

ASS. REC. BY:

REF:

08/ASM19001402/Cvd324

Special Instruction:

Survey: Store

ASSIGNMENT (Office)

From (Person): Kitty Ted

6880062

of ASM (AXA)

Date/Time: 28/5/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMD 1378D

Insured:

at Workshop m/s

Tridente Automobile

Tel:

9878 3195

of

30 Leng Kee Rd # 01-02

Policy No:

Claim No:

S9M0104X

Sum Insured:

Excess:

\$8000.00

Make of Veh:

(Client's Record)

D.O.A. 17/5/2019

CA / REV / REP. / REV 24 HRS

Date/Time: 10:25 am @ 28/5/19

Person Contacted:

Sam

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time	Action/Instruction	Estimate	
		<u>Pls Get fca</u>	
	<u>SMD 1378D - X</u>		
<u>29/5/19</u>	<u>Revert via SMART claim</u>		
<u>31/5/19</u>	<u>Rece authorize repair from Yvonne by email</u>		
<u>31/5/19</u>	<u>Informed Sam c/A ex \$8000 by email</u>		
<u>04/06/19</u>	<u>@ 10:36 am requested supplementary approval to Kitty via smart claim</u>		

Steve

REF:

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
QD TP / WS / TP RES / QD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop n/b: _____
nil
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____
IDAC Accident Report: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: _____ days Res.: Yes or No
Lump Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SMD 13780 Vn Regn: 3/8/18
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Troller or
Make: Maserati Ghibli n.c. 2979
Colour: Black A/C Insured / Std / NI
Sp. Reading: 10534 T/Rollin: Insured / Std / NI
Eng/No: _____
C/nr: ZAM X SS7C 901296850
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Locked / Burnt or
Brake: In order / Jammed / Locked / Burnt or
Modl: Nil / S/Rln / STD A/Rln or
Tyre Size: F: 245/40ZR20
R: 285/35ZR20
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Pirelli
Front: _____ Rear: _____
R/Bal: 7 mm R/Bal: 3
L/Bal: 7 mm L/Bal: _____
D.O.A: 17/5/19 D.O.I: 28/5/19
Survey held at: Tridmte
Des. of Damages: Frnt / Rear / O/S / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to c

Date / Time / Action / Instruction

MR - 300K

Steve

RECEIVED 25 JUL 2019

PLS see my remarks

26/6/19 Final Ag \$19,152.80 confirmed by email
(Reel 76,692.77, 4690)

22/7/19 @ 2:13pm Sam said owner has not collect the vehicle
24/7/19 @ 5:25pm Spoken to Sam we submit as OD claim

Quoted: For Pass to? ☐ : Prel. Report
☐ : Final Report

Days Of Repair: 5
Resurvey No. of Trip: 2

Date/Time, File Return to?

25/7 - typist

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech Invs (\$)
☐ : Weighand (\$)

Report Format: SMART claim
Lump Sum F.I.B: 19,152.80

Survey Fee: _____
Transportation: _____

1. S.R. 2
1. Phone
1. Other

300
300

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 18 June 2019 2:12 PM
To: 'Santhanasamy'; SUR
Subject: FW: SMD 1378D-DOA: 17/5/2019 (AXA OD)
Attachments: Insurance Quotation Sub 2 SMD1378D.xlsx

Dear Sam,

Supplementary approved by insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Monday, 17 June 2019 7:34 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file for the supplementary quotation. Steve had already taken photos of this part when he was here to take photos of before paint.

With Best Regards



Sam

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195

E: Santhanasamy@tridenteautomobili.com.sg

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Santhanasamy
Sent: Saturday, June 1, 2019 2:38 PM
To: 'Veron Chen (LKKAuto)'
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file for the supplementary quotation.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, May 31, 2019 11:15 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

As instructed by our client , please proceed to repair the **insured vehicle SMD 1378D (Excess \$8000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Friday, 31 May 2019 10:33 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; TEO Kitty <kitty.teo@axa.com.sg>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file, Mr Koh Chuan Yong is a named driver, Owner is asking why still need the letter.
Please help to check.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, May 30, 2019 8:25 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Refer below from insurance.

[SERVICE REQUESTS](#)[MESSAGES](#)[CLAIMS](#)

KIV Authorisation and pls expedite on LOA.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 30 May 2019 7:37 AM

To: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Letter from insured authorise driver's to drive the vehicle requested by insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>

Sent: Wednesday, 29 May 2019 5:56 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

I'm actually on leave. I am chasing the approval because this car is in my workshop. Owner would not be happy if the repairs are delayed because of approval . Normally for OD I do not submit the letter of authorise. I had already spoken to your surveyor on the Labour cost too. Can I start the work at least? I will only be able to send you the letter on Friday. Hope you can understand my situation. I will get the letter you need asap.

Best regards

Sam

On 29 May 2019 2:40 pm, "Veron Chen (LKKAuto)" <veronchen@lkkauto.com> wrote:
Dear Sam,

Kindly forward us letter of authorise from insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Re:SMD 1378D-SUPPLEMENTARY

Type

🔔 Question

Message

Hi Veron, In view that the supplementary is consistent and reasonable, please proceed. - Kitty

Reply

New Message

Type *

☒ Message

Subject *

SMD 1378D-SUPPLEMENTARY

Message *

Dear Kitty,
Kindly let us have your approval of the supplementary amount \$273.00. Damages Consistent, repair cost economical.
Best Regards, Veron

Cancel

Send



Auto
Consultancy
Pte Ltd

81 UBI AVE L, #01-23 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62963361 FAX : (665) 62964312

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 18/6/2019

Survey details

Date of loss	17/5/2019
Date of appointment	28/5/2019
Date of survey	28/5/2019
Location of survey	TRIDENTE AUTOMOBILI PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SMD 1378D
Make and Model	MASERATI GHIBLI GRANSPORT
Date of registration	3/8/2018
Excess	\$8,000
Market Value	\$300,000.00
Parf Rebate	\$128,248.00
Nett Loss	\$171,752.00

Repair details

Initial Estimate	\$35,845.57 (INCL.SUPPLEMENTARY \$273.00)
------------------	---

Proposed/Revised repair cost:

Revised Estimate Amount	\$11,226.00
"Check items (Estimated)	\$2,645.00
Labour	\$7,510.00
Total Repair (Estimated)	\$21,381.00 (INCL.SUPPLEMENTARY \$273.00)
Lump Sum (Estimated)	

Number of days of repair	5 DAYS
--------------------------	--------

Remarks:

The vehicle sustained damages at the front portion

Damages Consistent
Repair Cost Economical

Re:SUPPLEMENTARY - SMD 1378D

Type

🗉 Question

Message

Hi Veron, Supplementary is approved. The 'labour to carry out accident repair' is overcharged, it should be \$2600, workshop Sam is aware. Please let us have the revised IA. Thanks.

Reply *

Dear Kitty,
Noted with thanks. Revised IA submitted. Thanks Veron Chen

Cancel Reply

Reply Now



Auto
Consultants
Pte Ltd

81 UBI AVE 1, #04-23 PAXA UBI INDUSTRIAL PARK, SINGAPORE 408655 TEL : (65) 62563081 FAX : (65) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 7/6/2019

Survey details

Date of loss	17/5/2019
Date of appointment	28/5/2019
Date of survey	28/5/2019
Location of survey	TRIDENTE AUTOMOBILI PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SMD 1378D
Make and Model	MASERATI GHIBLI GRANSPORT
Date of registration	3/8/2018
Excess	\$8,000
Market Value	\$300,000.00
Parf Rebate	\$128,248.00
Nett Loss	\$171,752.00

Repair details

Initial Estimate	\$35,572.57 (INCL.SUPPLEMENTARY \$4964.00)
------------------	--

Proposed/Revised repair cost:

Revised Estimate Amount	\$10,953.00
"Check items (Estimated)	\$2,645.00
Labour	\$7,510.00
Total Repair (Estimated)	\$21,108.00 (INCL.SUPPLEMENTARY \$4964.00)
Lump Sum (Estimated)	

Number of days of repair	5 DAYS
--------------------------	--------

Remarks:

The vehicle sustained damages at the front portion

Damages Consistent
Repair Cost Economical

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 7 June 2019 2:49 PM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Insurance has approved the supplementary.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Saturday, 1 June 2019 2:36 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file for the supplementary quotation.

With Best Regards



Sam

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195

E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Friday, May 31, 2019 11:15 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

As instructed by our client , please proceed to repair the **insured vehicle SMD 1378D (Excess S8000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Friday, 31 May 2019 10:33 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; TEO Kitty <kitty.teo@axa.com.sg>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file, Mr Koh Chuan Yong is a named driver, Owner is asking why still need the letter.
Please help to check.

With Best Regards



Sam

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3193

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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Thursday, May 30, 2019 8:25 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Refer below from insurance.



« KIV Authorisation and pls expedite on LOA.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Thursday, 30 May 2019 7:37 AM
To: Santhanasamy <Santhanasamy@tridentautomobili.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Letter from insured authorise driver's to drive the vehicle requested by insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridentautomobili.com.sg>
Sent: Wednesday, 29 May 2019 5:56 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

I'm actually on leave. I am chasing the approval because this car is in my workshop. Owner would not be happy if the repairs are delayed because of approval. Normally for OD I do not submit the letter of authorise. I had already spoken to your surveyor on the Labour cost too. Can I start the work at least? I will only be able to send you the letter on Friday. Hope you can understand my situation. I will get the letter you need asap.

Best regards
Sam

On 29 May 2019 2:40 pm, "Veron Chen (LKKAuto)" <veronchen@lkkauto.com> wrote:
Dear Sam,

Kindly forward us letter of authorise from insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

◀ Re:SUPPLEMENTARY - SMD 1378D

Type

🔗 Question

Message

Hi Veron, Supplementary is approved. The 'labour to carry out accident repair' is overcharged, it should be \$2600, workshop Sam is aware. Please let us have the revised IA. Thanks.

Reply



Re:SUPPLEMENTARY - SMD 1378D - Kitty

Type

🔗 Question

Message

Hi Veron, Please hold as we are seeking 2nd opinion. Thanks.

Reply

◀ SUPPLEMENTARY - SMD 1378D

Type

🔔 Question

Message

Damages consistent, repair cost economical. Kindly let us have your approval of the supplementary amount is \$ 4,964.00. We have not authorize repair. Thanks . From : Shirley (on behalf Veron)

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 198607100R

11 LEBLANC L, #02-25 PAVAN BH INDUSTRIAL PARK, SINGAPORE 409033 TEL : (665) 62567761 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 04/06/2019

Survey Details:

Date of loss	17-May-19
Date of appointment	28-May-19
Date of survey	28-May-19
Location of survey	TRIDENTE AUTOMOBILI PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SMD 1378D
Make and Model	MASERATI GHIBLI GRANSPORT
Date of registration	3-Aug-18
Excess	\$8,000
Market Value	\$300,000
Part Rebate	\$128,248
Nett Loss	\$171,752

Repair details:

Initial Estimate	35,572.57 (inclusive supp)
------------------	----------------------------

Proposed/Revised repair cost:

Parts	\$10,953.00 (inclusive supp)
Check items (estimate)	\$2,645.00
Labour	\$11,470.00
Total	\$25,068.00
Lump Sum(if applicable)	\$

Number of days for repair	<u>13 DAYS</u>
---------------------------	----------------



Auto
Consultants
Pte Ltd

Company Registration No. T88827168R

71 TELUK AYER KAJANG INDUSTRIAL PARK, SINGAPORE 400551 TEL : (66) 6 8564561 FAX : (66) 6 8564712

Remarks:

DAMAGES CONSISTENT, REPAIR COST ECONOMICAL.
KINDLY LET US HAVE YOUR APPROVAL OF THE
SUPPLEMENTARY AMOUNT IS \$ 4,964.00. WE HAVE NOT
AUTHORIZE REPAIR.

Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 31 May 2019 11:15 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

As instructed by our client , please proceed to repair the **insured vehicle SMD 1378D (Excess S8000/-)**.

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*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Friday, 31 May 2019 10:33 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; TEO Kitty <kitty.teo@axa.com.sg>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file, Mr Koh Chuan Yong is a named driver, Owner is asking why still need the letter. Please help to check.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, May 30, 2019 8:25 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Refer below from insurance.



SERVICE REQUESTS

MESSAGES

CLAIMS



KIV Authorisation and pls expedite on LOA.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Letter from insured authorise driver's to drive the vehicle requested by insurance.

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Santhanasamy <Santhanasamy@tridentautomobili.com.sg>

Sent: Wednesday, 29 May 2019 5:56 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

I'm actually on leave. I am chasing the approval because this car is in my workshop. Owner would not be happy if the repairs are delayed because of approval. Normally for OD I do not submit the letter of authorise. I had already spoken to your surveyor on the Labour cost too. Can I start the work at least? I will only be able to send you the letter on Friday. Hope you can understand my situation. I will get the letter you need asap.

Best regards

Sam

On 29 May 2019 2:40 pm, "Veron Chen (LKKAUTO)" <veronchen@lkkauto.com> wrote:

Dear Sam,

Kindly forward us letter of authorise from insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Veron Chen (LKKAUTO)

From: ANG Yvonne <yvonne.ang@axa.com.sg>
Sent: Friday, 31 May 2019 11:02 AM
To: Veron Chen (LKKAUTO)
Cc: SUR; TEO Kitty
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD) (AXA REF: S9M010UX)

Hi Veron

As spoken, driver is the spouse and named driver in policy
Kindly proceed with the authorization

Regards

Yvonne Ang | Assistant Manager, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: yvonne.ang@axa.com.sg
Customer Care No. 1800 8804888



Please consider the environment before printing this message

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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Friday, May 31, 2019 10:57 AM
To: ANG Yvonne <yvonne.ang@axa.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: SMD 1378D-DOA: 17/5/2019 (AXA OD) (AXA REF: S9M010UX)

Dear Yvonne,

Refer below email from repairer.

Kindly assist on approval.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Friday, 31 May 2019 10:33 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; TEO Kitty <kitty.teo@axa.com.sg>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file, Mr Koh Chuan Yong is a named driver, Owner is asking why still need the letter.
Please help to check.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, May 30, 2019 8:25 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Refer below from insurance.



SERVICE REQUESTS

MESSAGES

CLAIMS

<< KIV Authorisation and pls expedite on LOA.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 30 May 2019 7:37 AM

To: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Letter from insured authorise driver's to drive the vehicle requested by insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>

Sent: Wednesday, 29 May 2019 5:56 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

I'm actually on leave. I am chasing the approval because this car is in my workshop. Owner would not be happy if the repairs are delayed because of approval . Normally for OD I do not submit the letter of authorise. I had already spoken to your surveyor on the Labour cost too. Can I start the work at least? I will only be able to send you the letter on Friday. Hope you can understand my situation. I will get the letter you need asap.

Best regards

Sam

On 29 May 2019 2:40 pm, "Veron Chen (LKKAuto)" <veronchen@lkkauto.com> wrote:

Dear Sam,

Kindly forward us letter of authorise from insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

-----Disclaimer-----

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New Message

Type *



Message

Subject *

IA SUBMITTED FOR SMD 1378D

Message *

Dear Kitty,
Please be informed that IA submitted. We have Not Authorize repair. Pending authorise letter from insured.
Kindly let us have your approval please.
Thanks Veron Chen

CancelSend



Auto
Consultants
Pte Ltd

81, UBI AVENUE 1, #01-23 UBIN CITY INDUSTRIAL PARK, SINGAPORE 408933 TEL : (65) 62964561 FAX : (65) 62964318

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 29/5/2019

Survey details

Date of loss	17/5/2019
Date of appointment	28/5/2019
Date of survey	28/5/2019
Location of survey	TRIDENTE AUTOMOBILI PTE LTD

Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SMD 1378D
Make and Model	MASERATI Ghibli GRANSport
Date of registration	3/8/2018
Excess	\$8,000
Market Value	\$300,000.00
Part Rebate	\$128,248.00
Nett Loss	\$171,752.00

Repair details

Initial Estimate	\$30,608.57
------------------	-------------

Proposed/Revised repair cost:

Revised Estimate Amount	\$5,989.00
"Check items (Estimated)	\$2,645.00
Labour	\$11,470.00
Total Repair (Estimated)	\$20,104.00
Lump Sum (Estimated)	

Number of days of repair	13 DAYS
--------------------------	---------

Remarks:

The vehicle sustained damages at the front portion

Damages Consistent

Repair Cost Economical

We have Not Authorise repair

Pending authorise letter from insured




Service Request Details

Claim

S9M01CUX

Reference

None 

Loss Date

May 17, 2019

Report Date

May 28, 2019 9:09:24 AM

Request Date

May 28, 2019

Due Date

June 4, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Accelerated workshop survey

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SMD1378D

From: Nova Lontok <nova.lontok@axa.com.sg>
Sent: Tuesday, May 28, 2019 8:17 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey; SG AXA Insurance SM Motor Doc
Subject: Claim Registration Request: OD Claim for P2285631 / SMD1378D
Attachments: GIA report SMD1378D.PDF; Insurance Quotation page 2 SMD1378D.xlsx; Insurance Quotation page1 SMD1378D.xlsx; image001.png

Categories: Shekhar

Dear CH,

Please register the claim and respond the this email from the workshop.

Best Regards,
Nova Lontok - GI CST

----- Original Message -----

From: santhanasamy@tridenteautomobili.com.sg
Sent: 24/05/2019
To: cst@axa.com.sg
Subject: OD Claim for SMD1378D

Hi Sir / Mdm,

Please refer to the attached file for the quotation.

With Best Regards

[Description: Maserati Signature]

Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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Nova Lontok | Specialist, GI Call Centre AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: customer.care@axa.com.sg

Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International) ref:_00Db0Ky1f._5002v2LMfyZ:ref This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle


Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	6931J
Vehicle Details	
Vehicle No.:	SMD1378D
Vehicle to be Exported:	No
Intended Deregistration Date:	28 May 2019
Vehicle Make:	MASERATI
Vehicle Model:	GHIBLI GRANSPO
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	409310
Chassis No.:	ZAMXS57C001296850
Maximum Power Output:	257.0 kW (344 bhp)
Open Market Value:	\$88,419.00
Original Registration Date:	03 Aug 2018
First Registration Date:	03 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$131,155.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	02 Aug 2028
PARF Rebate Amount:	\$98,366.00
Intended COE Rebate Details	
COE Expiry Date:	02 Aug 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$32,809.00
COE Rebate Amount:	\$29,882.00
Total Rebate Amount:	\$128,248.00

The information contained herein is correct as at 28 May 2019

OK



Tax Invoice No : P2285631-00001

POLICY INFORMATION		Policy No. : VPX/P2285631	
Source	: (01) 15489 KOMOCO TRADING PTE LTD		
Insured	: MICHELLE LIM SOO CHUAN		
Address	: BLK 136 YISHUN RING ROAD #09-130 SINGAPORE 760136		
Period of Insurance	: From 03/08/2018 To 02/08/2019 (Both Dates Inclusive)		
Transaction No.	: 00001		
Billing Currency	: SGD	Exchange Rate	: 1.0000
Gross Premium Less Discount SGD	Charges SGD	Total Payable SGD	
1,324.80	GST 7.00% 92.74	1,417.54	
Premium Details (SGD) Gross Premium : 1,324.80 Total Discount : 0.00 Gross Premium less Discount : 1,324.80 Note: Discount is only applicable to limited products.			
<div style="text-align: right;"> AXA INSURANCE PTE LTD  Authorized Signature </div>			
IMPORTANT NOTICE : For Individual Policyholders : Premium due must be paid in full before the inception date of the risk otherwise no benefits whatsoever shall be payable by the Company. Please refer to the Payment Before Cover Warranty in the Policy for further details. For all other Policyholders : Premium due must be paid in full within 60 days from the inception date of the risk otherwise this Policy/endorsement is automatically terminated immediately. The Company will be entitled to a pro-rata premium for the period they have been on risk subject to the minimum premium as imposed in the policy. Please refer to the Premium Payment Warranty in the Policy for further details.			
Issued by - SGISSIJ on 20/05/2019			(R)



POLICY INFORMATION		Policy No. : VPX/P2285631	
Source	: (01) 15489 KOMOCO TRADING PTE LTD		
Insured	: MICHELLE LIM SOO CHUAN		
Address	: BLK 136 YISHUN RING ROAD #09-130 SINGAPORE 760136		
Business/Profession	: OTHER OCCUPATION Carrying on or engaged in the business or profession last declared and no other for the purpose of this insurance.		
Period of Insurance : From 03/08/2018 To 02/08/2019 (Both Dates Inclusive)			
Any subsequent period for which the Insured shall pay and the Company shall agree to accept a renewal premium.			
PREMIUM			
Premium After 50.00% : SGD 1,472.00			
NCD			
Safe Driver	Disc	: SGD 147.20	
10.00%			
GST	7.00%	: SGD 92.74	
Annual Premium	: SGD 1,417.54		
Total Payable	: SGD 1,417.54		
RISK DETAILS THE MOTOR VEHICLE			
Type Of Cover	: Comprehensive		
Regn No.	: SMD1378D		
Type Of Use	: Private Car		
Make/Model	: MASERATI GHIBLI GRANSFORT		
Year of Manufacture	: 2018	Seating Capacity (excl. Driver)	: 04
Body Type	: SALOON	Engine C.C.	: 2979
Engine No.	: 409310		
Chassis No.	: ZAMXS57C001296850		
Insured's Estimated Market Value	: SGD 368,000.00 (including Accessories and Spare Parts)		
Limitations as to Use : As specified in Certificate of Insurance			
Hire Purchase	: DBS BANK LTD		
Excess Applicable			
Sect I - Used In S'pore Only	: SGD 8,000.00		
Sect I - Used Outside S'pore	: SGD 16,000.00		
Fire&Theft - Outside Singapore	: SGD 16,000.00		
Windscreen Excess	: SGD 500.00		
Named Drivers			
1	MICHELLE LIM SOO CHUAN		
2	KOH CHUAN YONG		



Policy No. : VPX/P2285631

MEMORANDA, CLAUSES, WARRANTIES & ENDORSEMENTS

Subject to the Memoranda, Clauses, Warranties & Endorsements attached hereto:

MEMORANDUM A

No undertaking of AXA premium workshop is allowed

Restricted to Michelle Lim Soo Chuan, Koh Chuan Yong and any authorised and unnamed drivers aged between 24 to 26 years old & 66 to 70 years old with more than 3 years driving experience driving only

Excess for Michelle Lim Soo Chuan and Koh Chuan Yong:
Section I S\$8,000 Within Singapore
Section I S\$16,000 Outside Singapore including Fire & Theft
Windscreen excess S\$500/-

Excess for authorised and unnamed drivers aged between 27 to 65 years old with more than 3 years driving experience:
Section I S\$9,000 within Singapore
Section I S\$18,000 outside Singapore including Fire & Theft
Windscreen excess S\$500/-

Excess for authorised and unnamed drivers aged between 24 to 26 years old & 66 to 70 years old with more than 3 years driving experience:
Section I S\$13,000 within Singapore
Section I S\$26,000 outside Singapore including Fire & Theft
Windscreen excess S\$500/-

Declined Risks:
Unnamed drivers aged below 24 years old and above 70 years old and/or with less than 3 years driving experience

TRID VALE LUPA NOA

TRID - AUTHORISED WORKSHOP

It is hereby understood and agreed that notwithstanding anything to the contrary contained in this Policy, all accident repairs to the Motor Car indemnifiable under the Policy must be carried out at the Tridente Automobili Pte Ltd in Singapore. The Company shall be under no liability to provide any indemnity in respect of repairs carried out by any other workshops other than as stated.

VALE - VALET PARKING RESTRICTION

It is hereby declared and agreed that the policy does not cover damage or liability incurred due to valet parking.

LUPA - APPLICABLE TO COMPREHENSIVE OR THIRD PARTY FIRE & THEFT COVER ONLY

The following benefits shall be applicable only if such benefit is



Policy No. : VPX/P2285631

stipulated in your Schedule or Endorsement. This benefit applies to your Policy only if your insurance is for Comprehensive Cover or Third Party, Fire & Theft Cover.

Unless expressly stated otherwise, the following benefits shall be subject to the terms and conditions of your Policy.

A. Loss of Use Benefits

1. We will pay you S\$50 for each day of the loss of use of your Motorcar, up to a maximum limit of S\$250 in respect of any one Accident, subject to fulfillment of all the following conditions:

- (a) the loss of use of your Motorcar is the result of damage covered under your Policy;
- (b) in respect to such damage, you make a claim under your Policy and which claim is paid or payable by us in accordance with your Policy;
- (c) your Motorcar actually undergoes the necessary repairs at a workshop; and
- (d) such period of necessary repairs is four (4) or more days as assessed and certified by our appointed authorised motor assessor.

2. This benefit shall not be applicable if your Motorcar is a total loss or constructive total loss. Please refer to your Policy for the meaning of "total loss".
3. This benefit shall be paid to you after AXA's final settlement of your repair bill with the workshop.
4. In the event of any disputes, our decision shall be final and binding.

B. Personal Accident Benefits for All Named Drivers (Applicable to Comprehensive Cover Only)

1. In the event that a person named in your Schedule under "Persons or Classes of Persons Entitled To Drive" ("Named Authorised Driver") dies or suffers bodily injury due to an accidental, violent, external and visible cause, and provided that such Named Authorised Driver is the driver of your Motorcar at the time of the Accident, we will provide cover to such person under Section 4 (Personal Accident Benefit) and pay the applicable compensation benefits as stipulated in the Scale of Benefits A.
2. The maximum amount we pay in total during a period of insurance is \$20,000 for such Named Authorised Driver.
3. This benefit shall be payable only if the Named Authorised



Policy No. : VPX/P2285631

Driver complies with each term and condition of this Policy as far as it applies to him.

4. Save as expressly provided otherwise above, all the terms and conditions set out in Section 4 (Personal Accident Benefit) shall be applicable.

NOA - MEMORANDUM

NOTIFICATION OF ACCIDENTS

- a) In the event of any accident involving the Motor Vehicle, irrespective of whether it would give rise to a claim, the Insured shall, together with the Motor Vehicle, call at the Company's Approved Reporting Centre and report the accident within 24 hours of the accident or by the next working day thereof.
- b) In case of theft or other criminal act which may give rise to a claim under this policy the Insured shall give immediate notice of the occurrence to the Company and the police and co-operate with the Company in securing the conviction of the offender.
- c) Every letter, claim, writ, summons and process shall be notified or forwarded unanswered to the Company immediately upon receipt. Notice shall also be given to the Company immediately after the Insured or any person claiming to be indemnified shall have knowledge of any impending prosecution, inquest, inquiry, or offer of composition in connection with any such accident and/or occurrence.

This condition in its entirety is a condition precedent to liability and failure to comply with any of the above requirements in respect of any accident and/or occurrence will result in the Insured being denied indemnity under both Section 1 and Section 2 of the Policy in respect of that particular accident and/or occurrence. Notwithstanding the No Claim Discount provisions set out herein, failure to comply with this condition precedent will additionally result in the insured losing all or part of his No Claim Discount as set out below.

NCD-PRIVATE VEHICLES

Current	Upon Renewal (Non-Reporting)
50%	40%
40%	30%
30%	20%
20%	10%
10%	0%
0%	0%



Policy No. : VPX/P2285631

*The Accident NCD to be applied first before the Non-Reporting NCD.

In the context of this clause the following terms have the following meanings assigned to them:

- *Accident NCD - Refers to the loss of percentage of No Claim Discount entitlement as a result of claims arising from an accident.
- *Non-Reporting NCD - Refers to the loss of percentage of No Claim Discount as a result of not reporting of an accident as set out under the Policy.

Preprinted Endts/Clauses/Warranties Applicable

2, 15, 72(b), 89 & 94 ONLY

AXA INSURANCE PTE LTD


Authorized Signature

IMPORTANT :

This Schedule should be read in conjunction with the Terms and Conditions of the Policy.

Issued by - SGISSIJ on 20/05/2019

(R)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	17/05/2019 12:54
Date Of Accident	17/05/2019 10:20
Exact Location Of Accident	PLAZA SINGAPURA CAR PARK LEVEL 2
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMD1378D
Insured/Policyholder	
Name Of Registered Owner	MICHELLE LIM SOO CHUAN
NRIC No	S7906931J
Email Address	RICKOHLA@GMAIL.COM
Mobile Phone No	(LOCAL) +65-98588945
Alternative Phone No	OTHERS-97838790

Vehicle Particulars

Manufacturer	MASERATI
Model	GHIBLI-3.0 (A)
Exact Purpose for which vehicle was being used at time of accident	WENT FOR MEETING
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	CN007824

Driver

Name of Driver	KOH CHUAN YONG
NRIC No	S7715532E
Date Of Birth	13/06/1977
Occupation	INDOOR
Date Of Driving Pass	27/01/1999
Driving Experience	20 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97838790
Fax Number	
Contact Number	
Email Address	RICKOHLA@GMAIL.COM

Address	61 PUNGGOL CENTRAL #07-01
Postcode	828840
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING STRAIGHT ON A LEFT TURN, SUDDENLY THIS CAR SLS5573M CAME OUT STRAIGHT AND OUT OF A SUDDEN AND BANG ON THE RIGHT OF MY CAR (SMD1378D). AS THE VIDEO THAT I PROVIDE, YOU CAN SEE MY CAR HAD ACTUALLY TURN LEFT AND HER CAR JUST CAME OUT STRAIGHT FROM NO WHERE. THIS IS DEFINITELY HER FAULT AS I AM CLAIMING MY OWN INSURANCE FOR CONVENIENCE SAKE, AFTER WHICH I WOULD LIKE TO REVERT IT BACK TO 3RD PARTY.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLS5573M
Vehicle Make/Model/Colour	KIA/NIRO HYBRID/BLACK
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GILLAIN KUM HUI FERN
NRIC/Passport Number	S7605607B
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be completed by the **Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or provided by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to an insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/are be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under 1(a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time: 18/11/2024

108 pm

Reporting Centre Personnel's Signature
Name: S. K. Ramesh Kumar
NIC/TIN No: 882822228

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

2-14/10/16 10:17 am Location: Phoenix Firepark

I was travelling straight on a left turn, suddenly this car 255TH came out straight out of the bottom and being on the right of my car. At the time that I finished you can see my car finally turn left and her car just came out straight from the there.

This is obviously her fault as I was driving very slowly listening to someone saying after which I would like to report it back to 3rd party.

DECLARATION

(We declare the foregoing particulars are true in every respect)

Policyholder's Signature
Date & Time

Driver's Signature
(if driver is not the policyholder)
Date & Time 14/10/16
10:17 am

Reporting Centre Personnel's Signature
Name: Lisa Patricia Senechal
NAC/TIN No: 153300202



Tridente Automobili Pte Ltd

OFFICIAL MASERATI IMPORTER SINGAPORE

Quotation

30 Leng Kee Rd, Unit #01-02

Singapore 159100

Phone: 6472 2236

Email: Santhanasamy@tridenteautomobili.com.sg

Prepared by: Sam

Customer

Name: AXA INSURANCE PTE LTD

Address: 8 SHENTON WAY #24-01 AXA TOWER

Postal Code: 068811

Mobile:

Date	23-05-19
Quote	13095
Reg No.	SMD1378D
Valid Until	22-06-19
Page	1 of 2

Steve (LKK)

83228813

DD - Not Author (Revit)

Excess - \$8000

P/P

Ry bef- spgy

DESCRIPTION	QUANTITY	AMOUNT
09.10-6.1 - 673008231 Front Bumper	1	\$2,553.00
09.10-6.6 014368974 Bracket	1	\$27.00
09.10-6.8 670101003 Upper Central Frt Bumper Shock Absorber	1	\$210.00
09.10-6.9 670101004 Lower Central Front Bumper Panel	1	\$210.00
09.10-6.11 670004830 LH Front Bumper Bracket	1	\$77.00
09.10-6.12 670004829 Reinforcement Bracket	1	\$77.00
09.10-6.13 670110341 - RH Lower Grille	1	\$567.00
09.10-6.14 670098797 RH Plate	1	\$45.00
09.10-1.15 670110340 Central Grill	1	\$770.00
09.10-1.18 670017239 Upper Cover	1	\$100.00
09.10-1.23 675000057 Screw	2	\$3.20
09.10-1.26 670100995 Air Duct Assembly	1	\$153.00
09.10-1.32 670006937 Grill	1	\$105.00
09.10-1.33 675000104 Screw	8	\$30.57
09.10-1.47 673008253 Trim Kit	1	\$483.00
09.00-1.6 673003653 RH Mudguard support Bracket	1	\$135.00
09.00-1.10 673002588 RH Mudguard Front Lower Reinforcement	1	\$58.80
09.00-1.14 673000794 Mudguard Side Bracket	1	\$130.00
09.00-1.15 673000795 RH Mudguard Central Mounting Bracket	1	\$56.00
09.00-1.17 673002042 Front RH Mudguard Assembly	1	\$1,042.00
9.00-1.34 Screw	2	\$4.00

Subtotal \$6,836.57

Taxable

Tax rate

Tax due

Other

TOTAL Due

\$ -

\$ -

\$ -

TERMS AND CONDITIONS

1. Customer will be billed after indicating acceptance of this quote
2. Payment will be due prior to delivery of service and goods
3. Please fax or mail the signed price quote to the address above

Customer Acceptance (sign below):

x _____

Print Name:

If you have any questions about this price quote, please contact
[Sam, HP: +6598783195, E-mail: santhanasamy@tridenteautomobili.com.sg]

Thank You For Your Business!



Tridente Automobili Pte Ltd

OFFICIAL MASERATI IMPORTER SINGAPORE

Quotation

30 Leng Kee Rd, Unit #01-02
Singapore 159100
Phone: 6472 2236
Email: Santhanasamy@tridenteautomobili.com.sg
Prepared by: Sam

Date	23-05-19
Quote	13095
Reg No.	SMD1378D
Valid Until	22-06-19
Page	2 of 2

Customer

Name: AXA INSURANCE PTE LTD
Address: 8 SHENTON WAY #24-01 AXA TOWER
Postal Code: 068811
Mobile:

DESCRIPTION	QUANTITY	AMOUNT
09.00-1.35 675000751 Screw	2	\$4.00
09.00-1.36 670005314 Screw	8	\$32.00
09.13-1.1 670105935 RH Front Wheelhouse Guard Front Side	1	\$258.00
09.13-1.3 670102658 RH Front Wheelhouse Guard Rear Side	1	\$184.00
09.13-1.5 675000327 Block	6	\$12.00
09.13-1.6 675000326 Screw	14	\$56.00
09.13-1.7 675000325 Nut	4	\$8.00
09.13-1.8 675000326 Screw	2	\$8.00
09.13-1.9 670009201 Pin	2	\$8.00
09.13-1.11 670003320 Fastener Button	2	\$4.00
09.13-1.11 670007383 Fastener Button	6	\$126.00
09.13-1.11 670009112 Fastener Button	6	\$48.00
Front Right Rim	1	\$2,394.00
Labour to swap tyre	1	\$80.00
Labour to carry out Accident repair	1	\$10,560.00
Labour to carry out Spray painting	6	\$7,800.00
Labour to calibrate radar	1	\$990.00
Labour to Clear faults after accident repair	1	\$1,200.00
Total from page 1	1	\$6,836.57

TERMS AND CONDITIONS

1. Customer will be billed after indicating acceptance of this quote
 2. Payment will be due prior to delivery of service and goods
 3. Please fax or mail the signed price quote to the address above
- Customer Acceptance (sign below):

x _____
Print Name:

If you have any questions about this price quote, please contact
[Sam, HP: +6598783195, E-mail: santhanasamy@tridenteautomobili.com.sg]

Thank You For Your Business!

Subtotal	\$30,608.57
Taxable	\$30,608.57
Tax rate	7.000%
Tax due	\$ 2,142.60
Other	\$ -
TOTAL Due	\$ 32,751.17

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No major modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Tridente Automobili Pte Ltd

OFFICIAL MASERATI IMPORTER SINGAPORE

Quotation

30 Leng Kee Rd, Unit #01-02

Singapore 159100

Phone: 6472 2236

Email: Santhanasamy@tridenteautomobili.com.sg

Prepared by: Sam

12.10pm
28/5/19

Date	23-05-19
Quote	13095
Reg No.	SMD1378D
Valid Until	22-06-19
Page	1 of 2

Customer

Name: AXA INSURANCE PTE LTD

Address: 8 SHENTON WAY #24-01 AXA TOWER

Postal Code: 068811

Mobile:

Steve (LKK)
83228813

OD - Not Authorised (Revit)
Excess - \$8000
P/P
Ry bpf- spgy

DESCRIPTION	QUANTITY	AMOUNT
09.10-6.1 - 673008231 Front Bumper ? / BCRU	1	\$2,553.00
09.10-6.6 014368974 Bracket ? ABC	1	\$27.00
09.10-6.8 670101003 Upper Central Frt Bumper Shock Absorber ?	1	\$210.00
09.10-6.9 670101004 Lower Central Front Bumper Panel ?	1	\$210.00
09.10-6.11 670004830 LH Front Bumper Bracket ? bf	1	\$77.00
09.10-6.12 670004829 Reinforcement Bracket ? bf	1	\$77.00
09.10-6.13 670110341 - RH Lower Grille ?	1	\$567.00
09.10-6.14 670098797 RH Plate ?	1	\$45.00
09.10-1.15 670110340 Central Grill X	1	\$770.00
09.10-1.18 670017239 Upper Cover X	1	\$100.00
09.10-1.23 675000057 Screw ?	2	\$3.20
09.10-1.26 670100995 Air Duct Assembly X	1	\$153.00
09.10-1.32 670006937 Grill X	1	\$105.00
09.10-1.33 675000104 Screw X	8	\$30.57
09.10-1.47 673008253 Trim Kit ?	1	\$483.00
09.00-1.6 673003653 RH Mudguard support Bracket ?	1	\$135.00
09.00-1.10 673002588 RH Mudguard Front Lower Reinforcement ?	1	\$58.80
09.00-1.14 673000794 Mudguard Side Bracket X	1	\$130.00
09.00-1.15 673000795 RH Mudguard Central Mounting Bracket X	1	\$56.00
09.00-1.17 673002042 Front RH Mudguard Assembly / OD	1	\$1,042.00
9.00-1.34 Screw ?	2	\$4.00

Subtotal \$6,836.57

Taxable

Tax rate

Tax due \$ -

Other \$ -

TOTAL Due \$ -

TERMS AND CONDITIONS

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3. Please fax or mail the signed price quote to the address above

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x _____

Print Name:

If you have any questions about this price quote, please contact
[Sam, HP: +6598783195, E-mail: santhanasamy@tridenteautomobili.com.sg]

Thank You For Your Business!



Tridente Automobili Pte Ltd

OFFICIAL MASERATI IMPORTER SINGAPORE

Quotation

30 Leng Kee Rd, Unit #01-02
Singapore 159100
Phone: 6472 2236
Email: Santhanasamy@tridenteautomobili.com.sg
Prepared by: Sam

Date	23-05-19
Quote	13095
Reg No.	SMD1378D
Valid Until	22-06-19
Page	2 of 2

Customer

Name: AXA INSURANCE PTE LTD
Address: 8 SHENTON WAY #24-01 AXA TOWER
Postal Code: 068811
Mobile:

DESCRIPTION	QUANTITY	AMOUNT
09.00-1.35 675000751 Screw	2	\$4.00
09.00-1.36 670005314 Screw	8	\$32.00
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09.13-1.9 670009201 Pin	2	\$8.00
09.13-1.11 670003320 Fastener Button	2	\$4.00
09.13-1.11 670007383 Fastener Button	6	\$126.00
09.13-1.11 670009112 Fastener Button	6	\$48.00
Front Right Rim	1	\$2,394.00
Labour to swap tyre	1	\$80.00
Labour to carry out Accident repair	1	\$10,560.00
Labour to carry out Spray painting	6	\$7,800.00
Labour to calibrate radar	1	\$990.00
Labour to Clear faults after accident repair	1	\$1,200.00
Total from page 1	1	\$6,836.57

6600-2640
2600

TERMS AND CONDITIONS

1. Customer will be billed after indicating acceptance of this quote
2. Payment will be due prior to delivery of service and goods
3. Please fax or mail the signed price quote to the address above

Customer Acceptance (sign below):

x _____
Print Name:

Subtotal	\$30,608.57
Taxable	\$30,608.57
Tax rate	7.000%
Tax due	\$ 2,142.60
Other	\$ -
TOTAL Due	\$ 32,751.17

If you have any questions about this price quote, please contact
[Sam, HP: +6598783195 , E-mail: santhanasamy@tridenteautomobili.com.sg]

Thank You For Your Business!



Tridente Automobili Pte Ltd

OFFICIAL MASERATI IMPORTER SINGAPORE

Quotation

30 Leng Kee Rd, Unit #01-02
Singapore 159100
Phone: 6472 2236
Email: Santhanasamy@tridenteautomobili.com.sg
Prepared by: Sam

Date	1/6/2019
Quote	13095 - Sub 1
Reg No.	SMD1378D
Valid Until	1/7/2019
Page	1 of 1

Customer

Name: AXA INSURANCE PTE LTD
Address: 8 SHENTON WAY #24-01 AXA TOWER
Postal Code: 068811
Mobile:

DESCRIPTION	QUANTITY	AMOUNT
08.30-2.1 670100985 RH HEADLIGHT <i>9Ro</i> ✓	1	\$4,480.00
08.30-2.4 670014562 Fastener Button <i>Re</i> ✓	4	\$11.20
08.30-2.6 675000053 Rivet <i>Part 3</i> ✓	2	\$8.40
09.10-6.19 670014562 Fastener button <i>Part 3</i> ✓	4	\$11.20
09.10-6.35 Rivet <i>Re</i> X <i>Re</i> ✓	6	\$42.00
09.10-6.44 Rivet <i>Re</i> ✓	4	\$11.20
09.16-3.2 Front Maserati Emblem <i>Re</i> ✓	1	\$210.00
09.16-3.11 Gransport side logo <i>Re</i> ✓	1	\$140.00
Front number plate <i>Re</i> ✓	1	\$50.00
<div style="border: 1px solid black; padding: 10px; margin: 10px 0;"> <p>UKK Auto Consultants hereby notify the Repairer of the following:</p> <ul style="list-style-type: none"> • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be insured and it will be subject to approval from Insurance Company <p>Accepted by Repairer</p> <p>Signature: _____</p> <p>Date: _____</p> </div>		

Subtotal	\$4,964.00
Taxable	\$4,964.00
Tax rate	7.000%
Tax due	\$ 347.48
Other	\$ -
TOTAL Due	\$ 5,311.48

TERMS AND CONDITIONS

- Customer will be billed after indicating acceptance of this quote
 - Payment will be due prior to delivery of service and goods
 - Please fax or mail the signed price quote to the address above
- Customer Acceptance (sign below):

x

Print Name:

If you have any questions about this price quote, please contact
[Sam, HP: +6598783195 , E-mail: santhanasamy@tridenteautomobili.com.sg]

Thank You For Your Business!



Quotation

Date	1/6/2019
Quote	13095 - Sub 2
Reg No.	SMD1378D
Valid Until	1/7/2019
Page	1 of 1

DESCRIPTION	QUANTITY	AMOUNT
675000039 Front Parking sensor ✓	1	\$273.00

HW ✓

Subtotal	\$273.00
Taxable	\$273.00
Tax rate	7.000%
Tax due	\$ 19.11
Other	\$ -
TOTAL Due	\$ 292.11

Thank You For Your Business!



Tridente Automobili Pte Ltd
Official Importer

Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
Tel: +65 6472 2236 Fax: +65 6472 2928
Company Reg No: 201631819D
GST Reg. No. MR-8500364-4

Pro-Forma Invoice

Invoice Name & Address:

Ms Michelle Lim Soo Chuan
136 Yishun Ring Road
#09-130

Singapore
760136
Contact:

Customer Name & Address:

Ms Michelle Lim Soo Chuan
136 Yishun Ring Road
#09-130

Singapore
760136
Tel:
Mobile:
Email: rickohla@gmail.com

Service advisor: SanthanaSamy

Contact	Document Number	Date & Tax Point	Order Number	W.I.P. No.	Job No.
C0000002	900000	25/06/2019		W 13095	2670
Model	Chassis No.	Reg No.	Mileage	Page	
Maserati Ghibli GranSport MY18	ZAMXS57C001296850	SMD1378D	10535	1	

Description of Goods / Services	Qty.	Unit Price	Unit	Discount	Net Total	V
SUB LABOUR TO CARRY OUT ACCIDENT REPAIRS SUB: 2691 VIN: 296850 IN: A3577	1.00	2,640.00		0.00%	2,640.00	S
SUB LABOUR TO SPRAY PAINT SUB: 2692 VIN: 296850 IN: A3577	1.00	2,600.00		0.00%	2,600.00	S
SVC-MECH LABOUR TO SWAP TYPE FROM DAMAGED FRONT RIGHT HAND RIM TO NEW RIM	1.00	60.00		0.00%	60.00	S
SVC-MECH LABOUR TO CALIBRATE RADAR AFTER REPLACING FRONT BUMPER DUE TO ACCIDENT REPAIRS	6.00	165.00		0.00%	990.00	S
SVC-MECH LABOUR TO CHECK AND CLEAR ALL FAULT CODES AFTER ACCIDENT REPAIR	1.00	1,200.00		0.00%	1,200.00	S
M673002042 RH FRONT MUDGUARD	1.00	1,042.00	EACH	0.00%	1,042.00	S
M673008231 FRONT BUMPER	1.00	2,553.00	EACH	0.00%	2,553.00	S
M980157017 WHEEL RIM, DIAM 20	1.00	2,394.00	EACH	0.00%	2,394.00	S
M670105935 RH FRONT WHEELHOUSE GUARD (R	1.00	258.00	EACH	0.00%	258.00	S
M673003653 CPL RH MUDGUARD SUPPORT BRAC	1.00	135.00	EACH	0.00%	135.00	S
M673002588 RH FRONT MUDGUARD LOWER REIN	1.00	58.80	EACH	0.00%	58.80	S
M670004442 R.H. LATERAL BRACKET	1.00	54.67	EACH	0.00%	27.00	S
Subtotal:					13,957.80	
SUB FRONT NUMBER PLATE ONLY SMD1378D SUB: 2629 VIN: 296850 DO:31095	1.00	50.00		0.00%	50.00	S
M670100985 FRONT HEADLAMP FULL LED RH M	1.00	4,480.00	EACH	0.00%	4,480.00	S
M670014562 FIXING BUTTON.	8.00	2.80	EACH	0.00%	22.40	S
M675000053 RIVET	2.00	4.20	EACH	0.00%	8.40	S
M675000531 RIVET	4.00	2.80	EACH	0.00%	11.20	S
M670003762 EMBLEM	1.00	210.00	EACH	0.00%	210.00	S
M670102062 GRANSPORT SIDE LOGO	1.00	140.00	EACH	0.00%	140.00	S
Subtotal:					4,922.00	
M675000039 RADIAL PARKING SENSOR	1.00	273.00	EACH	0.00%	273.00	S

V	Rate	Service/Goods	GST



Tridente Automobili Pte Ltd
Official Importer

Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
Tel: +65 6472 2236 Fax: +65 6472 2928
Company Reg No: 201631819D
GST Reg. No. MR-8500364-4

Pro-Forma Invoice

Invoice Name & Address:
Ms Michelle Lim Soo Chuan
136 Yishun Ring Road
#09-130

Singapore
760136
Contact:

Customer Name & Address:
Ms Michelle Lim Soo Chuan
136 Yishun Ring Road
#09-130

Singapore
760136
Tel:
Mobile:
Email: rickohla@gmail.com

Service advisor: SanthanaSamy

Contact	Document Number	Date & Tax Point	Order Number	W.I.P. No.	Job No.
C0000002	900000	25/06/2019		W 13095	2670
Model	Chassis No.	Reg No.	Mileage	Page	
Maserati Ghibli GranSport MY18	ZAMXS57C001296850	SMD1378D	10535	2	

Description of Goods / Services	Qty.	Unit Price	Unit	Discount	Net Total	V
Subtotal:					273.00	
EXCESS	1.00	-8,000.00		0.00%	-8,000.00	S
AFTER INSURANCE EXCESS (COLLECTED FROM INSURED)					-8,000.00	
Subtotal:					-8,000.00	

V	Rate	Service/Goods	GST	Net	11,152.80
S	7.00	11152.80	780.70	GST	780.70
				Total	11,933.50
				Paid	0.00
				Owing	11,933.50

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 26 June 2019 9:19 AM
To: 'Santhanasamy'
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Confirmed amount \$19,152.80 before excess \$8000 and GST @ 5 working days.

Kindly forward us invoice and discharge voucher for us to close file

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Tuesday, 25 June 2019 5:49 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi,

Please refer to the revised amount.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Santhanasamy
Sent: Tuesday, June 25, 2019 4:31 PM
To: 'Admin-D (LKKAUTO)'; 'assignments'
Cc: 'SUR'
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi,

Can we finalize at amount?

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Santhanasamy
Sent: Tuesday, June 18, 2019 4:25 PM
To: 'Admin-D (LKKAUTO)'; assignments
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi,

Sure.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195

E: Santhanasamy@tridenteautomobili.com.sg

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, June 18, 2019 4:05 PM
To: Santhanasamy; assignments
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi,

May we arrange tomorrow for the final survey?

Best Regards,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Tuesday, 18 June 2019 3:46 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Can help me arrange for the final survey before I release the car to the owner?

With Best Regards



Sam

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195

E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, June 18, 2019 2:12 PM
To: Santhanasamy; SUR
Subject: FW: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Supplementary approved by insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Monday, 17 June 2019 7:34 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file for the supplementary quotation. Steve had already taken photos of this part when he was here to take photos of before paint.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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From: Santhanasamy
Sent: Saturday, June 1, 2019 2:38 PM
To: 'Veron Chen (LKKAUTO)'

Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file for the supplementary quotation.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Friday, May 31, 2019 11:15 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

As instructed by our client , please proceed to repair the **insured vehicle SMD 1378D (Excess \$8000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Friday, 31 May 2019 10:33 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; TEO Kitty <kitty.teo@axa.com.sg>
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

Please refer to the attached file, Mr Koh Chuan Yong is a named driver, Owner is asking why still need the letter.
Please help to check.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Thursday, May 30, 2019 8:25 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Refer below from insurance.



SERVICE REQUESTS

MESSAGES

CLAIMS



KIV Authorisation and pls expedite on LOA.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 30 May 2019 7:37 AM

To: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Letter from insured authorise driver's to drive the vehicle requested by insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>

Sent: Wednesday, 29 May 2019 5:56 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Hi Veron,

I'm actually on leave. I am chasing the approval because this car is in my workshop. Owner would not be happy if the repairs are delayed because of approval . Normally for OD I do not submit the letter of authorise. I had already spoken to your surveyor on the Labour cost too. Can I start the work at least? I will only be able to send you the letter on Friday. Hope you can understand my situation. I will get the letter you need asap.

Best regards

Sam

On 29 May 2019 2:40 pm, "Veron Chen (LKKAuto)" <veronchen@lkkauto.com> wrote:

Dear Sam,

Kindly forward us letter of authorise from insured.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Veron Chen (LKKAuto)

From: Santhanasamy <Santhanasamy@tridenteautomobili.com.sg>
Sent: Wednesday, 24 July 2019 4:28 PM
To: Veron Chen (LKKAuto)
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)
Attachments: DV.pdf; Tax Invoice.pdf

Hi Veron,

Please refer to the attached files.

The insured would like to revert this case to 3rd party. He actually had already indicated that on his GIA report.

With Best Regards



Sam
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 9878 3195
E: Santhanasamy@tridenteautomobili.com.sg

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, June 26, 2019 9:19 AM
To: Santhanasamy
Cc: SUR
Subject: RE: SMD 1378D-DOA: 17/5/2019 (AXA OD)

Dear Sam,

Confirmed amount \$19,152.80 before excess \$8000 and GST @ 5 working days.

Kindly forward us invoice and discharge voucher for us to close file

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd



Tridente Automobili Pte Ltd
Official Importer

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100
Tel: +65 6472 2236 Fax: +65 6472 2928
Company Reg No: 201631819D
GST Reg. No: MH-8500364-4

Tax Invoice

Invoice Name & Address:

AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER

Customer Name & Address:

Ms Michelle Lim Soo Chuan
136 Yishun Ring Road
#09-130

Contact: 068811

Singapore
760136
Tel:
Mobile:
Email: rickohla@gmail.com

Service advisor: SanthanaSamy

Contact	Document Number	Date & Tax Point	Order Number	W.I.P. No.	Job No.
A0000003	2101651	25/06/2019		W 13095	2670
Model	Chassis No.	Reg No.	Mileage	Page	
Maserati Ghibli GranSport MY18	ZAMXS57C001296850	SMD1378D	10535	1	

Description of Goods / Services	Qty.	Unit Price	Unit	Discount	Net Total	V
SUB LABOUR TO CARRY OUT ACCIDENT REPAIRS	1.00	2,640.00		0.00%	2,640.00	S
SUB: 2691 VIN: 296850 IN: A3577						
SUB LABOUR TO SPRAY PAINT	1.00	2,600.00		0.00%	2,600.00	S
SUB: 2692 VIN: 296850 IN: A3577						
SVC-MECH LABOUR TO SWAP TYPE FROM DAMAGED FRONT RIGHT	1.00	60.00		0.00%	60.00	S
HAND RIM TO NEW RIM						
SVC-MECH LABOUR TO CALIBRATE RADAR AFTER REPLACING	6.00	165.00		0.00%	990.00	S
FRONT BUMPER DUE TO ACCIDENT REPAIRS						
SVC-MECH LABOUR TO CHECK AND CLEAR ALL FAULT CODES	1.00	1,200.00		0.00%	1,200.00	S
AFTER ACCIDENT REPAIR						
M673002042 RH FRONT MUDGUARD	1.00	1,042.00	EACH	0.00%	1,042.00	S
M673008231 FRONT BUMPER	1.00	2,553.00	EACH	0.00%	2,553.00	S
M980157017 WHEEL RIM, DIAM 20	1.00	2,394.00	EACH	0.00%	2,394.00	S
M670105935 RH FRONT WHEELHOUSE GUARD (R	1.00	258.00	EACH	0.00%	258.00	S
M673003653 CPL RH MUDGUARD SUPPORT BRAC	1.00	135.00	EACH	0.00%	135.00	S
M673002588 RH FRONT MUDGUARD LOWER REIN	1.00	58.80	EACH	0.00%	58.80	S
M670004442 R.H. LATERAL BRACKET	1.00	54.67	EACH	0.00%	27.00	S
Subtotal:					13,957.80	
SUB FRONT NUMBER PLATE ONLY SMD1378D	1.00	50.00		0.00%	50.00	S
SUB: 2629 VIN: 296850 DO:31095						
M670100985 FRONT HEADLAMP FULL LED RH M	1.00	4,480.00	EACH	0.00%	4,480.00	S
M670014562 FIXING BUTTON,	8.00	2.80	EACH	0.00%	22.40	S
M675000053 RIVET	2.00	4.20	EACH	0.00%	8.40	S
M675000531 RIVET	4.00	2.80	EACH	0.00%	11.20	S
M670003762 EMBLEM	1.00	210.00	EACH	0.00%	210.00	S
M670102062 GRANSPORT SIDE LOGO	1.00	140.00	EACH	0.00%	140.00	S
Subtotal:					4,922.00	
M675000039 RADIAL PARKING SENSOR	1.00	273.00	EACH	0.00%	273.00	S

☐ Cash ☐ Credit Card
☐ NETS ☐ Cheque

V	Rate	Service/Goods	GST



Tridente Automobili Pte Ltd
Official Importer

Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 150100
Tel: +65 6472 2236 Fax: +65 6472 2928
Company Reg No: 201631819D
GST Reg. No: MR-8500364-I

Tax Invoice

Invoice Name & Address:

AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER

Contact: 068811

Customer Name & Address:

Ms Michelle Lim Soo Chuan
136 Yishun Ring Road
#09-130

Singapore
760136
Tel:
Mobile:
Email: rickohla@gmail.com

Service advisor: SanthanaSamy

Contact	Document Number	Date & Tax Point	Order Number	W.I.P. No.	Job No.
A0000003	2101651	25/06/2019		W 13095	2670
Model	Chassis No.	Reg No.	Mileage	Page	
Maserati Ghibli GranSport MY18	ZAMXS57C001296850	SMD1378D	10535	2	

Description of Goods / Services	Qty.	Unit Price	Unit	Discount	Net Total	V
Subtotal:					273.00	
EXCESS	1.00	-8,000.00		0.00%	-8,000.00	S
AFTER INSURANCE EXCESS (COLLECTED FROM INSURED)					-8,000.00	
Subtotal:					-8,000.00	

☐ Cash ☐ Credit Card
☐ NETS ☐ Cheque

V	Rate	Service/Goods	GST	Net	11,152.80
S	7.00	11152.80	780.70	GST	780.70
				Total	11,933.50
				Paid	0.00
				Owing	11,933.50



Official Importer

REPAIR DISCHARGE AND SATISFACTION NOTE

CLAIM NO:

DATE/TIME RETURNED:

23/7/19.

POLICY NO: VPX/P22P5631

EXCESS:

\$8560.00/- w/a.s.t.

I/~~We~~ hereby acknowledge having received my/~~our~~ vehicle bearing registration number SMD13780 from the repairer M/S TRIDENTE AUTOMOBILI PTE LTD that has repaired to my/~~our~~ satisfaction and I/~~We~~ agree that the cost of settlement for such repair invoiced to my/~~our~~ satisfaction and that the cost of settlement for such repair invoiced to AXA Insurance Pte Ltd is in full and final discharge of my/~~our~~ claim in respect of damages caused to the said vehicle as a result of accident/incident that occurred on (date) 16/5/2019. (time) 10.20am (location) Plaza Singapura Car Park Level 2.

In addition, I/~~We~~ have no further claim on the above repairs in respect thereof.

Signature of Claimant/ Company/ Stamp

Name: Michelle

NRIC No: S1906931J

Date: 23/7/19.

Witnessed by Repairer

TRIDENTE AUTOMOBILI PTE LTD

Date: 23/7/19.

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100
Tel: +65 6472 2236 Fax: +65 6472 2928
www.maserati.com.sg
Company Reg No: 201631819D