

Hsiao Tong (LKKAUTO)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Sent: Wednesday, 12 June 2019 3:36 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: <Request for Re-open Case & Seek Mandate> AXA REF: C0290827/ P1204053
*LKK REF: CC3/AXA13023824/Kpa3q2-1 [ACCIDENT INVOLVING SJG 2604P(OI) & SHC 5032P(TP) ON 13/12/2013]

Yes Hsiao Tong, please proceed.

Regards



Khor Saw Theng (Ms)

Manager, Motor Claims
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01
Singapore 068811
Customer Care hotline 1800-880 4888
sawtheng.khor@axa.com.sg
www.axa.com.sg



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, June 11, 2019 2:40 PM
To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: <Request for Re-open Case & Seek Mandate> AXA REF: C0290827/ P1204053 *LKK REF: CC3/AXA13023824/Kpa3q2-1 [ACCIDENT INVOLVING SJG 2604P(OI) & SHC 5032P(TP) ON 13/12/2013]

Dear Saw Theng,

Thank you for your email.

Third party rejected our offer at 50% and proposed to settle at a global sum of \$3,500.00(all-in) which is about 75%.

Kindly advise if we may proceed to settle the matter at \$3,500.00(all-in).

Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Sent: Tuesday, 11 June 2019 12:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: <Request for Re-open Case & Seek Mandate> AXA REF: C0290827/ P1204053 *LKK REF: CC3/AXA13023824/Kpa3q2-1 [ACCIDENT INVOLVING SJG 2604P(OI) & SHC 5032P(TP) ON 13/12/2013]

Dear Hsiao Tong

Please proceed with your proposed mandate. Liability may go up because our insured driver changed lane.

Regards



Khor Saw Theng (Ms)

Manager, Motor Claims

AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01

Singapore 068811

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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, June 07, 2019 10:43 AM

To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <Request for Re-open Case & Seek Mandate> AXA REF: C0290827/ P1204053 *LKK REF: CC3/AXA13023824/Kpa3q2-1 [ACCIDENT INVOLVING SJG 2604P(OI) & SHC 5032P(TP) ON 13/12/2013]

Dear Sirs/Mdm,

We refer to the above matter.

We have temporary close our file on year 2015 due to no submission of LOD/documents from third party.

Now, third party had submitted the LOD and documents as attached.

In view of this, kindly assist to re-open the case and let us have you mandate to settle the matter at **\$2,403.82(all-in)**. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 3,693.14
2. Loss of Rental (6days x \$133.75)	\$ 802.50
3. Loss of Income (6days x \$50.00)	<u>\$ 300.00</u>
	\$ 4,795.64
@ 50%	\$ 2,397.82
4. LTA/ GIA Search Fee	\$ 6.00
Total	<u>\$ 2,403.82</u>

Kindly let us have your mandate/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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