashila Bte Ali]
Tan Lim Motor Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Letters/Correspondences							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown					 Edit			
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print	
1	29/05/19 12:19	Adjuster Immediate Advice					 Load HTML			
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail		Print	
1	11/06/19 13:07	Chassis Number					 Load JPG		<input checked="" type="checkbox"/>	
2	11/06/19 13:07	Odometer Reading					 Load JPG		<input checked="" type="checkbox"/>	
3	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
4	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
5	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
6	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
7	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
8	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
9	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
10	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
11	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
12	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
13	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
14	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
15	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
16	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
17	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
18	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
19	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
20	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
21	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
22	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
23	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
24	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
25	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
26	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
27	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
28	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
29	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	
30	11/06/19 13:07	General View					 Load JPG		<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
32	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
33	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
34	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
35	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
36	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
37	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
38	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
39	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
40	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
41	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
42	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
43	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
44	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
45	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
46	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
47	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
48	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
49	11/06/19 13:07	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	28/05/19 18:29	EMAIL FROM FWD DD 27052019	 Load PDF	
2	29/05/19 17:56	TP ESTIMATE- MARKED	 Load PDF	
3	29/05/19 17:56	TP GIA REPORT	 Load PDF	
4	28/06/19 09:21	WORKSHOP INVOICE	 Load PDF	
5	28/06/19 09:21	LOD	 Load PDF	
6	23/08/19 08:54	Release Voucher	 Load PDF	
7	23/08/19 08:54	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	06/06/19 09:40	E-filed GIA report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SJU1272X (Insd veh)	Model:	MITSUBISHI ROSA 3.0 D
	CB7019E (TP veh)		BE641GRMDEB (A)
Date of Accident:	24/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$		9,827.95
Final Repair Cost	:	\$		4,440.50
Loss of Use	:	\$		600.00
				4.00 days at \$150.00 per day
Rental (if any)	:	\$		0.00
				days
LTA / GIA Search Fee	:	\$		0.00
Others:	:	\$		0.00
	:	\$		
Final Settlement Sum	:	\$		5,040.50

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop:** Agreed Liability ____ 100 ____ (%)

B) For **GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____ (%) Assessed Liability (*): ____ (%)

** Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Tan Lim Motor Pte Ltd	:	\$ 5,040.50
2)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

23 Aug
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co Reg No: 199607196R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD19009424/UKB3Q2

Date: 23/08/2019

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00007334
 Claimant Vehicle No: CB7019E Insured Vehicle No: SJU1272X
 Date of Loss: 24/05/2019 Nature of Claim: TP Claim No: 1201900015418

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: CB7019E
 Make & Model: MITSUBISHI ROSA, 3.0 D BE641GRMDEB (A) Engine No: 4D34J35230
 Reg. Date: 09/10/2003 (Man. Year: 2003) Chassis No: BE639GD00077
 Colour: White/Orange Odometer: 607153 km
 Engine Capacity: 3908 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/75 R17.5 Rear Tyre Size: 215/75 R17.5 (D)
 Front Left Side: Linglong 6 mm Rear Left Side: Linglong 6/6 mm
 Front Right Side: Linglong 6 mm Rear Right Side: Linglong 6/6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,455.00	2,887.50	3,567.50	55.27
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,730.00	2,310.00	420.00	15.38
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,185.00	5,197.50	3,987.50	43.41
Approved Total (Overridden) (S\$)		4,150.00		
(S\$)	9,185.00	4,150.00	5,035.00	54.82
+ GST 7.00/7.00% (S\$)	642.95	290.50	352.45	54.82
Nett Amount (S\$)	9,827.95	4,440.50	5,387.45	54.82
+ Loss of Use (4.0 x S\$150.00/day) (S\$)		600.00		
Nett Liability (S\$)		5,040.50		

INSPECTION

Date of Assignment: 27/05/2019
 Date Inspected: 28/05/2019 Inspected At: Tan Lim Motor Pte Ltd (Defu)
 1 Defu Lane 6
 Singapore 539365
 Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA**Manager:** Khanchna Pothuraj

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 28 Jun 2019)
Parts:	N/A MITSUBISHI ROSA 3.0 D BE641GRMDEB (A) (Model not available in database)
Labour:	Repairer's (Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for CB7019E)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	1,950.00 F	*1,950.00 FL
2	1		*REAR BUMPER REVERSE LAMP LH	Cracked	171.00 F	*171.00 FL
3	1		*REAR BUMPER SIDE BRACKET LH	Bent	110.00 F	*110.00 FL
4	1		*REAR BUMPER BRACKET LH	Bent	185.00 F	*185.00 FL
5	1		*REAR LICENCE PLATE LAMP LH	Cracked	89.00 F	*89.00 FL
6	1		*TAILGATE DOOR LH	Repair	1,780.00 F	*- FL
7	1		*TAILGATE DOOR WINDOW GLASS WEATHERSTRIP LH	Not Necessary	215.00 F	*- FL
8	1		*REAR LAMP LH	Not Necessary	280.00 F	*- FL
9	1		*TAILGATE DOOR POWER GARNISH	Not Necessary	150.00 F	*- FL
10	1		*REAR CORNER PANEL LH	Dented	325.00 F	*325.00 FL
11	1		*REAR END PANEL	Dented / Bent	980.00 F	*980.00 FL
12	1		*REAR LICENCE PLATE	Bent	50.00 FS	*20.00 FS
13	1		*SET REAR DOOR AND CORNER PANEL STICKER	Not fitted	120.00 FS	*- FS
14	1		*REAR DOOR 60KM/H STICKER	Necessary	50.00 FS	*10.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,455.00	3,840.00
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	952.50
Total Parts (\$\$)	6,455.00	2,887.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	50.00	20.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	80.00	50.00
3	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	100.00	80.00
4	TO REMOVE AND REFIT TAILGATE DOOR WINDOW GLASS WEATHERSTRIP	New	100.00	0.00
5	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	1,200.00	1,080.00
6	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	1,200.00	1,080.00
Gross Labour Cost (S\$)			2,730.00	2,310.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >