

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 29 May, 2019 8:56 AM
To: Kong Charmaine (VGS - SG/Singapore); Mei Kwan (LKKAUTO)
Cc: Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Ong Germaine (VGS - SG/Singapore); Oh Aik Seong (VGS - SG/Singapore); CS A Team; Admin A; assignments; Vic (LKKAUTO)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/ha3

Without Prejudice

Dear Charmaine,

We refer to your below email.

Please be informed that we are still pending for DS instruction from our principal.

We will follow up and will get back for an update asap.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Kong Charmaine (VGS - SG/Singapore) [mailto:charmaine.kong@vw.com.sg]
Sent: Tuesday, 28 May, 2019 9:55 AM
To: Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Cc: Wong MeiY (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Goh Edmund (VGS - SG/Singapore); Ong Germaine (VGS - SG/Singapore); Oh Aik Seong (VGS - SG/Singapore); CS A Team; Admin A; assignments
Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK REF: CC4/ASM19009282/ha3

Dear Vic,

Understand that your insured had already reported? Please revert on liability.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 27 May 2019 3:46 PM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19 *** LKK
REF: CC4/ASM19009282/ha3

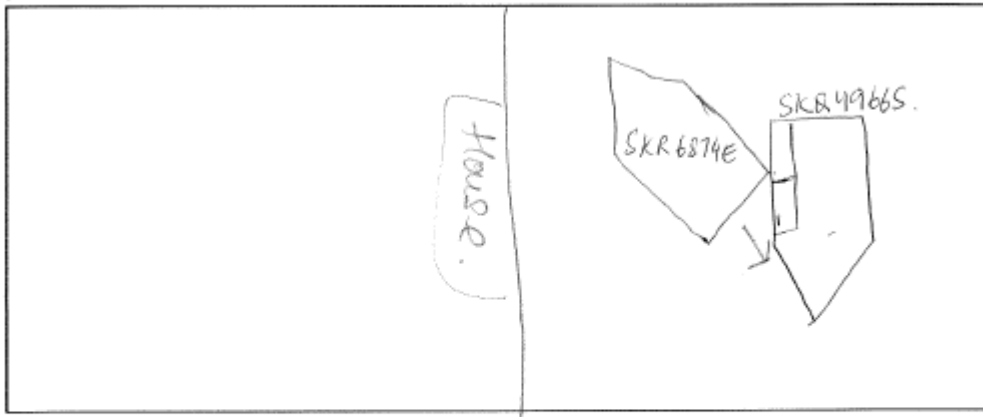
'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

Backed into other vehicle at very low speed.
Driver of vehicle not present - No passengers in involved
Car. Driver returned after a few hours (approx). Exchanged
details with her. No injuries to any one.

Please provide us the following and arrange for TP survey.

- **evidence i.e. video and scene photo.**

Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Sent: Saturday, 25 May, 2019 11:48 AM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Goh Edmund (VGS - SG/Singapore) <edmund.goh@vw.com.sg>; Ong Germaine (VGS

- SG/Singapore) <Germaine.ong@vw.com.sg>; Oh Aik Seong (VGS - SG/Singapore) <Aikseong.Oh@vw.com.sg>

Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SKQ4966S & SKR6874E ON 23.5.19

Dear Claims,

Please revert on liability & arrange survey at 17 Tuas Ave 9. Contact Person for survey -Germaine-92361588 / Aik Seong-85187912

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Saturday, 25 May 2019 11:30 AM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Subject: Scan Image