

ASS. REC. BY:

REF: CS/SMO19009259/GGd3n2

Special Instruction:

Surveyor

Gua

ASSIGNMENT (Office)

From (Person):

Melvin Ye

of

SMO

Date/Time:

27.5.19 9.46a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

CML 14225

Insured:

YP 5244A

at Workshop n/s

Fixmate Auto

Tel:

92632226

of

8 Kaki Bukit Avenue 4 #02-37

Policy No:

DI9MTHCUE 000169

Claim No:

CMTD 1902505

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A

23.5.2019

CA / REV / REP. / REV 24 HRS

"ny"

H.O.D. Endorsement:

Date/Time:

27.5.19 10.01a.m

Person Contacted:

An cha

Vehicle (IN) OUT

Date/Time:

Action/Instruction (V) Estimate 8 Kaki Bukit Ave 4 404-06 (Inspection)

CML 14225 -X

YP 5244A -X

28/5/19 @ 3.40pm Informed Melvin Ye, we are posting estimate from supervisor.
 18/6/19 @ 10.27am revised to Melvin Ye via messenger.

WORLD AUTO PTE LTD

Umpin #01-02/03

2, S'pore 577200

No. : 6451 3933 Fax No. : 6455 7576

E-Mail : worldaut@singnet.com.sg

Website : www.worldauto.com.sg

Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

MSIG INSURANCE (SINGAPORE) PTE LTD

4 SHENTON WAY #21-01 SGX CENTRE 2

068807

Attention : Motor Claim Department

Contact : 68277888

Estimate : ES201812

Date : 22/01/2018

Vehicle Num. : SLK 5913H (LCR)

Make/Model : HONDA SHUTTLE HYBRID

Chassis/Eng# :

Accident Date : 20/01/2018

Claim No. :

Reference :

Policy No. :

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :

1.	1	TAILGATE ✓ DT		1,450.00
2.	1	TAILGATE LOCK ASSY ✓ JM		260.00
3.	1	TAILGATE HYBRID EMBLEM ✓ NEC		84.60
4.	1	TAILGATE SHUTTLE EMBLEM ✓ NEC		88.60
5.		REAR BUMPER ✓ PUN		1,200.00
6.		REAR BUMPER REFLECTOR LENS - LH ? X		118.00
7.		REAR BUMPER REFLECTOR LENS GARNISH LH ✓ CND		128.00
8.		REAR BUMPER SIDE RETAINER LH ?		78.00

Surveys

end.

REF: SMO

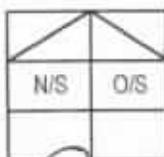
8489C

ASSIGNMENT

From: _____ Date: 27.5.2019
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SML 1422S
 at Workshop m/s Fixmate Auto
 of B Kaki Bukit Mx 4 #04-06
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SML422S Yr Regn: 07 May 2019
 Type: M.Cab / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Honda Freed 1.5G C.C. 1496

Colour: silver A/C: Insured / Std / NI / NA

Sp. Reading: 4252 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: 6B71083666

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/65R15

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal. 9 mm

L/Bal. 9 mm

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

R/Bal. 9 mm

L/Bal. 9 mm

D.O.L.

27-05-19 4:50pm

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
17/6	Estimate fine later. Finalised \$6500 with Chai (Red 9510.28, 55%)
RECEIVED 18 JUN 2019	
18/6/2019	

Date/Time, File Pass to?

11/8/6 turnix

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I: (\$ 6500)

Days Of Repair: 7

Resurvey No. of Trip: 1

Add Fee: ☐ Site Insp (\$

☐ Interview (\$

☐ Tech. Invs (\$

☐ Weekend (\$

Survey Fee:

Transportation: 450

\$ + RS \$ 11

Photos

Others

TOTAL

461

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OJ GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>

Sent: Thursday, 7 March, 2019 9:59 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SMF2858T & SJP3691H DOA : 01/03/2019

Dear claims,

Please revert on liability & arrange survey for this claims.

Thanks you,

Best Regards,

Steven Chee

After-sales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat

Singapore 368314

Mobile : +65 85112203

Direct line : +65 6922-3511

Main Line : +65 6305-7299

Main Fax: +65 6285-8620

steven.chee@vw.com.sg

<http://www.vw.com.sg>

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607196R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Sompso Insurance Singapore Pte. Ltd.
50 Raffles Place
#05-01/06, Singapore Land Tower
Singapore 048623From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Melvin Ye

Date: 18 Jun 2019

Preliminary Advice

Insured Vehicle No	: YP5244A	Accident Date	: 23/05/2019
TP Vehicle No	: SML1422S	Assignment Date	: 27/05/2019
Make	: HONDA FREED	Est. Duration of Repair	: 7.00
Date of Inspection	: 27/05/2019		
Inspection At	: FIXMATE AUTO PTE LTD - KAKI BUKIT (HQ) 8 KAKI BUKIT AVENUE 4, #02-37 PREMIER @ KAKI BUKIT SINGAPORE 415875		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,010.28
Revised Amount	:S\$	8,155.12
Check Items (Estimated)	:S\$	0.00
Total	:S\$	8,155.12
Lump Sum Repair	:S\$	6,500.00

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 May 2019		27 May 2019 09:46 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	ETHOZ GROUP LTD, Co. Reg. No.: 198104531H								
Main Claimant:	SH AUTO RENTAL AND LEASING PTE LTD, Co. Reg. No.: 201438489C								
Vehicle Reg. No.:	SML1422S	Date of Loss:	23/05/2019 18:00 - :59						
Claim Type:	TP / CMTD1902505	Policy/Cover Note No.:	D19MTHCVE000169 (Third Party Only)						
Vehicle Reg. No. (Insured):	YP5244A	Policy No. (Claimant):							
	Excess:								
Repairer:	Fixmate Auto Pte Ltd - Kaki Bukit (HQ) 8 KAKI BUKIT AVENUE 4, #02-37 PREMIER @ KAKI BUKIT, 415875 Kaki Bukit - Tel:								
Handling Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555 ... [Handled by Melvin Ye - 6322 4667]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 06/06/2019]								
Driver/Custodian (Insured):	MOHIUDDIN (), NRIC: 7717448Q, Tel: +6597898412 Email:								
Adj Asg. Remarks:	WS: AH CHAI 82632225								
ASSOCIATED MAIL RECEIVED		View All Compose Case Mail							
There are no mail for this case									
ALL ASSOCIATED TASKS									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAuto)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Tuesday, 28 May 2019 3:40 PM
To: do-not-reply@merimen.com
Cc: SUR
Subject: TP VEHICLE SML 1422S (YOUR REF: CMTD1902505)

This mail is associated with :

***SML1422S (CMTD1902505)**
[YP5244A]

TP

SH AUTO RENTAL AND LEASING PTE LTD

May 23 2019 6:00PM

[ETHOZ GROUP LTD]

Fixmate Auto Pte Ltd - Kaki Bukit

Dear Melvin,

Please be informed that we have inspected the vehicle SML 1422S on 27/05/2019.

We are pending for estimate from repairer.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd
Tel : 6256 3561

This is an auto-generated email. Do not reply to this email.

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

[Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	8489C
Vehicle No.:	SML14225
Vehicle to be Exported:	No
Intended Deregistration Date:	27 May 2019
Vehicle Make:	HONDA
Vehicle Model:	FREED HYBRID 1.5G AUTO
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	LEB5620828
Chassis No.:	GB71683886
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$26,296.00
Original Registration Date:	07 May 2019
First Registration Date:	07 May 2019
Transfer Count:	0
Actual ARF Paid:	\$18,815.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	06 May 2029
PARF Rebate Amount:	\$14,111.00
COE Expiry Date:	06 May 2029
COE Category:	1.6L or less 1600cc or 97kW (130bhp)
COE Period (Years):	10
QPR Paid:	\$42,102.00
COE Rebate Amount:	\$42,848.00
Total Rebate Amount:	\$56,959.00

The information contained herein is correct as at 27 May 2019.

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or misloading of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of the report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/05/2019 15:01
Date Of Accident	23/05/2019 18:25
Exact Location Of Accident	UPPER SERANGOON ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SML1422S
Insured/Policyholder	
Name Of Registered Owner	SH AUTO RENTAL AND LEASING PTE LTD
Co Reg No	201438489C
Email Address	SHUNHENGLEASING@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96388903
Alternative Phone No	OFFICE-63441918
Vehicle Particulars	
Manufacturer	HONDA
Model	FREED
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	18-MJ001122-R00
Cover Note Number	
Driver	
Name of Driver	TAN BUCK KIM WILLIAM
NRIC No	S0031674A
Date Of Birth	16/12/1954
Occupation	INDOOR
Date Of Driving Pass	28/11/1977
Driving Experience	41 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96886019
Fax Number	
Contact Number	
E-Mail Address	NOEMAIL

Address APT BLK 299C COMPASSVALE STREET #04-126 S 543299
Postcode
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle -
Vehicle -
Insurance Company of Driver's Own Vehicle -
-

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 2
Was any body injured in the Accident? YES
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 2
Passenger 1 NAME: : MASAHIRO MORIZUMI
GENDER: : MALE

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of Intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

REFER TO THE ATTACHED.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? YES
Was there any audio recorded? NO

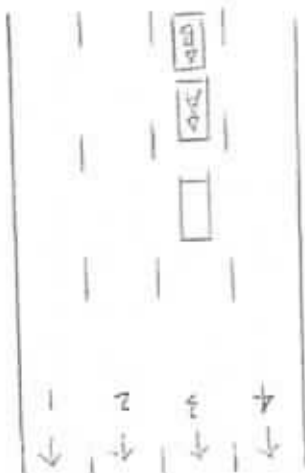
DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number YP5244A
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category COMMERCIAL VEHICLE
Name of Driver
NRIC/Passport Number
Contact Number 68623688

DETAILS OF INJURED PERSON 1

Name	TAN BUCK KIM WILLIAM
Approximate Age	
Injuries Sustain	
Injured person in which vehicle?	SML1422S
Were seat belts worn?	YES
Was this injured conveyed to hospital by ambulance?	NO
Address	APT BLK 299C COMPASSVALE STREET #04-126
Postcode	543299

SKETCH PLAN



B - YP5244A

A - SML14225

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON THE MENTIONED DATE & TIME, I WAS TRAVELLING ALONG UPPER SERANGOON ROAD ON THE 3RD LANE OF 4 LANES ROAD. SAW VEHICLE IN FRONT STOPPED. I APPLIED BRAKES AND FOLLOWED. OUT OF A SUDDEN, I FELT AN IMPACT FROM BEHIND AND REALISED THAT MY CAR WAS BEING HIT BY YP5244A.

INSURER	TOKIO MARINE
VEHICLE	SML14225
DOA	23 May 2019
CLAIM TYPE	Third Party
WORKSHOP	EXIMATE
Date	23 May 2019

DECLARATION

I/We declare that the foregoing particulars are true and correct.



Driver's Signature

(If driver is not the policyholder)

Date & Time

Vehicle No.

Reporting Centre Person's Signature

FIXMATE PTE LTD

10 Kaki Bukit Ave 4 #04-06 Premier, Singapore 415875
Business Reg 201901818H
Chal - hp 8632225

Proforma Invoice

Date: 27-05-19
Vehicle: SML14225
Make / Model: Honda Freed
Chassis:

No.	Description	Unit	Unit Price	Amount
	Parts Replacement: List Items			
1	Rear windscreen glass - SM	1	\$ 1,055.00	\$ 1,055.00
2	Rear windscreen inner side garnish X NN	2	\$ 95.00	\$ 190.00
3	Rear tailgate - BUC	1	\$ 1,460.70	\$ 1,460.70
4	Rear tailgate damper X NN	2	\$ 90.70	\$ 181.40
5	Rear tailgate inner board - ee	1	\$ 391.70	\$ 391.70
6	Rear tailgate lamp - Cut	2	\$ 340.80	\$ 681.60
7	Rear tailgate lock - BT	1	\$ 186.20	\$ 186.20
8	Rear tailgate logo - MC	1	\$ 90.70	\$ 90.70
9	Rear tailgate inner handle X NN	1	\$ 200.70	\$ 200.70
10	Rear tailgate outer chrome moulding / SCR	1	\$ 287.30	\$ 287.30
11	Rear tailgate rubber - Cut	1	\$ 188.70	\$ 188.70
12	Rear tailgate "FREED" emblem - MC	1	\$ 100.30	\$ 100.30
13	Rear tailgate "HYBRID" emblem - MC	1	\$ 80.20	\$ 80.20
14	Rear wiper arm - Seat	1	\$ 225.00	\$ 225.00
15	Rear wiper blade - Seat	1	\$ 48.00	\$ 48.00
16	Rear wiper motor X NN	1	\$ 450.70	\$ 450.70
17	Rear taillamp - Cut	2	\$ 458.70	\$ 917.40
18	Rear end panel - BUC	1	\$ 520.30	\$ 520.30
19	Rear end panel inner garnish - ee	1	\$ 199.70	\$ 199.70
20	Rear end panel inner member X Repair.	1	\$ 300.70	\$ 300.70
21	Rear bumper - ee	1	\$ 967.30	\$ 967.30
22	Rear bumper beam X	1	\$ 288.70	\$ 288.70
23	Rear bumper bracket X NN	2	\$ 47.90	\$ 95.80
24	Rear bumper reflector X	2	\$ 86.40	\$ 172.80
25	Rear bumper side retainer LH-ee	2	\$ 40.90	\$ 81.80
26	Rear floor board X NN	1	\$ 328.00	\$ 328.00
27	Rear floor panel X Repair.	1	\$ 1,419.70	\$ 1,419.70
28	Rear fender -L/H X	1	\$ 1,294.60	\$ 1,294.60
29	Rear fender inner trim LH-ee	2	\$ 295.80	\$ 591.60
30	Rear fender quarter glass moulding X NN	1	\$ 85.00	\$ 85.00

7068.9
20%: 5655.12

6781.6
20%: 5425.28



~~7755.12~~
27/5/20 6550

Description	Unit	Unit Price	Amount	
Parts Replacement: Special Nett Items				
Rear windscreen inner seal	1	\$ 85.00	\$ 85.00	40
Rear windscreen sealant	1	\$ 80.00	\$ 80.00	40
Rear bumper clip (1 set)	1	\$ 50.00	\$ 50.00	30
Rear number plate with holder	1	\$ 50.00	\$ 50.00	40
Rear reverse sensor (1 set)	1	\$ 350.00	\$ 350.00	200
Rear reverse camera	1	\$ 480.00	\$ 480.00	X
Rear fender quarter glass sealant	1	\$ 50.00	\$ 50.00	X
			350	
Labour to:				
TO REMOVE, REFIT, REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING.	1	\$ 80.00	\$ 80.00	30
TO REMOVE AND REFIT INNER GARNISHES.	1	\$ 150.00	\$ 150.00	60
TO REMOVE AND REFIT REAR REVERSE SENSOR & CAMERA.	1	\$ 150.00	\$ 150.00	40
TO TRANSFER REAR TAILGATE MECHANISM AND WIRING ASSEMBLY.	1	\$ 120.00	\$ 120.00	60
TO REMOVE AND REFIT REAR WINDSCREEN GLASS.	1	\$ 180.00	\$ 180.00	100
TO REMOVE AND REFIT QUARTER GLASS TO ASSIST REPAIR.		\$ 120.00	\$ 120.00	X
TO APPLY UNDERCOATING.	1	\$ 200.00	\$ 200.00	60
DISMANTLE, PANEL BEAT, ALIGN & REPLACE NECESSARY PARTS	1	\$ 1,800.00	\$ 1,800.00	800
TO RESPRAY PAINT	1	\$ 1,600.00	\$ 1,600.00	800 1000

List Items Amount	\$ 13,081.60
Parts discounted 20%	\$ 2616.32
Total Amount List Items	\$ 10,465.28
Total Amount Special Items	\$ 1,145.00
Total Amount for Labour	\$ 4,400.00
Total Amount	\$ 16,010.28

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

~~7755.12~~ 8/5.12
20% 6550 6500
7 Days.

~~1450~~
2150

1. The first step in the process of creating a new product is to identify a market need. This is often done through market research, which can involve surveys, focus groups, and other methods of gathering information from potential customers.

2. Once a market need has been identified, the next step is to develop a concept for the product. This involves creating a detailed description of the product, including its features, benefits, and target market.

3. The third step is to create a business plan for the product. This plan should outline the costs of production, the pricing strategy, and the marketing and distribution strategy.

4. The fourth step is to secure funding for the product. This can be done through a variety of methods, including bank loans, venture capital, and crowdfunding.

5. The fifth step is to manufacture the product. This involves finding a manufacturer, negotiating terms, and overseeing the production process.

6. The sixth step is to launch the product. This involves creating a marketing campaign, distributing the product, and monitoring sales.

7. The seventh step is to evaluate the product's performance. This involves analyzing sales data, customer feedback, and other metrics to determine if the product is successful.

8. The eighth step is to make adjustments to the product if necessary. This can involve changing the design, features, or pricing based on customer feedback and market trends.

9. The ninth step is to continue to market and distribute the product. This involves ongoing marketing efforts and distribution channels to keep the product visible to the target market.

10. The tenth step is to consider future product development. This involves identifying new market needs and opportunities for future products.

11. The eleventh step is to maintain a strong relationship with customers. This involves providing excellent customer service and keeping customers informed about new products and offers.

12. The twelfth step is to stay up-to-date on industry trends. This involves monitoring market research, competitor activity, and other industry news to stay ahead of the competition.

13. The thirteenth step is to be flexible and adaptable. This involves being open to change and willing to pivot if the market or customer needs shift.

14. The fourteenth step is to be persistent. This involves staying committed to the product and the business, even in the face of challenges and setbacks.

15. The fifteenth step is to celebrate success. This involves acknowledging the achievements of the team and the success of the product, and using this as a source of motivation for future endeavors.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/SMO19009259/GQD3N2

Date: 18/06/2019

REFERENCE

Handling Insurer:	Sompo Insurance Singapore Pte. Ltd.	Policy No:	D19MTHCVE000169
Claimant Vehicle No :	SML1422S	Insured Vehicle No :	YP5244A
Date of Loss:	23/05/2019	Nature of Claim:	TP
		Claim No:	CMTD1902505

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SML1422S	Engine No:	LEB5620828
Make & Model:	HONDA FREED, 1.5 (A)	Chassis No:	GB71083666
Reg. Date:	07/05/2019 (Man. Year: 2018)	Odometer:	4252 km
Colour:	Silver		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	185/65 R15	Rear Tyre Size:	185/65 R15
Front Left Side:	Dunlop 9 mm	Rear Left Side:	Dunlop 9 mm
Front Right Side:	Dunlop 9 mm	Rear Right Side:	Dunlop 9 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	11,610.28	6,005.12	5,605.16	48.28
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,400.00	2,150.00	2,250.00	51.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,010.28	8,155.12	7,855.16	49.06
Approved Total (Overridden) (S\$)		6,500.00		
Nett Amount (S\$)	16,010.28	6,500.00	9,510.28	59.40

INSPECTION

Date of Assignment:	27/05/2019	
Date Inspected:	27/05/2019 Inspected At:	Fixmate Auto Pte Ltd - Kaki Bukit (HQ) 8 KAKI BUKIT AVENUE 4, #02-37 PREMIER @ KAKI BUKIT Singapore 415875
Estimated Period of Repair:	7.0 days	

Adjuster: XING GUO QIANG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Jun 2019)
Parts:	M1-MPV	HONDA FREED 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SML1422S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR WINDSCREEN GLASS	Smashed	1,055.00 FL	*1,055.00 FL
2	2	*REAR WINDSCREEN INNER SIDE GARNISH	Not Necessary	190.00 FL	*- FL
3	1	*REAR TAILGATE	Buckled	1,460.70 FL	*1,207.90 FL
4	2	*REAR TAILGATE DAMPER	Not Necessary	181.40 FL	*- FL
5	1	*REAR TAILGATE INNER BOARD	Deformed	391.70 FL	*345.00 FL
6	2	*REAR TAILGATE LAMP	Cut	681.60 FL	*681.60 FL
7	1	*REAR TAILGATE LOCK	Bent	186.20 FL	*186.20 FL
8	1	*REAR TAILGATE LOGO	Necessary	90.70 FL	*35.60 FL
9	1	*REAR TAILGATE INNER HANDLE	Not Necessary	200.70 FL	*- FL
10	1	*REAR TAILGATE OUTER CHROME MOULDING	Scratched	287.30 FL	*287.30 FL
11	1	*REAR TAILGATE RUBBER	Cut	188.70 FL	*188.70 FL
12	1	*REAR TAILGATE FREED EMBLEM	Necessary	100.30 FL	*45.90 FL
13	1	*REAR TAILGATE HYBRID EMBLEM	Necessary	80.20 FL	*50.40 FL
14	1	*REAR WIPER ARM	Cut	225.00 FL	*80.00 FL
15	1	*REAR WIPER BLADE	Cut	48.00 FL	*48.00 FL
16	1	*REAR WIPER MOTOR	Not Necessary	450.70 FL	*- FL
17	2	*REAR TAILLAMP	Cut	917.40 FL	*917.40 FL
18	1	*REAR END PANEL	Buckled	520.30 FL	*520.30 FL
19	1	*REAR END PANEL INNER GARNISH	Deformed	199.70 FL	*115.60 FL
20	1	*REAR END PANEL INNER MEMBER	Repair	300.70 FL	*- FL
21	1	*REAR BUMPER	Deformed	967.30 FL	*967.30 FL
22	1	*REAR BUMPER BEAM	Not Necessary	288.70 FL	*- FL
23	2	*REAR BUMPER BRACKET	Not Necessary	95.80 FL	*- FL
24	2	*REAR BUMPER REFLECTOR	Not Necessary	172.80 FL	*- FL
25	1	*REAR BUMPER SIDE RETAINER	N/s Deformed	81.80 FL	*40.90 FL
26	1	*REAR FLOOR BOARD	Not Necessary	328.00 FL	*- FL
27	1	*REAR FLOOR PANEL	Repair	1,419.70 FL	*- FL
28	1	*REAR FENDER-L/H	Repair	1,294.60 FL	*- FL
29	1	*REAR FENDER INNER TRIM	N/s Deformed	591.60 FL	*295.80 FL
30	1	*REAR FENDER QUARTER GLASS MOULDING	Not Necessary	85.00 FL	*- FL
31	1	*REAR WINDSCREEN INNER SEAL	Necessary	85.00 FS	*40.00 FS
32	1	*REAR WINDSCREEN SEALANT	Necessary	80.00 FS	*40.00 FS
33	1	*SET REAR BUMPER CLIP	Necessary	50.00 FS	*30.00 FS
34	1	*REAR NUMBER PLATE WITH HOLDER	Cut	50.00 FS	*40.00 FS
35	1	*SET REAR REVERSE SENSOR	Damaged	350.00 FS	*200.00 FS
36	1	*REAR REVERSE CAMERA	Not Necessary	480.00 FS	*- FS
37	1	*REAR FENDER QUARTER GLASS SEALANT	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) 14,226.60 7,418.90
 - List Item Discount on L Items 20.00/20.00% (S\$) 2,616.32 1,413.78

Total Parts (S\$) 11,610.28 6,005.12

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE,REFIT,REPLACED DAMAGED LAMPS AND CHECK UP REAR WIRING	New	80.00	30.00
2	TO REMOVE AND REFIT INNER GARNISHES	New	150.00	60.00
3	TO REMOVE AND REFIT REAR REVERSE SENSOR & CAMERA	New	150.00	40.00
4	TO TRANSFER REAR TAILGATE MECHANISM AND WIRING ASSEMBLY	New	120.00	60.00
5	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	180.00	100.00
6	TO REMOVE AND REFIT QUARTER GLASS TO ASSIST REPAIR	New	120.00	0.00
7	TO APPLY UNDERCOATING	New	200.00	60.00
8	DISMANTLE,PANEL BEAT,ALIGN & REPLACE NECESSARY PARTS	New	1,800.00	800.00
9	TO RESPRAY PAINT	New	1,600.00	1,000.00
Gross Labour Cost (S\$)			4,400.00	2,150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >

