

Supervisor:

Kemehn

DOI:

ASSIGNMENT
24/5/19

Date / Time:

24/5/19

Registration in Meritum:

28/5/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SPR355JR

Claim No.:

Name of Insured:

Goldbell Car Rental P/L

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

24/5/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 184 L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Trans. Cab



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SHD 184 L - U3/AXA/20075244/KV03 : 00H: 19/5/11
SPR355JR. MA/ALM/19009380/Y : 00H: 25/5/19

- Please verify MA. TP - 24/5; 01-25/5

LABARY UNCLER: Pending TP EVIDENCE.

21-06-19 3:00PM VAF LABARY UNCLER / PENDING FOR EVIDENCE.

RED TP VIDEO SAME IN (V:ALB: 20A) VIDEO SHOW THAT TP INTRUDE
A RIGHT TURN INTO OLD LANE.

12.12.19 SEND APPROVAL TO REJECT TP CLAIM.

19.12.19 MANAGER APPROVE TO REJECT.

25.02.20 EMAIL WSP TO REJECT TP CLAIM.

Reject Case

By (staff):

Shen

Approved by:

Yan

Date:

26-02-20

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorization To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

ETA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: ksc

Repair Cost: 45 S\$1,300

(2 days) Reduction: 91 %

Email ☒ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(\$ x days)

Loss of Income (LOI):

S\$

(\$ x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

4320

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
27/7/2020

ASS. REC. BY:

REF:

AIG/

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

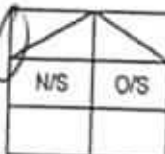
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Soon:

Consistent? : Yes or No

Est. Repairs:

02

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHD 184C

Yr Regn:

10, 15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Renault Latitude cc 1895

Colour:

M. White / R

A/C: Insured / Std / NI / NA

Sp. Reading

330229

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

VIA BL 15AUC 282235

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: M / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

7

mm

Rear

R/Bal.

8

mm

L/Bal.

7

mm

L/Bal.

8

mm

D.O.A.

24/5/19

D.O.I.

27/5/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S 15

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to
11 May @ 1300h

(RED: 50514-60

97%)

Data/Time, File Pass to?



: Prel. Report

1)



: Final Report

Data/Time, File Return to?

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS \$

Fees

Others

TOTAL

Add Fee:



Site Insp (\$



Interview (\$



Tech Invs (\$



Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 184L**AAD1905-220***Not Authored
L/Sy @ 1300/-*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration:

SHD 184L

VF1ABL15AUC282235

RENAULT

LATITUDE

24.5.19

AIG

16/10/2015

PART		LIST	
1	BUMPER COVER FRT	\$	<i>N</i> 1,259.42
1	BUMPER SPOILER FRT	\$	<i>Sn</i> 181.75
1	BUMPER ABSORBER FRT	\$	<i>Sn</i> 394.68
1	BUMPER RETAINER FRT LH	\$	<i>Sn</i> 151.41
1	BUMPER SUPPORT FRT	\$	<i>Sn</i> 123.88
1	BUMPER UNDERTRAY FRT	\$	<i>Sn</i> 472.83
1	BUMPER GRILLE LOWER FRT	\$	<i>Sn</i> 266.80
1	BUMPER FOG LAMP GRILLE LH	\$	<i>Sn</i> 207.21
1	BUMPER BEAM FRT	\$	<i>N</i> 914.08
1	HEADLAMP LH	\$	<i>Sn</i> 1,184.43
1	HEADLAMP PANEL FRT LH	\$	<i>N</i> 152.15
1	FENDER PANEL FRT LH	\$	<i>Bu</i> 783.83
1	WHEELARCH FRT LH	\$	<i>Sn</i> 278.84
1	FENDER BRACKET LOWER LH	\$	<i>Sn</i> 15.79
1	FENDER INSULATOR LH	\$	<i>Sn</i> 130.84
1	FRONT BRACE PANEL	\$	<i>N</i> 177.22
1	RADIATOR GRILLE	\$	<i>Sn</i> 1,707.78
1	RADIATOR GRILLE BADGE 'RENAULT'	\$	<i>N</i> 225.36
1	RADIATOR GRILLE FRAME	\$	<i>Sn</i> 1,353.75
1	FRAME FULL SUPPORT PANEL	\$	<i>Sn</i> 615.90
1	FRAME FULL SUPPORT BRACKET	\$	<i>N</i> 89.79
1	BONNET	\$	<i>N</i> 1,941.63
1	BONNET INSULATOR	\$	<i>Sn</i> 405.73
1	BONNET STRUT LH	\$	<i>Sn</i> 88.61
1	BONNET STRUT RH	\$	<i>Sn</i> 88.61
1	BONNET HINGE LH	\$	<i>N</i> 348.31
1	BONNET HINGE RH	\$	<i>N</i> 348.31
1	BONNET LOCK	\$	<i>N</i> 305.48
1	BONNET CABLE	\$	<i>Sn</i> 119.19

Trans-cab Auto Services Pte Ltd

AAD1905-220

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 184L

1	BONNET CABLE COVER	\$	161.03	}
1	BONNET SEAL OUTER	\$	92.36	
1	BONNET SEAL INNER	\$	157.28	
1	AIR CLEANER BOX	\$	464.20	
1	AIR CLEANER HOSE	\$	175.85	
1	AIR CLEANER LOWER	\$	271.26	
1	AUTO COMPUTER	\$	5,032.17	
1	INJECTION COMPUTER	\$	4,706.30	
1	RHD HYDRAULIC POWER(ROCK&PINION)	\$	5,154.52	
1	STEERING PUMP ELECTRIC L70Y	\$	2,306.90	
1	STEERING PINION RACK L70Y	\$	4,413.11	
TOTAL		\$	37,268.58	
10%		\$	3,726.86	
		\$	33,541.72	

Special Nett

1	FRONT LH DOOR ADVERTISEMENT STICKER	\$	Nu	300.00	X
1	FRONT LH FENDER ADVERTISEMENT STICKER	\$	Me	300.00	150.00
1	BUMPER CLIP FRT	\$	Nu	66.00	}
1	BUMPER BRACKET CLIP FRT LH	\$	na	12.00	
1	BUMPER SUPPORT CLIP FRT LH	\$	na	10.50	
1	BUMPER GRILLE LOWER CLIP	\$	na	69.00	
1SET	FRAME FULL SUPPORT PANEL CLIP	\$	na	70.00	
2	FRAME FULL SUPPORT PANEL NUT	\$	na	20.00	
2	FRAME FULL SUPPORT PANEL STUD	\$	na	30.00	
1	WHEELARCH CLIP FRT LH	\$	na	30.50	
1	FRONT LEFT TYRE	\$	fu	300.00	
1	FRONT LEFT TYRE RIM	\$	fu	380.00	
1SET	Front licence plate with holder	\$	fu	80.00	}
1	WINDSCREEN SEALANT	\$	na	253.80	
1	FRONT WINDSCREEN MOULDING	\$	na	120.00	
1	FRONT WINDSCREEN INNER SPONGE SEAL	\$	na	100.00	
6	BONNET INSULATOR CLIP L70Y	\$	na	7.30	
2	BONNET STRUT L70Y	\$	fu	88.61	
2	BONNET CABLE CLIP L70Y	\$	na	6.31	
2	BONNET CABLE COVER SCREW L70Y	\$	na	10.85	
1SET	RADIATOR GRILLE FRAME CLIP	\$	na	52.00	
1SET	RADIATOR GRILLE SCREW	\$	na	16.00	

Trans-cab Auto Services Pte Ltd

AAD1905-220

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 184L

TOTAL	\$	2,322.88
--------------	-----------	-----------------

TOTAL PARTS	\$	35,864.60
--------------------	-----------	------------------

LABOUR

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	6,000.00	3001
To transfer of front bumper fittings, attachment and perform water seepage test.	\$	nn 380.00	X
To transfer of front fender fittings, attachment and perform water seepage test.	\$	4 380.00	X
To transfer of front windscreen fittings and conduct water seepage test.	\$	4 170.00	X
To check steering geometry and computer wheel alignment	\$	4 220.00	X
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	4 380.00	X
To transfer of tire, rim and on wheel balancing.	\$	4 170.00	X
Putty and spray painting of the affected portion.	\$	6,000.00	4401
To transfer of bonnet fittings, attachment and perform water seepage test.	\$	nn 380.00	X
To Check Electrical Lighting Concerned.	\$	nn 170.00	X
To rust-proofing of the affected areas.	\$	170.00	301
To remove and renew power steering pump, oil cooler pipe and final checking and testing.	\$	nn 440.00	X

Trans-cab Auto Services Pte Ltd

AAD1905-220

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHD 184L

To apply paint protection system (PPS) maintain and enhancement	\$	NA 380.00 X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	NA 380.00 X
To remove and replace corporate sticker	\$	330.00 30/
TOTAL	\$	15,950.00
Over All Total	\$	51,814.60

LUMP SUM (REPAIR DAY)

20 days

2 days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To rectify damaged part(s) during resurvey
- Price quotes are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No signed/consent is allowed
- Rectification works must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	3878K

Vehicle Details

Vehicle No.:	SHD184L
Vehicle to be Exported:	Yes
Intended Deregistration Date:	24 May 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2015
Engine No.:	M9R8839C002725
Chassis No.:	VF1ABL15AUC282235
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	16 Oct 2015
First Registration Date:	16 Oct 2015
Transfer Count:	0
Actual ARF Paid:	\$19,998.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Oct 2023
PARF Rebate Amount:	\$14,998.00

Intended COE Rebate Details

COE Expiry Date:	15 Oct 2023
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$45,439.00
COE Rebate Amount:	\$24,936.00
Total Rebate Amount:	\$39,934.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 24 May 2019

OK

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Monday, 17 June 2019 9:20 AM
To: Ng Wai Yin; jasminetan@transcab.com.sg
Cc: claims@transcab.com.sg
Subject: Your Ref: AAD1905-220, ACCIDENT INVOLVING SHD 184L & SKR 3557R ON 24/05/2019
Attachments: OI SKETCH PLAN.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: AAD1905-220
Our Ref: CC3/AIG19009382/Kea3

Dear Sirs,

ACCIDENT INVOLVING SHD 184L & SKR 3557R ON 24/05/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Asher Sng (LKKAUTO)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Thursday, 19 December 2019 10:32 AM
To: Asher Sng (LKKAUTO)
Subject: RE: [REJECT CLAIM] Your ref: 1436463830SG, ACCIDENT INVOLVING SKR 3557R (OI) & SHD 184L (TP) ON 24/05/2019

Follow Up Flag: Follow up
Flag Status: Completed

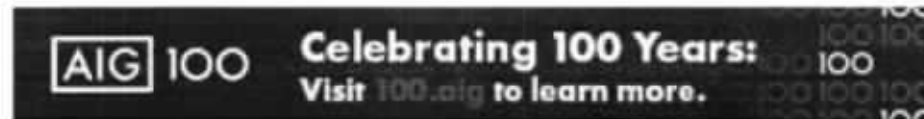
Dear Asher,

You may proceed to reject claim since TPV encroached.

Thank you.

Best regards,
Loh Chee Heng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.aig.sg



Follow us:



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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Thursday, 12 December 2019 12:58 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Subject: [EXTERNAL] [REJECT CLAIM] Your ref: 1436463830SG, ACCIDENT INVOLVING SKR 3557R (OI) & SHD 184L (TP) ON 24/05/2019

This message is from an external sender; be cautious with links and attachments.

Your ref: **1436463830SG**

Dear Sir/Madam,

ACCIDENT INVOLVING SKR 3557R (OI) & SHD 184L (TP) ON 24/05/2019

We refer to the above matter.

TP reported that OI swerved into his lane while making a right turn.

OI reported that TP cut into his lane when making a right turn.

Third party video uploaded in merimen clearly show that third party make a right turn and swerved into third party lane without proper lane discipline.

Enclosed the accident location for your easy reference.

We are of the opinion that the liability is not third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You,

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

81k 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 51408933)



Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 12 December 2019 12:58 PM
To: Loh, Chee-Heng
Subject: [REJECT CLAIM] Your ref: 1436463830SG, ACCIDENT INVOLVING SKR 3557R (OI) & SHD 184L (TP) ON 24/05/2019
Attachments: ACCIDENT LOCATION.pdf; SHD0184L DOA 24.05.19.mp4

Your ref: **1436463830SG**

Dear Sir/Madam,

ACCIDENT INVOLVING SKR 3557R (OI) & SHD 184L (TP) ON 24/05/2019

We refer to the above matter.

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For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 25 February 2020 5:20 PM
To: Ng Wai Yin; 'Jasmine Tan'
Cc: 'claims'
Subject: RE: Your Ref: AAD1905-220, ACCIDENT INVOLVING SHD 184L & SKR 3557R ON 24/05/2019
Attachments: SHD0184L DOA 24.05.19.mp4; ACCIDENT LOCATION.pdf

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Our principal has reiterated that the accident was caused due to the entire negligence of your client make a right turn and swerved into our insured lane without proper lane discipline and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Monday, 6 January 2020 5:07 PM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Your Ref: AAD1905-220, ACCIDENT INVOLVING SHD 184L & SKR 3557R ON 24/05/2019

Without Prejudice

Dear Asher

Are there any offer making to us?

Thank You

Best Regards,

Ng Wai Yin

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waivin.ng@transcab.com.sg>]

Sent: Monday, 17 June, 2019 3:08 PM

To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>

Cc: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'claims@transcab.com.sg' <claims@transcab.com.sg>

Subject: FW: Your Ref: AAD1905-220, ACCIDENT INVOLVING SHD 184L & SKR 3557R ON 24/05/2019

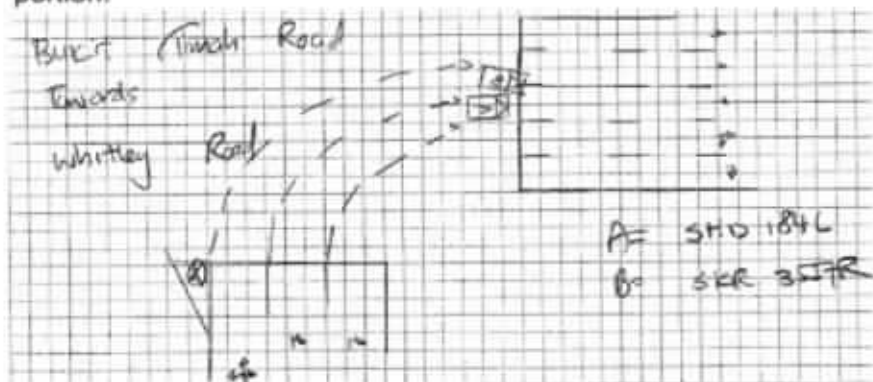
WITHOUT PREJUDICE

Dear Asher

Please refer to the attachment video footage.

Circumstances of Accident

On 24.05.2019 at about 1435Hours, I was travelling on the Centre lane along Bukit Timah Road towards Whitley I felt an impact. Vehicle B (SKR3557R) which was travelling on my left swerved into my lane and hit onto my tail portion.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Monday, 17 June, 2019 9:20 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; jasminetan@transcab.com.sg
Cc: claims@transcab.com.sg
Subject: Your Ref: AAD1905-220, ACCIDENT INVOLVING SHD 184L & SKR 3557R ON 24/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Your Ref: AAD1905-220
Our Ref: CC3/AIG19009382/Kea3

Dear Sirs,

ACCIDENT INVOLVING SHD 184L & SKR 3557R ON 24/05/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)



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...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 May 2019 Edit Reg		27 May 2019 00:00 Edit Adj Rpt	S\$1,300.00 Edit Estimates	S\$1,300.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	GOLDBELL CAR RENTAL PTE LTD , Co. Reg. No.: 200303878K								
Main Claimant:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHD184L	Date of Loss:	24/05/2019 14:00 - :59 [43 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1436463830SG	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	SKR3557R	Policy No. (Claimant):	VPX/P1680520						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 07/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
• AIG_SG (29/05/2019): No OI GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD184L (1436463830SG)
[SKR3557R]
TP
TRANS-CAB SERVICES PTE LTD
May 24 2019 2:00PM
[GOLDBELL CAR RENTAL PTE LTD]
Trans-cab Auto Services Pte Ltd

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View View in Browser

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	12/12/19 12:06	TP VIDEO	1 Load MP4		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
2	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
3	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
4	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
5	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
6	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
7	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
8	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
9	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
10	12/12/19 12:50	General View	1 Load JPG		<input checked="" type="checkbox"/>
11	12/12/19 12:50	Odometer Reading	1 Load JPG		<input checked="" type="checkbox"/>
12	12/12/19 12:50	Chassis Number	1 Load JPG		<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	29/05/19 07:54	TP ESTIMATE - MARKED	1 Load PDF		
2	29/05/19 07:54	TP GIA REPORT	1 Load PDF		
3	03/06/19 21:13	OI GIA REPORT	1 Load PDF		
4	25/02/20 17:20	ACCIDENT LOCATION	1 Load PDF		
5	25/02/20 17:22	APPROVAL TO REJECT TP CLAIM	1 Load PDF		
6	25/02/20 17:22	EMAIL WSP TO REJECT TP CLAIM	1 Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	02/09/19 09:36	TP GIA	1 Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; height: 40px; margin-bottom: 5px;"></div> <div style="display: flex; justify-content: space-between; align-items: center;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) ^ v </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG19009382/KEA3Q2

Date: 28/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:

Claimant Vehicle No : SHD184L Insured Vehicle No : SKR3557R

Date of Loss: 24/05/2019 Nature of Claim: TP Claim No: 1436463830SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD184L
 Make & Model: RENAULT LATITUDE, 2.0 L DCI AUTO D/AB 4DR (A) Engine No: M9R8839C002725
 Reg. Date: 16/10/2015 (Man. Year: 2015) Chassis No: VF1ABL15AUC282235
 Colour: Metallic White/Red Odometer: 330229 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Goodyear 7 mm Rear Left Side: Goodyear 8 mm
 Front Right Side: Goodyear 7 mm Rear Right Side: Goodyear 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	35,864.60	855.45	35,009.15	97.61
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,950.00	800.00	15,150.00	94.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	51,814.60	1,655.45	50,159.15	96.81
Approved Total (Overridden) (S\$)		1,300.00		
(S\$)	51,814.60	1,300.00	50,514.60	97.49
+ GST 7.00/7.00% (S\$)	3,627.02	91.00	3,536.02	97.49
Nett Amount (S\$)	55,441.62	1,391.00	54,050.62	97.49
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 27/05/2019

Date Inspected: 27/05/2019 Inspected At:

Trans-cab Auto Services Pte Ltd
 No 2 Ang Mo Kio Street 63
 Singapore 569111

Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Repair	1,259.42 FL	*- FL
2	1		*BUMPER SPOILER FRT	Serviceable	181.75 FL	*- FL
3	1		*BUMPER ABSORBER FRT	Serviceable	394.68 FL	*- FL
4	1		*BUMPER RETAINER FRT LH	Serviceable	151.41 FL	*- FL
5	1		*BUMPER SUPPORT FRT	Serviceable	123.88 FL	*- FL
6	1		*BUMPER UNDERTRAY FRT	Serviceable	472.83 FL	*- FL
7	1		*BUMPER GRILLE LOWER FRT	Serviceable	266.80 FL	*- FL
8	1		*BUMPER FOG LAMP GRILLE LH	Serviceable	207.21 FL	*- FL
9	1		*BUMPER BEAM FRT	Repair	914.08 FL	*- FL
10	1		*HEADLAMP LH	Serviceable	1,184.43 FL	*- FL
11	1		*HEADLAMP PANEL FRT LH	Repair	152.15 FL	*- FL
12	1		*FENDER PANEL FRT LH	Buckled	783.83 FL	*783.83 FL
13	1		*WHEELARCH FRT LH	Serviceable	278.84 FL	*- FL
14	1		*FENDER BRACKET LOWER LH	Serviceable	15.79 FL	*- FL
15	1		*FENDER INSULATOR LH	Serviceable	130.84 FL	*- FL
16	1		*FRONT BRACE PANEL	Repair	177.22 FL	*- FL
17	1		*RADIATOR GRILLE	Serviceable	1,707.78 FL	*- FL
18	1		*RADIATOR GRILLE BADGE RENAULT	Not Necessary	225.36 FL	*- FL
19	1		*RADIATOR GRILLE FRAME	Serviceable	1,353.75 FL	*- FL
20	1		*FRAME FULL SUPPORT PANEL	Serviceable	615.90 FL	*- FL
21	1		*FRAME FULL SUPPORT BRACKET	Repair	89.79 FL	*- FL
22	1		*BONNET	Repair	1,941.63 FL	*- FL
23	1		*BONNET INSULATOR	Serviceable	405.73 FL	*- FL
24	1		*BONNET STRUT LH	Serviceable	88.61 FL	*- FL
25	1		*BONNET STRUT RH	Serviceable	88.61 FL	*- FL
26	1		*BONNET HINGE LH	Repair	348.31 FL	*- FL
27	1		*BONNET HINGE RH	Repair	348.31 FL	*- FL
28	1		*BONNET LOCK	Repair	305.48 FL	*- FL
29	1		*BONNET CABLE	Serviceable	119.19 FL	*- FL
30	1		*BONNET CABLE COVER	Serviceable	161.03 FL	*- FL
31	1		*BONNET SEAL OUTER	Serviceable	92.36 FL	*- FL
32	1		*BONNET SEAL INNER	Serviceable	157.28 FL	*- FL
33	1		*AIR CLEANER BOX	Serviceable	464.20 FL	*- FL
34	1		*AIR CLEANER HOSE	Serviceable	175.85 FL	*- FL
35	1		*AIR CLEANER LOWER	Serviceable	271.26 FL	*- FL
36	1		*AUTO COMPUTER	Serviceable	5,032.17 FL	*- FL
37	1		*INJECTION COMPUTER	Serviceable	4,706.30 FL	*- FL
38	1		*RHD HYDRAULIC POWER (ROCK&PINION)	Serviceable	5,154.52 FL	*- FL
39	1		*STEERING PUMP ELECTRIC L70Y	Serviceable	2,306.90 FL	*- FL
40	1		*STEERING PINION RACK L70Y	Serviceable	4,413.11 FL	*- FL
41	1		*FRONT LH DOOR ADVERTISEMENT STICKER	Not Necessary	300.00 FS	*- FS
42	1		*FRONT LH FENDER ADVERTISEMENT STICKER	Necessary	300.00 FS	*150.00 FS
43	1		*BUMPER CLIP FRT	Not Necessary	66.00 FS	*- FS
44	1		*BUMPER BRACKET CLIP FRT LH	Not Necessary	12.00 FS	*- FS
45	1		*BUMPER SUPPORT CLIP FRT LH	Not Necessary	10.50 FS	*- FS
46	1		*BUMPER GRILLE LOWER CLIP	Not Necessary	69.00 FS	*- FS
47	1		*SET FRAME FULL SUPPORT PANEL CLIP	Not Necessary	70.00 FS	*- FS
48	2		*FRAME FULL SUPPORT PANEL NUT	Not Necessary	20.00 FS	*- FS
49	2		*FRAME FULL SUPPORT PANEL STUD	Not Necessary	30.00 FS	*- FS
50	1		*WHEELARCH CLIP FRT LH	Not Necessary	30.50 FS	*- FS
51	1		*FRONT LEFT TYRE	Serviceable	300.00 FS	*- FS
52	1		*FRONT LEFT TYRE RIM	Serviceable	380.00 FS	*- FS
53	1		*SET FRONT LICENCE PLATE WITH HOLDER	Serviceable	80.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
54	1		*WINDSCREEN SEALANT	Not Necessary	253.80 FS	*- FS
55	1		*FRONT WINDSCREEN MOULDING	Not Necessary	120.00 FS	*- FS
56	1		*FRONT WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
57	6		*BONNET INSULATOR CLIP L70Y	Not Necessary	7.30 FS	*- FS
58	2		*BONNET STRUT L70Y	Serviceable	88.61 FS	*- FS
59	2		*BONNET CABLE CLIP L70Y	Not Necessary	6.31 FS	*- FS
60	2		*BONNET CABLE COVER SCREW L70Y	Not Necessary	10.85 FS	*- FS
61	1		*SET RADIATOR GRILLE FRAME CLIP	Not Necessary	52.00 FS	*- FS
62	1		*SET RADIATOR GRILLE SCREW	Not Necessary	16.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	39,591.46	933.83
- List Item Discount on L Items 10.00/10.00% (\$\$)	3,726.86	78.38
Total Parts (\$\$)	35,864.60	855.45

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME	New	6,000.00	300.00
2	TO TRANSFER OF FRONT BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
3	TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
4	TO TRANSFER OF FRONT WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST	New	170.00	0.00
5	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
6	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	380.00	0.00
7	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
8	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	6,000.00	440.00
9	TO TRANSFER OF BONNET FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	380.00	0.00
10	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	0.00
11	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
12	TO REMOVE AND RENEW POWER STEERING PUMP ,OIL COOLER PIPE AND FINAL CHECKING AND TESTING	New	440.00	0.00
13	TO APPLY PAINT PROTECTION SYSTEM (PPS) MAINTAIN AND ENHANCEMENT	New	380.00	0.00
14	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR	New	380.00	0.00
15	TO REMOVE AND REPLACE CORPORATE STICKER	New	330.00	30.00
Gross Labour Cost (\$\$)			15,950.00	800.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >