PRE-REPAIR INSPECTION REQUEST - SLT1393L vs SMC5633X (OI) on D.O.A.: 25/05/2019

From: Hor, Yinrul

To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)

Cc: Fong, Andy-SY, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur

Sent: 5/28/2019 8:41:09 AM

Hi,

Please refer to the enclosed request from Esteem Performance Pte Ltd.

Kindly carry out Policy coverage verification <u>first</u> before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Kenneth Kong as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations - Auto

Yinrul.Hor@aig.com | www.aig.sg

From: serence ctc [mailto:serence@esteemperf.com.sg]

Sent: Monday, May 27, 2019 5:35 PM

To: AIG SGP, Claims-Survey **Cc:** Carmen Lim; jenny chong

Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLT1393L

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Accident involving SLT1393L & SMC5633X on 25.05.2019 @ 10:43

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOAL FOR NON INJURY MOTOR ACCICDENT CASES (NIMA)

We act for Grab Rentals PTE LTD who has appointed the under-mentioned workshop to repair his motor vehicle no.SLT 1393 L.

Please be informed that the said vehicle can be inspected at:

Name of workshop: Esteem Performance Pte Ltd

Address: 385, Sin Ming Drive (Inside Vicom) S 575718

Tel: 8799 0066 Fax: 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We will email GIA report once receive from MARS.

We are prefer LKK Auto Consultants Pte Ltd- KENNETH to survey the car.

Freundliche Grüße / Best Regards

Serence Chee

| Claims Assistant Operation Division Esteem Performance Pte Ltd |
|---|
| P: 6566 2112 E: serence@esteemperf.com.sg |
| 5033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office) 385 Sin Ming Drive Vicom Inspection Centre (Showroom) |

www.esteemperformance.com

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