

22/05/2019

ASS. BY:

R.F. CS3/INC 19004940/Etd3²¹

(Instruction)

Surveyor: Steve

ASSIGNMENT (Office)

From (Person): Cynthia Ang

of INC

Date/Time: 23/05/2019

Estimated Cost: _____ Bill to: _____

OD / TRWS / TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SLG 8350H

Insured:

SW 7775L

at Workshop ref:

AMA Automotive

Tel:

907 3343

of

36 Joh Arden Rd East #01-36

Policy No:

Claim No:

MT/1034369-002

Sum Insured

Excess:

Make of Veh
(Client's Record)

D.O.A. 9/3/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement

Date/Time: 10:30am 20/5/19

Person Conducted:

Mulvin

Vehicle: IN/OUT

Date/Time: Action/Instruction (X) Estimate

SLG 8350H - X

SW 7775L - X

Dismantle: 19/5/2019

After repair: 20/5/2019

Sumit lump sum \$2900, 4 days
cred: 1900, 39%

[Signature]
29/5/2019

3/b- File pass to typist

RECEIVED 03 JUN 2019

150.

REF: Steve

ASSIGNMENT

Enquiry Date: 14/10/16
 Estimated Cost:
OD / TP / WS / IP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No:
 At Workshop in:
 Insured:
 Policy No:
 Claims No:
 Sum Insured:
 (Client's Report)
 Make of Vn:

N/S	O/S

(Policy Condition)
 Remark: The veh had commenced its repair at the time of inspection.

Bar or Market Value:
 IDAC Accident Report: Consistent? : Yes or No
 G/A / PR Seen: Consistent? : Yes or No
 Est. Repairs days Res.: Yes or No
 Lump Sum % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date Person Contacted:

Vehicle: IN / OUT

Veh No: SLG 8350 H
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Honda Vezel
 Colour: Blue
 Sp. Reading: 064550
 Eng/No: R4111 2093
 C/No:
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Locked / Burnt or
 Brake: In order / Jammed / Locked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 215/60R16
 R:
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. 7 mm R/Bal. 7 mm
 L/Bal. 7 mm L/Bal. 7 mm
 D.O.A. 3/3/19 D.O.A. 19/3/19
 Survey held at AMA

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Front RH

The U/C / Chassis frame / Body Structure affected due to collision

Enq / Time + Action / Instruction

MV - 70.019

Date/Time: File Pass to: ☐ : Prel. Report
☐ : Final Report

Date/Time: File Return to:

Report Format PRS
 Lump Sum / LB / :

Days Of Repair:
 Resurvey No. of Trip: 5

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech Invs (\$)
☐ : Weekend (\$)

Survey Fee:
 Transportation:
) S - PR:)
) Phone:
) Fuel:
)
)

Nivitha (LKK Auto)

From: do_not_reply@income.com.sg
Sent: Wednesday, 22 May 2019 2:01 PM
To: assignments@lkkauto.com
Subject: MT/1034369-002 - Claim Involving SJW7775L / SLG8350H on 03 Mar 2019
Attachments: LOD2 2019-5-15.pdf.PDF; TP SR.PDF; EBGI-300002866-0000122715-1558502696255_EBAOGICLM_DLET_MT.pdf

Dear Sir / Madam,

We refer to the above claim.

Enclosed is the letter / document for your necessary attention.

Your sincerely

Motor Insurance
Income

Note: This is a system generated email. Please do not reply to this email.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 04/03/2019 11:05
 Date Of Accident 03/03/2019 19:00
 Exact Location Of Accident MSCP AT BLOCK 267A TOH GUAN ROAD
 Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLG8350H
 Insured/Policyholder
 Name Of Registered Owner TAN HAN RONG
 NRIC No S83125961
 Email Address HANRONG TAN@HOTMAIL.COM
 Mobile Phone No (LOCAL) +65-97332965
 Alternative Phone No OFFICE-97332965
 Vehicle Particulars
 Manufacturer HONDA
 Model VEZEL-1.5 X (A)
 Exact Purpose for which vehicle was being used at time of accident PRIVATE
 Are you claiming under your own insurance policy for repair to your vehicle? NO
 If No, Please state action to be taken THIRD PARTY
 Vehicle Category PRIVATE CAR
 Insurance Company
 Name of Insurance Company DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD
 Type Of Coverage COMPREHENSIVE
 Fleet Policy NO
 Policy Number MT.00415291/01
 Cover Note Number
 Driver
 Name of Driver TAN HAN RONG
 NRIC No S83125961
 Date Of Birth 24/04/1983
 Occupation INDOOR
 Date Of Driving Pass 01/07/2003
 Driving Experience 15 YEARS AND 8 MONTHS
 Gender MALE
 Mobile Number (LOCAL) +65-97332965
 Fax Number
 Contact Number OFFICE-97332965
 EMail Address HANRONG TAN@HOTMAIL.COM

Address	BLOCK 267 TOH GUAN ROAD
	#08-05
*Postcode	600267
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Please refer to the attached Sketch Plan and the accident details.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJW7775L
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SIEW
NRIC/Passport Number	
Contact Number	91845608
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 4/2/17

Driver's Signature

(If driver is not the policyholder)

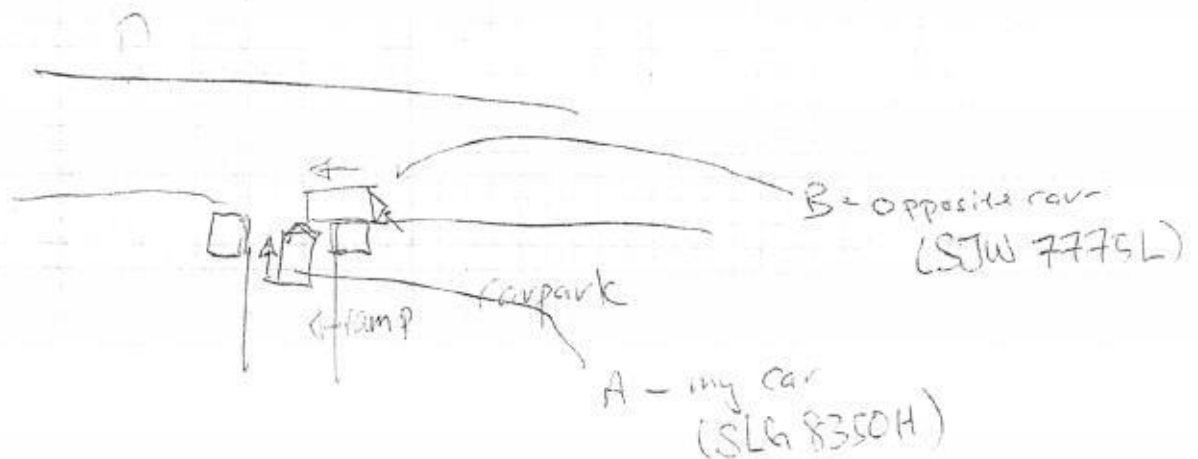
Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT



3/3/19, Roughly before 7am, Carpark in Zen Garden Rd
(267A)

- Driving up ramp, did not see car reversing (Area is
- Reverse car did not light hazard light when reversing on 1-way direction

Driver number - 91845608 (Siew)

I/We declare the foregoing particulars are true in every respect.

Date & Time: 6/1/19 10:00

(If driver is not the policyholder)
Date & Time:

Name: _____
NRIC/FIN No: _____

Your Ref: SLG8350H

Our Ref: MT/CA/TP/036/1034369-002/JL

22 May 2019

LKK AUTO CONSULTANTS PTE LTD
51 UBI AVENUE 1
#02-25 PAYA UBI INDUSTRIAL PARK
SINGAPORE 408933

**WITHOUT PREJUDICE
SAVE AS TO COSTS
BY FAX & POST**

Dear Sir/Madam

**CLAIM NUMBER: MT/1034369-002
ACCIDENT INVOLVING SJW7775L / SLG8350H on 3 Mar 2019**

We refer to the claim.

Please let us have your complete PRS report/recommendation.

If you have any queries, please contact Juliana Lee at 6430 7936 or email us at juliana.lee@income.com.sg.

Yours sincerely



Jenny Pe
Deputy Vice President
Motor Insurance

Am: 343

S K AUTO CONSULTANTS

Invoice

Bill To: TAN HAN RONG
C/o AMA Autocare Pte Ltd
Enterprise Hub #01-36
36 Toh Guan Road East
Singapore 608580

Invoice No:	2019095
Date:	12/4/2019
Our Ref	TP/019/0095SK

Description	Amount (\$\$)
PARTICULARS	
Vehicle Registration No. : SLG 8350H	380.00
Date of Accident : 03/03/2019	
Date of Inspection : 19/03/2019	
SERVICES:	
Assessment with report (inclusive of transport charges and photographs etc)	
Total	380.00
Balance Due	380.00

We would appreciate your cheque crossed and made payable to:
S K AUTO CONSULTANTS



Authorized Signature

S K AUTO CONSULTANTS

AUTOMOBILE ASSESSMENT REPORT

Page No. 1

Our Reference: TP/019/00955K
Your Reference: TBA

Date: 12/4/2019

TO: TAN HAN RONG
C/o AMA Autocare Pte Ltd
Enterprise Hub #01-36
36 Toh Guan Road East
Singapore 608580

Assessment of Vehicle No. : SLG 8350H
Date of Accident : 03/03/2019
Date of Inspection : 19/03/2019

We have carried out a physical assessment of SLG 8350H at AMA Autocare Pte Ltd according to your instructions on 19/03/2019 and are pleased to submit our report as follows;

1.VEHICLE PARTICULARS

Registration No.	:	SLG 8350H
Make & Model	:	HONDA VEZEL
Year of Registration	:	2016
Engine Capacity (cc)	:	1496
Chassis No.	:	RU11112093
Engine No.	:	L15B4032097
Colour	:	Blue
Mileage (km)	:	64550

2.VEHICLE CONDITION

Body Paint:	:	Good
Steering	:	Serviceable
Foot Brake	:	Serviceable
Parking Brake	:	Serviceable

3.TYRE PARTICULARS & CONDITION

Front

RH Make/Size	:	Michelin 215/60 R16 - 80%
LH Make/Size	:	Michelin 215/60 R16 - 80%

Rear

RH Make/Size	:	Michelin 215/60 R16 - 80%
LH Make/Size	:	Michelin 215/60 R16 - 80%

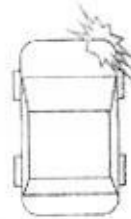
Note: % denotes the remaining percentage of the tyre

Our Reference TP/019/0095SK
Vehicle No. SLG 8350H

4. DESCRIPTION OF DAMAGE

At the time of inspection observed that this vehicle had sustained damages to Front right side portion

Please see attached schedule for details.



Estimated Amount : S\$8,035.60
Adjusted Amount : S\$4,800/-
Estimated Repair Days : 5 days

Pursuant to your instruction, we have NOT AUTHORIZED repair.
The assessment was conducted on a "Without Prejudice" basis.

If we are not notified of anything to the contrary within 14 Days from the date hereof, this report shall be treated as correct

Disclaimer

This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle is involved. No liability or responsibility whatsoever shall be held by **S K AUTO CONSULTANTS** for any reliance on this report by any third party.

Page No. 3

Vehicle No. SLG 8350H

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$\$)	OUR ASSESSMENT(\$\$)	
	PARTS (LIST ITEMS)				
1	RHS Front Fender	Repair/Paint	780.00	0.00	X
1	RHS Front Fender wheel arch garnish	Grazed/Cut	283.00	283.00	/
1	Front Bumper	Deformed/Grz.	1428.00	1428.00	/ 880
1	Front Bumper fog lamp cover RHS	Cracked	244.00	244.00	/ 118
2	Front Bumper side retainers RHS	Necessary	142.00	142.00	/
1	Front Bumper fog lamp RHS	slot cracked	492.00	492.00	X N/A
1	Front Bumper reinforcement	Dented	682.00	682.00	/ 351
1	Front Bumper lower grille	Deformed	198.00	198.00	/
1	Front centre grille chrome assembly	Cracked	584.00	584.00	/ 398
1	Bonnet	Repair/Paint	1254.00	0.00	X
1	RHS Headlamp	Scratched/Grz.	1120.00	1120.00	/ 1050
		less	20%	20%	
			7207.00	5173.00	3420
			1441.40	1034.60	- 306
			5765.60	4138.40	2736
	SPECIAL NETT ITEMS				
1SET	Front bumper clips	Necessary	60.00	40.00	300
1set	Front fender wheel arch RH clips	Necessary	60.00	40.00	200
	TOTAL PARTS		5885.60	4218.40	

50

S K AUTO CONSULTANTS

Page No. 4

Our Reference TP/019/00955K

Vehicle No. SLG 8350H

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	OUR ASSESSMENT (S\$)
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1000.00	800.00 400
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired (front fender and bonnet)	1000.00	800.00 400
3	To check wiring and focus headlamp beam	150.00	120.00 30
	Labour Total :	2150.00	1720.00
	TOTAL (PARTS & LABOUR):	8035.60	5938.40 830

Note: (For Lump Sum Repair)

The workshop has agreed to undertake the repair on a Lump Sum Basis, and/or the use of ex stock/reconditioned parts whichever is possible (having taken into consideration to repair instead of replacements.

The final adjusted Lump Sum contract amount is S\$4,800/-



S. Kumanan
Motor Surveyor

P - 2736

NI - 50

L - 830

3616

L/S - 2892.80

= 2900

4 days repair



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref : CS3/INC19004940/Etd3s2-1

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date : 03-06-2019

189556

ATTN: CYNTHIA ANG

Code : INC



1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SJW 7775L	Veh. Inspected	SLG 8350H
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1034369-002	Excess (\$)	0.00
Assign From	CYNTHIA ANG	Assign Date	23/05/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA VEZEL	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	RU11112093	Colour	BLUE
Odometer	064550	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60R16	MICHELIN	7 mm
L/H Front Tyre	215/60R16	MICHELIN	7 mm
R/H Rear Tyre	215/60R16	MICHELIN	7 mm
L/H Rear Tyre	215/60R16	MICHELIN	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	03/03/2019	Inspection Date	19/03/2019
Survey held at	AMA AUTOMOTIVE PTE. LTD. 36 TOH GUAN ROAD EAST #03-36 SINGAPORE 608580		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLG 8350H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	RHS FRONT FENDER	TO REPAIR SEE LABOUR	780.00	-
1	RHS FRONT FENDER WHEEL ARCH GARNISH	GRAZED / CUT	283.00	283.00
1	FRONT BUMPER	DEFORMED / GRAZED	1,428.00	880.00
1	FRONT BUMPER FOG LAMP COVER RHS	CRACKED	244.00	118.00
2	FRONT BUMPER SIDE RETAINER RHS	NECESSARY	142.00	142.00
1	FRONT BUMPER FOG LAMP RHS	NOT NECESSARY	492.00	-
1	FRONT BUMPER REINFORCEMENT	DENTED	682.00	351.00
1	FRONT BUMPER LOWER GRILLE	DEFORMED	198.00	198.00
1	FRONT CENTRE GRILLE CHROME ASSEMBLY	CRACKED	584.00	398.00
1	BONNET	TO REPAIR SEE LABOUR	1,254.00	-
1	RHS HEADLAMP	SCRATCHED / GRAZED	1,120.00	1,050.00
	LESS 20% DISCOUNT		-1,441.40	-684.00
			5,765.60	2,736.00
<u>SPECIAL NETT ITEMS</u>				
1	SET FRONT BUMPER CLIPS (SN)	NECESSARY	60.00	30.00
1	SET FRONT FENDER WHEEL ARCH RH CLIPS (SN)	NECESSARY	60.00	20.00
			120.00	50.00
<u>LABOUR</u>				
	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; RELACE DAMAGED PARTS AND COMPONENTS. INCLUSIVE OF THE REPAIR OF RHS FRONT FENDER AND BONNET.		1,000.00	400.00
	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED & REPAIRED (FRONT FENDER AND BONNET)		1,000.00	400.00
	TO CHECK WIRING AND FOCUS HEADLAMP BEAM.		150.00	30.00
			-	-
			-	-
			-	-
			2,150.00	830.00
GRAND TOTAL			8,035.60	3,616.00



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,900.00
-------------------------------------------------------------------------	--	--	----------

Report Ref No. CS3/INC19004940/Etd3s2-1

CHEN TSUE YEE

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.