

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 30 July, 2019 12:03 PM
To: 'Irene Tay'
Cc: 'Chee So Chow'; 'Alfred Toh'; 'Lim Shu Min'; 'Claims Dept of CTI'; Admin A; Vic (LKKAUTO)
Subject: RE: OUR REF: SNM19D202341/TAYHP - Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage
Attachments: OI VIDEO FOOTAGE.MP4

Dear Irene,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Thursday, 4 July, 2019 11:55 AM
To: Irene Tay
Cc: Chee So Chow; Alfred Toh; Lim Shu Min; Claims Dept of CTI; Admin A; Vic (LKKAUTO); Jimmy Chen (LKK Auto)
Subject: RE: OUR REF: SNM19D202341/TAYHP - Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage
Importance: High

CTI REF – TBA

LKK REF – CC3/CTI19009378/Kha3

Dear Irene,

We refer further to the below email.

Please be informed that Insured had provided a copy of his video footage. Please refer to the attached copy.

Based on the Insured's video footage, we observed that Insured vehicle was travelling along the leftmost lane to make a left turn at the junction when TP taxi on his right, made a left turn too early and collided to the Insured's vehicle front right portion.

Below are the screenshots of the footage for your reference.





As such, we are of the view that Insured vehicle was within its lane when making the turn. TP taxi should have followed the turning path of the front vehicle and not turned too early at the junction.

In view of the above, we intend to reject the TP claim.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Lim Shu Min [<mailto:shumin.lim@sg.cntaiping.com>]

Sent: Monday, 24 June, 2019 4:09 PM

To: Jimmy Chen (LKK Auto); Irene Tay; Chee So Chow; Alfred Toh

Cc: Vic (LKKAuto)

Subject: OUR REF: SNM19D202341/TAYHP - Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage

Dear Irene,

Please revert.

Thank you

Lim Shu Min

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896156 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Jimmy Chen (LKK Auto) [<mailto:jimmychen@lkkauto.com>]

Sent: Monday, 24 June, 2019 2:29 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage

Dear Sir / Madam,

We've contacted the insured with regards to this Third Party claim.

We're informed by the insured that he/she has sent a copy of the video evidence to your end.

Please assist to send us a copy of the video, thank you.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: jimmychen@lkkauto.com | fax: 6841-2928

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 30 May, 2019 11:54 AM

To: claimsdept@sg.cntaiping.com

Cc: 'Chong Boon Sen'; Ong Chin Kiat; Elaine Cheong; CS A Team; Admin A; Vic (LKKAuto)

Subject: Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 9872K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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