

INS. CASE OWNER:

CCP /AIG1900 9409, Kew3

LKK
IDAC

Surveyor:

PSC

DOI:

ASSIGNMENT

18/5/19

Date / Time:

18/5/19

Registered in Merimen:

18/5/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SMC 5633X

Claim No.:

Name of Insured:

LIAM PENG SENG EDDIE

Policy No.:

1800057330

Insured Tel No.:

HP:

Make / Model:

SUBARU

Excess Sec II :SS

D.O.A:

25/4/19

Place of Accident:

77kmw of OLD AIRPORT IC

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SLT 1293L



INSRS:

WSP:

Tel:

Liability:

RMKS:

ESTERN



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time	STAGE	DATE / PIC
18/5/19 - X	Non-Reporting hr (1st)	
	Non-Reporting hr (2nd)	
	Non-Reporting hr (Final)	
	Notification hr (if non-pickup)	
	Call OE:	Envy 15/06/19
	After call hr to OE:	
	Documentation Check List: Handler Typist	
	Notification hr (if non-pickup)	<input type="checkbox"/>
	After call hr to OE:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice: AGS/REPAIRING	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	Confirm by: VSC
Repair Cost:	PP \$52,263.00	(2 days) Reduction:	45 %
FINAL SETTLEMENT Date/Time: 04/10/19		Confirm with: CARMEN	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOA S/N No.:	21
Repair Cost:	0/03 \$52,263.84	ON REPAIR SHOWN TP	
Loss of Rental (LOR):	\$5 -	(days)	
Loss of Use (LOU):	\$5 299.80	(\$14.95 x 20 days)	
Loss of Income (LOI):	\$5 -	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search:	\$57.99		
Medical:	\$5 -		
Disbursement:	\$5 -	(e.g. Tow/ Independent)	
Legal Cost:	\$5 -		
Total:	\$52,593.13	Global Sum \$5:	
FINAL PAYMENT Date/Time: 04/10/19		Confirm with: CARMEN	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$52,593.13	Name 1: ESTERN PERFORMANCE PTE LTD	
Payee 2: (Strike if N.A.)	\$5	Name 2:	
Payee 3: (Strike if N.A.)	\$5	Name 3:	



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. :
Make & Model :
Chassis No. :

SLT 1393 L

TOYOTA PRIUS

JTDKB3FU303574217

Submit By :

Year Manufacture :

Engine No. :

SERENCE

2017

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor	1	\$200.00	S.N	✓
2	Rear bumper	1	\$497.50		✓
3	Rear bumper clip	10	\$40.00		✓
4	Rear bumper side retainer LH	1	\$112.70		X
5	Rear bumper side retainer RH	1	\$112.70		X
6	Rear bumper reinforcement	1	\$398.90		✓
7	Rear bumper lower garnish centre	1	\$582.60		✓
8	Rear bumper lower garnish LH	1	\$149.70		X
9	Rear bumper lower garnish RH	1	\$149.70		X
10	Rear bumper tow cover	1	\$31.70		X
11					
12					
13					
14					
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22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

1519

200 SN



ESTEEM PERFORMANCE PTE LTD

806 5033 Ang Mo Kio Industrial Park 2, #01-259/01-254, Singapore 569536.
Tel : 6484 1221 Fax : 6484 7820
889 Sin Ming Drive (Beside Vicon) Singapore 575718
Tel : 6752 2112 Fax : 6451 0393
Cor. Reg. No. : 200905405N GST Reg No. : 20-0005105-N

Spare Parts

Vehicle No. :
Make & Model :
Chassis No. :

SLT 1393 L

TOYOTA PRIUS

JTDKB3FU303574217

Submit By :
Year Manufacture :
Engine No. :
Cost / List

SERENCE

2017

Supplementary

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Tail lamp lower LH - 100% CM	1	\$422.73		✓
2		1			
3		1			
4		1			
5		1			
6		1			
7		1			
8		1			
9		1			
10		1			
11		1			
12		1			
13		1			
14		1			
15		1			
16		1			
17		1			
18		1			
19		1			
20		1			
21		1			
22		1			
23		1			

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

452.73



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/250, 589536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : SLT 1393 L Submit By : SERENCE
Make & Model : TOYOTA PRIUS Year of Manufacture : 2017

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, SPARE TYRE COMPARTMENT)	\$800.00	2001
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, SPARE TYRE COMPARTMENT)	\$800.00	2201
3	To tuff coat. <i>nn</i>	\$50.00	X
4	TO Check wiring	\$50.00	101
5	To remove & refit reverse sensor	\$150.00	501
6	To conduct water leakage tests to ensure proper air and sealing <i>nn</i>	\$120.00	X
7	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>nn</i>	\$150.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

AIG / LKK

He


**ESTEEM
PERFORMANCE**
ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.

Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLT 1393 L

Parts	(a) Cost / List Price Items	<i>Finalised</i> \$ 1941.73	2,075.50
	Plus/Less 25%	\$ 475.43	518.88
	Total of Cost / List	\$ 1456.30	1,556.63
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$ 200.00	200.00
	Total Parts Cost	\$ 1656.30	1,756.63
	Labour	\$ 470.00	2,120.00
	Total	\$ 2126.30	3,876.63

The above total will be subjected to 7% G.S.T.

*Not Authorised
Resurvey BY painting*

 LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

Name of Surveyor

Kenneth

Company

LKK

Survey conducted on

28/5/19

at

13:30
Remarks By Surveyor

 (a) The repair of this vehicle is *not* authorized / is not authorized until further notice.

 (b) Recommended Days of Repair : *02* day(s)

 (c) Resurvey : Required / *Not Required*

(d) Excess : \$

(e) Signature of surveyor

Le

Date:

28/5/19

AKK / LKK



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLT 1393 L

Not Authorized

Resurvey By painting

Parts	(a) Cost / List Price Items	\$	2,075.50
	Plus/Less 25%	\$	518.88
	Total of Cost / List	\$	1,556.63
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items	\$	200.00
Total Parts Cost		\$	1,756.63
Labour		\$	2,120.00
Total		\$	3,876.63

The above total will be subjected to 7% G.S.T.



Name of Surveyor : Kenneth
Company : AKK
Survey conducted on : 28/5/19 at _____

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 02 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 28/5/19



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. :
Make & Model :
Chassis No. :

SLT 1393 L

TOYOTA PRIUS

JTDKB3FU303574217

Submit By :
Year Manufacture :
Engine No. :

SERENCE

2017

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Reverse sensor <i>Nd</i>	1	\$200.00	S.N	✓
2	Rear bumper <i>Bu</i>	1	\$497.50		✓
3	Rear bumper clip <i>nc</i>	10	\$40.00		✓
4	Rear bumper side retainer LH <i>Sn</i>	1	\$112.70		X
5	Rear bumper side retainer RH <i>Sn</i>	1	\$112.70		X
6	Rear bumper reinforcement	1	\$398.90		?
7	Rear bumper lower garnish centre <i>Nd</i>	1	\$582.60		✓
8	Rear bumper lower garnish LH <i>Sn</i>	1	\$149.70		X
9	Rear bumper lower garnish RH <i>Sn</i>	1	\$149.70		X
10	Rear bumper tow cover <i>Sn</i>	1	\$31.70		X
11					
12					
13					
14					
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21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Labour

Vehicle No. : **SLT 1393 L** Submit By : **SERENCE**
Make & Model : **TOYOTA PRIUS** Year of Manufacture : **2017**

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, SPARE TYRE COMPARTMENT)	\$800.00	2000
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (REAR BUMPER, END PANEL, SPARE TYRE COMPARTMENT)	\$800.00	2200
3	To tuff coat. <i>nn</i>	\$50.00	X
4	TO Check wiring	\$50.00	100
5	To remove & refit reverse sensor	\$150.00	500
6	To conduct water leakage tests to ensure proper air and sealing <i>nn</i>	\$120.00	X
7	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load. <i>nn</i>	\$150.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

PRE-REPAIR INSPECTION REQUEST – SLT1393L vs SMC5633X (OI) on D.O.A.: 25/05/2019

From: Hor, Yinnul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Marisa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Sent: 5/26/2019 8:41:09 AM

Hi,

Please refer to the enclosed request from **Esteem Performance Pte Ltd**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Yinnul)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinnul.Hor@aig.com | www.aig.sg

10:20am @ 26/5/19
person @ Serence
vehicle in
6753 2112
6566 2112
sure Kenneth

From: serence ctc [mailto:serence@esteemperf.com.sg]
Sent: Monday, May 27, 2019 5:35 PM
To: AIG SGP, Claims-Survey
Cc: Carmen Lim; jenny chong
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLT1393L

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Accident involving SLT1393L & SMC5633X on 25.05.2019 @ 10:43

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals PTE LTD who has appointed the under-mentioned workshop to repair his motor vehicle no.SLT 1393 L.

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385, Sin Ming Drive (Inside Vicom) S 575718

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We will email GIA report once receive from MARS.

We are prefer **LKK Auto Consultants Pte Ltd- KENNETH** to survey the car.

Friendly Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Estimote Performance Pte Ltd

P: 8566 2112

E: erence@estimote.com.sg

[1011 Ang Mo Kio Industrial Park 2 #01-213 \(Road Office\)](#)

[385 Serangoon Drive](#) Vicom Inspection Centre (Showroom)

www.estimoteperformance.com



IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Saturday, 15 June 2019 5:40 PM
To: jenny@esteemperf.com.sg
Subject: Accident Involving SLT 1393L & SMC 5633X on 25/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: SLT 1393L
Our Ref: CC4/AIG19009409/Keb3

Dear Sir/Madam,

Accident Involving SLT 1393L & SMC 5633X on 25/05/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to est@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**ESTEEM
PERFORMANCE**

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Your Ref: SMC 5633 K

Our Ref: SLT 1393 L

Date: 09-07-19

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16

Singapore 079120

RE : ACCIDENT INVOLVING

SLT 1393 L & SMC 5633 K

ACCIDENT DATE

05.2019

ACCIDENT ALONG

JUNCTION OF OLD AIRPORT ROAD AND CASSIA RD

We are the workshop for the owner of motor vehicle no : SLT 1393 L which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured claims for your consideration.

SMC 5633 K we are submitting these

1	Cost of repair	S \$	2,285.84
2	Loss of rental <u>4</u> days @ <u>\$ 74.95</u> / day	S \$	299.80
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.49
		S \$	2,593.13

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteempert.com.sg

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Saturday, 15 June 2019 5:36 PM
To: CHUA.EDDIE@GMAIL.COM
Subject: ACCIDENT INVOLVING SMC 5633X AND SLT 1393L ON 25/05/2019

Our Ref: CC4/AIG19009409/Keb3

15 JUNE 2019

CHUA PENG SENG EDDIE

Dear Sir/Madam,

ACCIDENT INVOLVING SMC 5633X AND SLT 1393L ON 25/05/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLT 1392 & SINC 5633 K along Junction of
old airport Road and russie Rd on 25/05/2019 @ 22:45

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SL1 1393L do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
— as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge voucher on my behalf.

Signature of _____



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ESTEEM PERFORMANCE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,285.84 (Repair Cost), S\$299.80 (Loss of Use/Rental), S\$7.49 (Disbursement) for vehicle no. SLT 1393L that was damaged pursuant to the accident which occurred on 25/05/2019 (date) along JUNCTION OF OLD AIRPORT ROAD AND CASSIA ROAD (location) involving vehicle no/s SMC 5633X.

This is pursuant to the inspection conducted on 28/05/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD ("the third party claimant") of vehicle no. SLT 1393L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLT 1393L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 9 (day) of Oct (month) 2019 (year)



KSC

Signed by appointed surveyor



Signed by "the workshop" (with chop)



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 560536.

Tel : 6484 1221

Fax : 6484 7829

385 Sin Ming Drive (Inside Vicon) Singapore 575718.

Tel : 6753 2112

Fax : 6451 0394

Co. Reg No. : 200005405N

GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD
AIG BUILDING
78 SHENTON WAY
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: SMC5633K
Claim Type: Third Party
Accident Date: 25/05/2019
TP Veh Reg No: SMC5633K

Claim No: CER1301558
Final No: CIV1302036
Date: 06 Jul 2019
Policy No:
Veh Reg No: SLT1393L
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: JTDKB3FU303574217
Engine No: 2ZRS104315
Reg. Date: 19/10/2017

Tax Invoice to Vehicle No :SLT1393L

Description	Quantity	List Price	Amount
		S\$	S\$
Others			
1 COST OF REPAIR	1 PCS	2,136.30	
		2,136.30	2,136.30
Total			S\$ 2,136.30
Add GST @ 7%			149.54
Total Amount Payable			S\$ 2,285.84

TOTAL: SINGAPORE DOLLAR TWO THOUSAND TWO HUNDRED EIGHTY FIVE AND CENTS EIGHTY FOUR ONLY

The above vehicle was surveyed by KENNETH on 28/05/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

CONFIDENTIAL
SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	01/14/2019	Vehicle Rental Agreement No.	12429
Renter Details		Additional Driver (if any)	
<input checked="" type="checkbox"/> Name	Kok Leong Chan	<input type="checkbox"/> Name	
<input type="checkbox"/> Address	Blk B15B, Chea Chu Kang Ave 7, #18-33 No	<input type="checkbox"/> Address	
<input type="checkbox"/> Date of Birth	12/18/1967	<input type="checkbox"/> Date of Birth	
<input type="checkbox"/> NRIC/Passport No.	D902	<input type="checkbox"/> NRIC No.	
<input type="checkbox"/> Driving License No.	S1754325A	<input type="checkbox"/> Driving License No.	
<input type="checkbox"/> Telephone No.	6596692015	<input type="checkbox"/> Telephone No.	
<input type="checkbox"/> Mobile No.		<input type="checkbox"/> Mobile No.	
Vehicle Description		Additional Driver (if any)	
<input type="checkbox"/> Vehicle No	SLT1393L	<input type="checkbox"/> Name	
<input type="checkbox"/> Make/Model	TOYOTA Prius	<input type="checkbox"/> Address	
Rental Period		<input type="checkbox"/> Date of Birth	
<input type="checkbox"/> Minimum Rental Period	364	<input type="checkbox"/> NRIC No.	
<input type="checkbox"/> Date/ Time Checked Out	01/14/2019	<input type="checkbox"/> Driving License No.	
<input type="checkbox"/> No. of Days		<input type="checkbox"/> Telephone No.	
<input type="checkbox"/> Expected Date/Time of Return	01/13/2020	<input type="checkbox"/> Mobile No	
<input type="checkbox"/> Actual Date/Time of Return			
Rental Charges* & Deposit			
<input type="checkbox"/> () RR Rental Charges/Day	Per day @ S\$85.00 Per week @ S\$595.00	Deposit Received	S \$500.00
<input type="checkbox"/> (X) ER Promotion Rental Charges/Day	Per day @ S \$74.95 Per week @ S \$524.65	Total Amount Received*	S \$37.48
<input type="checkbox"/> (X) CDW Charges/Day	Per day @ S\$4.28 Per week @ S\$29.96	* Inclusive GST	
Rental Period	364 days / 52 weeks	Total Rental Charges	S \$0.00

Insurance Matters (Accident/Theft)				
Liability Assessment / Nature of incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3rd Party Damage if applicable)*	Renter or authorised driver(s) is below 26 years of age	
3rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not Applicable	Not Applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
<input checked="" type="checkbox"/> Driver Wallet		<input type="checkbox"/> Cash	SS
<input type="checkbox"/> Credit Card		<input type="checkbox"/> Debit Account	
Type		Bank Name	
Card No.		Account No.	

CONFIDENTIAL

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law.

☒

Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
 - timely payment of all Rental Charges at all times
 - timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
 - there are no accidents, thefts or other incidents occurring within the first week of rental
 - the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities
- ("Qualifying Incident").

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:



Authorised Signatory/Stamp
Grab Rentals Pte Ltd

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 27 May 2019 / 17:05:47

Receipt Date/Time : 27 May 2019 / 17:05:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190527-002655

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SFY939P				
As at 26 May 2019/04:30:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - SFY939P Enquiry Fee 20190527170446522618	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - SMC5633X - ST 1393L				
As at 25 May 2019/10:43:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SMC5633X Enquiry Fee 20190527170446574942	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
Result of Insurance Enquiry - FBN1246D				
As at 25 May 2019/14:00:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - FBN1246D Enquiry Fee 20190527170446639867	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	21.00	1.47	22.47
	Rounding Difference			0.02
	Total Amount Payable			22.45
	Paid By			
	20190527170501760	Direct Debit: eNETS Debit (Internet Banking)		22.45
	Total			22.45
	Cash Change			0.00
	Tendered Amount			22.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 May 2019 Edit Reg		28 May 2019 00:00 Edit Adj Rpt	S\$2,136.30 Edit Estimates	S\$2,136.30 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS				[Created by adjuster]					
Insured:	CHUA PENG SENG EDDIE, ID: S7001077A								
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G								
Vehicle Reg. No.:	SLT1393L	Date of Loss:	25/05/2019 00:00 - :59 [19 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1645770639SG	Policy/Cover Note No.:	1800081776 (Comprehensive)						
Vehicle Reg. No. (Insured):	SMC5633X	Policy No. (Claimant):	A29114756MKF						
		Excess:							
Repairer:	Esteem Performance Pte Ltd - Sin Ming (HQ) 385 Sin Ming Drive, 575718 Sin Ming - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 07/06/2019]								
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
<ul style="list-style-type: none"> AIG_SG (29/05/2019): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLT1393L (1645770639SG)
[SMC5633X]
TP
GRAB RENTALS PTE LTD
May 25 2019 12:00AM
[CHUA PENG SENG EDDIE]
Esteem Performance Pte Ltd - Sin Ming

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser	
Letters/Correspondences						1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1	Edit			
Documentation						1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print		
1	28/05/19 17:37	EMAIL FROM AIG DD 28052019	1	Load PDF			
2	29/05/19 17:58	TP ESTIMATE- MARKED	1	Load PDF			
3	30/05/19 09:51	TP GIA REPORT	1	Load PDF			
4	15/06/19 17:36	LETTER TO OI	1	Load PDF			
5	17/10/19 09:36	WORKSHOP INVOICE	1	Load PDF			
6	17/10/19 09:36	AUTHORISATION TO ACT FORM	1	Load PDF			
7	17/10/19 09:36	Release Voucher	1	Load PDF			
8	17/10/19 09:36	RENTAL AGREEMENT	1	Load PDF			
9	17/10/19 09:36	LTA SEARCH	1	Load PDF			
10	17/10/19 09:36	LOD	1	Load PDF			
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print		
1	29/05/19 11:20	OI GIA report	1	Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SMC5633X (Insd veh)	Model:	TOYOTA PRIUS HYBRID 1.8
	SLT1393L (TP veh)		CVT (A)
Date of Accident:	25/05/2019		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	4,487.23
Final Repair Cost	:	\$	2,285.84
Loss of Use	:	\$	299.80
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	7.49
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	2,593.13

4.00 days at \$74.95 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ 100 _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Esteem Performance Pte Ltd	:	\$ 2,593.13
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

17 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19009409/KEB3Q2

Date: 17/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1800081776
Claimant
Vehicle No : SLT1393L **Insured Vehicle No :** SMC5633X
Date of Loss: 25/05/2019 **Nature of Claim:** TP **Claim No:** 1645770639SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLT1393L**
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No: 2ZRS104315
 Reg. Date: 19/10/2017 (Man. Year: 2017) Chassis No: JTDKB3FU303574217
 Colour: Metallic Pearl White Odometer: 181150 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Yokohama 9 mm Rear Left Side: Yokohama 9 mm
 Front Right Side: Yokohama 9 mm Rear Right Side: Yokohama 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,073.67	1,656.30	417.37	20.13
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,120.00	480.00	1,640.00	77.36
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,193.67	2,136.30	2,057.37	49.06
+ GST 7.00/7.00% (S\$)	293.56	149.54	144.02	49.06
Nett Amount (S\$)	4,487.23	2,285.84	2,201.39	49.06
+ Loss of Use (4.0 x S\$74.95/day) (S\$)		299.80		
+ Doc/Search Fee (S\$)		7.49		
Nett Liability (S\$)		2,593.13		

INSPECTION

Date of Assignment: 28/05/2019

Date Inspected: 28/05/2019 Inspected At:

Esteem Performance Pte Ltd - Sin
 Ming (HQ)
 385 Sin Ming Drive
 Singapore 575718

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REVERSE SENSOR	Dented	200.00 FS	*200.00 FS
2	1		*REAR BUMPER	Buckled	497.50 FL	*497.50 FL
3	10		*REAR BUMPER CLIP	Necessary	40.00 FL	*40.00 FL
4	1		*REAR BUMPER SIDE RETAINER LH	Serviceable	112.70 FL	*- FL
5	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	112.70 FL	*- FL
6	1		*REAR BUMPER REINFORCEMENT	Bent	398.90 FL	*398.90 FL
7	1		*REAR BUMPER LOWER GARNISH CENTRE	Dented	582.60 FL	*582.60 FL
8	1		*REAR BUMPER LOWER GARNISH LH	Serviceable	149.70 FL	*- FL
9	1		*REAR BUMPER LOWER GARNISH RH	Serviceable	149.70 FL	*- FL
10	1		*REAR BUMPER TOW COVER	Serviceable	31.70 FL	*- FL
11	1		*TAIL LAMP LOWER LH	Cracked	422.73 FL	*422.73 FL
					Sub Total (S\$)	2,698.23 2,141.73
					- List Item Discount on L Items 25.00/25.00% (S\$)	624.56 485.43
					Total Parts (S\$)	2,073.67 1,656.30

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL,SPARE TYRE COMPARTMENT)	New	800.00	200.00
2	TO PUTTY ,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA (REAR BUMPER ,END PANEL,SPARE TYRE COMPARTMENT)	New	800.00	220.00
3	TO TUFF COAT	New	50.00	0.00
4	TO CHECK WIRING	New	50.00	10.00
5	TO REMOVE & REFIT REVERSE SENSOR	New	150.00	50.00
6	TO CONDUCT WATER LEAKAGE TESTS TO ENSURE PROPER AIR AND SEALING	New	120.00	0.00
7	TO REMOVE & REFIT SPARE TYRE ,SPARE TYRE BOARD ,CARPET TRIM TO ASSIST WORK LOAD	New	150.00	0.00
Gross Labour Cost (\$\$)			2,120.00	480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >