

22/03/2019

ASS. REC. BY:

REF:

CA/1619009254/Avd3er

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Hor Yinnul

of

AIG.

Date/Time:

27/5/2019

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.:

GP6628H

Insured:

SJN5690H

at Workshop m/s

Eunice Motor

Tel:

67472033

of

Blok C 1 Kaki Bukit Ave 6 #01-64

Policy No:

Claim No:

7285306563SG

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

25/5/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

27/5

Person Contacted:

Ms Ng

Vehicle IN/OUT

Date/Time

Action/Instruction

Estimate (✓)

GP6628H-NA/CT1P009225/24 DOA: 25/5/2019

SJN5690H-X

18/6/19

Adrian confirmed LS \$ 3700 (Red 4426.88, 5475)

ASS. REC. BY:

REF:

AIG

ASSIGNMENT

From:

Date:

Estimated Cost:

OD ☒ TP ☒ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV

To Inspect Vehicle No: GP 6628H

at Workshop m/s Euros Motor.

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: days Res.: Yes or No

Lum Sum: % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No: GP6628H Yr Regn: 2007/Sept.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Hiace C.C. 2982

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 276762 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: JTFHT02P000005842

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195 R15C

R: 195 R15C

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 27/05/19

Survey held at Euros Motor

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TPALG.

COE Expiry: 31/08/22

MV: 28K

PV: 11.7K

Nett: 16.3K

RECEIVED 19 JUN 2019

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

18/6 - typist

Report Format:

merimen

Lump Sum / L.B.I. (\$)

3700/-

Days Of Repair: 5

Resurvey No. of Trip: 2

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Invs (\$)

☐

: Weekend (\$)

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

250

11

261

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 May 2019 Edit Reg		27 May 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	
Main Claimant:	MEE SENG HANG PTE LTD, Co. Reg. No.: 199404560M
Vehicle Reg. No.:	GP6628H
Claim Type:	TP / 7285306563SG
Vehicle Reg. No. (Insured):	SJN5690H
	Date of Loss: 25/05/2019 10:00 - :59
	Policy/Cover Note No.:
	Policy No. (Claimant):
	Excess:
Repairer:	Eunos Motor Service (HQ) 1 Kaki Bukit Ave 6, #01-64 AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 2033
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/06/2019]


ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

PRE-REPAIR INSPECTION REQUEST – GP6628H vs SJN5690H (OI) on D.O.A.: 25/05/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Kaur, Baljit, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur
Sent: 5/27/2019 11:46:53 AM
Attachments:  Eunox Motor - Pre-Repair Notice (AIG)(GP6628H).pdf  Eunox Motor - Pre-Repair Notice (AIG)(GP6628H).pdf

Hi,

Please refer to the enclosed request from **CrossBorders LLC**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Yinrul.Hor@aig.com | www.aig.sg

From: Hui Ting [mailto:huiting@crossbordersllc.com]
Sent: Monday, May 27, 2019 11:29 AM
To: Hor, Yinrul; Corene
Cc: Fong, Andy-SY; Fan, Winnie-LW; Kaur, Baljit; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN5690H AND GP6628H (ES) ON 25/05/2019

This message is from an external sender; be cautious with links and attachments.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. We refer to your email dated 27 May 2019.
2. We are instructed that our client has confirmed Adrian Ling from LKK Auto Consultants Pte Ltd as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue:	Eunos Motor Service
Address:	Blk C, 1 Kaki Bukit Ave 6 #01-064 Autobay @ Kaki Bukit Singapore 417883
Contact:	Ms Ng (6747 2033)
4. Please liaise with the above workshop.

Thank You.

Regards
Huiting
TEL: 6438 1323 ext 2006

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: Hor, Yinrul <Yinrul.Hor@aig.com>
Sent: Monday, 27 May 2019 11:02 AM
To: Corene <corene@crossbordersllc.com>; Hui Ting <huiting@crossbordersllc.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN5690H AND GP6628H ON 25/05/2019

This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2019-06-03 11:02 +08 to read your message.
After that, open the attachment.

[More Info](#)

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From: Yinrul.Hor@aig.com
To: corene@crossbordersllc.com ,huiting@crossbordersllc.com
Cc: Andy-SY.Fong@aig.com ,Winnie-LW.Fan@aig.com ,Baljit.Kaur@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJN5690H AND GP6628H ON 25/05/2019
Date: Mon, 27 May 2019 03:02:09 +0000

Without Prejudice

Your Reference : AJ.tk.ES (GP6628H)
Our Reference : SJN5690H

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd

Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

Yinnul.Hor@aig.com | www.aig.sg

From: Hui Ting [<mailto:huiting@crossbordersllc.com>]

Sent: Monday, May 27, 2019 10:46 AM

To: AIG SGP, Claims-Survey

Cc: Corene

Subject: [EXTERNAL] Our client's vehicle no. GP6628H (ES); Your insured's vehicle no. SJN5690H - PRI

This message is from an external sender; be cautious with links and attachments.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. Please find attached our PRI notice dated 27 May 2019 for your kind attention.
2. Please reply email to corene@crossbordersllc.com & huiting@crossbordersllc.com

Thank You.

Regards

Huiting

TEL: 6438 1323 ext 2006

CrossBorders LLC

133 New Bridge Road

#23-03/04/05 Chinatown Point

Singapore 059413

Tel: (65) 6438 1323

Fax: (65) 6438 2313

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	4560M

Vehicle Details

Vehicle No.:	GP6628H
Vehicle to be Exported:	Yes
Intended Deregistration Date:	27 May 2019
Vehicle Make:	TOYOTA
Vehicle Model:	HIACE MANUAL
Primary Colour:	Blue
Manufacturing Year:	2007
Engine No.:	1KD1698780
Chassis No.:	JTFHT02P000005842
Maximum Power Output:	-
Open Market Value:	\$24,590.00
Original Registration Date:	27 Sep 2007
First Registration Date:	27 Sep 2007
Transfer Count:	0
Actual ARF Paid:	\$0.00

Intended PARF Rebate Details

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	31 Aug 2022
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$17,920.00
COE Rebate Amount:	\$11,686.00
Total Rebate Amount:	\$11,686.00

Message

Please note that all future COE renewals for this vehicle can only be for a 5-year period, subject to the statutory lifespan (if applicable) of the vehicle.

The information contained herein is correct as at 27 May 2019

OK



Immaculate Condition! View To Believe! Call Fast Before It's Gone!

Net Link Partners Pte Ltd

☆ Posted: 22-May-2019 Tags: 2005 Toyota Hiace, 2005 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 2.5M (COE till 05/2021) \$21,800 \$10,980 /yr 22-May-2006 2,494 cc - Bus Available

Fuel Type: Diesel

Cheaper In Town, 5 Doors Urvan! Then Rent, Well Kept Condition! Powerful Aircon! Easy In House Finance, High Trade In, Don't Miss! Call Us Now For Viewing To Believe!

☆ Posted: 27-May-2019 Tags: 2005 Toyota Hiace, 2006 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 2.5M (COE till 10/2021) \$20,800 \$8,610 /yr 26-Oct-2006 2,494 cc - Bus Available

Fuel Type: Diesel

Best Selling Toyota Van! No Gimmicks! No Hidden Cost! Lifespan COE Expiry Date Until 25 Oct 2026! Excursion Come With 10 Seaters! Fast And Easy Approval For 100% In-House Loan Available! Call For View...

ABWIN (1994) Pte Ltd

☆ Posted: 15-May-2019 Tags: 2006 Toyota Hiace, 2006 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 01/2022) \$22,800 \$8,550 /yr 25-Jan-2007 2,982 cc - Van Available

Fuel Type: Diesel

Spare Van Used For Light Goods Delivery. Well-Maintained Condition, Low Mileage, Full Servicing Done, Bank/In-House Loans Available, Welcome Trade-In, Price Negotiable. Please Call For Viewing Now!

SG Motor Link Pte Ltd

☆ Posted: 27-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



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Find out more!



☐ Toyota Hiace 3.0M (COE till 04/2022) \$23,800 \$8,230 /yr 17-Apr-2007 2,982 cc - Van Available

Fuel Type: Diesel

Good Condition! Well Maintained By Previous Owner, Comes With Rear Air-Con, Cheapest In The Market! Call Now!

SG Motor Link Pte Ltd

☆ Posted: 19-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 06/2022) \$29,800 \$9,840 /yr 06-Jun-2007 2,982 cc - Van Available

Fuel Type: Diesel

Very Well Maintained By Previous Owner. Most Importantly, Accident Free! Buy With No Worries As Toyota Usually Doesn't Give Much Headaches. Don't Want To Invest Too Much On A Brand New Vehicle? No Pro...

☆ Posted: 15-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 06/2022) \$22,500 \$7,390 /yr 12-Jun-2007 2,982 cc - Van Available

Fuel Type: Diesel

Well Mantance Regular Service Workshop Spar Van.

☆ Posted: 15-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 07/2022) \$29,800 \$9,370 /yr 13-Aug-2007 2,982 cc 200,000 km Van Available

Fuel Type: Diesel

☆ Posted: 14-May-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 09/2022) \$29,800 \$8,900 /yr 05-Oct-2007 2,982 cc 286,000 km Van Available

Fuel Type: Diesel

Most Popular Van In The Market, Well Known For Its Durability And Low Maintenance Costs, 5 Doors Van For Your Business Needs, Very Fuel Efficient, Trade-In Are Welcomed, In-House Loan Available. Call ...

☆ Posted: 07-Apr-2019 Tags: 2007 Toyota Hiace, 2007 toyota hiace, Toyota Hiace, toyota hiace, Toyota, Hiace, hiace, Used Toyota



☐ Toyota Hiace 3.0M (COE till 08/2022) \$26,800 \$8,210 /yr 27-Dec-2007 2,982 cc - Van Available

Fuel Type: Diesel

No Repairing Needed! Good Condition! Cheapest In The Market! Reverse Camera And Front Recording Camera Inclusive! Full Servicing Done. Free 1st Year Insurance For First 3 Customer Only!

ABWIN Bus Pte Ltd

SHORTLISTED HISTORY

Compare

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	25/05/2019 13:49
Date Of Accident	25/05/2019 10:30
Exact Location Of Accident	BUKIT TIMAH RD
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	GP6628H
Insured/Policyholder	
Name Of Registered Owner	MEE SENG HANG PTE LTD
Co Reg No	199404560M
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62972377
Vehicle Particulars	
Manufacturer	TOYOTA
Model	HIACE MANUAL
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
Insurance Company	
Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	NO
Policy Number	DMCVSN8012261810
Cover Note Number	
Driver	
Name of Driver	LAI POK SENG
NRIC No	S0816975F
Date Of Birth	26/08/1949
Occupation	OUTDOOR
Date Of Driving Pass	11/07/1968
Driving Experience	50 YEARS AND 10 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98331411
Fax Number	
Contact Number	OFFICE-98331411
Email Address	NOEMAIL

Address	61 CRESCENT ROAD
Postcode	439353
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON STATED DATE AND TIME, I WAS TRAVELLING ALONG THE STATED VENUE. SUDDENLY VEHICLE B CUT ONTO MY LANE FROM LANE 1. AS A RESULT, VEHICLE B HIT ONTO MY VEHICLE FRONT RIGHT PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJN5690H
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	PAULINE LAI POH LING (LI BAOLING)
NRIC/Passport Number	S7813332E
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	2

Passenger.1

NAME: :

GENDER: :

Accident Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

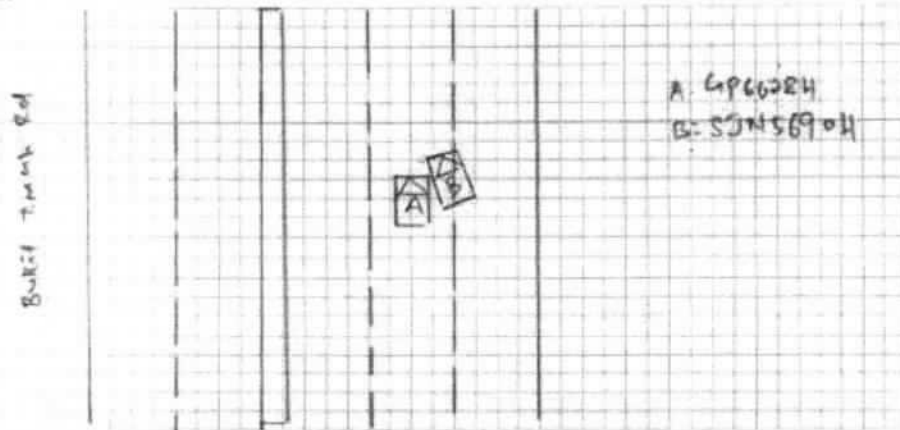
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Person's Signature
Name:
NRIC/FIN No.:

Accident Sketch Plan

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to statement.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Person's Signature

Name:

NRIC/FIN No.:

EUNOS MOTOR SERVICE

BLK 1 KAKI BUKIT AVE 6

#01-064 SINGAPORE 417883

TEL: 6747 2033, 6748 0107

FAX: 6741 5197

Adman

CP6628H T/Hace

TPA16

VER 1.1

		Date	No.
Front Door - RH Bent		1632.50	✓
" " Hinge 2 x 90.70 RH NEM		181.40	X
" " Rubble - RH NEM		242.50	X
" " side stick (company) RH		152.80	30(SN)
Front Fender side Fender RH Distorted		233.00	✓
Head Lamp Assy RH Missing		687.00	✓
Front grille Assy Missing		439.00	✓
" RH step garnish to R		157.40	✓
Front Bonnet Pyis		657.00	X
" " Hinge 2 x 874.50 Not Nec		149.00	X
" " Lock Not Nec		105.70	X
Fit Bumper Deformed.		455.00	✓
" " side retainer 2 x 139.20 RH		278.00	139,
Front Support Panel Not Nec		464.00	X
Front Air Box Chamber Assy Cracked		709.00	✓
" grille clip 5 x 0.86 NEM		30.00	✓
" bumper clip 5 x 0.83 NEM		15.00	✓
" Bumper Bracket NEM		127.00	X
Wire Cover cracked.		45.00	✓
Fit Bonnet Emblem ⊕ Not Nec		72.20	X
side pillar Pyis		550.00	X
		7382.50	
	655.25%	1845.62	
		5536.88	
WST: 4541.90	Fit Number Plate Bent	59.00	30 (SN)
Wn 25%: 13406.42	To check wiring	120.00	30.
S.Ni: 80	To dismantle Air Box	120.00	30
Labors: 1160	To spray painting affected areas	900.00	500
total: 14626.42	To knock, straighten all necessary parts including changing off all damaged parts	1400.00	600.
h/s: 3.7K		8126.88	
05 Days.			
	Jump Jam: \$ 6501/xx		
	+ side Mirror - 233.00		

A'ZONE

...CLAIM SUBFOLDER...(Pending for Survey Report)



















CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	28 May 2019 Edit Reg		27 May 2019 00:00 Edit Adj Rpt	S\$3,700.00 Edit Estimates	S\$3,700.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	PAULINE LAI POH LING, ID: S7813332E								
Main Claimant:	MEE SENG HANG PTE LTD, Co. Reg. No.: 199404560M								
Vehicle Reg. No.:	GP6628H	Date of Loss:	25/05/2019 10:00 - :59 [139 Months and 28 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 7285306563SG	Policy/Cover Note No.:	1700088279 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJN5690H	Policy No. (Claimant):							
		Excess:							
Repairer:	Eunos Motor Service (HQ) 1 Kaki Bukit Ave 6, #01-64 AutoBay @ Kaki Bukit, 417883 Kaki Bukit - Tel: 6747 2033								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 06/06/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (28/05/2019): Request To Upload TP GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GP6628H (7285306563SG)
[SJN5690H]
TP
MEE SENG HANG PTE LTD
May 25 2019 10:00AM
[PAULINE LAI POH LING]
Eunos Motor Service

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		View in Browser	
Video										1 per page		<input checked="" type="checkbox"/>	
No	Finalized On		AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print		
1	31/05/19 16:01		Video - Accident From:OD - Reg. No: SJN5690H, Claimant: PAULINE LAI POH LING							Load MP4			
2	31/05/19 16:01		Video - Accident From:OD - Reg. No: SJN5690H, Claimant: PAULINE LAI POH LING							Load MP4			
Photos/Images										3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print		
1	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
2	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
3	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
4	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
5	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
6	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
7	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
8	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
9	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
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11	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
12	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
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16	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
17	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
18	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
19	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
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22	18/06/19 10:36		General View							Load JPG	<input checked="" type="checkbox"/>		
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24	18/06/19 10:36		Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>		
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31	18/06/19 10:36		Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>		
32	18/06/19 10:36		Reinspection Photo							Load JPG	<input checked="" type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
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48	18/06/19 10:36	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
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No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	28/05/19 11:50	OI GIA report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/AIG19009254/AVD3E2

Date: 25/06/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700088279
 Claimant Vehicle No : GP6628H Insured Vehicle No : SJN5690H
 Date of Loss: 25/05/2019 Nature of Claim: TP Claim No: 7285306563SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **GP6628H**
 Make & Model: TOYOTA HIACE, 3.0 D (M) Engine No: 1KD1698780
 Reg. Date: 27/09/2007 (Man. Year: 2007) Chassis No: JTFHT02P000005842
 Colour: Blue Odometer: 276762 km
 Engine Capacity: 2982 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195 R15C Rear Tyre Size: 195 R15C
 Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
 Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,586.87	3,466.42	2,120.45	37.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,540.00	1,160.00	1,380.00	54.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,126.87	4,626.42	3,500.45	43.07
Approved Total (Overridden) (S\$)		3,700.00		
Nett Amount (S\$)	8,126.87	3,700.00	4,426.87	54.47

INSPECTION

Date of Assignment: 27/05/2019
 Date Inspected: 27/05/2019 Inspected At: Eunus Motor Service (HQ)
 1 Kaki Bukit Ave 6, #01-64 AutoBay @
 Kaki Bukit
 Singapore 417883
 Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR RH	Dented	1,632.50 FL	*1,632.50 FL
2	2		*FRONT DOOR HINGE RH	Not Necessary	181.40 FL	*- FL
3	1		*FRONT DOOR RUBBER RH	Not Necessary	242.50 FL	*- FL
4	1		*FRONT DOOR SIDE STICK (COMPANY) RH	Necessary	114.60 FS	*30.00 FS
5	1		*HEAD LAMP ASSY RH	Missing	687.00 FL	*687.00 FL
6	1		*FRONT GRILLE ASSY	Missing	439.00 FL	*439.00 FL
7	1		*FRONT RH STEP GARNISH	Torn	157.40 FL	*157.40 FL
8	1		*FRONT BONNET	Repair	657.00 FL	*- FL
9	2		*FRONT BONNET HINGE	Not Necessary	149.00 FL	*- FL
10	1		*FRONT BONNET LOCK	Not Necessary	105.70 FL	*- FL
11	1		*FRONT BUMPER	Deformed	455.00 FL	*455.00 FL
12	1		*FRONT BUMPER SIDE RETAINER	O/S Damaged	278.00 FL	*139.00 FL
13	1		*FRONT SUPPORT PANEL	Not Necessary	464.00 FL	*- FL
14	1		*FRONT AIR BOX CHAMBER ASSY	Cracked	709.00 FL	*709.00 FL
15	5		*FRONT GRILLE CLIP	Necessary	30.00 FL	*30.00 FL
16	5		*FRONT BUMPER CLIP	Necessary	15.00 FL	*15.00 FL
17	1		*FRONT BUMPER BRACKET	Not Necessary	127.00 FL	*- FL
18	1		*WIRE COVER	Cracked	45.00 FL	*45.00 FL
19	1		*FRONT BONNET EMBLEM	Not Necessary	72.20 FL	*- FL
20	1		*SIDE PILLAR	Repair	550.00 FL	*- FL
21	1		*FRT NUMBER PLATE	Bent	50.00 FS	*30.00 FS
22	1		*FRONT SIDE FENDER RH	Distorted	233.00 FL	*233.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,394.30	4,601.90
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,807.43	1,135.48
Total Parts (\$\$)	5,586.87	3,466.42

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO CHECK WIRING	New	120.00	30.00
2	TO DISMANTLE AIR BOX	New	120.00	30.00
3	TO SPRAY PAINTING AFFECTED AREAS	New	900.00	500.00
4	TO KNOCK, STRAIGHTEN ALL NECESSARY PARTS, INCLUDING CHANGING OFF ALL DAMAGED PARTS	New	1,400.00	600.00
Gross Labour Cost (S\$)			2,540.00	1,160.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >