

ASS. REC. BY:

REF:

CS/FCI 19009410/714d3¹²

Special Instruction:

Surveyor:

CWS

ASSIGNMENT (Office)

From (Person):

Sitharam

of

FCI

Date/Time:

10:30am @ 28/5/19

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJD 8891C

Insured:

SHA 8843G

at Workshop m/s

Teamwork Garage

Tel:

6844 2475

of

53 ubi Ave 1 #01-25

Policy No:

Claim No:

D19003450MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

22/5/2019

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement:

Date/Time:

10:43am @ 28/5/19

Person Contacted:

Duren

Vehicle ☒ IN / OUT

Date/Time

Action/Instruction

Estimate ☒

SJD 8891C - NA/INC 19009410/24

D.O.A. 22/5/2019

SHA 8843G - NA/INC 19009410/24

D.O.A. 22/5/2019

30/5 @ 3:31pm - Revised prod^o advise via email

ASS. REC. BY: Tamlin

REP: FCI

ASSIGNMENT

From: _____ Date: 28/5/19

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SJD 8891C
at Workshop m/s: Teamwork Garage
of 53 Ubi Ave 1 #01-25

Insured: _____

Policy No. _____

Claims No. _____

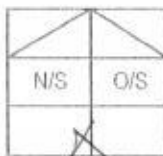
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value: \$26K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS lup

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Damen

Veh No: SJD 8891C Yr Regn: 2010, July
Type: ☒ Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Tiguan cc: 1984
Colour: White N/C: Insured / Std / NI / NA

Sp. Reading: 13237 T/Radio: Insured / Std / NI / NA

Eng/No: _____
C/No: WVGZZZ SNZAW 082.963

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / ☒ Rim / STD A/Rim or

Tyre Size: F: 235/5R18
R: u

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front		Rear
R/Bal. <u>6</u> mm		R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm		L/Bal. <u>6</u> mm
D.O.A.		D.O.I. <u>28/5/19</u>

Survey held at: Teamwork

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>4/5 93550, 5 days - email Damen</u>
	<u>lump sum \$3550/- confirm</u>
	<u>Ued: 7934.96: 69.10)</u>
	<u>Market value = 26000</u>
	<u>LTA: 13,038</u>
	<u>NV: 7962</u>

Date/Time, File Pass to?

1) 17/19

Date/Time, File Return to?

2) _____

☐ : Preli. Report
☒ : Final Report

Days Of Repair: 5

Resurvey No. of Trip: 2

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Invs (\$)

☐ : Weekend (\$)

Survey Fee:

Transportation:

\$ + RS: \$

Photos

Other:

TOTAL

170+15

50

50+50

54

389

Report Format: TP

Lump Sum / LBJ: 3550/-



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D19003450MFSH

Date: 30/5/2019

Our Ref: CS/FCI19009410/T1td3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

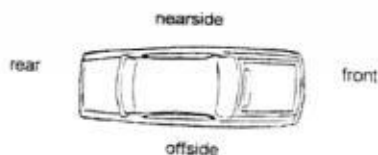
INITIAL INSPECTION REPORT OF VEHICLE NO. SJD 8891C

Please be informed that we had conducted the inspection of the abovementioned vehicle
28/05/2019 at the premises of M/s Teamwork Garage have the following to report: -

Workshop Estimate Amount	: S\$ <u>10,755.69</u>
Revised Estimate Amount	: S\$ <u>4,203.57</u>
"Check" Items Amount	: S\$ <u>0.00</u>
Market Value	: S\$ <u> </u>
LTA Reimbursement Value	: S\$ <u> </u>
Nett Value	: S\$ <u> </u>

Description of Damage:

The vehicle sustained damages at the rear portion.



Comments/ Present Status:

Damages Consistent.

Yours faithfully

Taufikh

Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	27-05-2019	Our Ref No. D19003450MFSH
Accident Date	22-05-2019	Claim Type. Third Party
Insured Vehicle	SHA8843G	Third Party Vehicle. SJD8891C
Survey Location	BLK 53 UBI AVE 1 #01-24 PAYA UBI INDUSTRIAL PARK	
Contact Person.	SHU SHAN	
Contact No.	68442475/ 0	Fax No. 68442474
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	TEAMWORK GARAGE PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	SITHARA	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Thursday, 30 May 2019 3:31 PM
To: Admin-D (LKKAUTO); 'CWS Motor Claims'; assignments
Cc: 'Sithara'; SUR
Subject: RE: SURVEY ASSESSMENT - D19003450MFSH/1
Attachments: PRELI ADVISED SJD 8891C.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **SJD 8891C**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 28 May 2019 11:59 AM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Sithara' <Sithara@msfirstcapital.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19003450MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Tuesday, 28 May 2019 10:30 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Sithara <Sithara@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19003450MFSH/1

Dear Sir/Mdm,

Denise Tay (LKKAUTO)

From: claims@teamworkgarage.com
Sent: Tuesday, 17 September 2019 12:28 PM
To: Denise Tay (LKKAUTO); Taufikh (LKKAUTO)
Cc: 'TEAMWORK GARAGE CLAIMS'
Subject: RE: SJD8891C VOLKSWAGEN TIGUAN

Hi ,

We confirm COR \$3550 & DOR 5 days.

Thank you and have a nice day! ☺

Letitia

Teamwork Garage Pte Ltd

Blk 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park
Singapore (408934)
Tel: 6844 2475 | Fax: 6844 2474

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]
Sent: Tuesday, September 10, 2019 5:35 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; 'Darren' <claims@teamworkgarage.com>
Cc: claims@teamworkgarage.com
Subject: RE: SJD8891C VOLKSWAGEN TIGUAN

Dear Darren,

COR I/s \$3550 , 5 days.

Can confirm??

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Tuesday, 3 September 2019 1:43 PM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; 'Darren' <claims@teamworkgarage.com>
Cc: claims@teamworkgarage.com
Subject: RE: SJD8891C VOLKSWAGEN TIGUAN

Dear Darren,

COR I/s \$3550 , 5 days.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	8414F
Vehicle Details	
Vehicle No.:	SJD8891C
Vehicle to be Exported:	No
Intended Deregistration Date:	28 May 2019
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	TIGUAN 2.0T AUTO 5N12T3 4WD
Primary Colour:	White
Manufacturing Year:	2010
Engine No.:	CAW090838
Chassis No.:	WVGZZZ5NZAW082963
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$25,441.00
Original Registration Date:	13 Jul 2010
First Registration Date:	13 Jul 2010
Transfer Count:	2
Actual ARF Paid:	\$25,441.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jul 2020
PARF Rebate Amount:	\$13,992.00
Intended COE Rebate Details	
COE Expiry Date:	12 Jul 2020
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$36,089.00
COE Rebate Amount:	\$4,046.00
Total Rebate Amount:	\$18,038.00

The information contained herein is correct as at 28 May 2019

OK



TeamWork Garage Pte Ltd
 53 Ubi Avenue 1 #01-23/24 Spore 408934
 Paya Ubi Industrial Park
 Tel : 6844 2475
 E-mail : claims@teamworkgarage.com
 Register number : 201015366H
 3RD PARTY CLAIM ESTIMATION

First Capital Insurance Ltd
 6 Raffles Quay
 Singapore 048580

Tan Jiah 97495744
 28/5/19 1645
 Repair after repair
 5 days
 tan jiah chhun

Vehicle number	SJD8891C
Make / Model	VOLKSWAGEN / TIGUAN 2.0
Chassis number	WVGZZ5NZAW082963
Accident date	22 May 2019
Reference	1905-79

Qty Particulars Unit Price - SGD \$

PARTS REPLACEMENT - LIST ITEMS		
1	TAILGATE	2379.37 RX
1	TAILGATE LOCK	288.10 x nn
1	REAR TAILGATE LOGO	93.40 ne
1	REAR TAILGATE EMBLEM - TIGUAN	141.65 ne
1	TAILGATE EMBLEM - 2.0	72.10 ne
1	TAILGATE EMBLEM - TSI	61.20 ne
1	REAR BUMPER	1543.25 ne
1	REAR BUMPER LOWER GARNISH	457.12 ne
2	REAR BUMPER RETAINER	73.95 147.90 147.90
1	REAR BUMPER REFLECTOR	161.30 ne
1	END PANEL - photo.	1310.99 RX?
1	END PANEL TOP GARNISH	261.05 x nn
		6917.43
	Less 10%	691.74
	Subtotal	6225.69
	Balance C/F	6225.69
PARTS REPLACEMENT - SPECIAL NETT ITEMS		
	Balance B/F	6225.69
1	REAR NUMBER PLATE	80.00 CNA
1 SET	REAR BUMPER CLIP	40.00 30 ne
1 SET	REAR REVERSE SENSOR	300.00 200 ne
1	JOINT SEALANT	150.00 x nn
	Subtotal	570.00 310
	Balance C/F	6795.69
LABOUR AND MISCELLANEOUS CHARGES		
	Balance B/F	6795.69
1	CHECK REAR WIRING AND LIGHTNING SYSTEM	60.00 30
2	REMOVE AND REFIT REAR LINING, TRIM AND GARNISH	200.00 60
3	REMOVE AND RENEW REAR REVERSE SENSOR	150.00 30
4	REMOVE AND STRAIGHTEN REAR EXHAUST	150.00 x nn
5	REMOVE AND REFIT REAR WINDSCREEN	150.00 x nn
6	DIAGNOIS CHECK AND CLEAR FAULT CODE	500.00 200
7	PANEL BEATING ON AFFECTED AREAS	1400.00 600
8	SPRAY PAINTING ON AFFECTED AREAS	1200.00 600
9	APPLY ANTI RUST ON AFFECTED AREAS	150.00 30
	Subtotal	3960.00 1550
	Grand total	10755.69

LKK Auto Cons. stands hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications is allowed
- Supplementary items must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

11484.96



First Capital Insurance Ltd
6 Raffles Quay
Singapore 048580

TeamWork Garage Pte Ltd
53 Ubi Avenue 1 #01-23/24 Spore 408934
Paya Ubi Industrial Park
Tel : 6844 2475
E-mail : claims@teamworkgarage.com
Register number : 201015366H
3RD PARTY CLAIM ESTIMATION

Vehicle number	SJD8891C
Make / Model	VOLKSWAGEN/TIGUAN 2.0
Chassis number	WVGZZZ5NZAW082963
Accident date	22 May 2019
Reference	1905-79

Qty	Particulars	Unit Price - SGD \$
	<u>PARTS REPLACEMENT - LIST ITEMS</u>	
1	REAR REINFORCEMENT	281.30 b/v
1	REAR EXHAUST SILENCER	529.00 RX
		810.30
	Less 10%	81.03
	Subtotal	729.27
	Balance C/F	729.27



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD			Ref : CS/FC19009410/T1td3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 23-09-2019	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
	Insured Veh.	SHA 8843G	Veh. Inspected	SJD 8891C
	Policy No.		Coverage (\$)	0.00
	Claim No.	D19003450MFSH	Excess (\$)	0.00
	Assign From	SITHARA	Assign Date	28/05/2019
2. Vehicle Particulars & Condition				
	Make & Model	VOLKSWAGEN TIGUAN	c.c	1984
	Engine No.	HIDDEN	Year of Reg.	2010
	Chassis No.	WVGZZZ5NZAW082963	Colour	WHITE
	Odometer	132317	Steering	IN ORDER
	Brakes	IN ORDER	Modification	SPORTS RIM
	General	GOOD		
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre	235/50 R18	MICHELIN	6 mm
	L/H Front Tyre	235/50 R18	MICHELIN	6 mm
	R/H Rear Tyre	235/50 R18	MICHELIN	6 mm
	L/H Rear Tyre	235/50 R18	MICHELIN	6 mm
4. Description of Damages				
	THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.			
5. General Information				
	Accident Date	22/05/2019	Inspection Date	28/05/2019
	Survey held at	TEAMWORK GARAGE PTE LTD 53 UBI AVENUE 1 #01-24 SINGAPORE 408934.		
5a. Remarks				
	A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair				
	ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJD 8891C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	TAILGATE	TO REPAIR SEE LABOUR	2,379.37	-
1	TAILGATE LOCK	NOT NECESSARY	288.10	-
1	REAR TAILGATE LOGO	NECESSARY	93.40	93.40
1	REAR TAILGATE EMBLEM-TIGUAN	NECESSARY	141.65	141.65
1	TAILGATE EMBLEM-2.0	NECESSARY	72.10	72.10
1	TAILGATE EMBLEM-TSI	NECESSARY	61.20	61.20
1	REAR BUMPER	DEFORMED	1,543.25	1,543.25
1	REAR BUMPER LOWER GARNISH	CRACKED	457.12	457.12
2	REAR BUMPER RETAINER	O/S NECESSARY / N/S NOT NECESSARY	147.90	73.95
1	REAR BUMPER REFLECTOR	CUT	161.30	161.30
1	END PANEL	TO REPAIR SEE LABOUR	1,310.99	-
1	END PANEL TOP GARNISH	NOT NECESSARY	261.05	-
1	REAR REINFORCEMENT (ADDITIONAL)	BENT	281.30	281.30
1	REAR EXHAUST SILENCER (ADDITIONAL)	TO REPAIR SEE LABOUR	529.00	-
	LESS 10% DISCOUNT		-772.77	-288.53
			6,954.96	2,596.74
	<u>SPECIAL NETT ITEMS</u>			
1	REAR NUMBER PLATE (SN)	CRACKED	80.00	80.00
1	SET REAR BUMPER CLIP (SN)	NECESSARY	40.00	30.00
1	SET REAR REVERSE SENSOR (SN)	NOT WORKING	300.00	200.00
1	JOINT SEALANT (SN)	NOT NECESSARY	150.00	-
			570.00	310.00
	<u>LABOUR</u>			
	CHECK REAR WIRING AND LIGHTING SYSTEM.		60.00	30.00
	REMOVE AND REFIT REAR LINING, TRIM AND GARNISH.		200.00	60.00
	REMOVE AND RENEW REAR REVERSE SENSOR.		150.00	30.00
	REMOVE AND STRAIGHTEN REAR EXHAUST.	NOT NECESSARY	150.00	-

Report Ref No. CS/FCI19009410/T1td3n2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REMOVE AND REFIT REAR WINDSCREEN.	NOT NECESSARY	150.00	-
	DIAGNOIS CHECK AND CLEAR FAULT CODE.		500.00	200.00
	PANEL BEATING ON AFFECTED AREAS.INCLUSIVE OF THE REPAIR OF TAILGATE,END PANEL AND REAR EXHAUST SILENCER .		1,400.00	600.00
	SPRAY PAINTING ON AFFECTED AREAS.		1,200.00	600.00
	APPLY ANTI RUST ON AFFECTED AREAS.		150.00	30.00
			3,960.00	1,550.00
GRAND TOTAL			11,484.96	4,456.74
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				3,550.00

Report Ref No. CS/FCI19009410/T1td3n2

MARKET VALUE: \$26,000.00 (EST)-LTA REIMBURSEMENT VALUE: \$18,038.00=NETT VALUE: \$7,962.00

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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