

ASSIGNMENT

Survivor:

KINAZU

DOI:

27/5/19

Date / Time:

27/5/19

Registered in Merimen:

Pre-assign / CCU / FTE

SKR 6874 E



Insured Vehicle No.:

Claim No.:

SQ m010ko

Name of Insured:

Jamar mawab

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

27/5/19

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SKR 49665



INSRS:

WSP:

Tel:

Liability:

RMKS:

Wolkswagen



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SKR 49665 - X; SKR 6874 E - X

- CAN DO DO

27/5/19

- MUAL LIABILITY OUTR - PR

14/10/19

- FV -> Su Li to send AS for

15/10/19

- File pass to ME to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call Of:

After call Itr to Of:

20h 13/8/19

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to Of:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Non-Report/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☒ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

22

If NO or B 28, Ass. Lia:

Repair Cost: w/h

S\$

6252.31

Loss of Rental (LOR): w/h

S\$

749.00

(

7

days)

x 41W

Loss of Use (LOU):

S\$

-

(\$

x

days)

Loss of Income (LOI):

S\$

-

(\$

x

days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

2.00

Medical:

S\$

-

Disbursement:

S\$

-

Legal Cost

S\$

-

(e.g. Tow/ Independent)

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

#250.00

Total:

S\$

7W3.31

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

S\$

7W3.31

Name 1:

Volkswagen Centre Singapore

GUA

Payee 2: (Strike if N.A.)

S\$

-

Payee 3: (Strike if N.A.)

S\$

-

ASS. FILED BY: Passu

REF:

ASN(AxxA)

92821R1W

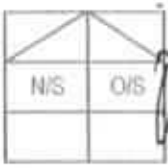
09093

ASSIGNMENT

From: _____ Date: 28/5/19
Estimated Cost: _____
☒ TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: SKQ 4966S
at Workshop m/s: Volkswagen
of: 17 thurs Ave 9
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 62k
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: 05 days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 1up

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SKQ 4966S Yr Reg: 2014 / DEC
Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Primo Mover /
Truck / Trailer or
Make: Volkswagen Golf A7 1.4 G.C. 1395
Colour: BLUG A/C: Insured / Std / NI / NA
Sp Reading: 53228 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: WUW222ANZFW 052407
Gen. Cond: Good / ☒ Fair / Poor / Burnt
Steering: ☒ In order / Jammed / Leaked / Burnt or
Brake: ☒ In order / Jammed / Leaked / Burnt or
Modi: Nil / ☒ S/Rim / STD A/Rim or
Tyre Size: F: 225/452R17
R: 12
BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front: _____ Rear: _____
R/Bal. 6 mm R/Bal. 6 mm
L/Bal. 6 mm L/Bal. 6 mm
D.O.A. 23/05/19 D.O.I. 28/05/19
Survey held at 17, thurs Ave 9
Des. of Damages: Frt / Rear / ☒ O/S / NIS / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>PIP \$ 5843.28 cred \$ 3163.28 / 3.7.1</u>

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

2)

Add Fee: ☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Wheel and (\$)

Transportation:

3 x FS \$4

Phone:

Other:

Report Format:

Lump Sum / L&C: G-

11/13

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639178
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Mr
TAN
SIEW HUAN
559 HOLLAND ROAD
Singapore 278656

Page 1/1
Document no.
Document date 27-05-2019
Customer no. 5211036531
Customer GST-ID
Dealer 39999
Job order number 2019000736/ 1
Job order date 24-05-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SKQ4988S	5G13GZ	02-12-2014	WVWZZZAUZFW052407	Golf 1.4 CLBMT 90 TSI D7F	53,227

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
5G6839700D	Door Seal Outer	1	pcs.	94.20	#1	94.20	100.79
D 378500A2	Sound Absorber Laminated	1	pcs.	38.79	#1	38.79	41.51
5G4839249A	Check Rod Door	1	pcs.	65.58	#1	65.58	70.17
5G0839267	Cover	1	pcs.	3.20	#1	3.20	3.42
5G4833056AC	Door	1	pcs.	2,005.29	#1	2,005.29	2,145.66
	(RHR DOOR)						
	LABOUR	2	pcs.	580.00	#1	1,160.00	3,103.00
	Spray Painting	3	pcs.	500.00	#1	1,500.00	2,675.00
	TRANSFER DOOR MECHANISM	1	pcs.	840.00	#1	840.00	898.80

Quotation valid till 31-05-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	560.00	8,447.06	7%	630.49	9,007.06	9,637.55
Total	560.00	8,447.06		630.49	9,007.06	9,637.55

Customer

Service Advisor

VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

Rasul
Hp 90010068
5 days
28/05/19 @ 1645
Resurvey before paint

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/1

Mr
TAN
SIEW HUAN
559 HOLLAND ROAD
Singapore 278656

Document no.
Document date 27-05-2019
Customer no. 5211036531
Customer GST-ID
Dealer 39999
Job order number 2019000736/ 1
Job order date 24-05-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SKQ4968S	5G13GZ	02-12-2014	WVWZZZAUZFW052407	Golf 1.4 CLBMT 90 TSI D7F	53,227

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
5G6839700D	Door Seal Outer	1	pcs.	94.20	#1	94.20	100.79
D 378500A2	Sound Absorber Laminated	1	pcs.	38.79	#1	38.79	41.51
5G4839249A	Check Rod Door	1	pcs.	65.58	#1	65.58	70.17
5G0839267	Cover	1	pcs.	3.20	#1	3.20	3.42
5G4833058AC	Door (RHR DOOR)	1	pcs.	2,005.29	#1	2,005.29	2,145.66
	LABOUR	2	pcs.	580.00	#1	1,160.00	3,103.00
	Spray Painting	3	pcs.	500.00	#1	1,500.00	2,675.00
	TRANSFER DOOR MECHANISM	1	pcs.	840.00	#1	840.00	898.80

Quotation valid till 31-05-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	560.00	8,447.06	7%	630.49	9,007.06	9,637.55
Total	560.00	8,447.06		630.49	9,007.06	9,637.55

Customer

Service Advisor

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Rasul
Hp 90010068
5 days
28/05/19 @ 1645
Resurvey before paint

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice Preview

Mr
TAN
SIEW HUAN
559 HOLLAND ROAD
Singapore 278656

Page 1/2
Document no.
Document date 31-05-2019
Customer no. 5211036531
Customer GST-ID
Dealer 39999
Job order number 2019000778/ 1
Job order date 28-05-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SKQ4966S	5G13GZ	02-12-2014	WVWZZZAUZFW052407	Golf 1.4 CLBMT 90 TSI D7F	53,227

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G6839700D	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
	Door Seal Outer	1	pcs.	94.20	#1	94.20	100.79
D 378500A2	CD-290519						
	Sound Absorber Laminated	1	pcs.	38.79	#1	38.79	41.51
5G4833056AC	XR-280519						
	Door	1	pcs.	2,005.29	#1	2,005.29	2,145.66
	(RHR DOOR)*XR-280519						
	LABOUR	2	pcs.	580.00	#1	1,160.00	1,241.20
	SPRAY PAINTING	3	pcs.	500.00	#1	1,500.00	1,605.00
	TRANSFER DOOR MECHANISM	0.5	pcs.	580.00	#1	290.00	310.30
	Towing assistance	1	pcs.	195.00	#1	195.00	208.65
	DIRECT SETTLEMENT, DOA: 23/05/2019; TP VEHICLE NO: SKR6874E; SURVEY BY: RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	560.00	5,283.28	7%	409.03	5,843.28	6,252.31
Total	560.00	5,283.28		409.03	5,843.28	6,252.31

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Preview

Mr
TAN
SIEW HUAN
559 HOLLAND ROAD
Singapore 278656

Page 2/2
Document no.
Document date 31-05-2019
Customer no. 5211036531
Customer GST-ID
Dealer 39999
Job order number 2019000778/ 1
Job order date 28-05-2019
Service Advisor MEI KWAN KONG

License plate	Model code	First registration	VIN	Model	Mileage
SKQ4966S	5G13GZ	02-12-2014	WVWZZZAUZFW052407	Golf 1.4 CLBMT 90 TSI D7F	53,227

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

VEHICLE CONDITION REPORT FORM / JOB RECORD

Allianz (M)

Worldwide Partners

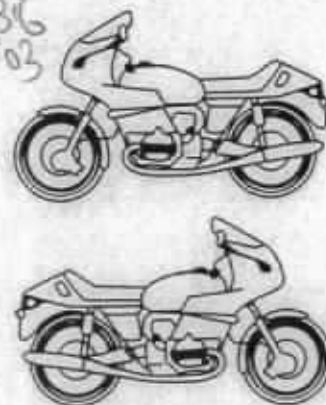
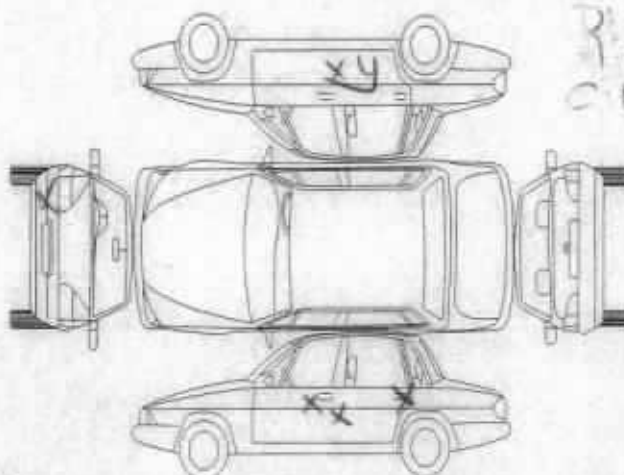
Date: 24/8/2019 Time: 0646
 Technician Name: THOMAS GZBISER
 Reg. No: SK 4968 Job No: V19001715
 Odometer Reading (Customer Vehicle): 53227
 KM Travelled by Assistance Vehicle: _____ (1 way)
 Fault Reported: ACCIDENT
 Fault Found: ACCIDENT
 How was vehicle repaired? _____

Customer Name: VERONICA
 Customer Telephone: 9787 0502
 Make/Model: VW GOLF 4 11000000000000000000
 Location: 532227
 Time on Scene: 0816
 Time Job Completed: 0903
 Repaired at Breakdown Scene: Y/N
 VIN No: _____

Hubcaps Y/N
 Spare Wheel Y/N
 Tools Y/N
 Audio System Y/N
 Keys + Remote Y/N
 Aerial Y/N
 Cashcard Y/N
 Fuel E 3/4 F

Interior Condition :
 Front Seats
 Rear Seats
 Floor Covering
 Headlining

Day/Night Wet/Dry Clean/Soiled
 Please circle the above as appropriate
 Place X on damaged area for scratch and Y for dent



Delivery to Dealership / Date and Time:
VW ALEXANDER ROAD 24/8/2019

Vehicle received in the above condition YES/NO
 If not stated as above specify difference: _____

CONSUMER ADVISED BEFORE TOW.

CUSTOMER DECLARATION

- I am entitled to the service requested. In the event of this subsequently not being the case I shall be responsible for the cost of any assistance provided.
- I accept that any roadside repairs will be of a temporary nature and that advice of a franchised dealer should be sought by me as soon as possible.
- In the case of forced entry, I confirm that I specifically requested that the operator forcefully enter the vehicle and that all damages occasioned thereby is and shall be my sole responsibility.
- I accept that any removable items left in the vehicle will not be the responsibility of the emergency service or their agents.

Customer Name & Signature (green copy)		Dealer/Workshop Signature, Name & Stamp (yellow copy)	 81030001	Operators Signature (white & pink copy)	
---	--	--	--------------	--	--

Motor accident report and claim form

Policy number 5083737012-02	Vehicle number SKQ4966S	Name of policyholder Tan Siew Huan
---------------------------------------	-----------------------------------	--

Reason for reporting

<input type="checkbox"/> To claim for damage I have caused	<input checked="" type="checkbox"/> To make a third-party claim	<input type="checkbox"/> To report my accident only
--	---	---

Brief description of accident

Date (dd/mm/yyyy) 23/05/2019	Time 1845hr	Type of collision Damaged whilst parked	Weather condition <input checked="" type="checkbox"/> Clear <input type="checkbox"/> Raining <input type="checkbox"/> Others
Location Moonbeam Terrace			Road surface <input type="checkbox"/> Wet <input checked="" type="checkbox"/> Dry <input type="checkbox"/> Others
Was the accident reported to the police? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, please state which police station.			

Details of driver

Name (as shown in NRIC) Tan Siew Huan	Pass date of driving licence 02-12-1975	NRIC number S0020909J
Contact number 9787 0502	Date of birth (dd/mm/yyyy) 27-06-1944	Email mikalee7@yahoo.com.sg
Address 559 Holland Road		Sex <input type="checkbox"/> Male <input checked="" type="checkbox"/> Female
Purpose for which the vehicle was being used at the time of the accident <input checked="" type="checkbox"/> Personal <input type="checkbox"/> Commercial <input type="checkbox"/> Private Hire <input type="checkbox"/> Others, please specify:		Is your occupation: <input checked="" type="checkbox"/> indoor? <input type="checkbox"/> outdoor?
Relationship to policyholder Policyholder		

Details of passenger(s)

Number of passengers(s) including Driver	0
Name of passenger(s)	Sex
1	<input type="checkbox"/> Male <input type="checkbox"/> Female
2	<input type="checkbox"/> Male <input type="checkbox"/> Female
3	<input type="checkbox"/> Male <input type="checkbox"/> Female
4	<input type="checkbox"/> Male <input type="checkbox"/> Female

Details of the other driver(s) and vehicle(s) involved

Name of other driver (or drivers)	Vehicle number	NRIC number	Contact number
1 Marwash	SKR6874E	-	9017 9449
2 -	-	-	-
3 -	-	-	-

Injury details

Was anybody injured in this accident? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If yes, please go to the next question.				
Name of injured person	Sex	Convey by ambulance	Vehicle number	Contact number
1 -	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	-	-
2 -	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	-	-
3 -	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	-	-
4 -	<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Yes <input type="checkbox"/> No	-	-

Declaration by person reporting

I declare that the information given above is true, correct and complete.

I understand that you may reject my claim if I have not given any relevant information or it is later proven that it is false or I have deliberately not included it.

I agree to authorise you (Income), to repair the damage to my vehicle in a reasonable time including the right to arrange for my vehicle to be repaired at another workshop if you decide to accept legal responsibility for this claim.

Signature of driver

Date (dd/mm/yyyy)

Time

For official use

Report taken by

Staff code

Date (dd/mm/yyyy)

Time

shan

5900349

25/05/2019

0900hrs

Hsiao Tong (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 6 September 2019 2:39 PM
To: Wong MeiY (VGS - SG/Singapore); Hsiao Tong (LKKAUTO)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Admin A; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/R1pa3

Without Prejudice

Dear MeiY,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by Ms Hsiao Tong, and she will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Wong MeiY (VGS - SG/Singapore) [mailto:meiy.wong@vw.com.sg]
Sent: Friday, 6 September, 2019 9:30 AM
To: Vic (LKKAUTO)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/R1fa3

Good Morning Vic,

Could I have an offer or DV for this settlement.
Appreciated your kind action on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 26 June 2019 4:13 PM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Poh Kin (LKKAuto) <pohkin@lkkauto.com>

Cc: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/R1fa3

Without Prejudice

Dear Charmaine,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by my colleague, Mr Poh Kin and he will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Kong Charmaine (VGS - SG/Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Tuesday, 25 June, 2019 6:35 PM

To: Vic (LKKAuto); Mei Kwan (LKKAuto)

Cc: Wong Mei (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Ong Germaine (VGS - SG/Singapore); Oh Aik Seong (VGS - SG/Singapore); CS A Team; Admin A; assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/ha3

Dear Vic,

LOD attached FYA please.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 29 May 2019 6:41 PM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/ha3

WITHOUT PREJUDICE

Dear Charmaine,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK

Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Kong Charmaine (VGS - SG/Singapore) [<mailto:charmaine.kong@vw.com.sg>]
Sent: Wednesday, 29 May, 2019 9:03 AM
To: Vic (LKKAuto); Mei Kwan (LKKAuto)
Cc: Wong Mei (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Ong Germaine (VGS - SG/Singapore); Oh Aik Seong (VGS - SG/Singapore); CS A Team; Admin A; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/ha3

Dear Vic,

Since AXA insured had already reported, please let us know the liability by today as customer is chasing us everyday.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Wednesday, 29 May 2019 8:56 AM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Ong

Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/ha3

Without Prejudice

Dear Charmaine,

We refer to your below email.

Please be informed that we are still pending for DS instruction from our principal.

We will follow up and will get back for an update asap.

Thank you.

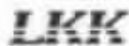
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Kong Charmaine (VGS - SG/Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Tuesday, 28 May, 2019 9:55 AM

To: Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Ong Germaine (VGS - SG/Singapore); Oh Aik Seong (VGS - SG/Singapore); CS A Team; Admin A; assignments

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/ha3

Dear Vic,

Understand that your insured had already reported? Please revert on liability.

Thanks,

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 27 May 2019 3:46 PM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/ha3

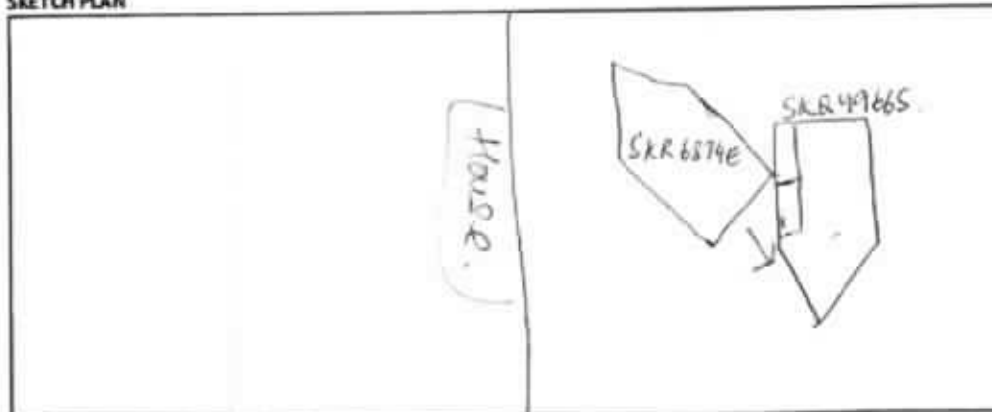
'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

<p>Backed into other vehicle at very low speed. Driver of vehicle not present - No passenger in impacted car. Driver returned after a few hours (approx). Exchanged details with her. No injuries to any one.</p>
--

Please provide us the following and arrange for TP survey.

- **evidence i.e. video and scene photo.**

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096**.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Sent: Saturday, 25 May, 2019 11:48 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19

Dear Claims,

Please revert on liability & arrange survey at 17 Tuas Ave 9. Contact Person for survey -Germaine- 92361588 / Aik Seong-85187912

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934


Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Saturday, 25 May 2019 11:30 AM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Subject: Scan Image

<<

TP MANDATE IA < S9M01OKO>

Type	 Question
Message	<p>Dear Cynthia, Liability: Insured collided into TP vehicle (parked), Liability is down against our insured. We have send letter to OI via e-mail to notify TP claim and NCD issue. Immediate Advice (with mandate) have been uploaded in SMART CLAIM. We hereby seek your approval to offer Third Party repairer M/s "Volkswagen Centre Singapore" is as follows: - 1) COR(w/gst): \$6,252.31 + 2) Loss of Rental (7 days x \$100.00+7%gst): \$749.00 + 3) GIA search: \$2.00 = Total: \$7,003.31. **5 days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please.</p> <p>PohKin- LKK- 28/08/2019</p>





Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL.: (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 28/8/2019

Survey Details:

Date of loss	23-May-19
Date of appointment	27-May-19
Date of survey	28-May-19
Location of survey	VOLKSWAGEN CENTRE SINGAPORE

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SKQ49665
Make and Model	VOLKSWAGEN GOLF A7 1.4 TSI - 1395cc
Date of registration	2-Dec-14
Parf Rebate	
Market Value	\$ 62,000.00
Parf Rebate	\$ 41,163.00
Nett Loss	\$ 20,837.00

Repair details:

Initial Estimate	\$ 9,007.06
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,138.28
Check items (estimate)	\$ -
Labour	\$ 3,705.00
Total	\$ 5,843.28
Lump Sum(if applicable)	\$ -

Number of days for repair	5
---------------------------	---



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

Liability: Insured collided into TP vehicle (parked), Liability is down against our insured. We have send letter to OI via e-mail to notify TP claim and NCD issue.

Mandate:

Liability(TP)	100%	
Proposed repair cost	\$ 6,252.31	(\$5,843.28 + 7%gst)
Loss of use	\$ -	
Loss of rental	\$ 749.00	(7 days x \$100.00+7%gst)
Loss of income	\$ -	
LTA search fees	\$ 2.00	
Others	\$ -	
Proposed Total	\$ 7,003.31	

Hsiao Tong (LKKAUTO)

From: Mei Kwan (LKKAUTO)
Sent: Wednesday, 25 September 2019 10:19 AM
To: Hsiao Tong (LKKAUTO)
Subject: FW: New message for service request 117939, vehicle number SKQ49665

24/9/19 6:34 PM *** S9M01OKO> APPROVE - LOH Cynthia

-----Original Message-----

From: cynthia.loh@axa.com.sg <cynthia.loh@axa.com.sg>
Sent: Tuesday, 24 September, 2019 6:35 PM
To: admin-d@lkkauto.com
Subject: New message for service request 117939, vehicle number SKQ49665

AXA Insurance has sent you a message for claim number S9M01OKO.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 2 October 2019 11:58 AM
To: 'Wong MeiY (VGS - SG/Singapore)'
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Admin A
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/R1pa3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your patience.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,252.31
2. Loss of Rental (7days x \$100.00)	\$ 700.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 6,954.31

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Friday, 6 September 2019 3:24 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/R1pa3

Dear Hsiao Tong,

Noted with Thanks and please expedite ,Thanks.

Thanks and Best Regards,

Meiy

Hsiao Tong (LKKAUTO)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Tuesday, 8 October 2019 8:12 PM
To: Hsiao Tong (LKKAUTO)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Foo John (VGS - SG/Singapore); Admin A
Subject: OFFER + DV REQUEST FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19
*** LKK REF: CC4/ASM19009282/R1pa3

Dear Hsiao Tong,

Thanks your offer, but please consider LOR @ \$107 per day ,Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>



It's not e-mail, if you print it. Think Blue.

Internal

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 2 October 2019 11:58 AM
To: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Foo John (VGS - SG/Singapore) <John.Foo@vw.com.sg>; Admin A <admin-a@lkkauto.com>

Volkswagen Centre Singapore

247 Alexandra Road Singapore 159934
Fax: 64743643 Tel: 63057299



Biz Reg. No. 53103069E
GST No. M20098503-2

LETTER OF DEMAND

Your Ref: CC4/ASH19009282/H23

Our Ref: SKR 49665

To: ALA

Dear Sirs,

ACCIDENT INVOLVING SKR 49665 & SKR 6874E ON 23-5-19

We are claiming on behalf of our client TAN NEW MUAN owner of

vehicle number SKR 49665 involved in accident on 23-5-19

with vehicle SKR 6874E along/at HOON BEAM TERRACE.

Description of claims:

Cost of Repairs \$ 6252.31 (Incl 7% GST)

Loss of Use/Rental \$ 120 X 7 Days = \$ 840

Medical Fee \$ _____ (Incl 7% GST)

Search Fee \$ 2 (Incl 7% GST)

TOTAL \$ 7094.31

We are claiming in full and final settlement of \$ 7094.31 payable to Volkswagen Centre Singapore.

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to mely.wong@vw.com.sg

Dated this _____ of 25 JUN 2019

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Page 1/2
Document no. 12333900398
Document date 31-05-2019
Customer no. 5211000859
Customer GST-ID 196900406D
Dealer 39999
Job order number 2019000778/ 1
Job order date 28-05-2019
Service Advisor MEI KWAN KONG

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr
TAN
SIEW HUAN
559 HOLLAND ROAD
Singapore 278658

License plate SKQ4966S	Model code 5G13GZ	First registration 02-12-2014	VIN WVWZZZAUZFW052407	Model Golf 1.4 CLBMT 90 TSI D7F	Mileage 53,227
---------------------------	----------------------	----------------------------------	--------------------------	------------------------------------	-------------------

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	360.00	#1	360.00	385.20
	Check Short Circuit / Harness Repair	1	pcs.	200.00	#1	200.00	214.00
5G6839700D	Door Seal Outer	1	pcs.	94.20	#1	94.20	100.79
	CD-290519						
D 378500A2	Sound Absorber Laminated	1	pcs.	38.79	#1	38.79	41.51
	XR-280519						
5G4833056AC	Door	1	pcs.	2,005.29	#1	2,005.29	2,145.66
	(RHR DOOR)*XR-280519						
	LABOUR	2	pcs.	580.00	#1	1,160.00	1,241.20
	SPRAY PAINTING	3	pcs.	500.00	#1	1,500.00	1,605.00
	TRANSFER DOOR MECHANISM	0.5	pcs.	580.00	#1	290.00	310.30
	Towing assistance	1	pcs.	195.00	#1	195.00	208.65
	DIRECT SETTLEMENT, DOA: 23/05/2019; TP VEHICLE NO: SKR6874E; SURVEY BY: RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	560.00	5,283.28	7%	409.03	5,843.28	6,252.31
Total	560.00	5,283.28		409.03	5,843.28	6,252.31



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Page	2/2
Document no.	12333900398
Document date	31-05-2019
Customer no.	5211000859
Customer GST-ID	196900406D
Dealer	39999
Job order number	2019000778/ 1
Job order date	28-05-2019
Service Advisor	MEI KWAN KONG

Company
AXA Insurance Pte Ltd
8 SHENTON WAY
#27-01 AXA TOWER
Singapore 068811

Customer Details:
Mr
TAN
SIEW HUAN
559 HOLLAND ROAD
Singapore 278656

License plate	Model code	First registration	VIN	Model	Mileage
SKQ4986S	5G13GZ	02-12-2014	WVWZZZAUZFW052407	Golf 1.4 CLBMT 90 TSI D7F	53,227

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 13 August 2019 4:43 PM
To: MAHWASHJAMAL@YAHOO.COM
Subject: ACCIDENT INVOLVING SKR 6874E (AXA) AND SKQ 4966S ALONG/AT MOONBEAM WALK ON 23/05/2019

13 Aug 2019

MS JAMAL MAHWASH

Dear Sir/ Mdm

OUR REF : CC4/ASM19009282/R1pa3// S9M01OKO
YOUR REF : SKR6874E
ACCIDENT INVOLVING SKR 6874E (AXA) AND SKQ 4966S ALONG/AT MOONBEAM WALK ON 23/05/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from VOLKSWAGEN CENTRE SINGAPORE acting on behalf of the owner of SKQ 4966S against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle and collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Copy of the letter of authorization to confirm that the driver is allow to driver the vehicle.
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or chewht@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Volkswagen Centre Singapore



Biz Reg. No. S3100069E
GST No. M20098505-2

LETTER OF AUTHORITY

ACCIDENT INVOLVING SKA4966J and SKR6874E on 23/09/2019
Own vehicle's number Other vehicle's number Date of accident
along MOONBEAM TERRACE
Accident location

BY THE LETTER OF AUTHORITY, I/we, TAN SIEW HUAN
30620904J Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SKA4966J Own vehicle's number hereby irrevocable appoint **Volkswagen Centre Singapore**

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number 508577106-02 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Centre Singapore** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 01st of the month

June Year 2019

Signed & Delivered By:


Policy Holder

Witness By:





Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SKR 8874E	(Insd veh)	Model: VOLKSWAGEN GOLF-1.4 (A)
	SKQ 4966S	(TP veh)	
Date of Accident/ Time:	23/05/2019		

Repair Estimate	: \$	9,876.20	
Final Repair Cost (WITH GST)	: \$	6,252.31	
Loss of Use	: \$	—	days at \$ per day
Rental (if any) (WITH GST)	: \$	749.00	7 days at \$100.00 per day
LTA / GIA Search Fee	: \$	2.00	
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	7,003.31	
Payee Name : VOLKSWAGEN CENTRE SINGAPORE			
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: <u>22</u>	
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*) : _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			



NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/i confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>MRB</u> Date: <u>15/10/19</u> <u>81030001</u> 	Meiy Wong Insurance Advisor Tel: 6305 7299 Ext: 216 Mobile: 8121 4691 Fax: 6474 3643 Email: meiy.wong@vw.com.sg Signature of Witness / Workshop stamp (if applicable) Name of Witness: _____ Date: <u>15/10/19</u>
Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative: Date: <u>15/10/19</u>	

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052

02 JUN 2019



Volkswagen



SKODA



Commercial Vehicles

BY: _____

Tax invoice

Mr
TAN
SIEW HUAN
559 HOLLAND ROAD
Singapore 278656

Page 1/2
Document no. 12333900416
Document date 07-06-2019
Customer no. 5211036531
Customer GST-ID
Dealer 399999
Job order number 2019000883/ 1
Job order date 07-06-2019
Service Advisor EDMUND, HUI HUANG
GOH

License plate SKQ4968S	Model code 5G13GZ	First registration 02-12-2014	VIN WVWZZZAUZFW052407	Model Golf 1.4 CLBMT 90 TSI D7F	Mileage 53,228		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	VW RENTAL DIRECT SETTLEMENT USING COURTESY CAR AXA DICT SETTLEMENT D.O.A : 23RD MAY 2019 RENTAL VEHICLE NUMBER: SMK7509S DATE OF USEAGE : 30 MAY TO 06 JUNE MODEL : VW GOLF	7	pcs.	112.15	#1	785.05	840.00
Tax Code	Labour	Material	GST %	GST		Total amount excl. GST	Total amount incl. GST
#1		785.05	7%	54.95		785.05	840.00
Total		785.05		54.95		785.05	840.00


Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch); Bank Account: 2528214002; Swift Code: DEUTSG33. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

VOLKSWAGEN CENTRE SINGAPORE

9 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial
Vehicles

Tax invoice

Mr
TAN
SIEW HUAN
559 HOLLAND ROAD
Singapore 278656

Page 2/2
Document no. 12333900418
Document date 07-06-2019
Customer no. 5211038531
Customer GST-ID
Dealer 39999
Job order number 2019000883/ 1
Job order date 07-06-2019
Service Advisor EDMUND, HUI HUANG
GOH

License plate	Model code	First registration	VIN	Model	Mileage
SKQ4966S	5G13GZ	02-12-2014	WVWZZZAUZFW052407	Golf 1.4 CLBMT 90 TSI D7F	53,228



Volkswagen Group Singapore Pte Ltd
247 Alexandra Road, Singapore 159934

REPLACEMENT CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	CKR 49662
Model:	
Name:	TAN JIEW HUAN
Address:	589 HAWLAN RD.
Office Tel:	Residence Tel:
Occupation:	Hp: 97270502
P.P/LC No:	10020909J Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	Priscilla Gopalan (daughter) S6935780 F.
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P/LC No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

ADDITIONAL DRIVER'S PARTICULAR	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation:	Hp:
P.P/LC No:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No:	

Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment.

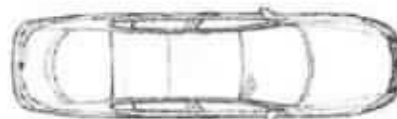
In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 62238800

CHECKED OUT BY:

Chawmain.

REPLACEMENT VEHICLE PARTICULAR		
Replacement Vehicle No:	SHE 75095	
Model:	SPORTRVAN	
Collection Out	Date & Time 30 MAY 2019 10am	Mileage Out 964km
Return In	Date & Time 31/5/19 11am	Mileage In 1270km
OUT	1/4	1/4 - 1/4
EMPTY	FULL	EMPTY FULL
REPLACEMENT CAR CHARGES		
	Days	Total
Days @ \$ 120 Per Day	7	\$840.

ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST)	
Remarks:	



CHECKED IN BY:

Q.

* Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").
2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the loan period is less or equal to 5 hours after 1 day, I will incur a half day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.
3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle.
4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.
5. The Car shall be issued and returned during the operating hours of the Service Centres.
6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.
7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and only the authorized driver may drive the rental vehicle.
8. There will be additional charges of \$50 per day for Malaysia Usage
9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car.
10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.
11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.
12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.
13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.
14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):
 - ☒) \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).
 - Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.
 - Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.
 - ☐) \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton)
 - ☐) \$5000 Excess Amount - Applicable for drivers below 26 years old and above 62 years old and with driving experience less than 2 years
15. I shall return the same level of petrol in which the Car was loan out, when I returning the Car. Otherwise, I shall be charged for topping up of petrol to the same level in which the Car was rented out when returning the car back to VGS.
16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.
17. I have read, fully understand and agreed with the terms and conditions herein.

Customer / Hirer's Signature :

x 



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-082535
Date of Request: 25/05/2019

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 25/05/2019
Enquiry By Charmaine Kong Mei Kwan
TP Vehicle No. SKR6874E
Accident Date 23/05/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19009282/R1pa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 29-10-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKR 6874E	Veh. Inspected	SKQ 4966S
Policy No.	P1757308	Coverage (\$)	0.00
Claim No.	S9M01OKO	Excess (\$)	0.00
Assign From		Assign Date	27/05/2019

2. Vehicle Particulars & Condition

Make & Model	VOLKSWAGEN GOLF A7 1.4	c.c	1395
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WWWZZZAUZFW052407	Colour	BLUE
Odometer	53228	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45Z R17	MICHELIN	6 mm
L/H Front Tyre	225/45Z R17	MICHELIN	6 mm
R/H Rear Tyre	225/45Z R17	MICHELIN	6 mm
L/H Rear Tyre	225/45Z R17	MICHELIN	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	23/05/2019	Inspection Date	28/05/2019
Survey held at	NO 17 TUAS AVE 9		
Repairer	VOLKSWAGEN CENTRE SINGAPORE		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
-------------------------------------	----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKQ 4966S

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	DOOR SEAL OUTER (SN) (CONSISTENT)	NECESSARY	✓ 94.20	94.20
1	SOUND ABSORBER LAMINATED (SN) (CONSISTENT)	NECESSARY	✓ 38.79	38.79
1	CHECK ROD DOOR (SN) (CONSISTENT)	SERVICEABLE	✓ 65.58	-
1	COVER (SN) (CONSISTENT)	SERVICEABLE	✓ 3.20	-
1	DOOR (RHR DOOR) (SN) (CONSISTENT)	BENT	✓ 2,005.29	2,005.29
			2,207.06	2,138.28
	<u>LABOUR</u>			
	LABOUR.		✓ 2,900.00	1,160.00
	SPRAY PAINTING.		✓ 2,500.00	1,500.00
	TRANSFER DOOR MECHANISM.		✓ 840.00	290.00
	TOWING.		✓ 195.00	195.00
	DIAGNOSTIC AND PROGRAMMING.		✓ 360.00	360.00
	CHECK SHORT CIRCUIT/HARNESS REPAIR.		✓ 200.00	200.00
			6,995.00	3,705.00
	GRAND TOTAL		9,202.06	5,843.28
	RECOMMENDED COST OF REPAIRS			5,843.28

Report Ref No. CC4/ASM19009282/R1pa3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59NQ10K0
Reference	CCA/ASMT/9009282/R1ps3a2
Loss Date	23 May 2019
Report Date	27 May 2019 9:18:00 AM
Request Date	27 May 2019
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SKQ4W6S
Make	TPVO VOLKSWAGEN
Model	GOLF-1.4 (N)
Service Address	

Primary Contact/Insured
JAMAL MAHWASH
4 MOONBEAM WALK, 277219, Singapore
muhwashjama@yahoo.com
Claim Handler
LOH Cynthia
6568804843
cynthia.loh@axa.com.sg

Additional Instructions

Messages	Invoices	History	Documents	Assessment	Metrics	Notes
----------	----------	---------	-----------	------------	---------	-------

Document Type




Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoices [2].pdf	Invoice			
		Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019

Claim Portal

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LKKInspection.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
LKKAdjustment1a (1).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
GIA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	30 October 2019
GIA search fee.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2019
Immediate Advice (with mandate) dated : 28.08.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2019
Letter to OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2019
TP Estimate-Marked revise.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2019
Rental agreement and tax invoice.pdf	Forms / Claim Documents	Claim Form	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2019
LKK Survey Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2019
LKK Resurvey Photo-before paint.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	28 August 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	31 May 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP - IA.pdf	Forms / Claim Documents	Assessment	LKH AUTO CONSULTANTS PTE LTD (TP)	30 May 2019
 P1757308_CI_00004_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cynthia	29 May 2019
 P1757308_RN_00004_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	LOH Cynthia	29 May 2019
 SKQ49665 TP GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	27 May 2019
 SK86874E INSD GIA REPORT.PDF	Reports & Statement	GIA Report	DHAKAL Raghav	27 May 2019
 TP PRI FROM WORKSHOP.mug	Letters and Correspondence	Workshop	DHAKAL Raghav	27 May 2019