

## Vic (LKKAuto)

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**From:** Vic (LKKAuto)  
**Sent:** Tuesday, 30 July, 2019 1:50 PM  
**To:** Ng Wai Yin  
**Cc:** claims@transcab.com.sg; Admin A; Vic (LKKAuto)  
**Subject:** TCS REF: AAD1905-205--Accident involving SMG5419C (CTI) & SHB9872K on 22.05.19 LKK REF CC3/CTI19009378/Kha3  
**Attachments:** OI VIDEO FOOTAGE.MP4

Without Prejudice

Dear Wai Yin,

ACCIDENT INVOLVING VEHICLES SMG 5419C AND SHB 9872K ON 22/05/2019

We refer to the subject matter and to your LOD.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured is not liable of this accident.

Based on our Insured's video footage, we observed that Insured vehicle was travelling along the leftmost lane to make a left turn at the junction when your client, the taxi, on his right, made a left turn too early and collided to our Insured's vehicle front right portion.

Below are the screenshots of the footage for your reference.





In view that Insured vehicle was within its lane when making the turn, your client, the taxi should have followed the turning path of the front vehicle and not turned too early at the junction.

As such, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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## Vic (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Tuesday, 30 July, 2019 12:10 PM  
**To:** Vic (LKKAUTO); Admin A  
**Cc:** Chee So Chow; Lim Shu Min; Claims Dept of CTI; Irene Tay  
**Subject:** RE: OUR REF: SNM19D202341/TAYHP - Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage  
**Attachments:** image001.jpg; image002.jpg; image003.jpg; image004.jpg

Dear Vic

We refer to your email pertaining to the above matter.

Please proceed to reject the third party claim.

Best Regards

Alfred

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**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Tuesday, July 30, 2019 12:02:42 PM  
**To:** Irene Tay  
**Cc:** Chee So Chow; Alfred Toh; Lim Shu Min; Claims Dept of CTI; Admin A; Vic (LKKAUTO)  
**Subject:** RE: OUR REF: SNM19D202341/TAYHP - Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage

Dear Irene,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,  
Vic Alpeh | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2096 | email: vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) [1]Save the Earth. Print only when necessary.

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**From:** Vic (LKKAUTO)  
**Sent:** Thursday, 4 July, 2019 11:55 AM  
**To:** Irene Tay



Cc: Chee So Chow; Alfred Toh; Lim Shu Min; Claims Dept of CTI; Admin A; Vic (LKKAuto); Jimmy Chen (LKK Auto)  
Subject: RE: OUR REF: SNM19D202341/TAYHP - Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage  
Importance: High

CTI REF – TBA  
LKK REF – CC3/CTI19009378/Kha3

Dear Irene,

We refer further to the below email.

Please be informed that Insured had provided a copy of his video footage. Please refer to the attached copy.

Based on the Insured's video footage, we observed that Insured vehicle was travelling along the leftmost lane to make a left turn at the junction when TP taxi on his right, made a left turn too early and collided to the Insured's vehicle front right portion.

Below are the screenshots of the footage for your reference.

[1]

[2]

[cid:image004.jpg@01D546CE.6F2DD6A0]

As such, we are of the view that Insured vehicle was within its lane when making the turn. TP taxi should have followed the turning path of the front vehicle and not turned too early at the junction.

In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,  
Vic Alpeh | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2096 | email: vicalpeh@lkkauto.com<mailto:vicalpeh@lkkauto.com> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) [1]Save the Earth. Print only when necessary.

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From: Lim Shu Min [mailto:shumin.lim@sg.cntaiping.com]  
Sent: Monday, 24 June, 2019 4:09 PM  
To: Jimmy Chen (LKK Auto); Irene Tay; Chee So Chow; Alfred Toh  
Cc: Vic (LKKAuto)  
Subject: OUR REF: SNM19D202341/TAYHP - Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage

Dear Irene,

Please revert.

Thank you

Lim Shu Min  
Executive  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896156 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)<<http://www.sg.cntaiping.com/>> | FB:  
[www.facebook.com/chinataipingsg/](http://www.facebook.com/chinataipingsg/)<<http://www.facebook.com/chinataipingsg/>> | WeChat: 太平獅城 Taiping SG

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From: Jimmy Chen (LKK Auto) [<mailto:jimmychen@lkkauto.com>]  
Sent: Monday, 24 June, 2019 2:29 PM  
To: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)<<mailto:claimsdept@sg.cntaiping.com>>>  
Cc: Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)<<mailto:vicalpeh@lkkauto.com>>>  
Subject: RE: Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage

Dear Sir / Madam,

We've contacted the insured with regards to this Third Party claim.

We're informed by the insured that he/she has sent a copy of the video evidence to your end.

Please assist to send us a copy of the video, thank you.

Best Regards,  
Jimmy Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2096 | email: [jimmychen@lkkauto.com](mailto:jimmychen@lkkauto.com)<<mailto:jimmychen@lkkauto.com>> | fax: 6841-2928 Blk 51,  
Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)  
Sent: Thursday, 30 May, 2019 11:54 AM  
To: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)<<mailto:claimsdept@sg.cntaiping.com>>  
Cc: 'Chong Boon Sen'; Ong Chin Kiat; Elaine Cheong; CS A Team; Admin A; Vic (LKKAuto)  
Subject: Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 9872K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com<mailto:MeiKwan@lkkauto.com> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1905-205

Your Ref : SMG5419C

Date : 24.June 2019

**CHINA TAIPING INSURANCE**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB9872K AND SMG5419C ON 22/05/19 04:50 PM ALONG MOUNT ELIZABETH LINK TOWARDS CAIRNHILL ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,979.50
2.	Loss of Rental for <u>4</u> days @ \$ <u>81.13</u> per day	\$	324.52
3.	Loss of Income for <u>4</u> days @ \$ <u>50</u> per day	\$	200.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,511.51

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)





Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI19009378/Kha3**

24/06/2019

**SIN GUILI**

BLK 327 HOUGANG AVENUE 5  
#12-168  
SINGAPORE 530327

Dear Sir/Madam,

**ACCIDENT INVOLVING SMG5419C AND SHB9872K ON 22/05/2019**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **04/07/2019**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Jimmy  
Case Handler  
DID: 6841 2928  
FAX: 6741 4108  
Email: jimmychen@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHB9872K and SMG5419C along MOUNT ELIZABETH LINK TOWARDS CAIRNHILL ROAD on 22/05/19 04:50 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 24 (day) of June 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV1906-176 <b>DATE</b> : 21. June 2019 <b>REFERENCE NO</b> : AAD1905-205 <b>TERMS</b> : <b>DUE DATE</b> : 21. June 2019 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHB9872K; DOA 22.05.19(LUMP SUM-19)	1	1,979.50	1,979.50

**Total SGD Excl. GST : 1,850.00****7% GST : 129.50****\*\*\*\* ONE THOUSAND NINE HUNDRED SEVENTY NINE AND FIFTY SGD ONLY****\*\*\*\*****Total SGD Incl. GST : 1,979.50**

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

24 June, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 22/05/19 04:50 PM at MOUNT ELIZABETH LINK TOWARDS CAIRNHILL ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHB9872K. The taxi was hired to CHUA CHOO TIANG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager



**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

22-05-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1905-205	<b>Accident Date</b> 22-05-2019
5/24/2019 15:23	5/27/2019 14:00	SHB9872K

Yours Faithfully,

**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

[> Back to OneMotoring](#)**Vehicle Insurance Particulars Result**

Vehicle No.	Incident Date/Time	Insurance Company Name
SMG5419C	22 May 2019 / 16:50:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
SGD1001L	21 May 2019 / 20:50:00	MS FIRST CAPITAL INSURANCE LIMITED
SKF2304Z	22 May 2019 / 15:30:00	NTUC INCOME INS CO-OP LTD

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