

Vic (LKKAuto)

From: Jimmy Chen (LKK Auto)
Sent: Monday, 24 June, 2019 2:29 PM
To: claimsdept@sg.cntaiping.com
Cc: Vic (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019 - Video Footage

Dear Sir / Madam,

We've contacted the insured with regards to this Third Party claim.

We're informed by the insured that he/she has sent a copy of the video evidence to your end.

Please assist to send us a copy of the video, thank you.

Best Regards,

Jimmy Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: jimmychen@lkkauto.com | fax: 6841-2928

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 30 May, 2019 11:54 AM
To: claimsdept@sg.cntaiping.com
Cc: 'Chong Boon Sen'; Ong Chin Kiat; Elaine Cheong; CS A Team; Admin A; Vic (LKKAuto)
Subject: Direct Settlement - Accident Involving SMG5419C (OI : CTI - TBA) and SHB9872K (TP : LKK REF - CC3/CTI19009378/Kha3) on 22/05/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 9872K at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)